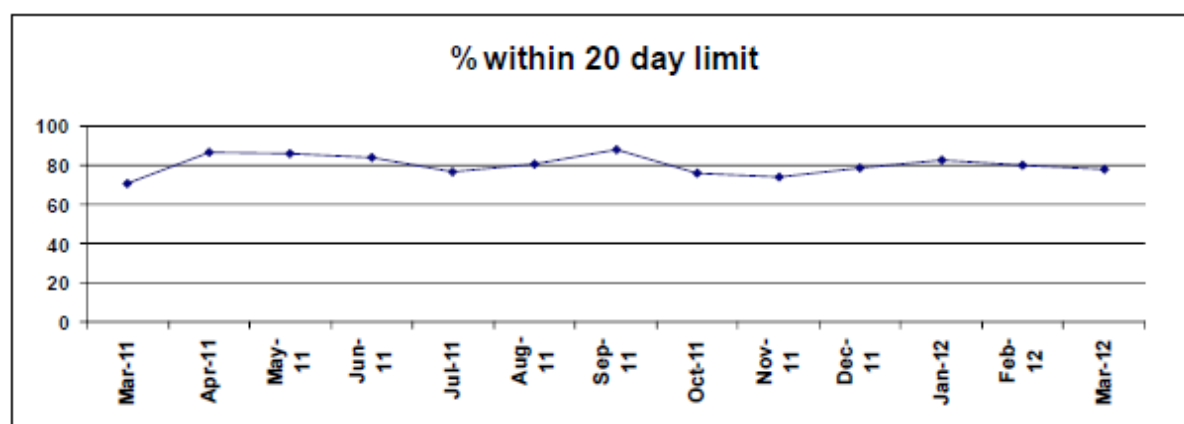


Appendix B

Compliance for last 12 months



No. where information was withheld due to exemptions/fees applied

Quarter: Jan to Mar 2012

Request number	Type	Disclosure Type	Exemptions applied	Summary of Request
374016	Member of the public	Fully exempt	Section 41 'Information Provided in Confidence' & Section 31 'Law Enforcement'	Query regarding people that had died with no known next of kin.
374024	Media	Partial disclosure	Section 12 'Exemption where cost of compliance exceeds appropriate limit'	Query regarding the number of Directors that live in the Borough and the number of parking tickets issued to councillors.
374042	Member of the public	Fully exempt	Section 41 'Information Provided in Confidence' & Section 31 'Law Enforcement'	Query regarding people that had died with no known next of kin.
374050	Member of the public	Fully exempt	Section 12 'Exemption where cost of compliance exceeds appropriate limit'	Query regarding council tax claimants.
374068	Member of the public	Fully exempt	Section 41 'Information Provided in Confidence' & Section 31 'Law Enforcement'	Query regarding people that had died with no known next of kin.
374069	Whatdotheyknow.com	Fully exempt	Section 40 'Personal Information' & Section 31 'Law Enforcement'	Query regarding empty residential properties.
374089	Whatdotheyknow.com	Fully exempt	Section 41 'Information Provided in Confidence' & Section 31 'Law Enforcement'	Query regarding empty commercial properties.

374092	Member of the public	Partial disclosure	Section 43 'Commercial Information'	Query regarding the Household Waste Management Contract.
374098	Member of the public	Partial disclosure	Section 43 'Commercial Information & Section 41 'Information Provided in Confidence'	Query regarding the proposed development of the Ashmount School site.
374107	Whatdotheyknow.com	Fully exempt	Section 40 'Personal Data' & Section 31 'Law Enforcement'	Query regarding empty properties.
374112	Whatdotheyknow.com	Fully exempt	Section 14 'Vexatious or Repeated Request'	Request for all correspondence in relation to a Major Works programme.
374113	Member of the public	Partial disclosure	Section 43 'Commercial Information'	Query regarding the proposed development of the Ashmount School site.
374171	Business	Fully exempt	Section 22 'Intended for Future Publication'	Query regarding remuneration of HFI Senior Management Team.
374182	Member of the public	Fully exempt	Section 31 'Law Enforcement'	Query regarding empty commercial properties.
374190	Member of the public	Fully exempt	Section 40 'Personal Information'	Request for candidates application forms for an HFI role.
374215	Business	Fully exempt	Section 43 'Commercial Information'	Query regarding the sale of a council owned building.
374224	Business	Fully exempt	Section 31 'Law Enforcement'	Query regarding empty commercial properties.
374225	Whatdotheyknow.com	Fully exempt	Section 31 'Law Enforcement' & Section 40 'Personal Information'	Query regarding empty residential properties.
374229	Business	Fully exempt	Section 31 'Law Enforcement' & Section 40 'Personal Information'	Query regarding empty properties.
374239	Whatdotheyknow.com	Fully exempt	Section 31 'Law Enforcement'	Query regarding empty properties.
374247	Member of the public	Fully exempt	Section 31 'Law Enforcement'	Query regarding empty commercial properties.
374249	Member of the public	Partial disclosure	Regulation 12(4)(e) & Regulation 12(4)(d) & Regulation 12(5)(e)	Request for information regarding the proposed Ilex House redevelopment.
374263	Business	Partial disclosure	Section 31 'Law Enforcement'	Request for empty commercial property information.
374273	Media	Fully exempt	Section 12 'Exemption where cost of compliance exceeds appropriate limit'	Query regarding compensation claims made to schools.
374283	Member of the public	Partial disclosure	Section 12 'Exemption where cost of compliance exceeds appropriate limit'	Request for all policy and correspondence relating to Wray Crescent Open Space and cricket ground.
374320	Member of the public	Fully exempt	Section 31 'Law Enforcement' & Section 41 'Information Provided'	Query regarding people that had died with no known next of kin.

			in Confidence'	
374345	Member of the public	Partial disclosure	Regulation 12(4)(d) & Regulation 12(4)(e)	Query regarding the proposed development of Holly Park Estate.
374405	Member of the public	Fully exempt	Section 31 'Law Enforcement' & Section 41 'Information Provided in Confidence'	Query regarding people that had died with no known next of kin.

