



ISLINGTON

ENVIRONMENT AND REGENERATION SCRUTINY COMMITTEE

17 December 2020

SECOND DESPATCH

Please find enclosed the following items:

Item 2 Scrutiny Review: Volunteers and Resident engagement with Parks and Open Spaces -12-month report back 1 - 16

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Report of: Executive Member for Environment and Transport

Meeting of:	Date:	Ward(s):
Environment and Regeneration Scrutiny Committee	17 th December 2020	All

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SUBJECT: Environment and Regeneration Scrutiny Review – Executive Member response – 12-month update on recommendations

1. Synopsis

- 1.1 On 21st May 2020, the Executive agreed a report from the Environment and Regeneration Scrutiny Committee about their review of the Resident and Volunteer Engagement in Parks and Open Spaces in Islington. The report highlighted 14 recommendations to Executive.
- 1.2 This report updates the Environment and Regeneration Scrutiny Committee on work carried out by the Parks Service to meet the recommendations of the original scrutiny report and outlines future work to improve services to vulnerable residents.

2. Background

- 2.1 On the 19th June 2019, the Executive received a report from the Environment and Regeneration Scrutiny Committee regarding Resident and Volunteer Engagement in Parks and Open Spaces in Islington.
- 2.2 The main objectives of the review were to:

1. To understand the barriers to use and volunteering, and to examine whether there are effective measures that can be taken to increase participation, particularly by children and harder-to-reach and vulnerable residents.
2. What, if any, barriers there are to residents, volunteers and community groups holding events and activities in parks and open spaces, and whether these barriers can be removed or reduced.
3. To understand how parks and open spaces are used by other council teams to meet core council priorities, including building resilience and tackling social isolation; to understand whether existing opportunities meet the needs of other Council teams; and to discover if further opportunities for cross-team working exist.
4. To understand to what extent our parks and open spaces are contributing to health and wellbeing, and to identify what changes could be made to make the offer more attractive to bodies such as the public health team, NHS and other commissioning groups. In addition, to understand the value of such opportunities.
5. To understand the way, the council engages with the third sector, to discover what capacity exists to increase the value of that engagement, and to increase the activities available to the community (with a particular focus on young people).

2.3 Page 2 The outcome of the Scrutiny Review was 14 recommendations. This Executive recommended that twelve of recommendations are accepted in full and two are partially accepted (recommendations 3 and 4).

12-month update on Recommendations

Recommendation	Response to Recommendations – Exec response	What we have done over the past 12 months and future plans
<p>Recommendation 1 –</p> <p>The overall communication strategy should include an overarching mission statement or brand to reflect the Council's vision and to help increase participation.</p>	<p>The Executive accepts this recommendation.</p> <p>As part of the Parks for Health Project, there is a dedicated work stream that will provide communications and engagement support to the programme through the development of a communications strategy framework. This work stream includes officers from the Parks Service, the Parks for Health Project Management Team and Communication Team.</p> <p>This strategy will include the development of an overarching mission statement to</p>	<p>As part of the Parks for Health, Communication and Marketing Workstream, we have:</p> <ul style="list-style-type: none"> • Completed a review of the Islington Parks communications channels overview. • This information has fed into the creation of a new Parks Health Communications Strategy (completed in November). The Parks for Health project aims to raise awareness of parks in Islington within the local community. The health benefits of local parks will be promoted to the residents of the boroughs to encourage park visits, dwell time and taking part in behaviours for the benefit of targeted and borough specific health issues.

