

Report of: **Service Director, Public Protection**

Meeting of	Date	Agenda Item	Ward(s)
Licensing Sub-Committee	26 September 2011	31	Finsbury Park

Delete as appropriate	Exempt	Non-exempt

If exempt under para.10.4, category (1-7) of the Access to Information Rules in Part 4 of the Constitution rules give reasons.

Subject: PREMISES LICENCE REVIEW APPLICATION
RE: ARDA 2, 156a SEVEN SISTERS ROAD, LONDON, N7 7PL

1. Synopsis

- 1.1 This is an application by the Councillor Michael O'Sullivan for a Review of the Premises Licence under Section 51 of the Licensing Act 2003. A copy of the review application is attached as Appendix 1.
- 1.2 The review application requests that all licensable hours at the premises are restricted to 23:00 Monday to Saturday, and Sunday on 22:30 for all activities.
- 1.3 The grounds for review are related to the licensing objectives:
 - i) The prevention of crime and disorder;
 - ii) The prevention of public nuisance;

2. Recommendations

- 2.1 To determine the application to review the premises licence under Section 52 of the Licensing Act.
- 2.2 The Committee must have regard to the application and any relevant representations. The Committee must take such steps as necessary for the promotion of the four licensing objectives.

- 2.3 The steps stated in Sections 52(4) of the Act are as follows:
- a) to modify the conditions of the licence; and for this purpose the conditions of the licence are modified if any of them are altered, omitted or any new condition is added;
 - b) to exclude a licensable activity from the scope of the licence;
 - c) to remove the designated premises supervisor;
 - d) to suspend the licence for a period not exceeding three months;
 - e) to revoke the licence;
 - f) the Committee also have the option to leave the licence in its existing state;
 - g) the Committee also has the power in relation to steps a) and b) to provide that the modification and exclusion only has effect for a limited period not exceeding three months.

3. Background

- 3.1 The premises currently holds a licence to:
- i) Permit the sale of alcohol for consumption on the premises: 1000 to 0130 the following day from Monday to Thursday, 1000 to 0300 the following day on Friday & Saturday, and 1200 to 0000 on Sunday;
 - ii) the provision of regulated entertainment for the performance of live music and for the performance of dance: 0900 to 0130 the following day from Monday to Thursday, 0900 to 0400 on Friday & Saturday, and 0900 to 0000 on Sunday;
 - iii) the provision of regulated entertainment for the playing of recorded music: 24 hours a day, seven days a week;
 - iv) the provision of entertainment facilities for making music and for dancing: 0900 to 0130 the following day from Monday to Thursday, 0900 to 0400 the following day on Friday & Saturday, and 0900 to 0000 on Sunday;
 - v) the provision of late night refreshment: 2300 to 0200 the following day from Monday to Thursday, 2300 to 0330 the following day on Friday & Saturday and 2300 to 0030 the following day on Sunday.
- 3.2 Papers are attached as follows:-
- Appendix 1: application form;
 - Appendix 2: copy of current licence,
 - Appendix 3: representations;
 - Appendix 4 response to review from the premises legal representative
 - Appendix 5: suggested conditions and map of premise location.
- 3.3 The Licensing Authority has received 6 letters of representation supporting this application from local residents, and a representation from the Councils Noise patrol team.
- 3.4 The representation from the Council's Noise patrol team has requested additional conditions be attached to the licence, and the Committee consider the removal of the designated premises supervisor for the premises.

4. Conclusion and reasons for recommendations

- 4.1 The Council is required to consider this application for review in the light of all relevant information from the applicant and the licence holder. It may attach such conditions necessary to promote the licensing objectives.

Background papers:

The Council's Statement of Licensing Policy
Licensing Act 2003
Secretary of States Guidance

Final Report Clearance

Signed by


Service Director – Public Protection

Date

14/9/11

Received by

Head of Scrutiny and Democratic Services

Date

Report author: Niall Forde

Tel: 0207 527 3227

Fax: 0207 527 3840

E-mail: niall.forde@islington.gov.uk



APPLICATION FOR THE REVIEW OF A PREMISES LICENCE OR CLUB PREMISES CERTIFICATE UNDER THE LICENSING ACT 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.

If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I **CLLR Michael O'Sullivan**

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description

Arda 2

156 Seven Sisters Road

Post town London

Post code (if known)

N7 7PL

Name of premises licence holder or club holding club premises certificate (if known)

Number of premises licence or club premises certificate (if known)

COMMERCIAL LICENSING

04 AUG 2011

PUBLIC PROTECTION DIVISION

220 UPPER ST. LONDON N1 1XR

Please state the ground(s) for review (please read guidance note 1)

Arda 2 has a late night licence to sell alcohol at weekends. There has been frequent complaints by residents of the local area and by Islington's noise patrol about the premises about the level of noise emanating from Arda 2 and customer leaving the premises in a drunken and disorderly fashion in the early hours of the morning often congregating outside the CAB company offices in Berriman road.

Despite attempts over the last several months by Islington's noise patrol to (See Excerpt of letter below) implement a quite dispersal and closing strategy Arda 2's management have failed to cooperate in a reasonable manner.

I ask Islington's Licensing Committee to restrict Arda 2's licence to serve alcohol and its music License, if it exists, to normal pub closing times 11:00pm weekdays and 10:30pm Sundays.

Please tick ✓ yes

Have you made an application for review relating to this premises before

If yes please state the date of that application

Day	Month	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

If you have made representations before relating to this premises please state what they were and when you made them

Please tick ✓ yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

Please provide as much information as possible to support the application (please read guidance note 2)

Dear Councillor

I have undertaken some recent night visits to the vicinity of Arda 2 in order to monitor noise from closing time and the outbreak of amplified music from the frontage.

I wrote to the licensee of Arda 2, copying the owner to the letter on June 22. I told them to make immediate arrangements with the cab company to pick up their customers from the premises. I also requested they contact me back to inform me of their proposals for the quiet dispersal of their customers. I also suggested a closing down plan for the premises in order to quieten customers before they left the premises. I have not heard back from them.

I wrote to the director of the cab company on 27 June asking them to work with Arda 2 suggesting the cab office could be closed to personal callers during Arda 2's closing down period. I warned the cab company director that there could be enforcement action against Arda 2 which could have a knock-on effect on his business.

I visited last Sunday morning between 04:00 - 05:00 and was disappointed to note that matters were still exactly the same. The volume of sound escape seemed to be reduced from the other side of Seven Sisters Road, but there was no evidence that the suggested closing down plan had been implemented. I had suggested to the cab office that a board could be placed at the junction of Seven Sisters Road stating the cab office is closed to personal callers but was disappointed to note a board there indicating the cab office was open and trading!

I noted some noise from Arda 2 customers up until approximately 04:50 but have to admit I have heard much worse during previous visits. There was no fighting or real drunken shouting going on (as has been seen previously) the noise heard was just conversations from people outside the cab office.

I did note the noise could be sufficient to wake a person from sleep in 50 Berriman Road if they slept at the front of the house without the benefit of double or secondary glazing. I can't verify this though as I have never visited any residents at the closing down time of Arda 2. Of course I can understand that a visit from me at that time of the morning would not be something that residents would particularly relish!

I have advised residents to call Noise Patrol in the event of any noise in the past but unfortunately the lines to NP close at 04:00 at weekends. I understand the premises is quiet on other days.

Anne Brothers
Principal Technical Officer
Noise Patrol
Public Protection
Islington Council

(B) DETAILS OF OTHER APPLICANT

Name and address
Telephone number (if any)
E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address
Telephone number (if any)
E-mail address (optional)

This application to review relates to the following licensing objective(s)

Please tick one or more boxes

- | | |
|---|--------------------------|
| 1) the prevention of crime and disorder | Yes |
| 2) public safety | <input type="checkbox"/> |
| 3) the prevention of public nuisance | Yes |
| 4) the protection of children from harm | <input type="checkbox"/> |

Part 2 - Applicant details

I am

Please tick ✓ yes

- 1) an interested party (please complete (A) or (B) below)
 - a) a person living in the vicinity of the premises
 - b) a body representing persons living in the vicinity of the premises yes
 - c) a person involved in business in the vicinity of the premises
 - d) a body representing persons involved in business in the vicinity of the premises
- 2) a responsible authority (please complete (C) below)
- 3) a member of the club to which this application relates (please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick

Mr Mrs Miss Ms Other title (for example, Rev)

Surname

O'Sullivan

First names

Michael Edward James

I am 18 years old or over

**Please tick ✓ yes
Yes**

Current postal address if different from premises address

C/O Town Hall, Upper Street, Islington, London

Post town

London

Post Code

Daytime contact telephone number

020 7686 7316

E-mail address (optional)

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent (See read guidance note 4). **If signing on behalf of the applicant please state in what capacity.**

Signature

M O'Sullivan
20/07/2011

Date

Capacity

Local Councillor

Contact name (where not previously given) and postal address for correspondence associated with this application (**please read guidance note 5**)

Post town

Post Code

Telephone number (if any)

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)

Notes for Guidance

1. The ground(s) for review must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
3. The application form must be signed.
4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address which we shall use to correspond with you about this application.

