

Corporate Resources Town Hall, Upper Street London N1 2UD

Report of: Director of Corporate Resources

| Meeting of | Date | Agenda Item | Ward(s) |
|------------|-----------------|-------------|---------|
| Standards | 12 October 2010 | 6 | |

| Delete as | Exempt | Non-exempt |
|-------------|--------|------------|
| appropriate | | |

Subject: STANDARDS AND ETHICS INDICATORS

1. Synopsis

This report sets out a series of indicators which will help give members an indication of the health of the authority in relation to Standards and Ethics.

2. Recommendation

That the Committee consider the indicators for the third quarter of 2010 and comment as appropriate.

3. Background

This report pulls together existing information which will help give members an indication of the health of the authority in relation to Standards and Ethics.

District Audit Public Interest Reports

2010

| Quarter 1 | Quarter 2 | Quarter 3 |
|-----------------|--------------|-------------|
| January – March | April – June | July - Sept |
| 0 | 0 | 0 |

2010

| Quarter 1 | Quarter 2 | Quarter 3 |
|-----------------|--------------|-------------|
| January – March | April – June | July - Sept |
| 0 | 0 | 0 |

Referrals to and Investigations undertaken by the Standards Board for England

2010

| Quarter 1 | Quarter 2 | Quarter 3 |
|-----------------|--------------|-------------|
| January – March | April – June | July - Sept |
| 0 | 0 | 0 |

Complaints submitted to the Initial Assessment Sub-Committee

2010

| Quarter 1 | Quarter 2 | Quarter 3 |
|-----------------|--------------|-------------|
| January – March | April – June | July - Sept |
| 1 | 0 | 4 |

Number of Whistleblowing Incidents reported

2010

| Quarter 1 | Quarter 2 | Quarter 3 |
|-----------------|---|-------------|
| January – March | April – June | July - Sept |
| 0 | 1 Relates to an allegation of mis-use of disabled blue badge by a member of staff | 0 |

Number of challenges to procurements

2010

| Quarter 1 | Quarter 2 | Quarter 3 |
|-----------------|--------------|-------------|
| January – March | April – June | July - Sept |
| 0 | 0 | 0 |

Disciplinary action relating to breaches of the Member/Officer Protocol

2010

| Quarter 1 | Quarter 2 | Quarter 3 |
|-----------------|--------------|-------------|
| January – March | April – June | July - Sept |
| 0 | 0 | 0 |

Disciplinary action relating to fraud

2010

| Quarter 1 | Quarter 2 | Quarter 3 |
|-----------------|--------------|-------------|
| January – March | April – June | July - Sept |
| 0 | 0 | 0 |

Freedom of Information Act Indicators

2010

| Quarter 1 January - March | | Quarter 2 April - June | |
|--|-----|--|-----|
| | | | |
| No of requests compliant within this quarter | 200 | No of requests compliant within this quarter | 153 |
| Non compliant requests within this quarter | 76 | Non compliant requests within this quarter | 72 |
| No of requests still open and within the 20 working days | 62 | No of requests still open and within the 20 working days | 72 |
| Number withheld due to exemptions/fees applied | 17 | Number withheld due to exemptions/fees applied | 16 |

Standards Committee Report – Freedom of Information July to September 2010

| Quarter 3 | |
|--|-----|
| July to September | |
| Total number of requests received within this quarter | 292 |
| No of requests compliant within this quarter | 215 |
| Non compliant requests within this quarter | 89 |
| No of requests still open and within the 20 working days | 70 |
| Number withheld due to exemptions/fees applied | 32 |