Recommendation	Response to Recommendations – Exec response	What we have done over the past 12 months and future plans
	<p>reflect the council's vision. A draft of this strategy is scheduled for June 2020.</p>	<ul style="list-style-type: none"> The next stage is to work with the Communications Team to carry out the improvements identified in the strategy.
<p>Recommendation 2 –</p> <p>The provisions of the local plan and other relevant policies should be applied rigorously. All developers and other bodies that are involved in planning in the borough should be made aware that the long-term health and well-being of its residents is integral to the provision of homes. Attractive, well-used community space is fundamental to development.</p>	<p>The Executive accepts this recommendation.</p> <p>The Executive agrees that it is vital that developers and other bodies are aware of the benefits of attractive well-used community space. The Islington Local Plan already captures the importance of greenspaces and this is supported in planning guidance Policy CS 15 and Policy CS 16. The importance of these spaces has been further strengthened and clarified within the draft Zero Carbon Strategy and Biodiversity Action Plan. The Parks for Health Project is also working with two leading companies who have developed toolkits that can assess the health benefits of open spaces to the community. As well as showing the health benefits certain spaces provide for community, they can also provide information on the economic benefits that can be realised by investing in these spaces. These will help to build a business case for encouraging investment by developers into parks and openspaces and build the evidence base. This will be developed as the Parks for Health project progresses.</p>	<ul style="list-style-type: none"> In November 2020, the Council launched the Vision 2030: Creating a Net Zero Carbon Islington by 2030 Strategy. For full details click here The New Biodiversity Action Plan has also been adopted by the Council Executive in September 2020. For full details click here In December 2020, the Parks Service have completed work of the Parks Health Toolkit which details the health benefits of open spaces to the community. The Health Parks initiative will within this deliver the following: <ul style="list-style-type: none"> Identify and promote the existing health benefits of the parks: (current health status) Identify low cost, high impact interventions and capital works to address identified shortfalls and improve parks for health with new interventions (improvements and new opportunities) To develop park-based health promotion initiatives; these will include borough wide initiatives, and bespoke programmes to address the needs of specific groups in the community. Identify and develop a park based social prescribing network to meet the health needs of the most vulnerable in the community, addressing social exclusion, obesity, and loneliness Utilise a borough wide evaluation and strategy to strengthen the evidence base and demonstrate an economic case for further development of Parks for Health (Economic Evaluation). The next stage is taking this learning and building it into the Parks for Health Strategy and embedding it in our ways of working.

Recommendation	Response to Recommendations – Exec response	What we have done over the past 12 months and future plans
<p>Recommendation 3 –</p> <p>Greenspace and, where appropriate, the Community Support team should be consulted during the early design stage of:</p> <p>3.1 Council new-build, in respect of the location and nature of community open space;</p> <p>3.2 public realm projects</p>	<p>The Executive partially accepts this recommendation</p> <p>3.1 The Tree Service and the Nature Conservation Team are currently consulted on planning applications where there is a potential impact on biodiversity or trees, and advice is provided. There is currently no capacity to consult on all projects for wider landscape design advice without additional capacity being created within the Parks Services Team. The Parks Service will work the Housing New Build Team to try and develop a workable solution to ensure that capacity can be found to deliver this recommendation. A potential solution to this would be for Parks Service to charge for advice, which could then be delivered through the Parks Projects Team.</p> <p>3.2 All Public Realm projects now have to be presented to a Design Compliance Board made up of representatives from all areas of Public Realm. Currently the Head of Greenspace and Leisure and a Project Manager from the Parks Service (with Landscape design experience) sit on this group. Their aim is to ensure that Green Infrastructure is included in any public realm scheme (where possible) and opportunities for community participation are included.</p>	<ul style="list-style-type: none"> • 3.1. No further action carried out or currently planned. • 3.2. The Biodiversity Action Plan has now been formally adopted by the Council and it has launched the Vision 2030: Creating a Net Zero Carbon Islington by 2030 Strategy. Both documents contain actions which commit the council to: <ul style="list-style-type: none"> ○ Continue to protect and improve our natural environment as outlined in our Biodiversity Action Plan. ○ Provide guidance to developers on how to comply with planning policies that seek to maximise biodiversity gains. ○ Condition appropriate recommendations in ecological submissions from developers. ○ Identify new opportunities to increase the amount of green infrastructure on all council public realm developments.