PREMISES LICENCE LICENSING ACT 2003

Premises licence number	LN/2241-050110		
Postal address of premises, or if none, ordnance survey map reference or description			
ARDA 2 156A SEVEN SISTERS ROAD			
Post town	London	Post code	N7 7PL
Telephone number	020 7686 0531		

Where the licence is time limited the dates
Not Applicable

<p>Licensable activities authorised by the licence</p> <p>Ground Floor Only</p> <ul style="list-style-type: none"> • The provision of regulated entertainment by way of: <ul style="list-style-type: none"> The performance of live music The playing of recorded music The performance of dance • The provision of entertainment facilities for: <ul style="list-style-type: none"> Making music Dancing • The provision of late night refreshment • The sale by retail of alcohol
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The times the licence authorises the carrying out of licensable activities				
<ul style="list-style-type: none"> • The provision of regulated entertainment for the performance of live music: 				
Monday	0900	to	0130	the following day
Tuesday	0900	to	0130	the following day
Wednesday	0900	to	0130	the following day
Thursday	0900	to	0130	the following day
Friday	0900	to	0400	the following day
Saturday	0900	to	0400	the following day
Sunday	0900	to	0000	



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- The provision of regulated entertainment for the playing of recorded music:

Monday	0000	to	2400
Tuesday	0000	to	2400
Wednesday	0000	to	2400
Thursday	0000	to	2400
Friday	0000	to	2400
Saturday	0000	to	2400
Sunday	0000	to	2400

- The provision of regulated entertainment for the performance of dance:

Monday	0900	to	0130	the following day
Tuesday	0900	to	0130	the following day
Wednesday	0900	to	0130	the following day
Thursday	0900	to	0130	the following day
Friday	0900	to	0400	the following day
Saturday	0900	to	0400	the following day
Sunday	0900	to	0000	

- The provision of entertainment facilities for making music:

Monday	0900	to	0130	the following day
Tuesday	0900	to	0130	the following day
Wednesday	0900	to	0130	the following day
Thursday	0900	to	0130	the following day
Friday	0900	to	0400	the following day
Saturday	0900	to	0400	the following day
Sunday	0900	to	0000	

- The provision of entertainment facilities for dancing:

Monday	0900	to	0130	the following day
Tuesday	0900	to	0130	the following day
Wednesday	0900	to	0130	the following day
Thursday	0900	to	0130	the following day
Friday	0900	to	0400	the following day
Saturday	0900	to	0400	the following day
Sunday	0900	to	0000	

- The provision of late night refreshment:

Monday	2300	to	0200	the following day
Tuesday	2300	to	0200	the following day
Wednesday	2300	to	0200	the following day
Thursday	2300	to	0200	the following day
Friday	2300	to	0330	the following day
Saturday	2300	to	0330	the following day
Sunday	2300	to	0030	the following day

- The sale by retail of alcohol:

Monday	1000	to	0130	the following day
Tuesday	1000	to	0130	the following day
Wednesday	1000	to	0130	the following day
Thursday	1000	to	0130	the following day
Friday	1000	to	0300	the following day
Saturday	1000	to	0300	the following day
Sunday	1200	to	0000	

Except on:

New Year's Eve, except on a Sunday, 10.00 until the time authorised on the following day

New Year's Eve on a Sunday, 12.00 to until the time authorised on the following day

If there are no permitted hours on the following day, midnight on 31st December.

The morning on which summer time begins the sale of alcohol is authorised until 03.00 hours

Sundays immediately before a bank holiday, other than Easter Sunday, the sale of alcohol is authorised to 02.00 hours

The opening hours of the premises:

Monday	09.00	to	0200	the following day
Tuesday	09.00	to	0200	the following day
Wednesday	09.00	to	0200	the following day
Thursday	09.00	to	0200	the following day
Friday	09.00	to	0430	the following day
Saturday	09.00	to	0430	the following day
Sunday	09.00	to	0030	the following day

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

On supplies

Name, (registered) address, telephone number and e-mail (where relevant) of holder of premises licence

Mr Bledar Uruci
 12 Eagle Close
 Enfield
 Middlesex
 EN3 4RS

Registered number of holder, for example company number, charity number (where applicable)

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Mr Bledar Uruci
12 Eagle Close
Enfield
Middlesex
EN3 4RS

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol

RY/CV21/0513-PL Rugby Council

Islington Council
Public Protection Division
222 Upper Street
London
N1 1XR
Tel: 020 7527 3031
Email: licensing@islington.gov.uk

Assistant Director - Public Protection

Date of Issue

Annex 1 - Mandatory conditions

1. No supply of alcohol may be made under the premises licence-
 - a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
3. All door supervisors shall be licensed by the Security Industry Authority.
4. The admission of children to the exhibition of a film shall be restricted in accordance with the recommendation of a film classification body as defined in the Video Recordings Act 1984 or Islington Council acting as the licensing authority where it has given notice in section 20(3) of the Licensing Act 2003

Annex 2 - Conditions consistent with the Operating Schedule

1. This licence is subject to such further conditions as are consistent with any restrictions imposed on the use of the premises for the existing licensable activities under the licence by virtue of the enactments hereinafter set out:
 - Children and Young Persons Act 1933
 - Cinematograph (Safety) Regulations 1955
 - Sporting Events (Control of Alcohol Etc) Act 1985
2. The times that the licence authorises the supply of alcohol does not prohibit:
 - a) during the first twenty minutes after the above hours the consumption of the alcohol on the premises;
 - b) during the first twenty minutes after the above hours, the taking of the alcohol from the premises unless the alcohol is supplied or taken in an open vessel;
 - c) during the first thirty minutes after the above hours the consumption of the alcohol on the premises by persons taking meals there if the alcohol was supplied for consumption as ancillary to the meals;
 - d) the supply to, or consumption by, any person of alcohol in any premises where they are residing.
3. Suitable beverages other than alcohol, including drinking water, shall be equally available for consumption with or otherwise as an ancillary to meals served in the licensed premises.
4. The premises must be bona fide used for the purpose of habitually providing the customary main meal at midday or in the evening, or both for the accommodation of persons frequenting the premises.
5. Alcohol shall not be sold or supplied on the premises otherwise than to persons taking table meals there and for consumption by such a person as an ancillary to his meal.
6. The sale of alcohol is not authorised after midnight on any day on which music and dancing is not provided after midnight.

7. On any day that music and dancing ends between midnight and two o'clock in the morning the sale of alcohol shall cease when the music and dancing end.
8. The sale of alcohol shall cease at midnight on any Sunday on which music and dancing is not provided after midnight;
9. Where music and dancing end between midnight on any Sunday and 00.30hours, sale of alcohol on that Sunday shall end when the music and dancing end.
10. Where music and dancing end between midnight and 02.00 hours on any Sundays immediately before a bank holidays the sale of alcohol on that Sunday shall cease when the music and dancing end.
11. The sale of alcohol must be ancillary to the use of the premises for music and dancing and substantial refreshment.
12. The maximum number of persons accommodated at any one time in the premises shall not exceed the following:
 - Ground Floor - 80
13. The licence is subject to the following Additional Conditions referred to in the Standard Conditions for Places of Public Entertainment:
 - ADDITIONAL CONDITION GO: APPLICABLE TO THE KEEPING OF GOOD ORDER.
 - ADDITIONAL CONDITIONS SX: FOR PARTICULAR CONTROL OVER STRIPTease OR SIMILAR ENTERTAINMENT INVOLVING NUDITIY.
14. The licence shall be subject to the Council's standard conditions for Places of Entertainment
15. The licence shall be subject to the Council's technical standards for Places of Entertainment

Annex 3 - Conditions attached after a hearing by the licensing authority

16. Doors and windows to the premises will be kept closed at all times except for entry and exit.
17. The licensee shall provide one door supervisor registered with the SIA from 22:00 until 30 minutes after the terminal hour on Fridays and Saturdays.
18. There shall be no more than 6 smokers outside the premises at any time.
19. No alcohol shall be taken outside the premises at any time.
20. There shall be no new admissions to the premises after 01:00.
21. A dedicated licensed taxi/mini cab service shall be available from the premises.
22. The name and telephone number of the person in charge of the premises shall be displayed in a prominent position so that it can be seen from outside the premises.

Annex 4 – Plans

Reference Number: 87456

Premises Licence Summary Licensing Act 2003

Premises licence number LN/2241-050110

Premises details

Postal address of premises, or if none, ordnance survey map reference or description

**ARDA 2
156A SEVEN SISTERS ROAD**

Post town London **Post code** N7 7PL

Telephone number 020 7686 0531

Where the licence is time limited the dates

Not Applicable

Licensable activities authorised by the licence Ground Floor Only

- The provision of regulated entertainment by way of:
The performance of live music
The playing of recorded music
The performance of dance
- The provision of entertainment facilities for:
Making music
Dancing
- The provision of late night refreshment
- The sale by retail of alcohol

The times the licence authorises the carrying out of licensable activities

- The provision of regulated entertainment for the performance of live music:

Monday	0900	to	0130	the following day
Tuesday	0900	to	0130	the following day
Wednesday	0900	to	0130	the following day
Thursday	0900	to	0130	the following day
Friday	0900	to	0400	the following day
Saturday	0900	to	0400	the following day
Sunday	0900	to	0000	



ISLINGTON

- The provision of regulated entertainment for the playing of recorded music:

Monday	0000	to	2400
Tuesday	0000	to	2400
Wednesday	0000	to	2400
Thursday	0000	to	2400
Friday	0000	to	2400
Saturday	0000	to	2400
Sunday	0000	to	2400

- The provision of regulated entertainment for the performance of dance:

Monday	0900	to	0130	the following day
Tuesday	0900	to	0130	the following day
Wednesday	0900	to	0130	the following day
Thursday	0900	to	0130	the following day
Friday	0900	to	0400	the following day
Saturday	0900	to	0400	the following day
Sunday	0900	to	0000	

- The provision of entertainment facilities for making music:

Monday	0900	to	0130	the following day
Tuesday	0900	to	0130	the following day
Wednesday	0900	to	0130	the following day
Thursday	0900	to	0130	the following day
Friday	0900	to	0400	the following day
Saturday	0900	to	0400	the following day
Sunday	0900	to	0000	

- The provision of entertainment facilities for dancing:

Monday	0900	to	0130	the following day
Tuesday	0900	to	0130	the following day
Wednesday	0900	to	0130	the following day
Thursday	0900	to	0130	the following day
Friday	0900	to	0400	the following day
Saturday	0900	to	0400	the following day
Sunday	0900	to	0000	

- The provision of late night refreshment:

Monday	2300	to	0200	the following day
Tuesday	2300	to	0200	the following day
Wednesday	2300	to	0200	the following day
Thursday	2300	to	0200	the following day
Friday	2300	to	0330	the following day
Saturday	2300	to	0330	the following day
Sunday	2300	to	0030	the following day

• The sale by retail of alcohol:

Monday	1000	to	0130	the following day
Tuesday	1000	to	0130	the following day
Wednesday	1000	to	0130	the following day
Thursday	1000	to	0130	the following day
Friday	1000	to	0300	the following day
Saturday	1000	to	0300	the following day
Sunday	1200	to	0000	

Except on:

New Year's Eve, except on a Sunday, 10.00 until the time authorised on the following day

New Year's Eve on a Sunday, 12.00 to until the time authorised on the following day

If there are no permitted hours on the following day, midnight on 31st December.

