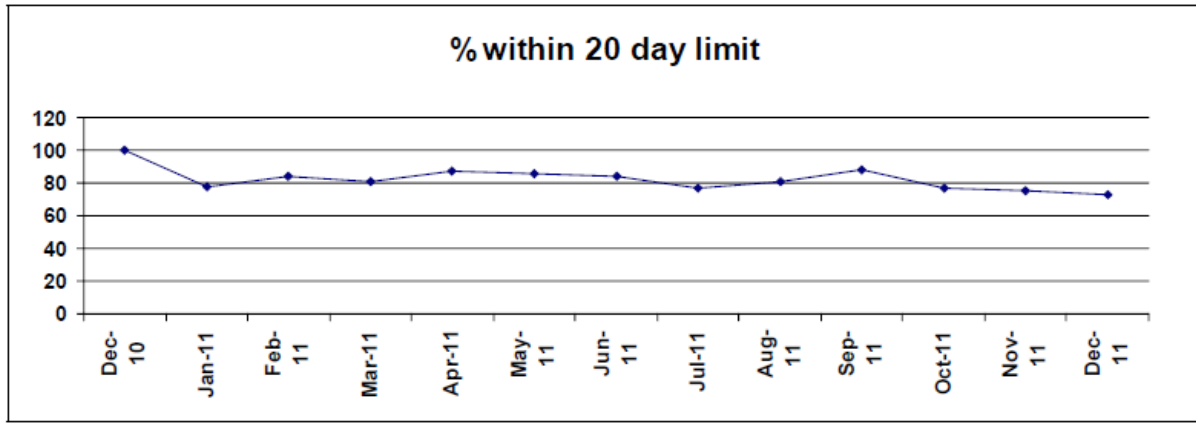


**APPENDIX B**

**Compliance for last 12 months**



**No. where information was withheld due to exemptions/fees applied**

**Quarter: Oct to Dec 2011**

Request number	Type	Disclosure Type	Exemptions applied	Summary of Request
373493	Media	Partial Disclosure	Section 36, Prejudice to the Effective Conduct of Public Affairs	Request for information regarding the Islington/Camden Chief Executive and Management and sharing proposal
373536	Member of the Public	Fully Exempt	Section 43, Commercial Interests	Request for a database schema
373561	Business	Fully exempt	Section 41, Information Provided in Confidence and Section 31 Law Enforcement	Request for details of people dying with no known next of kin.
373565	Media	Partial Disclosure	Section 12 'Exemption where cost of compliance exceeds appropriate limit'	Query regarding Right to Buy.
373566	Business	Fully exempt	Section 31 Law Enforcement	Request for details of empty properties
373572	Member of the Public	Fully exempt	Section 41, Information Provided in Confidence and Section 31 Law Enforcement	Query regarding people dying with no known next of kin.
373584	WDTK.com	Fully exempt	Section 14, Vexatious	Request for disrepair information on an HFI Managed Property.
373585	Member of the public	Fully exempt	Section 31 Law Confidence & Section 40, Personal Information	Request for empty property details and the name of their owners
373587	Business	Partial disclosure	Section 41, Information Provided in Confidence	Names for all companies that had bid for a contract.
373595	Member of the public	Fully exempt	Section 12 'Exemption where cost of compliance exceeds appropriate limit'	Query regarding housing allowance payments.

373604	Member of the public	Fully exempt	Section 12 'Exemption where cost of compliance exceeds appropriate limit'	Sale of property assets.
373654	Media	Fully exempt	Section 12 'Exemption where cost of compliance exceeds appropriate limit'	Query regarding Unaccompanied Asylum Seeking Minors.
373658	WDTK.com	Partial disclosure	Section 41, Information Provided in Confidence	Request for leaseholder building insurance survey report.
373672	Member of the Public	Fully exempt	Section 31 'Law Enforcement' / Section 40 'Personal Information'	Query regarding empty commercial premises and their owners.
373693	WDTK.com	Fully exempt	Section 12 'Exemption where cost of compliance exceeds appropriate limit'	Query regarding the number of court summons that had been incorrectly issued for non-payment of council tax.
373705	Business	Fully exempt	Section 31 'Law Enforcement'	Query regarding rateable value.
373708	Business	Fully exempt	Section 41, Information Provided in Confidence and Section 31 Law Enforcement	Query regarding people dying with no known next of kin
373714	Member of the Public	Fully exempt	Section 22, Information Intended for Future Publication	Request for top 4 tiers of management job descriptions.
373765	Business	Fully exempt	Section 31 'Law Enforcement'	Request for empty property details
373769	Business	Fully exempt	Section 31 'Law Enforcement'	Request for empty property details
373776	Member of the Public	Fully exempt	Section 12 'Exemption where cost of compliance exceeds appropriate limit'	Query regarding the number of occasions that the council failed to act on Legal Advice.
373782	Member of the Public	Fully exempt	Section 31 'Law Enforcement' / Section 40 'Personal Information'	Request for empty property details and their owners details
373854	Business	Fully exempt	Section 31 'Law Enforcement' / Section 40 'Personal Information'	Request for empty property details and their owners details