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<p>Recommendation 4 –</p> <p>Maintain existing levels of those Greenspace staff whose roles are focused on developing and supporting community engagement, and look for opportunities to increase capacity, either in-house or through third-sector organisations.</p>	<p>The Executive partially accepts this recommendation</p> <p>The Executive agrees that there should not be any cuts to the core numbers of Greenspace Staff unless there is a strong business case for doing so. In light of the current financial challenges the Council faces, in particular with the response to the Covid-19 crisis, it is not appropriate to make any financial commitments to staffing levels at this time. We do acknowledge the vital services these staff deliver for the community and the role they play in delivering the council's core objectives. We will explore opportunities to add additional capacity through engaging and supporting third-sector organisations. This will be explored through the Parks for Health project which is currently procuring a consultant to identify, map, develop and build our community infrastructure within our parks and open spaces.</p>	<ul style="list-style-type: none"> • The Parks for Health Project is progressing and we are currently working with VCS Organisations and Friends of Parks Groups to identify opportunities for them to become more involved in the management and maintenance of parks and break down the barriers to then delivering more activities within our greenspaces. This work is ongoing and will continue over the next 12 months. • The consultancy to deliver the core of this work has been appointed and engagement work has begun. • All Friends of Parks Groups have also been surveyed to develop a strong understanding of what they are currently delivering and how we can support them to do more.
<p>Recommendation 5 –</p> <p>Review Greenspace's apprenticeship programme to ensure that it equips the participants with those skills that Greenspace finds difficult to recruit.</p>	<p>The Executive accepts this recommendation</p> <p>The Parks Service currently has eight, 2 year apprentices. A review of the apprenticeship program will take place in 2020/21 with the aim of having the new program in place for the new intake of apprentices in 2021. The review will look which roles the Parks Service has skill deficiencies in and which apprentice training courses would provide the necessary training and qualifications to best meet these roles.</p>	<ul style="list-style-type: none"> • A review of the Nature Conservation Apprentice Post has been completed and a new more detailed apprenticeship course in Nature Conservation has been selected. We aim to complete the review of the other apprentices by the end of the financial year. • The Parks Service is also supporting the Kickstart Program with the creation of seven placements across the service. Kickstart is a government funded scheme for employers to create high quality 6-month work placements for young people. The programme aims to support young people to develop new skills and help them move into sustained employment after they have completed their Kickstart funded job. We hope that these opportunities will entice more young people to choose working in Parks as a career path and will act as feeders to the formal apprenticeships or other training opportunities.

Recommendation	Response to Recommendations – Exec response	What we have done over the past 12 months and future plans
<p>Recommendation 6:</p> <p>Homes and Communities and Greenspace, with the assistance of the Friends of Parks Forum, representatives of estate gardening groups and, if their remit allows, Octopus, should carry out a review with a view to:</p> <ul style="list-style-type: none"> • providing more integrated support, where appropriate; • ensuring that they should have access to the same information and training opportunities; and • there should be a network of mutual support that includes the opportunity to link local groups, through a local hub, or otherwise 	<p>The Executive accepts this recommendation</p> <p>All of the above points will be reviewed as part of the Parks for Health Project. As part of this project we will be commissioning a company/organisation to:</p> <ul style="list-style-type: none"> • map the existing community, voluntary and social enterprise organisations involved in health, wellbeing and parks and greenspaces across the boroughs • work with the aforementioned groups to develop a shared understanding of their current activities, ambitions and capacity • support the idea generation and development of new activities, services, relationships and partnerships to deliver improved health and green space outcomes • facilitate peer learning between groups working to develop new services and approaches within the boroughs and to learn from best practice being developed elsewhere. 	<ul style="list-style-type: none"> • An organisation have been commissioned to carry this review as part of the Parks for Health Project. This work is ongoing and is due for completion in August 2021.