The morning on which summer time begins the sale of alcohol is authorised until 03.00 hours

Sundays immediately before a bank holiday, other than Easter Sunday, the sale of alcohol is authorised to 02.00 hours

The opening hours of the premises:

Monday	09.00	to	0200	the following day
Tuesday	09.00	to	0200	the following day
Wednesday	09.00	to	0200	the following day
Thursday	09.00	to	0200	the following day
Friday	09.00	to	0430	the following day
Saturday	09.00	to	0430	the following day
Sunday	09.00	to	0030	the following day

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

On supplies

Name, (registered) address of holder of premises licence

Mr Bledar Uruci
12 Eagle Close
Enfield
Middlesex
EN3 4RS

Registered number of holder, for example company number, charity number (where applicable)

Name of designated premises supervisor where the premises licence authorises the supply of alcohol

Mr Bledar Uruci

State whether access to the premises by children is restricted or prohibited

No unaccompanied person under the age of 16 years shall be permitted on the premises between 12 midnight and 5am if alcohol is supplied for consumption on the premises.

Islington Council
Public Protection Division
222 Upper Street
London
N1 1XR
Tel: 020 7527 3031
Email: licensing@islington.gov.uk

Licensing Support Team
Public Protection Division
222 Upper Street
London N1 1XR



29/08/2011

I would like to make a representation regarding the review application of Arda 2, 156 Seven Sisters rd, London N7 7PL.

My partner and I are woken by people leaving Arda 2. This happens on a regular basis; this seems to happen every weekend Saturdays being the worst. Only this past weekend we were woken in the early hours of Saturday morning and Monday morning, as it was a bank holiday. We can be woken any time from midnight until 5 am. Crowds can gather at the end of our road and quite often in the road.

They park in front of our driveway blocking our car in completely, shouting not talking to each other as they come and go.

I have seen people who are clearly drunk just get in a car and drive off.

I strongly feel that the license is for far to long a period, which causes excessive drunkenness and disorder in Berriman rd.

I think if the license were reduced considerably it would have a major effect on the nuisance that is created continually by this establishment.

Arda 2 has a negative impact on the local community.

We often report to noise control but feel it is time that licensing played its part in its responsibility to the local community.

In my view I think they are in breach of the current licence, but I'm sure you are better place to make that judgement.

Kind regards,



01 SEP 2011



[REDACTED]

Dear Sir,

regarding the licensing Application I would like to see this matter turned down.

as many residents that live close by are all ways disturbs from the frequent late noise from this bar and I live over two hundred yards away.

then we have member of the public walking through the estate that have come from the bar that are shooting and fighting as well.

also this happens on Seven Sisters Road also. in front of this bar. I hope to see and end to this you

[REDACTED]

[REDACTED]

Also the public notices which where put up where torn down the same night than where put up along Seven Sisters Road in front of the premises on both sides of the road. as well.

COMMERCIAL LICENSING

14 AUG 2011

PUBLIC PROTECTION DIVISION
220 UPPER WATFORD ROAD

[REDACTED]

Licensing Support Team
Public Protection Division
222 Upper Street
London N1 1XR

23/08/2011

I would like a representation regarding the review application of Arda 2, 156 Seven Sisters rd, London N7 7PL.

I am woken without fail every Saturday and a lot of Friday nights by Arda 2 customers. Less so on Sundays, but it has happened. They are excessively drunk and noisy and seem to hang around without reason. I think the management and the customers have no respect for local residents. In the past fights have broken out on many occasions. I have reported to noise patrol many times, they have also witnessed some of what goes on. Quite often things happen out of noise patrol hours or when they are not in the area.

The worst time seems to be between 2am and 5am, but the noise and disruption has no pattern.

The cab office in Berriman road does not help the situation, as they use the street as a taxi rank for Arda 2 customers.

I don't think the management has stuck to the terms of the licence; they often have more people outside the front of the premises than they should sometimes with alcohol.

At times they have defiantly gone past the hours they are allowed to have people in the premises.

Arda 2 is at present the cause of the weekend disturbances in Berriman road. I think that the management is unfit to hold a license or at the very least have it reduced to 11 or 12pm. It should not be a Night Club.

I strongly believe that the broken sleep I have every weekend is affecting my health. At work I am always tired, I have very early starts in my job and I never get proper rest at weekends.

Kind regards,

[REDACTED]

COMMERCIAL
23 AUG 2011
P.O. BOX 100



JEREMY CORBYN MP

Member of Parliament for Islington North

86 Durham Road London N7 7DU

Tel: 020 7561 7488 Fax: 020 7561 7487

Yesim Senler,
Licensing Support Officer,
Public Protection Division,
Islington Council,
222 Upper Street,
London, N1 1YA.

9th August 2011.

Dear Yesim Senler,

Re: Arda 2, 156A Seven Sisters Road, N7 7PL.

I am informed by Ward Councillor Phil Kelly that the establishment above has applied for a new premises licence. As a local resident and an elected representative I write to register ongoing concerns about the present management of the premises.

The problems with loud music and groups of people hanging round in the evenings continue. Later at night there is disturbance to neighbours as people leave, often in a drunken state, and order taxis from the office in Berriman Road.

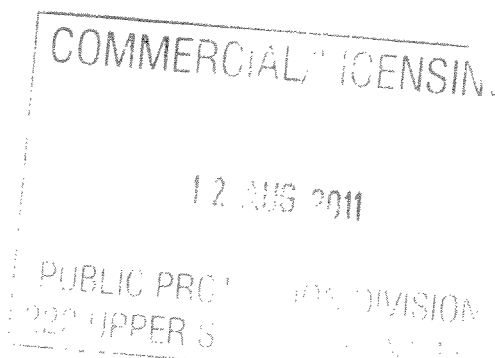
I believe that to date the management of Arda 2 have done little to control the public nuisance that is caused by their patrons. It is now time for limitations on their activities to be enforced and I trust that this view will be shared by the Licensing Committee.

I note that representations will be accepted until 1st September. I trust that the Council will take appropriate steps to ensure that local people are aware of this application and their opportunity to comment.

Yours sincerely,

Ruth Clarke

22- Jeremy Corbyn (as emailed)



Rep 2

Dear Licensing Department,

As a resident of Berriman Road, and someone who lives very close to Arda 2, I am writing to voice my concerns about the noise problems and general nuisance coming from the nightclub. I know that the club was previously granted an application to extend its hours, and could have predicted the problems this would cause. My wife attended that meeting and was amazed at the ruling. Ever since then we have had continual problems, particularly at weekends but also on week days, with drunken customers in the street. The club have done nothing about this, and the problems have persisted. We regularly have people shouting, singing and playing music in the early hours. Apart from the club seemingly having no control over the conduct of their customers, another cause of the problems is the taxi firm FNOT Cars that is located in the street. People who wait around for taxis make a lot of noise. I understand that Anne Brothers has made some recommendations to both the club and the taxi firm which have been ignored. I am not surprised, as this sums up the general lack of consideration that both seem to have.

I would, therefore, be in favour of the Council reducing the very late hours of the club, so that the residents of this road are not routinely woken in the early hours by drunken Arda 2 customers.

Yours sincerely,

Rep 3

Dear Licensing Department,

As a resident of Berriman Road, and someone who lives very close to Arda 2, I am writing to voice my concerns about the noise problems and general nuisance coming from the nightclub. I know that the club was previously granted an application to extend its hours, and could have predicted the problems this would cause. I attended that meeting and was amazed at the ruling. Ever since then we have had continual problems, particularly at weekends but also on week days, with drunken customers in the street. The club have done nothing about this, and the problems have persisted. We regularly have people shouting, singing and playing music in the early hours. Apart from the club seemingly having no control over the conduct of their customers, another cause of the problems is the taxi firm FNOT Cars that is located in the street. People who wait around for taxis make a lot of noise. I understand that Anne Brothers has made some recommendations to both the club and the taxi firm which have been ignored. I am not surprised, as this sums up the general lack of consideration that both seem to have.

I would, therefore, be in favour of the Council reducing the very late hours of the club, so that the residents of this road are not routinely woken in the early hours by drunken Arda 2 customers.

Yours sincerely,



Noise Patrol
Public Protection Division
222 Upper Street
London N1 1XR

Bledar Uruci

~~16 Eagle Close~~

~~London~~
~~N1 1XR~~

T 020 7527 3047

F 020 7527 3059

E anne.brothers@islington.gov.uk

W www.islington.gov.uk

This matter is being dealt with by:
Anne Brothers

Our ref: abr/111230291

Your ref:

Date: 31 August, 2011

Dear Mr Uruci

**REVIEW OF PREMISES LICENCE, ARDA 2, 156A SEVEN SISTERS ROAD, LONDON N7
7PL. LICENSING ACT 2003**

Please find enclosed the representation from Noise Team in connection with the review application from Councillor O'Sullivan for your information.

