

2010

APPENDIX A

		Quarter 1 January – March	Quarter 2 April – June	Quarter 3 July - Sept	Quarter 4 Oct - Dec
District Audit Public Interest Reports		0	0	0	0
Objections to the Council's Accounts		0	0	0	0
Referrals to and Investigations undertaken by the Standards Board for England		0	0	0	0
Complaints submitted to the Initial Assessment Sub-Committee		1	0	4	0
Number of Whistleblowing Incidents reported		0	1 Relates to an allegation of mis-use of disabled blue badge by a member of staff	0	3 1 related to alleged failure to following whistleblowing policy – not upheld 1 related to allegations concerning waste management – not upheld 1 related to allegation of bullying – being investigated
Number of challenges to procurements		0	0	0	0
Disciplinary action relating to breaches of the Member/Officer Protocol		0	0	0	0
Disciplinary action relating to fraud		0	0	0	0

		Quarter 1 January – March	Quarter 2 April – June	Quarter 3 July - Sept	Quarter 4 Oct - Dec
Freedom of Information Act Indicators	Total number of requests received	279	226	292	303
	Number of requests compliant	200	153	215	241
	Non compliant requests	76	72	89	62
	Number of requests still open and within the 20 working days	62	72	70	5 (received in December and still open and within 20 days)
	Number withheld due to exemptions/fees applied	17	16	32	17
	Number of appeals made internally				
	Number of appeals to FOI Commissioner				
Number where information was withheld due to exemptions/fees applied					See Appendix B
Overdue request still open					See Appendix B
Industrial Action taken or notified		0	0	0	0
Number of Employment Tribunals received	New Cases	7	7	6	2
	For the same period last year	4	7	4	4
	Outstanding Cases	Number of Outstanding cases is 14 and 2 multiple claims - (Pensions 26 individual pension claims, 20 Equal Pay Homecarers Claimants.). 18 outstanding cases and 2 multiple claims for same period last year.			

		Quarter 1 January – March	Quarter 2 April – June	Quarter 3 July - Sept	Quarter 4 Oct - Dec
	Disposed of Cases	Number of cases disposed of is 7 (4 won, 3 settled) 1 case was disposed of for the same period last year.			
	Type of cases received	Of the 6 cases brought against the Council this quarter, there were 3 claims of unfair dismissal, 3 of disability discrimination, 1 of PIDA, 4 of race discrimination, 1 of sex discrimination.			

		Quarter 1 January – March	Quarter 2 April – June	Quarter 3 July - Sept	Quarter 4 Oct - Dec
Number of New Ombudsman complaints received	Total	20	12	12	20
	- Corporate Resources	0	0	1	0
	- Childrens Services	0	1	1	1
	- Environment & Regeneration	11	0	7	3
	- Finance	3	1	2	0
	- Homes for Islington (incl. PFI)	5	9	1	13
	- Housing & Adult Social Services	1	1	0	3
	- Other	0	0	0	0
Number of Ombudsman complaints settled	Complaints settled	3	2	6	8
	Total no. where compensation paid:	1	0	3	3
	- Corporate Resources	1	0	3	3
	- Childrens Services	0	0	0	0
	- Environment & Regeneration	0	0	0	0
	- Finance	0	0	1	1
	- Homes for Islington (incl. PFI)	0	0	3	2
	- Housing & Adult Social Services	0	0	1	0
	- Other	0	0	0	0
Ombudsman maladministration cases					There were no maladministration reports issued against the Council during Q4

FOI - Number where information was withheld due to exemptions/fees applied**Quarter 4: Oct – Dec 2010**

Request number	Type	Disclosure Type	Exemptions applied	Summary of Request
358477	Member of the public	Partial disclosure	Section 12 'Exemption where cost of compliance exceeds appropriate limit'	A schedule of all payments made over the last 5 years to suppliers for the provision of multi-use games areas within public places
358504	Member of the public	Fully exempt	Section 12 'Exemption where cost of compliance exceeds appropriate limit'	3 questions regarding the sale of properties within the council.
364056	Member of the public	Fully exempt	Section 21 'Information accessible by other means'	Details of motions passed banning foodstuffs/drinks in borough.
358653	Member of the public	Fully exempt	S31 (Law enforcement)	Query regarding empty properties.
358624	Member of the public	Fully exempt	Section 40 'Personal information' / Section 31 'Law Enforcement'	Query regarding empty properties.
358480	Member of the public	Partial disclosure	Section 40 'Personal information'	Organisational chart and details for HASS, Children's services, Transformation and Corporate departments.
358490	Member of the public	Partial disclosure	Section 40 'Personal information'	Summary of expense receipts for Mayor and councillors.
358506	Member of the public	Partial disclosure	Section 40 'Personal information'	Contact details for specific job titles.
358496	Member of the public	Partial disclosure	Section 40 'Personal information'	11 questions regarding work placements within the council.
364060	Member of the public	Partial disclosure	Section 40 'Personal information'	3 questions around NJC's Single Status Agreement, the council's Equalities Policy and Practice and the makeup of council's workforce.
358575	Member of the public	Fully exempt	Section 40 'Personal information' / Section 31 'Law Enforcement'	Query regarding empty commercial properties.
358600	Member of the public	Fully exempt	Section 40 'Personal information' / Section 31 'Law Enforcement'	Details of empty council properties.
358487	Member of the public	Fully exempt	S41 (Information provided in confidence)	Information regarding no known next of kin.
358505	Member of the public	Fully exempt	S41 (Information provided in confidence)	Query regarding no known next of kin.
358558	Member of the public	Fully exempt	S41 (Information provided in confidence)	3 questions regarding no known next of kin.
358597	Member of the public	Fully exempt	S41 (Information provided in confidence)	Query regarding no known next of kin,
358664	Member of the public	Partial disclosure	S41 (Information provided in confidence)	3 questions regarding PCNs issued on behalf of the council.

