



ISLINGTON

Corporate Resources
Town Hall, Upper Street, London N1 2UD

Report of : Director of Corporate Resources

Meeting of		Agenda Item	Ward(s)
Standards	1 February 2007	8	

Delete as appropriate	Exempt	Non-exempt

If exempt under paragraph 10.4, category (1-15) of the Access to Information rules give reasons. Because:

Subject: STANDARDS AND ETHICS INDICATORS

1. Synopsis

This report sets out a series of indicators which will help give members an indication of the health of the authority in relation to Standards and Ethics.

2. Recommendation

That the Committee consider the indicators for the fourth quarter, October to December 2006 and comment as appropriate.

3. Background

This report pulls together existing information which will help give members an indication of the health of the authority in relation to Standards and Ethics.

District Audit Public Interest Reports

2005

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April – June	July-Sept	Oct – December
0	0	0	0

District Audit Public Interest Reports

2006

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April – June	July - Sept	Oct – December
0	0	0	0

Objections to the Council's Accounts

2005

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April-June	July-Sept	Oct – December
0	0	1	0

2006

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April – June	July - Sept	Oct – December
0	0	0	0

Referrals to and Investigations undertaken by the Standards Board for England

2005

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April-June	July - Sept	Oct – December
3	2	0	3

2006

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April – June	July - Sept	Oct – December
1	0	0	1

Complaint alleging breach of the Code by a Councillor as a result of her conduct at a meeting of the EC1 New Deal Board. Standards Board did not investigate the matter further as there was no information to suggest the Councillor had breached the Code of Conduct.

Number of Whistleblowing Incidents reported

2005

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April-June	July-Sept	Oct - December
0	3	2	0

2006

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April – June	July-Sept	Oct - December
1	3	1	1

One allegation of fraud and misuse of information concerning a regeneration project designed to get people into work.

Number of challenges to procurements

2005

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April-June	July-Sept	Oct - December
0	0	0	0

2006

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April – June	July - Sept	Oct - December
0	1	1	0

Disciplinary action relating to breaches of the Member/Officer Protocol

2005

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April-June	July-Sept	Oct - December
0	0	0	0

2006

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April – June	July-Sept	Oct - December
0	0	0	0

Disciplinary action relating to fraud

2005

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April – June	July-Sept	Oct - December
0	0	0	0

2006

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April – June	July-Sept	Oct - December
0	0	0	0

Freedom of Information Act Indicators

2005

Quarter 1		Quarter 2	
January – March		April – June	
Total number of requests received within this quarter	109	Total number of requests received within this quarter	106
No of requests compliant within this quarter	52	No of requests compliant within this quarter	59
Non compliant requests within this quarter	57	Non compliant requests within this quarter	47
No of requests still open and within the 20 working days	0	No of requests still open and within the 20 working days	0

2005

Quarter 3		Quarter 4	
July – September		October - December	
Total number of requests received within this quarter	68	Total number of requests received within this quarter	102
No of requests compliant within this quarter	45	No of requests compliant within this quarter	85
Non compliant requests within this quarter	23	Non compliant requests within this quarter	17
No of requests still open and within the 20 working days	0	No of requests still open and within the 20 working days	0

2006

Quarter 1		Quarter 2	
January – March		April - June	
Total number of requests received within this quarter	118	Total number of requests received within this quarter	93
No of requests compliant within this quarter	103	No of requests compliant within this quarter	81
Non compliant requests within this quarter	15	Non compliant requests within this quarter	12
No of requests still open and within the 20 working days	0	No of requests still open and within the 20 working days	0

Quarter 3		Quarter 4	
July – September		Oct - December	
Total number of requests received within this quarter	122	Total number of requests received within this quarter	146
No of requests compliant within this quarter	77	No of requests compliant within this quarter	94
Non compliant requests within this quarter	15	Non compliant requests within this quarter	20
No of requests still open and within the 20 working days	28	No of requests still open and within the 20 working days	32

No. where information was withheld due to exemptions/fees applied

Quarter 1: January – March

2006

Request number:	Surname of requestor	Exemptions applied	Original request
33142	Whelan	s22 Information intended for future publication.	A copy of the Information Governance Strategy (incorporating Records Management)
35381	Lewis	s44 Prohibited by another Act 7, 8 and 10 of Schedule 12A of the LGA 1972	Copies of reports on behalf, or for the Council in advance of it entering into the contract.
37775	Lewars	s43 Commercial Interests	List of empty residential properties (partial i.e. addresses were withheld – figures were released)
38435	Chapman	s43 Commercial Interests	The Finsbury Town Hall contract (partially exempt)

Quarter 2: April - June

2006

Request number:	Surname of requestor	Exemptions applied	Original request
45061	Blunden	s 43 Commercial Interest	Please tell me how much the Islington Gazette newspaper tendered for the most recent Islington Council legal notices advertising contract.
46896	Beale	Fees notice	Copy of the PFI 1 Contract
50467	Lee	Fees Notice	Figure of how many permission to park applications relating to Zone A.
52089	Lewis	s43 Commercial Interest	A list of empty /abandoned properties within the borough S43 commercial interests
52709	Protopapa	s40 Personal data	Names or numbers of 2 female Parking Attendants on duty at the time & in the location - s40 personal data
52833	Edwards	s43 Commercial Interest	How many of the Employment Tribunals resulted in a financial settlement and how much were the settlements for?
53805	Wilkins	s40 Personal data	Copies of the CCTV record books for the last 3 months Copy of the systems registration application