Yours sincerely

Anne Brothers

Principal Technical Officer

cc Detar Hekuri, Owner, Arda 2, 156A Seven Sisters Road, London N7 7PL

Licensing

Louise Norris, Noise Patrol Manager

**If you would like this document in large print or Braille, audiotape or
in another language, please telephone 020 7527 2000.**



Islington Licensing Authority Licensing Act 2003

REPRESENTATION FORM FROM RESPONSIBLE AUTHORITIES

Responsible Authority: Environmental Protection

Your Name	Anne Brothers
Job Title	Principal Technical Officer, Noise Liaison, Noise Patrol.
Postal and email address	222 Upper Street, London N1 1XR anne.brothers@islington.gov.uk
Contact telephone number	020 7527 3047

Name of the premises you are making a representation about	Arda 2,
Address of the premises you are making a representation about	156A Seven Sisters Road, London N7

<i>Which of the four licensing Objectives does your representation relate to?</i>	<i>Yes Or No</i>	<i>Please detail the evidence supporting your representation. Or the reason for your representation. Please use separate sheets if necessary</i>
To prevent crime and disorder	No	
Public safety	No	
To prevent public nuisance	Yes	
To protect children from harm	No	

Suggested conditions that could be added to the licence to remedy your representation or other suggestions you would like the Licensing Sub Committee to take into account. Please use separate sheets where necessary and refer to checklist.	We request that Committee consider that the DPS should be replaced due to no response to letters sent in connection with recent noise issues. <u>See additional sheet for recent history.</u>
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Signed: Anne Brothers Date: 31 August 2011

Please return this form along with any additional sheets to: Licensing Support Team, Public Protection, 222 Upper Street, London N1 1XR or email to licensing@islington.gov.uk

This form must be returned within the Statutory Period. For more details please check with the Licensing Support Team on 020 7527 3031

There are existing conditions in Annex 3 of the premises licence in relation to the outside of the premises as follows:

- The licensee shall provide one door supervisor registered with the SIA from 22:00 until 30 minutes after the terminal hour on Fridays and Saturdays.
- There shall be no more than 6 smokers outside the premises at any time.
- No alcohol shall be taken outside the premises at any time.
- There shall be no new admissions to the premises after 01:00.
- A dedicated licensed taxi/mini cab service shall be available from the premises.
- The name and telephone number of the person in charge of the premises shall be displayed in a prominent position so that it can be seen from outside the premises.

We cannot identify any further conditions that could be enforceable in relation to the control of noise from customers outside the premises.

Due to noise from the disposal of bottles outside to the rear of the premises at 04:15 and 04:30 on 14/8/11 we would recommend an additional condition be placed on the premises licence as follows:

There shall be no disposal of bottles or refuse in the rear yard or other outside areas between the hours of 23:00 – 07:00.

Recent history of monitoring at the premises is printed below in tabular form:

<u>Date</u>	<u>Action</u>
10/4/11. 03:20	<p>Proactive visit re:outbreak of music from the front notified by LNO:</p> <p>LNO (NPM) recently mentioned to me that she had heard significant music noise outbreak. Visited at 03:20 and walked up Newington Barrow Way opposite. Music noise outbreak was very loud whenever the door was opened which was frequent for smokers going in and out of the premises.</p> <p>Walked back as far as the Council offices in Newington Barrow Way and stood outside there. Music noise outbreak could be quite clearly heard when the door was opened outside the offices approx 150 metres away from the premises. Traffic noise did not mask the music and home addresses of 9-24 Corker Walk(?) and housing alongside in Seven Sisters Road could be significantly disturbed by the music noise outbreak. Sounded like live music being played out.</p> <p>Visited the premises and spoke to Detar (owner and manager) and the usual DS (who used to work at Club Imperial). Detar took us to the rear of the premises and showed me some new doors and windows that have been installed to the rear. No outbreak of sound there at all.</p> <p>We went back to the front and he pointed out some new double glazing to the frontage that was also containing the sound very well. Problem was the door. I took him over the road to demonstrate the problem and he then understood the issue re: the door. The problem is the outer door has to be pinned open so that only leaves a single leaf. Suggested to him they would benefit from an additional leaf to give an effective lobby, he appreciated that there would always be one door closed with the installation of a lobby. Alternative is installation of a limiter and coming to an agreement on maximum music noise levels to prevent a public nuisance. Told him he must take care of outbreak of sound until we can come to an agreement. Suggested that there should be a DS on the door at all times in order to ensure the door was not held open unnecessarily for any period of time.</p>

15/5/11	Complaint regarding noise from customers and in the vicinity of the cab office at closing time received.
5/6/11. 03:40	<p>Notes of second proactive visit re: outbreak of sound pasted below:</p> <p>Visited to assess outbreak of sound after advisory visit carried out a few weeks ago and to look at closing time as a recent re-complaint was received from XXXXXXXX, resident in Berriman Road about noise at closing time again.</p> <p>Walked up to the Council offices at Newington Barrow Way and listened from there. Music noise could be heard when the door was closed but outbreak of sound was significantly elevated when the door was opened. Door being opened and closed constantly. Significant numbers of residents could be disturbed by the outbreak of sound in Corker Walk on the Andover estate and alongside the premises in Seven Sisters Road. From the door of the premises, the new development of housing that replaced Hornsey Road baths is in direct line of the outbreak as well.</p> <p>Visited premises and spoke to Detar Hekuri, proprietor. Asked him if he has made any progress with regard to the installation of an acoustic lobby as suggested previously in order to contain sound more effectively. Told him the window treatments to the rear and frontage were very effective but useless until the door was sorted out due to the outbreak when the door was opened. Told him he must get this sorted out as there is a real risk of a public nuisance being established - (no complaints received yet regarding the outbreak of sound).</p> <p>Told him I will write to the licensees and copy him in to any letter sent (he is the main person there).</p> <p>Told him he needs to appoint a builder and install a lobby. He is very concerned about loss of space inside however. The lobby will need to take some floor space as the outer door opens inwards. Also told him he will need approval from Geoff Weaver for any new lobby arrangement. I informed Detar that he has a choice; he can either install an effective lobby there or we will have to come to an agreement on reduced music noise levels there in order to prevent a public nuisance. Told Detar that sound levels should be reduced.</p> <p>Also discussed recent re-complaint about people noise at closing time. Detar insisted they have improved matters. I saw some people were already going around the corner to the cab office and I suggested to Detar that perhaps a recognisable member of staff should be at the cab office at closing time in order to engage with their customers waiting outside to calm them down if they got noisy. Explained that a group of people, even if they are reasonably quiet may make enough noise to disturb local residents from outside the cab office at that time of the morning.</p> <p>While I was outside a noisy exchange took place between a man and a woman on the corner of Berriman Road, quite a lot of shouting. The woman ran off and the man claimed he had seen her stealing from another woman outside. Another man who was outside the premises involved himself at the end of the fracas and he went off with the woman. I asked Detar if the woman had been at the club that night and he said she was not one of his customers. She spoke with a London accent, the man who confronted her was Eastern European and the man who walked off with her was a Londoner.</p> <p>I discussed the possible implementation of a closing down procedure with Detar involving the reduction of sound/gradual increase in lighting for the last half hour or so.</p> <p>Watched part of closing down, looked reasonably OK apart from the fracas noted above. everyone quite happy and well ordered. Cabs being proactively organised from the cab office by the premises.</p>

	Noise warning letter to be sent. Needs works to install an acoustic lobby with time scales for completion. Will also include details of a closing down procedure for consideration.
9/6/11	<u>Noise letter sent to the Licensee/DPS at his given address.</u> Also copied to Detar Hekuri at the premises (See attached letter marked AB1). <u>No response to this letter from the Licensee/DPS.</u>
19/6/11	Complaints from 3 residents regarding noise from customers and in the vicinity of the cab office at closing time received.
23/6/11.	<u>Second letter sent to licensee/DPS at given address.</u> Also copied to Detar Hekuri at the premises (See attached letter marked AB2). Requested written response within 7 days. <u>No response to this letter from the Licensee/DPS.</u>
27/6/11	<u>Letter sent to FNOT Cars after telephone conversation with owner.</u> (See attached letter marked AB3). <u>No response to this letter from FNOT Cars.</u>
3/7/11 04:00 - 05:00	<p>Visited and looked at sound outbreak from the side of the old Red Rose opposite approx 50 metres away. Have written to them advising that sound levels should be reduced so music noise is not audible across the road during break in the traffic until they get an acoustic lobby fitted. I think they have reduced the volume slightly but music noise still clearly heard when the door was opened in the breaks in traffic, less so with the door closed. Door being opened regularly, lots of comings and goings with customers going in and out. Still some incidents of quite heavy traffic passing by, bendy buses and flow of cars.</p> <p>Had a conversation with Detar Hekuri, proprietor. He said he was going to install a lobby Asked him to e mail the details of it to me and I will discuss with Geoff Weaver. No approval sought yet for the change in the door arrangement. We haven't heard back from him of the licensees at all since LSEN. He said he would e mail me.</p> <p>Told Detar it is very important to get approval in case the arrangement was not practical or was ineffective. Emphasised the need to make it large enough so that only one door would be opened at a time.</p> <p>Detar assured me it would be effective and that he would get approval. Told him there is always a risk that if he goes ahead without prior approval that he could be required to remove it or make changes which would cost him more money. Asked him if there had been any discussion with the cab office and he said they had spoken. Told him I had written to the cab office with suggestions they work together to reduce noise. Told Detar we do not want his customers going around there to wait and make a load of noise.</p> <p>At that point we drove off but then parked around the corner in Berriman Road just past the cab office - facing away from it but we could see and hear what was occurring via car mirrors.</p> <p><u>04:24.</u> 4 men walking away and down Berriman Road to a car parked further down the street talking quietly.</p> <p>Noted that customers are appearing in Berriman Road and collecting their cars parked there. Noted one man disappearing behind the black fire escape doors to the rear of Arda 2 and then coming back out adjusting his flies. (Subsequently discovered there is a WC there.)</p> <p>Some people are now outside the cab office.</p>

04:27. Tooting car horn in the street. 3 people walking down the street past our car talking quietly. Can hear some voices behind us.