No. where information was withheld due to exemptions/fees applied

Quarter: July – September 2010

| Request number: | Type of requestor | Disclosure Type | Exemptions applied | Original request |
|-----------------|-------------------------|--------------------|---|---|
| 340755 | Member of the public | Partial Disclosure | Section 40 'Personal information' | The number of Looked After Children placed in residential homes out of the borough and the individual costs of these placements. |
| 341415 | Member of the public | Fully exempt | Section 12 'Exemption where cost of compliance exceeds appropriate limit' | 26 questions around allegations of tree root nuisance against the Local Authority. |
| 342040 | Member of the public | Fully exempt | Section 31 'Law Enforcement' | The addresses and rateable values of empty Commercial properties with a current rateable value greater than £50,000 within the council area, and the names and addresses of the owners of those properties |
| 342042 | Member of the public | Fully exempt | Section 40 'Personal information' / Section 31 'Law Enforcement' | A list of derelict properties in the borough. |
| 342046 | Member of the public | Fully exempt | Section 40 'Personal information' / Section 31 'Law Enforcement' | Addresses and rateable values of all properties which have any historic credit on their account, and the names and addresses of those owners. |
| 342744 | Media | Partial disclosure | Section 40 'Personal information' | The number of children excluded from school because of their involvement with a weapon of any description. |
| 342749 | Media | Partial disclosure | Section 12 'Exemption where cost of compliance exceeds appropriate limit' | The number of teachers involved in capability proceedings since 2000, the reasons for the proceedings, and details of any redundancy pay provided. |
| 342758 | Member of the public | Fully exempt | Section 41 'Information provided in confidence' | Information about people who have died with no known next of kin since 1st January 2010 to the present. |
| 342758 | Business | Fully exempt | Section 12 'Exemption where cost of compliance exceeds appropriate limit' | A breakdown of credit balances accrued since the earliest records, for the amounts owing to all incorporated companies in the borough. |
| 343339 | Member of the public | Fully exempt | Section 40 'Personal information' | The addresses of all the Islington leaseholders and all residential properties whose freeholder is Islington Council. |

| 343392 | Business | Fully exempt | Section 12 'Exemption where cost of compliance exceeds appropriate limit' / Section 22 'Information intended for future publication' Section 12 | The cost of a) Purchase Ledger, b) Sales Ledger, c) Accountancy, d) Legal, e) IT, f) Human Resources, g) Payroll and h) Estates Management functions at the council for 2009/10. |
|--------|----------------------|--------------------|--|--|
| 343869 | Member of the public | Fully exempt | 'Exemption where cost of compliance exceeds appropriate limit' | A copy of the contract between the local education partnership and the council regarding the BSF programme at St Aloysius College. |
| 344813 | Member of the public | Fully exempt | Section 41 'Information provided in confidence' | Details of persons who died with no known next of kin since 1st April 2010. |
| 345425 | Member of the public | Fully exempt | Section 40 'Personal information' / Section 31 'Law Enforcement' | Details of empty commercial properties with a rates payable of £18,000 and above. |
| 345699 | Member of the public | Fully exempt | Section 12 'Exemption where cost of compliance exceeds appropriate limit' | The total number of fines charged per annum for parking in business zone E bays and the proportion paid by zone E resident permit holders. |
| 347085 | Member of the public | Fully exempt | Section 41 'Information provided in confidence' | Details of those who has died intestate with no known next of kin since 1st February 2010. |
| 347833 | Member of the public | Partial disclosure | Section 22 'Information intended for future publication' / Section 43 'Commercial interests' | Copies of any internal documents proposing savings opportunities to meet the financial proposals of the new government. |
| 347855 | Member of the public | Partial disclosure | Section 43 'Commercial interests' | Any documents relating to the council's response to the government's plans for changes to housing benefit |
| 348077 | Member of the public | Fully exempt | Section 42 'Legal professional privilege' | All documentation resulting from the challenge to Homes For Islington's right to carry out repairs to the windows at Colinsdale House. |
| 348359 | Member of the public | Partial disclosure | Section 40 'Personal information' | Feedback from an interview and shortlisting process. |
| 348545 | Media | Partial disclosure | Section 40 'Personal information' | An income breakdown, including pension payments, for all head teachers earning £150,000 or more in the financial year 2009/10. |