Quarter 3: July – September

2006

Request number:	Surname of requestor	Exemptions applied	Original request
55336	Pisanelli	s40 Personal data	Name of Parking Attendants
56280	Jackson	s40 Personal data	Information withheld related to other staff's sickness, redundancy and disciplinaries
61305	Swallow	Section 41 to info provided in confidence	We'd like to know if there have been any noise issues with our immediate neighbours.
62020	Stannard	s40 Personal data	Appeal now.com request numbered 1-23 -
62213	Chapman	s42 legal professional privilege	The written opinion(s) and/or record(s) on paper or by email between Nigel Giffin QC and solicitors at Islington Council
62896	D'Silva	s40 Personal data	appealnow.com enquiry numbered 1 -23
63329	Gad el Rab	Part exempt s40 Personal data	s40 redacted the owners address and telephone details as it was personal and not company Personal Data
63616	Powner	s43 Commercial Interest	Please can you confirm the amount of mobile phones under contract by the council and the date that these will be out of contract

Quarter 4: October – December

2006

Request number:	Surname of requestor	Exemptions applied	Original request
69952	Moriarty	Copies of noise complaints made in Tibberton Square N1	s41 Information provided in confidence and s40 Personal Data
70072	Widdup	Information regarding misuse of internet	Section 30(1)(a)(i) and Section 30(2)(a)(i)
70079	Bell	ICT contracts the Council currently hold, and also any future contracts you have planned.	Refusal notice sent out
71052	Thornberry	Information on 3 bedroom properties or more sold during disposals	Info not held
72938	Muston	Information regarding an ongoing investigation	s30 Investigations
73707	January	Info relating to a Parking Attendant	s40 Personal Data
73978	McKinley	Info relating to a Parking Attendant	s40 Personal Data
76498	Lynch	Information regarding staff names	s40 Personal Data

Industrial Action taken or notified

2005

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April – June	July-Sept	Oct – December
0	0	0	0

2006

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April – June	July-Sept	Oct – December
1	0	0	0

Number of Employment Tribunals received

2005

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April – June	July-Sept	Oct – December
1 new case 7 for same period last year	3 new cases 11 for the same period last year	3 new cases 11 for the same period last year.	1 new case 5 for the same period last year.

2006

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January – March	April – June	July-Sept	Oct – December
5 new cases 1 for same period last year	7 new cases 3 for same period last year	9 new cases 3 for the same period last year	4 new cases 1 for the same period last year

Outstanding Cases

Number of Outstanding cases is 15 and 2 multiple claims - (Pensions 58 individual claims and Equal Pay Homecarers 48 Claimants).

12 outstanding cases and 2 multiple claims for same period last year.

Disposed of Cases

Number of cases disposed is 8.

0 cases were disposed of for the same period last year.

Number of New Ombudsman complaints received

2005

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
	January – March	April – June	July-Sept	October – December
	14	12	16	27
- Benefit	1	3	3	2
- Other housing	10	6	11	15
- Environment & Conservation	3	2	1	5
- Finance	-	1	-	-
- Social Services	-	-	1	-
- Education/CEA	-	-	-	1
- Council Tax	-	-	-	4

2006

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
	January – March	April – June	July-Sept	October – December
	14	20	28	22
- Housing Performance and Property	11	9	8	6
- HFI		7	11	13
- Corporate Resources		2	1	-
- Social Services (Adult)	1			-
- Environment & Regeneration	1	2	4	2
- Customer Focus			3	-
- CEA			1	-
- Finance	1			1

Number of Ombudsman complaints settled**2005**

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
	January – March	April-June	July-Sept	October – December
Complaints settled	15	15	19	4 **
Total number where compensation paid:	6	6	14	0
- Benefit	4	3	4	-
- Other Housing	2	3	8	-
- Social Services	-	-	1	-
- Finance	-	-	1	-

2006

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
	January – March	April – June	July - Sept	October – December
Complaints settled	25	16	18	18
Total number where compensation paid:	9	7	6	7
- Homes for Islington	12	12	6	3
- Environment & Regeneration	6	2	3	3
- Housing Needs & Strategy	1			-
- Finance	1	1		-
- Housing Performance & Property	3	-	9	1
- Customer Focus	1	-	-	-
- Corporate Resources		1	-	-
- Social Services (C+F)	1	1	-	-

Ombudsman maladministration cases

There were no maladministration reports issued against the Council by the Ombudsman during this quarter.

5. Conclusion and Reasons for Recommendation

These indicators are provided at the request of the committee to help give the committee an indication of the health of the authority in relation to Standards and Ethics.

Background papers:

Statistics provided by the relevant departments.

Final Report Clearance

Signed by
Director of Corporate Resources Date

Received by
Head of Democratic Services Date

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