Recommendation	Response to Recommendations – Exec response	What we have done over the past 12 months and future plans
<p>Recommendation 7 –</p> <p>Greenspace and Homes Communities working with the Friends of Parks Forum, representatives of gardening and third-sector organisations, should develop support and training opportunities for community groups and strengthen local and borough-wide networks.</p>	<p>This recommendation will be tackled as part of the Parks for Health Project and as part of the recently commissioned Food Growing and Community Gardening Strategy that the Parks Service have commissioned Octopus Community Network to produce.</p> <p>Work will start in April 2020 and the draft Strategy is due in March 2021.</p>	<ul style="list-style-type: none"> • Octopus are continuing to work on the Food Growing and Community Gardening Strategy. Due to Covid the delivery of the draft has been delayed slightly and is due in May 2021.
<p>Recommendation 8:</p> <p>Retain SLAs or an alternative system of core funding for Friends of Groups. -</p>	<p>The Executive accepts this recommendation</p> <p>The council is committed to retaining the current spend levels on community SLA's but will also carry out a review of system to establish if:</p> <ul style="list-style-type: none"> • It is currently fit for purpose • To identify any opportunities to improve it to better support Friends of and Community Gardening Groups. <p>This review will take place during 2020/21</p>	<ul style="list-style-type: none"> • The review of the Community Service Level Agreements have yet to start. We aim to complete this work by the end of the financial year. • As part of the Parks for Health Program, we have started consulting with Friends of Parks and Gardening Groups to ask how we can better support them and break down barriers to them undertaking a larger role in the management and maintenance of parks. This work is ongoing.

Recommendation	Response to Recommendations – Exec response	What we have done over the past 12 months and future plans
<p>Recommendation 9 –</p> <p>Provide seed funding from the HRA for estate groups.</p>	<p>The Executive accepts this recommendation</p> <p>Housing Service have set up a new Council Tenants and Resident Groups Fund (TRGF).</p> <p>The TRGF is available to resident groups on Islington Council estates to support activities that help achieve one or more of the following outcomes:</p> <ul style="list-style-type: none"> • Tackling loneliness and social isolation • Residents have better chances in life with better access to training and development to improve their life skills. • Stronger communities with more active residents working together to tackle their problems. • Improved rural and urban environments, which communities are better able to access and enjoy. • Healthier and more active residents and communities <p>This fund is now in place and will be actively promoted from April 2020.</p>	<ul style="list-style-type: none"> • As stated in the Exec response Housing Services have set up a new Council Tenants and Resident Groups Fund (TRGF). This has been running since April 2020 and is an ongoing fund.

Recommendation	Response to Recommendations – Exec response	What we have done over the past 12 months and future plans
<p>Recommendation 10 –</p> <p>Provide more focused help for groups to access funding opportunities.</p>	<p>The Executive accepts this recommendation</p> <p>This action will be investigated as part of the Parks for Health Project and recommendations made as part of the final report.</p>	<ul style="list-style-type: none"> No further progress - Work will continue as part of the Parks for Health Project.
<p>Recommendation 11-</p> <p>Communication links between the grounds' maintenance teams and the Friends of Groups/Gardening Groups should be improved and formalised, and opportunities for joint working should be identified.</p>	<p>The Executive accepts this recommendation</p> <p>This action will be investigated as part of the Parks for Health Project and will form part of the Workforce Transformation Work Stream.</p>	<ul style="list-style-type: none"> The Workforce Transformation Workstream of the Parks for Health Project has begun. This workstream aims to review structures and skill sets needed for the effective delivery of parks as key health assets. As part of this work we will be looking at how front line services are delivered and what opportunities there are to create closer links between the council staff and volunteers. The review and testing of the new ways of working will be completed in 2021/22 with the new structure implemented in 22/23.
<p>Recommendation 12-</p> <p>Consult with community groups, including questions about the events app, to identify what the barriers there are to putting events on in parks.</p>	<p>The Executive accepts this recommendation</p> <p>The Events Team will carry out a survey of all community groups and partners who utilise the parks for events and any groups linked to parks activities, to understand the barriers to putting on events in parks, provide feedback on the Event App system and the opportunities to streamline the process and improve the usability of the Event App. The survey will happen over the autumn and winter of 2020.</p>	<ul style="list-style-type: none"> This survey has not been completed yet. Target for completion by March 2021.