04:29. 3 people now outside the cab office, talking quite loudly, 2 men and 1 woman. One of the men went behind the black gates.

04:32. 3 people still waiting outside the cab office. Constant chatter from them can be heard from the car behind locked doors and closed windows.

04:34. Another man has come around the corner into the street now and he went behind the black gates. He went into the mini cab office (driver?) Other people who are waiting there are talking to him.

Noted that we are opposite 50 Beriman Road and the noise from the group outside the mini cab office would possibly be loud enough to wake a person from sleep if they did not have the benefit of closed secondary/double glazing and they slept at the front of their house. But cannot verify that as we have never visited any residents to experience any noise from their perspective. Can hear the voices of people waiting outside the cab office quite clearly with car windows closed but we are closer to them than the residents are.

Now another man has come around and has gone into the cab office. PB recognised him as the man who is employed there who has spoken to me before.

04:37. Now another 3 men and 1 woman have come around the corner and are outside the cab office. Conversation from the group is quite clearly heard.

04:38. Now can hear laughter and more voices. 6 people now outside the cab office. Now can hear music from a car that has just been driven away.

Saw Detar in the street, standing by the black gates and the staff member with the customers outside, then I saw the staff going back to the club around the corner.

Detar still standing by the gates, he is on the phone. Can hear his voice, speaking quietly though.

04:40. Detar still by the gates, can still hear conversational voices from the customers still outside the cab office.

04:42. Now another woman has just gone into the cab office.

04:43. Cab has just come along and taken some of them away leaving Detar and 2 others outside.

04:50. Still 3 people outside the cab office. Detar is still outside as well.

Detar then came around to the car. I spoke to him about the suggested closing down policy (included in LSEN recently). Needs to quieten people down before they leave. Want to get them to sort out pick-ups from the premises and not have people go around to the cab office at all.

Told Detar we had seen some customers going to parked cars but they were quiet. He said they are regulars that he knows and they will be quiet when he asks them. He said that others are new/not known to him and more difficult to control.

Told him we had seen 3 people relieving themselves behind the black gates. He said he can't close the gates as the cab office WC is there.

04:51. Drove away, as we left we saw a cab come along and pick up the remaining people from outside the cab office - 2 men and 1 woman.

05:00. Passed by again. Door to club still open but could see people inside clearing up. No-one in Berriman Road.

6/7/11.

E mail sent to Ward Councillor in response to e mail sent to Licensing on 5/7/11

-----Original Message-----

From: Brothers, Anne

Sent: 06 July 2011 18:57

To: Undisclosed recipients

Subject: RE: Arda 2, 156 Seven Sisters Road

Dear Councillor Kelly

I have undertaken some recent night visits to the vicinity of Arda 2 in order to monitor noise from closing time and the outbreak of amplified music from the frontage.

I wrote to the licensee of Arda 2, copying the owner to the letter on June 22. I told them to make immediate arrangements with the cab company to pick up their customers from the premises. I also requested they contact me back to inform me of their proposals for the quiet dispersal of their customers. I also suggested a closing down plan for the premises in order to quieten customers before they left the premises. I have not heard back from them.

I wrote to the director of the cab company on 27 June asking them to work with Arda 2 suggesting the cab office could be closed to personal callers during Arda 2's closing down period. I warned the cab company director that there could be enforcement action against Arda 2 which could have a knock-on effect on his business.

I visited last Sunday morning between 04:00 - 05:00 and was disappointed to note that matters were still exactly the same. The volume of sound escape seemed to be reduced from the other side of Seven Sisters Road, but there was no evidence that the suggested closing down plan had been implemented. I had suggested to the cab office that a board could be placed at the junction of Seven Sisters Road stating the cab office is closed to personal callers but was disappointed to note a board there indicating the cab office was open and trading!

I noted some noise from Arda 2 customers up until approximately 04:50 but have to admit I have heard much worse during previous visits. There was no fighting or real drunken shouting going on (as has been seen previously) the noise heard was just conversations from people outside the cab office.

I did note the noise could be sufficient to wake a person from sleep in 50 Berriman Road if they slept at the front of the house without the benefit of double or secondary glazing. I can't verify this though as I have never visited any residents at the closing down time of Arda 2. Of course I can understand that a visit from me at that time of the morning would not be something that residents would particularly relish!

I have advised residents to call Noise Patrol in the event of any noise in the past but unfortunately the lines to NP close at 04:00 at weekends. I understand the premises is quiet on other days.

The Noise Team as a Responsible Authority is not in a position to apply for a review on grounds of public nuisance at this stage. If residents and/or you as Councillor would like to make an application, we could provide some supporting evidence however.

Please let me know your thoughts on this.

Anne Brothers

Principal Technical Officer

	<p>Noise Patrol Public Protection Islington Council 3rd Floor 222 Upper Street, London N1 1XR Tel : 020 7527 3047 Fax: 020 7527 3057 Alternative contact: Noise Support Team 020 7527 3258</p>
7/7/11.	<p><u>Third letter sent to licensee/DPS at given address.</u> Also copied to Detar Hekuri at the premises (See attached letter marked AB4). <u>No response to this letter from the Licensee/DPS.</u></p>
11/7/11.	<p>Daytime visit to the premises in the company of Geoff Weaver to meet with Detar Hekuri to discuss the installation of an acoustic lobby to reduce the outbreak of sound from inside the premises. N.B. Detar had called in to discuss content of letters sent and appointment arranged with him for this daytime visit.</p>
17/7/11.	<p>Visited at the above time to watch closing time. Notes as follows:</p> <p>04:00 <u>04:00.</u> 8 people outside on the frontage, inner door closed. Sitting in the car facing the premises parked in front of the garages in Newington Barrow Way. Could hear the faint thud of music noise from the car with the window open. Music stopped around 04:00.</p> <p>Some raised voices that lead to the beginnings of a fight outside, lots of pushing and shoving and shouting going on. Saw Detar come outside and calm everyone down. They all submitted and situation immediately calmed down. 15 people outside, all calmed down, fight did not resume after Detar went back inside.</p> <p>A few minutes later only 5 people outside, heavy rain now. The others went back inside.</p> <p>2 people came out; they crossed Seven Sisters Road via the crossing and walked away north.</p> <p>3 men came out and walked away into Berriman Road.</p> <p>2 more came out and walked away towards Finsbury Park.</p> <p>2 men came out then went back inside again.</p> <p>7 out on the frontage, some laughter heard.</p> <p><u>04:15.</u> 11 on the frontage, 1 new customer went in; he approached from the estate behind us, picking someone up?</p> <p><u>04:17.</u> 13 on the frontage, some are going in and out again, all smokers. Noted that they know the night is over because the music has stopped.</p> <p>People are coming out in dribs and drabs. Lots of conversational noise heard from the other side of the road. Can see there are still people seated inside by the door</p> <p>Group of approx 20 people outside on the corner of Berriman Road Noted Detar was with them at one stage.</p> <p><u>04:28.</u> Drove away. As we drove away via Berriman Road, I saw 6 people outside the cab office with the DS I have seen previously.</p>
27/7/11.	<p>E mail sent to residents offering proactive visits From: Brothers, Anne</p>

Sent: 27 July 2011 18:58

To: Undisclosed recipients

Cc: Norris, Louise; Forde, Niall

Subject: Noise from Arda 2 patrons in Berriman Road

Dear All

Licensing is in receipt of an application for a review of the premises licence of Arda 2 submitted by Councillor O'Sullivan, one of your ward councillors.

In the application an e mail dated 6/7/11 from me to Councillor Phil Kelly is reproduced. I understand no other evidence is offered to support the application apart from a note to state that the Councillor is in receipt of complaints from local residents in connection with noise from customers outside.

I am informed by Licensing this application may fail due to lack of supporting evidence provided on the application. I understand Licensing has been in touch with Cllr O'Sullivan about this matter.

In my e mail to Councillor Kelly I updated him on actions taken but also stated that at this time the Noise Team does not have sufficient evidence to apply for a review of the licence on grounds of public nuisance. I added that we may be able to offer some supporting evidence for residents based on external observations so far if they wanted to proceed themselves which would entail giving some detail of the disturbances and intrusion experienced.

In order to gather possible further evidence that may support an application for review please contact me if you would like to arrange some proactive visits by Noise Patrol to any of your homes at the times when you are disturbed by noise from the customers leaving the premises. This would be in order to provide first hand evidence by Noise Patrol Officers to Committee in the event of an application being accepted by Licensing.

Anne Brothers

Principal Technical Officer

Noise Patrol

Public Protection

Islington Council

3rd Floor 222 Upper Street, London N1 1XR

Tel : 020 7527 3047 Fax: 020 7527 3057

Alternative contact: Noise Support Team 020 7527 3258

One resident (out of three) responded to the offer of a proactive visit.