Overdue requests still open**Quarter 4: Oct to Dec 2010**

Request number	Received	Due	Possible Reason	Category	Summary of Request
358550	22/10/10	19/11/10	Request for clarification	Business	Query regarding the release of information for contracts.
358545	05/11/10	03/12/10	Data difficult to collate	Other	Query regarding details of all sums the Council has received for environmental information for the last 6 years.
358612	11/11/10	09/12/10	No further reason	Other	9 questions regarding printers and hardware.
358622	18/11/10	16/12/10	Complex request	Other	Query regarding the proposed contingent liability for the Council.
358637	24/11/10	22/12/10	Complex request	Other	Request regarding no known next of kin details.
358652	29/11/10	06/01/10	Data difficult to collate	Business	Request for outstanding section 278 agreements.
372401	08/12/10	20/01/10	No further reason	Other	6 questions regarding penalty charge notice.
358602	12/11/10	10/12/10	Data difficult to collate	Other	Request for cost information regarding planning appeals lost by the council.
358620	17/11/10	15/12/10	Request for clarification	Other	Request for specific property file.
358625	19/11/10	17/12/10	Request for clarification	WDTK	Query regarding Neighbourhood Offices.
358649	23/11/10	21/12/10	No further reason	Other	Query regarding specific planning applications.
358668	06/12/10	14/01/11	No further reason	Other	Query regarding pollution levels.
358672	06/12/10	14/01/11	No further reason	Other	10 questions regarding energy performance.
358676	08/12/10	18/01/11	No further reason	Other	4 questions regarding the housing market.
358660	03/12/10	13/01/11	No further reason	Other	Query regarding Comensura breakdown.
371608	03/12/10	13/01/11	No further reason	Other	Query regarding payments to specific company.
358677	08/12/10	18/01/11	No further reason	Other	3 questions regarding pension scheme.
358618	16/11/10	14/12/10	No further reason	WDTK	4 questions regarding social service.
358632	23/11/10	21/12/10	No further reason	Business	7 questions regarding Adult learning disabilities.
358659	03/12/10	13/01/11	No further reason	Business	3 questions regarding housing targets.
358466	01/10/10	29/10/10	Complex request	Other	Details of all payments and payments in kind made by the Council to the director of mental health services.
358469	04/10/10	01/11/10	Request for clarification	Other	Copies of all files held by Islington Council in relation to Angel Deli.
358513	15/10/10	12/11/10	Complex request	Other	5 questions regarding public health funerals.
358628	23/11/10	21/12/10	Data difficult to collate	Other	3 questions regarding empty properties.

Access to Information Complaints**Quarter 4: Oct to Dec 2010**

Request number	Type	Status	Summary of Complaint
2084	ICO Complaint	Closed	Complaint about incorrect addresses on the CTAX system
2099	ICO Complaint	Action taken – awaiting response	A refusal to a SAR – children in care
2089	ICO Complaint	Open	Requester claims information has not been responded to
2090	ICO Complaint	Open	Request for full social care investigation report
2086	ICO Complaint	Open	Homes for Islington (HFI) Board members expenses
2087	Internal Review	Closed	Dissatisfied with argument to withhold the report under s22 'Info intended for future publication'
2103	Internal Review	Closed	Appeal against refusal for access to deceased data to Treasury Solicitor as Bona Vacantia
2097	Internal Review	Closed	A clarification needed on enhanced CRB requirements in contracts
2092	Internal Review	Action taken – awaiting response	LBI contacts for land use/sale in Islington Council
2106	Internal Review	Action taken – awaiting response	Follow on to 2092 about when HFI private communal gardens were provisioned
2107	Internal Review	Open	Housing file requested in October 2010. This file was not provided and no response sent.
2098	Internal Review	Open	Request for Internal Review – documents relating to Quaker court
2100	Data breach investigation	Open	Client information in bag stolen from bar
2109	Data Protection Complaint	Open	SAR was made on behalf of individual (deceased) in April 2010. Requester has complained that no response was made
2085	FOI Complaint	Action taken – awaiting response	Challenging for use of Section 41 around those who have died with no next of kin
2091	FOI Complaint	Open	Request to disclose all emails, notes and minutes relating to Finsbury Square
2105	FOI Complaint	Open	Environmental information for the last 6 years (Con29)
2102	FOI Complaint	Open	Request for challenges the arguments around Section 12
2101	FOI Complaint	Open	Complaint relating to Hyde Housing and IPA
2104	FOI Complaint	Open	Dissatisfaction with staff costs and hours allocated to HFI investigation