Recommendation	Response to Recommendations – Exec response	What we have done over the past 12 months and future plans
<p>Recommendation 13-</p> <p>Identify opportunities for increasing diversity of events in park and open spaces.</p>	<p>The Executive accepts this recommendation.</p> <p>One of the aims of the Parks for Health project is to develop stronger links with a wide range of community partners, especially those that are not currently utilising our parks and open spaces. The aim is then to identify and break down the barriers to them using the spaces for normal use of community. We will work towards developing a diverse and varied programme of events and activities in our parks and open spaces.</p>	<ul style="list-style-type: none"> • Work is continuing on this recommendation as part of the Parks for Health Project.
<p>Recommendation 14-</p> <p>Review the communications strategy to ensure that information and advice on volunteering, and on community opportunities and events in our parks and open spaces, reaches the maximum number of residents. The review should include a range of methods of disseminating information, such as through community networks and social media platforms, as well as up-to-date and easily accessible information on the Council website and other channels</p>	<p>The Executive accepts this recommendation</p> <p>As stated above in the response to recommendation 1, part of the Parks for Health Project involves a dedicated work-stream which will provide communications and engagement support to the programme through the development of a communications strategy framework.</p> <p>This work-stream will also make proposals for improving the areas highlighted in recommendation 14</p>	<p>Refer to Recommendation 1</p>

4. Implications

4.1 **Financial Implications**

The recommendations in the report do not commit any additional council funds and will be met from existing budgets and / or resources within the Greenspace & Leisure service

4.2 **Legal Implications**

There are no specific legal implications arising from this report. Legal advice and support will be provided, as required, in the implementation of the recommendations

4.3 **Environmental Implications**

There are no expected negative environmental implications associated with the recommendations or actions contained in this report. The outcome of the recommendations will lead to more residents of the borough actively engaged in community food growing or gardening which should result in an increase in cultivated land in the borough. Delivering on recommendation 2 will lead to higher levels of vegetation in the borough.

Vegetation has been shown to reduce the effects of raised urban temperatures through evaporative cooling, shading surfaces, and allowing natural drainage. This can work in reverse in winter where greenery such as green roofs and walls can reduce the heat lost by buildings by providing better insulation and thus lowering energy use. Street trees and urban greening are also a major contribution to the capture and storage of CO2 and improvement of air quality. As well as vegetation, the presence of open bodies of water, such as ponds, can assist with the cooling of surrounding areas and in reducing daytime temperatures. The main driving force behind climate change is the concentration of carbon dioxide in the atmosphere. The natural environment can help mitigate climate change by storing and sequestering atmospheric carbon as part of the carbon cycle. Trees are a good example of the role that the natural environment can play in carbon storing and sequestration

4.4 **Resident Impact Assessment**

The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.

A Resident Impact Assessment was completed on 17 March 2020 and is attached at Appendix A. A summary is included below.

There is no negative impact on those in the community with protected characteristics from the acceptance of the recommendations within this report.

The report proposes to accept the majority of the recommendations which aim to improve access and opportunities to use our parks and greenspaces for the whole community. A number of the recommendations actively seek to provide better access to quality parks and greenspaces and to build support and capacity within the volunteering communities within those spaces. Through the Parks for Health project we

are also specifically looking at how we can bring the people within our community who would benefit the most from using our parks and open spaces. This includes communities with protected characteristics.

Appendices:

- Appendix A - Resident Impact Assessment

Background papers: N/A

Final report clearance:

Signed by:

Cllr Rowena Champion
Executive Member for Environment and Transport

Date:

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Resident Impact Assessment

Response to the Environment and Regeneration Scrutiny Committee regarding Resident and Volunteer Engagement in Parks and Open Spaces in Islington by the Council Executive Committee.