31/7/11. Report from Noise Patrol Manager (LNO) detailing observations. N.B. Noise Patrol were simultaneously inside a resident's home in Berriman Road:

Arrived 0353 and parked up outside garages opposite. Loud music intermittently audible, appears to be when the doors open and close- unable to make out it double leaf lobby both sets open though likely when loud. Male vocals and beat heard. Large group of people outside approx 15-20 male and female. With car window open can hear beat of music when door is shut can also hear some conversation taking place, unable to make out individual voices.

0359- more uptempo track, dance beat audible with door closed. In gaps in traffic could hear that the conversations taking place were relatively subdued and low

	<p>level.</p> <p>0401 male voice a bit more distinctive, sounded foreign language being spoken. Observations made with car window open. Approx 25 people outside at 0402.</p> <p>0404 saw 4 people walk around corner into Berryman road.</p> <p>0405 7 walked to corner of Berryman road and 7 lingered and 4 walked up berriman road. A few more men walked to the corner and crossed seven sisters road at 0406. 0407 loud female laughing outside arda2.</p> <p>0408 door supervisor seen on street corner appeared to approach people who were lingering there. Unable to hear what was going on from my vantage point. Car pulled up at berriman road junction and some of the lingering people got in, some others waked up the road.</p> <p>0409 8 people outside arda2 including door supervisor. 4 of them sat on chairs on forecourt. Music appears to have stopped as can't hear when the door opens.</p> <p>0412 4 men crossed road and walked past my car onto estate.</p> <p>0413 another 2, one shouted briefly. Got into car behind me.</p> <p>0416 5 people left, walks to street corner of berriman, appeared to say goodbye to a couple of men then they walked off. 0417- lull in traffic, approx 12 people outside and barely any voices audible.</p> <p>0418- 2 men on berriman rd corner.</p> <p>0418 some raised female voices/laughing heard. Also some raised male voices/laughing from men stood by car up the road from me outside a car parked up- not sure if they came out of arda2 bit think they may have.</p> <p>0420 7 people walked up towards finsbury park. Man in blue shirt was directing them that way, then he went back into arda2.</p> <p>0421 males behind car getting a bit exuberant, laughing, intermittent raised voices</p> <p>0421 some female laughing outside arda2.</p> <p>0422 lively male conversation outside, female cackling repeatedly. Men behind very loud now and laughing followed by clapping hands.</p> <p>0423 3 people walk down berriman road.</p> <p>0423 raised voices outside from men saying goodbyes (in foreign language) and they walked off towards holloway rd.</p> <p>0424 2 men walked down berriman. Just 3 women outside now. Men behind still being lively, talking in a language which sounds the same as that spoken by patrons of arda2.</p> <p>0428 only 4 people outside now. Some female singing heard briefly, then stopped, not sure if it was the women outside arda2 or not, opened car windows more and it had stopped.</p> <p>0430 man in blue shirt crossed road, walked past my car and then turned around and returned to arda2. Think I may have been spotted.</p> <p>Left 0432 just after a woman crossed the road and shouted once and car parked up road with noisy men drive off.</p>
31/7/11.	<p>Notes from proactive visit to resident in Berriman Road.</p> <p>Visited with Jeff Elliott, NP Officer.</p> <p>04:00. Listened from spare bedroom on 1FFR. main bedroom is directly above.</p>

Residence is a modern (circa 70's built townhouse, double glazed windows, probably cavity wall construction)

04:05. Could hear some raised voices then car door closed and driving away, then NN.

Noted almost constant noise of passing traffic on seven Sisters Road as being dominant from this vantage point.

04:06. Some people walked past, could hear them talking quietly as they passed by. noted window to room was ajar.

04:08. Some laughter - brief. Noted cab office door is closed.

04:10 Could see a group of people gathered at the top of the street at the junction with Seven Sisters Road. Then they went away

04:12. Quiet

04:14. car horn on Seven Sisters Road - in the distance. Siren on Seven Sisters Road.

04:15. Quiet again

04:16. 2 men talking through the cab office window. not noisy.

04:19. Some bottle noise heard, brief.

04:20. Some voices, saw someone getting into a car in the street. 2 men and 1 woman walking past. do not look like Arda 2 customers. not noisy.

04:12. car drove away, 2 men still outside the cab office and have been joined by one woman. Not noisy.

04:26. Now people outside the cab office have gone away. 3 woman have just walked past outside, quite noisy but cannot determine whether they have come from the club - LNO is watching ad does not recall them going (called her).

04:28. 2 men walking past - quiet.

04:31. heard female shouting "woooo" in the middle distance. brief. Noted 1 lone female standing outside the cab office.

04:34. Noted a couple of people standing at the top of the street, distant voices heard from them.

04:38 LNO just texted that people are coming out in dribs and drabs.

04:40. Some voices and laughter outside, not loud but just noticeable. Looked out and saw a group of 4 people (2 men and 2 women) outside opposite residents house getting into a white transit van parked there.

Resident had joined us by that time and he commented that once you are woken up that's it, you are awake.

04:45. Still some faint voices outside from group of people by the white van. Not a noise nuisance.

04:55. Group of people still by the van talking quietly.

05:00 (ish) left the premises.

Spoke to Licensee, Detar briefly as we went around to check the premises had closed and he came outside to speak to me.

There were a few people still present but he told me they were staff and performers.

	<p>One of the women who had been with the group by the white van in Berriman Road walked past and I asked him if she had been at the club with her friends that night. She went into a neighbouring property and Detar told me she does not come to the club, he knows her but won't let her in. Woman staff was sweeping the pavement outside the premises.</p> <p>Left the area at 05:10.</p> <p>Did not note any noise nuisance or public nuisance from the resident's home during observations.</p>
12/8/11	<p>To other residents that have been in touch offering a proactive visit during the shift tomorrow night. Awaiting any response:</p> <p>-----Original Message-----</p> <p>From: Brothers, Anne</p> <p>Sent: 12 August 2011 13:06</p> <p>To: Undisclosed recipients</p> <p>Cc: Norris, Louise</p> <p>Subject: Proactive visit to Arda 2</p> <p>Apologies for the lateness of this but I will be working a proactive shift tomorrow night 13 August.</p> <p>I e mailed you some time ago and asked if you would be willing to accept a proactive visit in order to witness any noise issues from the dispersal of Arda 2 customers. I have not had any reply from you.</p> <p>If you would be willing to have a visit at 04:00 Sunday morning to witness noise from inside your home, please contact me asap on the number below.</p> <p>Alternatively, you may call Noise Patrol on 020 7527 3229 and request a visit during the night shift on Saturday night from 22:00 onwards. Any message will be forwarded to me and I will contact you back during the shift to make arrangements</p> <p>Anne Brothers Principal Technical Officer Noise Patrol Public Protection Islington Council 3rd Floor 222 Upper Street, London N1 1XR Tel : 020 7527 3047 Fax: 020 7527 3057 Alternative contact:Noise Support Team; 020 7527 3258</p> <p>No replies from residents received. No calls during late shift on 13 August.</p>
14/8/11 04:10	<p>Visited to watch any activity in Berriman Road during closing time of Arda 2. Parked directly outside 50 Berriman Road, facing Seven Sisters Road</p> <p>Noted door to FNOT Cars was closed</p> <p>04:11. Cab pulled up outside cab office. Some conversation from the cab drivers.</p> <p>04:15. Bottle noise heard outside rear of Arda 2. Bags of bottles being placed outside in the yard area. Man outside the cab office getting a car. Do not think he was a customer from Arda 2. Cab driving away. Door slammed at rear of Arda 2.</p> <p>04:20. 2 young men running up Seven Sisters Road – don't think they were from Arda 2. Detar came out from rear exit at Arda 2, he went to speak to someone</p>

	<p>standing at junction of Seven Sisters Road</p> <p><u>04:24.</u> Detar just stopped someone coming into Berriman Road, he directed them to go up Seven Sisters Road. He then went back to the premises.</p> <p><u>04:30.</u> More bottle noise at the rear of Arda 2. Saw Detar talking through the window to the cab controllers, then he went away around the corner back to the premises.</p> <p><u>04:31.</u> 2 men walking south from Finsbury Park. Saw Detar and DS talking to cab company again. Car drove down Berriman Road. Detar and DS went back to Seven Sisters Road.</p> <p>Traffic passing by on Seven Sisters Road is quite consistent with some breaks. 3 individual men noted walking past junction of Berriman Road on both sides of Seven Sisters Road going north and south – all on their own</p> <p><u>04:34.</u> 2 men came around the corner to the cab office. They then walked away towards Finsbury Park.</p> <p><u>04:36.</u> Saw Detar again. 3 men walked into Berriman Road from direction of Finsbury Park. They walked past the cab office and down Berriman Road</p> <p><u>04:40.</u> Moped (looked like he is doing the knowledge) went down Berriman Road from Seven Sisters Road.</p> <p><u>04:43.</u> Cab pulled up outside their office, some conversation and he drove off again.</p> <p><u>04:46.</u> Detar plus one other person standing at top end of the road. Man walked up Berriman Road and across Seven Sisters Road.</p> <p><u>04:52.</u> Detar still standing on the corner, 3 other men with him now, saying goodbye for the night, 2 more people have come along. They are all being directed up Seven Sisters Road towards Finsbury Park.</p> <p><u>04:55.</u> Cab has just driven into Berriman Road. Woman just went into the cab office then came out and walked away.</p> <p>Cab has come back into the road. Controller came out and gave him a slip of paper, car then drove up the road and stopped at the junction with Seven Sisters Road, some laughter heard then people got into the cab.</p> <p><u>05:00.</u> Cab drove off. It looks like cab office controller is working quite closely with Arda 2.</p> <p><u>05:05.</u> Leaving now. Detar still outside. Haven't seen many people around. Could have been a quiet night at the premises? The whole borough has been quieter than usual tonight perhaps in connection with recent civil unrest.</p>
<p>28/8/11</p> <p>04:10</p>	<p>Visited to watch for any noise associated with closing time.</p> <p>Notes as follows:</p> <p>Parked outside 48C and D. 2 men just came around the corner and talked to the cab controller through the window then walked away. Cab office door closed. Could see 2 people standing on the corner of Berriman Road with the DS. Can hear some faint voices and laughter in the middle distance.</p> <p><u>04:15.</u> 2 men and 1 woman just walked past us, then another couple followed. Some quiet conversation. Owner and DS walked down the street and then back again.</p> <p><u>04:20.</u> 5 people just walked away towards Finsbury Park. Saw owner with them at the end of the road indicating which way they should go.</p> <p><u>04:23.</u> Man going north on other side of Seven Sisters Road (SSR). 2 X 2 men going north on Arda 2 side of SSR. Berriman Road is very quiet, the dominant noise is passing traffic on SSR.</p> <p><u>04:25.</u> Mini cab just pulled up outside the office. Driver got out.</p> <p><u>04:28.</u> 6-7 men walking north up SSR on other side of the road.</p> <p><u>04:30.</u> DS came into Berriman Road for some reason.</p> <p><u>04:32.</u> Car pulled up at the top of the road. Berriman Road is very quiet. 1 man walking north on SSR on the other side of the road.</p> <p><u>04:35.</u> DS standing on corner of Berriman Road again.</p> <p><u>04:37.</u> Saw owner and one other walk past and get into a car and drive away.</p> <p><u>04:41.</u> 4 men came out of flats on other side of SSR and walk away northbound. 2 men walking south on other side of SSR. Woman walking north on other side of</p>