Overdue requests still open

Quarter: Jan to Mar 2012

Request number	Received	Due	Possible reason	Category	Summary of Request
374181	06/02/2012	05/02/2012	No further information available	Business	14 questions regarding domiciliary care, carer support services.
374260	22/02/2012	21/03/2012	No further information available	Member of the public	Query regarding the enquiries received by the council regarding alternative educational use for Ashmount School.
374287	28/02/2012	27/03/2012	Delay in retrieving the information	Member of the public	Query regarding the new windows in Haslam Close.
374291	28/02/2012	27/03/2012	No further information available	Business	Query regarding Foster Care.
374292	28/02/2012	27/03/2012	No further information available	Member of the public	Request for copies of the Building Control records for works under the Street Properties Decent Homes Contract Area 3, Phase C, including copies of any site inspections and the completion certificate(s).
374301	24/02/2012	23/03/2012	No further information available	Member of the public	Query regarding children in semi-independent residential facilities with specific mental health needs.
374304	01/03/2012	29/03/2012	No further information available	WDTK.com	Query regarding adoption placement break down.

Access to Information Complaints

Quarter: Jan to Mar 2012

Complaint	Type	Status	Summary of Complaint
2237	Internal Review	Open – under investigation	Complaint regarding the refusal of the request.
2263	Data Protection Complaint	Open – under investigation	Complaint that the council had sold personal data.
2267	Internal Review	Open – under investigation	Complaint that the information requested was not disclosed.
2266	Internal Review	Open – under investigation	Complaint regarding the refusal to release all the information requested.
2264	Internal Review	Open – under	Complaint regarding the information released.

		investigation	
2268	Internal Review	Open – under investigation	Complaint regarding the decision to withhold the information.
2256	Internal Review	Open – under investigation	Complaint regarding the refusal to release all the information requested.
2226	ICO Complaint	On hold - awaiting further information/action from the ICO	Complaint that the council had not carried out an Internal Review as requested.
2258	ICO Complaint	On hold - awaiting further information/action from the ICO	Complaint regarding the decision to withhold the information.
2259	ICO Complaint	On hold - awaiting further information/action from the ICO	Complaint regarding the decision to withhold the information.
2260	ICO Complaint	On hold - awaiting further information/action from the ICO	Complaint regarding the decision to withhold the information.
2262	ICO Complaint	On hold - awaiting further information/action from the ICO	Complaint that the council had incorrectly released personal data.
2201	ICO Complaint	On hold - awaiting further information/action from the ICO	Complaint that the information requested had not been disclosed.
2245	ICO Complaint	On hold - awaiting further information/action from the ICO	Complaint that the council did not release the information requested.
2200	ICO Complaint	On hold - awaiting further information/action from the ICO	Complaint that the council did not release all the information requested.
2216	ICO Complaint	On hold - awaiting further information/action from the ICO	Complaint regarding the decision to withhold the information.
2229	Data Protection Complaint	Closed	Complaint that the Subject Access Request had not been responded to.
2241	Internal Review	Closed	Complaint that all the information requested had not been disclosed.
2239	Data Protection Complaint	Closed	Complaint that personal information had been incorrectly shared between Council departments
2228	Data Protection Complaint	Closed	Complaint that the Subject Access Request had not been responded to.
2251	Internal Review	Closed	Complaint regarding the decision to withhold information.
2254	Internal Review	Closed	Complaint regarding the decision to withhold information.
2261	Internal Review	Closed	Complaint regarding the decision to withhold information.
2265	Internal Review	Closed	Complaint regarding the decision to withhold information.
2244	Internal Review	Closed	Complaint regarding the decision to withhold information.
2236	Internal Review	Closed	Complaint that the response to their Freedom of Information request was late.
2240	ICO Complaint	Closed	Complaint regarding the decision to withhold information.
2242	Internal Review	Closed	Complaint regarding the decision to withhold information.
2234	Internal Review	Closed	Complaint that all the information requested had not been disclosed.

2235	Internal Review	Closed	Complaint that the response to their Freedom of Information request was late.
2203	ICO Complaint	Closed	Complaint regarding the decision to withhold information.
2238	ICO Complaint	Closed	Complaint that the response to their Freedom of Information request was late.
2243	Internal Review	Closed	Complaint that all the information requested had not been disclosed.
2252	Internal Review	Closed	Complaint that all the information requested had not been disclosed.
2255	Internal Review	Closed	Complaint that the response to their Freedom of Information request was late.
2257	Internal Review	Closed.	Complaint that all the information requested had not been disclosed.