| 348896 | Member of the public | Partial disclosure | Section 40 'Personal | Copies of all emails, minutes of meetings and internal memos that have |
|--------|-------------------------|--------------------|-------------------------|---|
| | μαριιο | | information' / | been circulated in the last 6 months that |
| | | | | |
| | | | Section 42 | have any relevance to a property in |
| | | | 'Legal | Finsbury Square. |
| | | | professional | |
| | | | privilege' / | |
| | | | Section 43 | |
| | | | 'Commercial | |
| | | | interests' | |
| 349395 | Member of the | Fully exempt | Section 41 | Details held by the council of members |
| | public | | 'Information | of the public who have died without any |
| | | | provided in | known next of kin. |
| | | | confidence' | |
| 350019 | Member of the | Partial disclosure | Section 31 'Law | The council's status in terms of data |
| | public | | Enforcement' | security and related national standards |
| | | | | and projects. |
| 350036 | Member of the | Fully exempt | Section 42 | Documentation resulting from the |
| | public | | 'Legal | challenge to the council's right to carry |
| | - | | professional | out repairs on the windows at |
| | | | , privilege' | Colinsdale House. |
| 352045 | Member of the | Partial disclosure | Section 40 | 9 questions regarding recruitment |
| | public | | 'Personal | processes and practices in the council. |
| | • | | information | |
| 352052 | Member of the | Fully exempt | Section 40 | 3 questions regarding long term empty |
| | public | | 'Personal | residential addresses. |
| | | | information' / | |
| | | | Section 31 'Law | |
| | | | Enforcement' | |
| 352513 | Member of the | Fully exempt | Section 40 | The people living at an address in WC1 |
| 002010 | public | r any exempt | 'Personal | |
| | P sie iie | | information' / | |
| | | | Section 21 | |
| | | | 'Information | |
| | | | accessible to | |
| | | | applicant by | |
| | | | other means.' | |
| 352533 | Business | Fully exempt | Section 40 | 3 questions around looked after childre |
| 552555 | Dusiliess | | 'Personal | in the borough. |
| | | | information | |
| 353250 | Member of the | Fully exempt | Section 40 | Poquest for a list of empty commercial |
| 333230 | | ruiiy exempt | | Request for a list of empty commercial |
| | public | | 'Personal | properties in the Council. |
| | | | information' / | |
| | | | Section 31 'Law | |
| 050000 | | | Enforcement' | |
| 356232 | Member of the | Fully exempt | Section 40 | Request of a list with all empty |
| | public | | 'Personal | properties in the borough. |
| | | | information' / | |
| | | | Section 31 'Law | |
| | | | Enforcement' | |
| 357252 | Member of the | Fully exempt | Section 40 | Addresses and rateable values of |
| | public | | 'Personal | empty residential properties in the |
| | | | information' / | borough. |
| | | | Section 31 'Law | |
| | | | | |

2010

| Quarter 1 | Quarter 2 | Quarter 3 | |
|-----------------|--------------|-------------|--|
| January – March | April – June | July - Sept | |
| 0 | 0 | 0 | |

Number of Employment Tribunals received

2010

| Quarter 1 | Quarter 2 | Quarter 3 | |
|---------------------------------|---------------------------------|---------------------------------|--|
| January – March | April – June | July - Sept | |
| 7 New cases | 7 new cases | 6 new cases | |
| 4 for the same period last year | 7 for the same period last year | 4 for the same period last year | |

Outstanding Cases

Number of Outstanding cases is 17 and 2 multiple claims - (Pensions 26 individual pension claims, 20 Equal Pay Homecarers Claimants.).

15 outstanding cases and 2 multiple claims for same period last year.

Disposed of Cases

Number of cases disposed are 5 (3 won, 2 settled).

4 cases were disposed of for the same period last year.

Type of cases received

Of the 6 cases brought against the Council this quarter, there were 3 claims of unfair dismissal, 3 of disability discrimination, 1 of PIDA, 4 of race discrimination and 1 of sex discrimination.

2010 - Number of New Ombudsman complaints received

| | Quarter 1 January – March | Quarter 2 April – June | Quarter 3 July - September | Quarter 4 October- December |
|-----------------------------------|---------------------------------|------------------------------|----------------------------------|-----------------------------------|
| Total | 20 | 12 | 12 | |
| - Corporate Resources | 0 | 0 | 1 | |
| - Childrens Services | 0 | 1 | 1 | |
| - Environment & Regeneration | 11 | 0 | 7 | |
| - Finance | 3 | 1 | 2 | |
| - Homes for Islington (incl. PFI) | 5 | 9 | 1 | |
| - Housing & Adult Social Services | 1 | 1 | 0 | |
| - Other | 0 | 0 | 0 | 7 |

2010 - Number of Ombudsman complaints settled

| | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|------------------------------------|--------------------|-----------------|---------------------|----------------------|
| | January – March | April – June | July - September | October- December |
| Complaints settled | 3 | 2 | 6 | |
| Total no. where compensation paid: | 1 | 0 | 3 | |
| - Corporate Resources | 0 | - | 0 | |
| - Childrens Services | 0 | - | 1 | |
| - Environment & Regeneration | 0 | - | 0 | |
| - Finance | 0 | - | 1 | |
| - Homes for Islington (incl. PFI) | 0 | - | 3 | |
| - Housing & Adult Social Services | 0 | - | 1 | |
| - Other | 0 | - | 0 | |

2010 - Ombudsman maladministration cases

There were no maladministration reports issued against the Council during Quarter 2.

5. Conclusion and Reasons for Recommendation

These indicators are provided at the request of the committee to help give the committee an indication of the health of the authority in relation to Standards and Ethics.

Background papers:

Statistics provided by the relevant departments.

Final Report Clearance

| Signed by | Director of Corporate Resources | Date |
|---------------------------------------|---|------|
| Received by | Head of Service – Democratic Services | Date |
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