SSR

04:44. Man just walked past us with his dog. Can hear some peoples voices some distance away. Very quiet in Berriman Road.

04:45. Man walking south on other side of SSR. Elderly woman just walked past us in Berriman Road towards SSR.

04:47. Couple walking north on other side of SSR.

04:48. Black cab just turned into Berriman Road and went past us. Lone man walking north on SSR followed by 2 more a few moments later. On the same side of the road as Arda 2 but don't think they were customers.

04:50. Car just pulled up and I saw the owner get out and go into the rear exit to Arda 2. Mini cab outside office just pulled away.

04:53. Cab driver just came out of the office and drove away. Saw elderly woman coming back with small bag of groceries. Man walking south down SSR. Some low level conversation from cab driver to a man sitting in a car outside the cab office.

04:56. Cab driver just went to rear area of Arda 2 – WC in there. Man just got out of his car outside cab office and walked away towards SSR – on his mobile phone.

04:58. Berriman Road very quiet.

05:00. Car just drove into Berriman Road and past us. Leaving now. As we left I saw a woman in jeans having a cigarette break by the front door of Arda 2. Very quiet tonight.

Ref AB1

 **COPY**



ISLINGTON

Noise Patrol
Public Protection Division
222 Upper Street
London N1 1XR

Bledar Uruci

~~XXXXXXXXXX~~
~~XXXXXXXXXX~~
~~XXXXXXXXXX~~
~~XXXXXXXXXX~~

T 020 7527 3047
F 020 7527 3059
E anne.brothers@islington.gov.uk
W www.islington.gov.uk

FIRST CLASS POST

This matter is being dealt with by:
Anne Brothers

Our ref: abr/201006165

Your ref:

Date: 9 June, 2011

Dear Mr Uruci

ALLEGED NOISE NUISANCE FROM CUSTOMERS LEAVING.POTENTIAL PUBLIC NUISANCE ARISING FROM OUTBREAK OF AMPLIFIED SOUND. ARDA 2, 156A SEVEN SISTERS ROAD, LONDON N7 7PL, LICENSING ACT 2003, ENVIRONMENTAL PROTECTION ACT 1990

We are again in receipt of complaints with regard to alleged noise from your customers as they leave the premises in the early hours at weekends.

I have visited twice recently, originally in connection to the outbreak of amplified sound from the premises during operating hours. On both occasions I have spoken to the owner, Mr Detar Hekuri who has been present at the times of the visits.

With regard to the outbreak of sound I have to inform you that amplified music can be heard some considerable distance away from the premises and could potentially affect numerous residents in Corker Walk opposite, other residents on either side in Seven Sisters Road and newer residents in a recent housing development opposite where the old baths were. The source of outbreak is from the door to the premises. Music noise can be heard with the door closed from approximately 200 metres away when standing outside the Council offices at 7 Newington Barrow Way. When the door is opened, music noise from the premises is very clearly heard from the same position.

We acknowledge that works have recently been carried out to the front and rear windows but the door is constantly being opened and closed throughout the night and the level of outbreak is not compliant with the relevant licensing objective in relation to the prevention of public nuisance. In order to bring the outbreak of sound under control we must urge you to install an internal acoustic lobby to the door of the premises. This should give double door protection so that only one door would be opened at a time and the outbreak of sound will be reduced as a result of the installation of the lobby. The acoustic lobby must be constructed internally as the outer door to the premises opens inwards and has to be pinned open while the premises are in use. The lobby must be well insulated with acoustic resistant materials so as to contain amplified sound from inside. It must be large enough to allow enough space so that only one leaf of the doors would need to be opened at a time.

We must request these works are carried out without delay and request you contact us back to discuss start and completion dates for works and construction details of any lobby to be installed.

In addition, you should contact the Licensing Section on 0202 7527 3031 or by e mail to licensing@islington.gov.uk to discuss which of the Responsible Authorities (RA) need to approve a change to the layout of the door to the Seven Sisters Road frontage. I know you will need to discuss this with Geoff Weaver, the RA for Public Safety but the LFEPA may also need to approve the details. Please check this with the Licensing section. Geoff Weaver can be contacted on 020 7527 5986 or by e mail at geoff.weaver@islington.gov.uk.

In the meantime in order to reduce the likelihood of complaints from local residents with regard to noise nuisance from the outbreak of sound we must request you take the following actions:

- Place a door supervisor/authorised manager at the door to ensure it is not held open unnecessarily.
- Reduce sound levels inside to reduce the outbreak of sound when the door is opened.

With regard to the renewed complaint about people noise outside I discussed a closing down procedure with Detar Hekuri. This procedure has been used successfully at other licensed premises in Islington to reduce noise from customers as they leave at closing time. We would strongly recommend you implement a closing down policy at your premises. I reproduce a sample policy below for your consideration.

Closing Down Procedure

1. Reduce the volume of music for the last half hour prior to the premises closing; this can be done gradually so that by closing time, the music volume has been reduced to background levels.
2. Slow the tempo of the music played out during the last half hour.
3. For the last half hour, the lighting should be gradually increased so that by the time you close the lighting has been brought up to full beam.
DO NOT keep the music going at loud levels and then just put the lights up to full beam. This is not conducive to a quiet and calm dispersal of customers from the premises as required.
4. As people begin to leave, door supervisors should be outside, encouraging people to disperse from the area and not allowing them to loiter on the frontage.
5. Management should be more actively involved with seeing customers off the premises, your manager could stand by the door as people are leaving and wish them goodnight and ask them to be considerate to neighbours as they leave.
6. We would advise that customers should be more proactively monitored for rowdiness outside generally and a "three strike" rule could perhaps be implemented where if rowdy customers outside (and inside) will not quieten down, they are warned about their behaviour. If rowdy behaviour continues they should be warned a further one time and then if there is still no improvement they should be barred from the premises.

In addition due to the sensitivity of the local area and your customers use of the mini cab office in Berriman Road, we would suggest you have a recognisable member of staff or door supervisor outside the cab office to quieten your customers as they wait for cabs in Berriman Road.

Please inform us of your intentions with regard to these matters.

We look forward to your co-operation in this matter but we must warn that in the event of noise being witnessed and if the Council is satisfied it is a legal nuisance, we have a duty to take steps to ensure the nuisance does not recur. This is likely to require the service of a legal notice, under the above legislation. Failure to comply with a legal notice is a criminal offence. The maximum penalty for an offence that happens on commercial premises is £20,000. In addition, your premises licence may be called in for review if the Noise Team is satisfied that it is necessary in order to prevent a public nuisance.

Yours sincerely

Anne Brothers

Principal Technical Officer

cc. Detar Hekuri, Owner, Arda 2, 156A Seven Sisters Road, London N7 7PL

Louise Norris, Noise Patrol Manager

Licensing

Geoff Weaver, Building Control

If you would like this document in large print or Braille, audiotape or in another language, please telephone 020 7527 2000.

Ref ABZ.



COPY



ISLINGTON

Noise Patrol
Public Protection Division
222 Upper Street
London N1 1XR

Bledar Uruci
~~12 Eagle Close~~
~~Enfield~~
~~Middlesex~~
~~EN6 1RO~~

T 020 7527 3047
F 020 7527 3059
E anne.brothers@islington.gov.uk
W www.islington.gov.uk

FIRST CLASS POST

Our ref: abr/201006165
Your ref:
Date: 23 June 2011

This matter is being dealt with by:
Anne Brothers

Dear Mr Uruci

ALLEGED NOISE NUISANCE FROM CUSTOMERS LEAVING. POTENTIAL PUBLIC NUISANCE ARISING FROM OUTBREAK OF AMPLIFIED SOUND. ARDA 2, 156A SEVEN SISTERS ROAD, LONDON N7 7PL, LICENSING ACT 2003, ENVIRONMENTAL PROTECTION ACT 1990

I refer you to my previous letter dated 9 June. I enclose a copy for your ease of reference.