Service Area: Environment and Regeneration; Greenspace and Leisure

1. What are the intended outcomes of this policy, function etc?

The aim of the Environment and Regeneration Scrutiny Committee review regarding Resident and Volunteer Engagement in Parks and Open Spaces in Islington was to highlight the importance the Council and residents place on our parks and open spaces, and to recognition of the impressive partnership between the Council and the volunteers who work together to provide safe and attractive community spaces.

It also aimed to show how these spaces contribute to the Council's priorities, particularly in:

- creating a safe and well-organised borough;
- making Islington a great place for young people to grow up;
- making the borough an attractive, welcoming and healthy environment for everyone;
- ensuring that our residents are able to lead healthy and independent lives.

This report contains a response to each recommendation and explains how the council will implement the recommendations it proposes. It also states where the Executive does not accept a recommendation and why.

2. Resident Profile

Who is going to be impacted by this change i.e. resident's/service users/tenants? Please complete data for your service users. If your data does not fit into the categories in this table, please copy and paste your own table in the space below. Please refer to **section 3.3** of the guidance for more information.

		Borough profile	Service User profile
		Total: 206,285	Total: 206,285
Gender	Female	51%	51%
	Male	49%	49%
Age	Under 16	32,825	32,825
	16-24	29,418	29,418
	25-44	87,177	87,177
	45-64	38,669	38,669
	65+	18,036	18,036
Disability	Disabled	16%	16%
	Non-disabled	84%	84%
Sexual orientation	LGBT	No data	No data
	Heterosexual/straight	No data	No data
Race	BME	52%	52%
	White	48%	48%
Religion or belief	Christian	40%	40%
	Muslim	10%	10%
	Other	4.5%	4.5%
	No religion	30%	30%
	Religion not stated	17%	17%

3. Equality impacts

With reference to the [guidance](#), please describe what are the equality and socio-economic impacts for residents and what are the opportunities to challenge prejudice or promote understanding?

- **Is the change likely to be discriminatory in any way for people with any of the protected characteristics?**

No, the aim of the report is providing ways to improve the interaction with and access to parks and open spaces for all communities of the borough especially

those that are currently not benefiting from the use of these spaces. This includes those with protected characteristics.

- **Is the proposal likely to have a negative impact on equality of opportunity for people with protected characteristics? Are there any opportunities for advancing equality of opportunity for people with protected characteristics?**

No this will increase the opportunities for residents with protected characteristics.

- **Is the proposal likely to have a negative impact on good relations between communities with protected characteristics and the rest of the population in Islington? Are there any opportunities for fostering good relations?**

The report proposes to accept the majority of the recommendations which aim to improve access and opportunities to use our parks and greenspaces for the whole community. A number of the recommendations are actively trying to provide better access to quality parks and greenspaces and to build support and capacity within the volunteering communities within those spaces. Through the Parks for Health project we are also specifically looking at how we can bring the people within our community who would benefit the most from using our parks and open spaces. This includes communities with protected characteristics.

4. Safeguarding and Human Rights impacts

a) Safeguarding risks and Human Rights breaches

Please describe any safeguarding risks for children or vulnerable adults AND any potential human rights breaches that may occur as a result of the proposal? Please refer to **section 4.8** of the [guidance](#) for more information.

Nil safeguarding risks

If potential safeguarding and human rights risks are identified then please contact equalities@islington.gov.uk to discuss further:

5. Action

How will you respond to the impacts that you have identified in sections 3 and 4, or address any gaps in data or information?

For more information on identifying actions that will limit the negative impact of the policy for protected groups see the [guidance](#).

Action	Responsible person or team	Deadline

Please send the completed RIA to equalites@islington.gov.uk and also make it publicly available online along with the relevant policy or service change.

This Resident Impact Assessment has been completed in accordance with the guidance and using appropriate evidence.

Staff member completing this form:

Signed: Barry Emmerson

Date: 17/03/2020

Head of Service or higher:

Signed: Andrew Bedford

Date: