



**Resources Department
Town Hall, Upper Street, London, N1 2UD**

AGENDA FOR THE ENVIRONMENT AND REGENERATION SCRUTINY COMMITTEE

Members of the Environment and Regeneration Scrutiny Committee are summoned to a meeting to be held remotely by Zoom on **28 July 2020 at 7.30pm.**

Link to meeting: <https://weareislington.zoom.us/j/96818027577>

Enquiries to : Ola Adeoye
Tel : 020 7527 3044
E-mail : democracy@islington.gov.uk
Despatched : 20 July 2020

Membership

Councillor Dave Poyser (Chair)
Councillor Roulin Khondoker (Vice-Chair)
Councillor Tricia Clarke
Councillor Paul Convery
Councillor Phil Graham
Councillor Mouna Hamitouche MBE
Councillor Clare Jeapes
Councillor Gulcin Ozdemir
Councillor Caroline Russell

Substitute Members

Councillor Nurullah Turan

Quorum is 4 members of the Committee



A. Formal Matters **Pages**

1. Apologies for Absence
2. Declarations of Substitute Members
3. Declarations of Interest

If you have a **Disclosable Pecuniary Interest*** in an item of business:

- if it is not yet on the council's register, you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent;
- you may **choose** to declare a Disclosable Pecuniary Interest that is already in the register in the interests of openness and transparency.

In both the above cases, you **must** leave the room without participating in discussion of the item.

If you have a **personal** interest in an item of business **and** you intend to speak or vote on the item you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent but you **may** participate in the discussion and vote on the item.

- *(a) **Employment, etc** - Any employment, office, trade, profession or vocation carried on for profit or gain.
- (b) **Sponsorship** - Any payment or other financial benefit in respect of your expenses in carrying out duties as a member, or of your election; including from a trade union.
- (c) **Contracts** - Any current contract for goods, services or works, between you or your partner (or a body in which one of you has a beneficial interest) and the council.
- (d) **Land** - Any beneficial interest in land which is within the council's area.
- (e) **Licences**- Any licence to occupy land in the council's area for a month or longer.
- (f) **Corporate tenancies** - Any tenancy between the council and a body in which you or your partner have a beneficial interest.
- (g) **Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

This applies to **all** members present at the meeting.

4. Minutes of Previous Meeting 1 - 8
5. Chair's Report
6. Order of Business

7. Public Questions

For members of the public to ask questions relating to any subject on the meeting agenda under Procedure Rule 70.5. Alternatively, the Chair may opt to accept questions from the public during the discussion on each agenda item.

B. Items for Decision/Discussion **Pages**

1. Behaviour Changes - Introduction to Applied Behavioural Science and its impact in local government - Presentation by IMPOWER
2. Quarter 4 Performance Indicator Reports 2019/20 - Environment and Transport 9 - 16
3. Reducing Single Use Plastics in Islington
4. Work Programme 2020/2021 17 - 18

C. Urgent non-exempt items (if any)

Any non-exempt items which the Chair agrees should be considered urgent by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

D. Exclusion of press and public

To consider whether, in view of the nature of the remaining items on the agenda, it is likely to involve the disclosure of exempt or confidential information within the terms of the Access to Information Procedure Rules in the Constitution and, if so, whether to exclude the press and public during discussion thereof.

E. Confidential/exempt items **Pages**

F. Urgent exempt items (if any)

Any exempt items which the Chair agrees should be considered urgently by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

The next meeting of the Environment and Regeneration Scrutiny Committee will be on 29 September 2020

This page is intentionally left blank

London Borough of Islington

Environment and Regeneration Scrutiny Committee - 29 June 2020

Minutes of the Virtual meeting of the Environment and Regeneration Scrutiny Committee held on 29 June 2020 at 7.30 pm.

Present: **Councillors:** Poyser (Chair), Khondoker (Vice-Chair), Clarke, Convery, Jeapes and Russell

Councillor Dave Poyser in the Chair

362 **APOLOGIES FOR ABSENCE (Item 1)**

Apologies were received from Councillors Graham, Hamitouche and Ozdemir.

363 **DECLARATIONS OF SUBSTITUTE MEMBERS (Item 2)**

There were no declarations of substitute members.

364 **DECLARATIONS OF INTEREST (Item 3)**

There were no declarations of interest.

365 **MINUTES OF PREVIOUS MEETING (Item 4)**

RESOLVED:

That the minutes of the meeting held on 9th and 16th March 2020 be confirmed as an accurate record of proceedings and the Chair be authorised to sign them.

366 **CHAIR'S REPORT (Item 5)**

Cllr Poyser expressed the Committee's thanks to council officers for all their efforts in ensuring that work was carried out during the lockdown period, and for updating members.