We are now in receipt of multiple calls from local residents in connection with noise from customers as they left your premises last Saturday night/Sunday morning. Residents report excessive noise from your customers as they used the cab office in Berriman Road.

I will be writing separately to FNOT Car Service with regard to alleged noise nuisance from your customers as they wait outside the cab office and other related matters such as car horns and slamming car doors etc late at night but the main thrust of noise complaints are in relation to your closing time and the behaviour of your customers outside Arda 2 before they leave the area. Please make immediate arrangements with the company to pick up your customers from Seven Sisters Road and not from their office in Berriman Road.

I have spoken to one of the Directors of FNOT cars, Mr Danial Muffie with suggestions as to how you could work with the cab office to reduce the incidence of noise from Berriman Road associated with the use of the cabs by your customers. Mr Muffie told me he would visit your premises to discuss possibilities of more co-operation between your businesses. In short I have suggested the cab office closes to personal callers when your club closes and that you work with the cab firm to stop your customers gathering in Berriman Road.

In addition, I requested in my previous letter that you urgently address matters in connection with the outbreak of sound from the front door. I have checked with Geoff Weaver today and am very disappointed to note that no enquiries have been made by you in respect of any permission required in order to change the arrangement to the front door to allow for an acoustic lobby. In the light of this lack of response we must now request that you reduce the level of music being played out at the premises. This will give you more time to consider your proposals for an acoustic lobby and reduce the outbreak of sound from the premises.

You should reduce sound levels so that music noise is not heard on the other side of Seven Sisters Road during breaks in passing traffic at night.

I recommended the implementation of a closing down procedure in my previous letter. I must urge that you pay attention to the recommendations and immediately implement appropriate management to quieten your customers as they leave the premises.

I have to warn you that in the event of continuing nuisance from your customers as they leave your premises being witnessed by authorised officers there is likely to be an application for review of the premises licence by the Noise Team as Responsible Authority for the licensing objective of the prevention of public nuisance. This could have serious consequences for your business.

Please contact me in writing within 7 days of the date of this letter to inform me how you intend to control noise outside the premises at closing time from now on.

Any such procedures should include details of how you intend to control noise from your customers outside in future and how you intend to co-ordinate closing time and your customers movements with the cab office.

Yours sincerely

Anne Brothers

Principal Technical Officer

cc. Detar Hekuri, Owner, Arda 2, 156A Seven Sisters Road, London N7 7PL

Louise Norris, Noise Patrol Manager

Licensing

Geoff Weaver, Building Control

Ref AB4.



COPY



ISLINGTON

Noise Patrol
Public Protection Division
222 Upper Street
London N1 1XR

Bledar Uruci
~~1211/10/10~~
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~~1211/10/10~~
~~1211/10/10~~

T 020 7527 3047
F 020 7527 3059
E anne.brothers@islington.gov.uk
W www.islington.gov.uk

This matter is being dealt with by:
Anne Brothers

Our ref: abr/201006165
Your ref:

Date: 7 July, 2011

Dear Mr Uruci

ALLEGED NOISE NUISANCE FROM CUSTOMERS LEAVING.POTENTIAL PUBLIC NUISANCE ARISING FROM OUTBREAK OF AMPLIFIED SOUND. ARDA 2, 156A SEVEN SISTERS ROAD, LONDON N7 7PL, LICENSING ACT 2003, ENVIRONMENTAL PROTECTION ACT 1990

I refer you to previous letter sent on 9 and 22 June. I enclose copies for your ease of reference.

I visited the vicinity of Arda 2 last Sunday morning at 04:00. I observed closing down and was disappointed to note that matters raised previously appear not to have been addressed.

I had a conversation with Detar Hekuri with regard to the recommended acoustic lobby to the front door. Mr Hekuri informed me a lobby was about to be installed. I told him he must enquire with Licensing and Geoff Weaver, the Responsible Authority for Public safety to ensure any new lobby arrangement would be acceptable.

I also asked him to send me details of the lobby so I could consult with my colleagues in the daytime noise team to ensure it would be effective in the containment of sound. Mr Hekuri told me he would e mail me with details but to date I have not heard from him.

We must urge that previous advice given regarding the containment of sound and the control of noise from your customers as they leave the premises are addressed by you as a matter of urgency.

Yours sincerely

Anne Brothers
Principal Technical Officer

If you would like this document in large print or Braille, audiotape or in another language, please telephone 020 7527 2000.

cc. Detar Hekuri, Owner, Arda 2, 156A Seven Sisters Road, London N7 7PL
Louise Norris, Noise Patrol Manager
Licensing
Geoff Weaver, Building Control



MALIK & MALIK

Solicitors

Commissioners for Oaths

FAO: Licensing Department

Islington Council
222 Upper Street
London
N1 1XR

Our Ref: WH/Licensing

18th August 2011

234-236 High Road
Willesden
London NW10 2N
Email: malikandmalik@lawyer.co.uk
Website
www.malikandmalik.co.uk

By Recorded Delivery

Dear Sir/Madam,

Re: Detar Hekuri: Arda 2 156A Seven Sisters Road, London, N7 7PL

We have been instructed by the above named in relation to his licensing matter.

You will be aware that an application has been by CLLR Michael Sullivan on 20th July 2011.

The complaint is essentially that there is noise pollution outside the vicinity of our client's restaurant. We have noted the comments of Anne Brothers who is a Principal Technical Officer.

Our client was at the time of the letter dated the June 22 was away on holiday and returned at the end of June 2011.

Our client assures that he has taken the appropriate steps to resolve the matter. It will be noted from Ms Brother's statement the following comments were made:

'I noted some noise from Arda 2 customers up until approximately 04.50 but have to admit I have heard much worse during previous visits. There was no fighting or real drunken shouting going on (as has been seen previously) the noise heard was just conversations from people outside the cab office'.

It must be noted that the situation has improved and our client is endeavouring to do his utmost to assure that the community is not affected. Our client has discussed the matter with FTNOT Cars Service and we are enclosing the email received from them as to how the matter can be resolved.

Should you have any queries, please do not hesitate to contact us.

Yours faithfully


Malik and Malik Solicitors

*This firm is regulated by the Solicitors Regulation Authority
Solicitor Regulation Authority No: 00267241*

Tel: 020 8830 305
Tel: 020 8830 199
(Crime Dept)
Facsimile: 020 8830 305

PARTNERS

Malik M Nazeer LLB (Hons)
Mobile: 07710 989 203
Direct Line: 020 8955 0900

Malik M Saleem LLB (Hons)
Mobile: 07711 212 956
Direct Line: 020 8955 0909

AREAS OF PRACTICE

Crime
Immigration (All Areas)
Personal Injury
Conveyancing
Litigation
Landlord & Tenant

Criminal
Defence Service



Waleed Hassan

From: brhane Semere [mailto:brhane@brhane.co.uk]
Sent: 18 August 2011 16:48
To: Waleed Hassan
Subject: fnot cars Neighborhoods Noise

**FNOT CARS SERVICE
156B BERRIMAN ROAD
N7 7PL LONDON UK**

17/Aug/2011

London

To whom it may concern,

Subject: Neighborhoods Noise

We are saddened to read the complaints regarding our minicab services from above address, and would like to extend our apologies. Our Businesses is to serve the interests of customers of the community, we have always done our best to make sure our customers and neighbors are happy. Please be aware that we do not wish late noise to be a part of our identity, and do hope that upon reading this, you are able to understand our intentions and potentially be excited about our future.

Our Plans to control the noise; -

FNOT CARS will work together with Arda2 management team to take extra care and make sure our neighborhoods are not disturbed by the late night Arda2 customer's on every 3am – 5am Saturday.

- We will put a stewardess on busy hours, which is 3am – 5am to coordinate all customers and to control the noise coming out from Arda2 on Saturday evening.
- We will Pick customers from in front Arda2 Seven sisters Road on every busy hours.
- FNOT CARS Control room and Arda2 Management office will be in touch via Phone calls to coordinate it after 3: 00 am every Saturday.

Be assured however, we will make sure to keep the noise reduced, and keep our guests confined to our best as possible.

Please feel free to email or contact us with any questions, concerns or advice, and know that we truly look forward to serving, and to becoming a positive influence on our beloved neighborhood.

I feel sorry for this inconvenience, we will be looking forward to you your positive response so that we can maintain in the future.

Yours Sincerely,

Berhane Semere
Fnot Manegement office
0207-2729289
0207-72817060

Suggested conditions of approval consistent with the operating schedule

1. As per current licence

Suggested conditions of approval consistent with representation from the Council's noise patrol

2. There shall be no disposal of bottles or refuse in the rear yard or other outside areas between the hours of 23:00 – 07:00.
3. Reduce the volume of music for the last half hour prior to the premises closing; this can be done gradually so that by closing time, the music volume has been reduced to background levels.
4. Slow the tempo of the music played out during the last half hour.
5. For the last half hour, the lighting should be gradually increased so that by the time you close the lighting has been brought up to full beam.
6. DO NOT keep the music going at loud levels and then just put the lights up to full beam. This is not conducive to a quiet and calm dispersal of customers from the premises as required.
7. As people begin to leave, door supervisors should be outside, encouraging people to disperse from the area and not allowing them to loiter on the frontage.
8. Management should be more actively involved with seeing customers off the premises, your manager could stand by the door as people are leaving and wish them goodnight and ask them to be considerate to neighbours as they leave.
9. We would advise that customers should be more proactively monitored for rowdiness outside generally and a "three strike" rule could perhaps be implemented where if rowdy customers outside (and inside) will not quieten down, they are warned about their behaviour. If rowdy behaviour continues they should be warned a further one time and then if there is still no improvement they should be barred from the premises.



158A Seven Sisters Road