## Overdue requests still open

Quarter: Oct to Dec 2011

Request number	Received	Due	Possible reason	Category	Summary of Request
373352	16/08/11	14/09/11	Information difficult to collate	Member of the public	8 questions regarding how major works are undertaken on HFI managed properties.
373353	16/08/11	14/09/11	Information difficult to collate	Member of the public	3 questions regarding account-write offs/amount outstanding for non-payment of charges made by HFI to residents.
373435	07/09/11	05/10/11	No further information	Member of the public	2 questions regarding aerial installations.
373591	12/10/11	09/11/11	Late allocation, information difficult to collate	Member of the public	Request for details of squares or gardens that are leased by the council.
373555	05/10/11	02/11/11	No further information	Member of the public	Request for all payments made to Stanley as far back as records allow.
373598	13/10/11	10/11/11	No further information	Business	6 questions regarding adoption timescales.
373631	24/10/11	21/11/11	No further information	Member of the public	5 questions regarding tenant rent arrears and housing waiting lists.

## Access to Information Complaints

Quarter: Oct to Dec 2011

Complaint	Type	Status	Summary of Complaint
2191	Data Breach	Action taken - awaiting response	Children's Social Worker's bag stolen containing legal papers (returning from court).
2192	Internal Review – WDTK.com	Closed	Complaint that a response had not been received.
2193	Internal Review	Closed	Complaint that all documentation had not been released.
2194	Internal Review – WDTK.com	Closed	Complaint that response had not been received in 20 working days.
2195	Internal Review	Closed	Complaint that information request was not responded to fully.
2196	Internal Review	Closed	Complaint regarding non-disclosure of information.
2197	Internal Review	Closed	Complaint that information request was not responded to fully.
2198	Internal Review	Closed	Complaint that response had not been received in 20 working days.
2199	Internal Review	Open	Complaint that information request was not responded to fully.
2200	ICO Complaint	Open	Complaint that response had not been received in 20 working days.
2201	ICO Complaint	Open	Complaint that full response was not provided.

2202	ICO Complaint	Action taken - awaiting response	Complaint regarding refusal to release full addresses of lease hold properties.
2203	ICO Complaint	Action taken - awaiting response	Complaint regarding refusal to release service requests from a named individual who was not the requester.
2204	Internal Review – WDTK.com	Open	Complaint regarding the redaction of documents that had been supplied.
2205	Data Breach	Action taken - awaiting response	Letter set in error to birth parents disclosing the adoptive parents address.
2206	DPA Complaint	Closed	Complaint that Islington Council had sold personal data.
2207	ICO Complaint	Action taken - awaiting response	Complaint that a response to a SAR was not received.
2208	Internal Review	Open	Complaint regarding an exemption applied by the council.
2209	Internal Review – WDTK.com	Open	Complaint that a full response was not provided.
2210	Internal Review – WDTK.com	Closed	Complaint regarding the refusal to comply with their request.
2211	ICO Complaint	Action taken - awaiting response	Complaint that a response to the information request was not received in 20 working days.
2212	ICO Complaint	Action taken - awaiting response	Complaint that a response to an information request was not received in 20 working days.
2213	Internal Review	Closed	Complaint that information was incorrectly withheld.
2214	Internal Review	Closed	Complaint regarding the redaction of the information that had been provided.
2215	Internal Review	Open	General complaint number to deal with vexatious requester and correspondence that is not linked to a specific request/complaint.
2216	ICO Complaint	Action taken - awaiting response	Complaint that a response had not been received from an Internal Review.
2217	ICO Complaint	Open	Complaint regarding a response that had been sent.
2218	Internal Review	Closed	Complaint regarding refusal of a request.
2219	Internal Review	Closed	Complaint regarding refusal of a request.
2220	Internal Review	Closed	Complaint regarding the use of an exemption.
2221	Internal Review	Closed	Complaint regarding refusal of a request.
2222	Internal Review	Closed	Complaint that the response sent was incorrect.
2223	Data Breach	Open	Letter sent to parent of a Looked After Child that showed the postcode of the foster carers.
2224	Internal Review	Closed	Complaint that information had not been provided.
2225	ICO Complaint	Open	Complaint that a response to an information request was not received in 20 working days.
2226	ICO Complaint	Open	Complaint that a response to an Internal Review request had not been completed.