The Chair informed members that he had written articles in the local press and on a national website about Covid-19 and global warming with the hope that this would result in everyone taking up the opportunity to address the environment challenges that lie ahead and recognising society's responsibilities going forward.

The Chair had also written a description of the Environment Committee's meeting in public about the 2030 carbon neutral target in Hazards Magazine

informed the meeting that Ben Griffiths of Extinction Rebellion had submitted written questions relating to the development of the new incinerator in Edmonton. The questions had been circulated to members and officers of both North London Waste Authority (NLWA) and Islington Council were in attendance to respond.

367 **ORDER OF BUSINESS (Item 6)**

The order of business would be as per the agenda.

368 **PUBLIC QUESTIONS (Item 7)**

The Chair invited Ben Griffith of Extinction Rebellion (XR) to address the Committee. Mr Ben acknowledged that written questions had been submitted and he added the following comments.

Mr Griffiths questioned the rationale of building an infrastructure with a capacity to handle 700k tons of waste a year an increase of 30% to its current arrangement, that will be in place for 30-40 years. The incinerator will result an increase of fine particles into the environment and only result into concerns about global warming and not in sync with the council's commitment to reduce carbon emission and that the data to which the proposal is based was questionable.

In response Martin Capstick, the Managing Director of NLWA acknowledged the questions raised by XR as important, reassuring members that NLWA continues to work hard with the London boroughs, reminding members that presently the capacity of the unit is unable to deal with the volume of waste with the result that tons of waste is currently being transported outside the London area for disposal. The decision to proceed has gone through the statutory requirement and has been consulted upon and that 195 responses were received of which only 3 were against the proposed facility. The proposal was advertised in Islington local papers, government development consent was given and the proposal is going forward.

The Managing Director reassured members that the needs of the facility will remain under review and issues of global warming will be addressed. Members were informed that although the facility will generate over 300,000 tons of gas, however it is important to note that the facility will supply power to over 127,000 homes and importantly avoid the need of transporting waste across London which is to be welcomed .

The Corporate Director of Environment and Regeneration acknowledged the work of NLWA, reminding members that in as much Islington Council is keen on building on the work it is currently doing in terms of increasing recycling, there is recognition that residual waste is still on the increase.

In response to how the facility fits into the Council's zero carbon draft strategy, the meeting was reminded that the Council's priority is currently focussed with addressing emissions produced within the borough, however as the strategy evolves scoping will be extended to addressing emissions produced outside the borough. Members were reminded that although the Council has taken on board the impact of the project in its draft strategy, it is important to note that the borough's huge residual waste needs to be managed effectively, reiterating the environment benefit of NLWA to the borough in comparison to having vehicles transporting waste across London to dispose.

369

QUARTERS 3 & 4 PERFORMANCE INDICATOR REPORT (2019/2020) - EMPLOYMENT AND SKILLS (Item B1)

Councillor Shaikh, Executive Member for Economic Development presented the Quarter 3 & 4 Performance Indicator Reports 2019/2020.

In the discussion, the following points were made:

- The meeting was informed that prior to the Covid-19 lockdown, the Service was well ahead in meeting its Q3 targets among its priority groups such as residents with long term conditions, parents of young people in the 18-24 age group and hard to reach groups such as BAME. Measures are in place to continue encouraging parents to seek employment support.
- Members were advised that since the Covid-19 pandemic, it was noticeable within the Quarter 4 figures that in the last 3 months there had been an increase in the number of unemployment claimants in Islington, so the Service has had to expand the support among its priority groups.
- Executive Members informed the meeting that since the pandemic, the Council's iWork, ACL and Library Services had to quickly adapt on how they delivered their day to day tasks contacting their residents online or over the phone, which is to be commended. The Service recognises that some residents are digitally excluded but have taken a blended approach by getting people to phone the library service staff on their behalf.
- With regard to employment support, the Service has been supported by colleagues in social services to recruit staff for those affected in retail and the hospitality sector. The Service in the initial 6-7 weeks period was inundated with requests for support from its residents, however this has now dwindled.
- Services have continued online, adult residents have been encouraged to sign up to ACL courses online and an increase in new learners interested in improving their personal circumstances by retraining and re skilling themselves to prepare for other types of employment or careers post pandemic has been noticed.
- With regards to young people, the Service has kept in contact with those identified by schools as being at risk of being NEET by continually engaging with the young people and their parents either by phone or Skype.
- The meeting was informed that within a short period of the commencement of lockdown, the online library service has been expanded, and that residents are now reading books and literature online. The switch to online library service has demonstrated that going forward the future prospects for libraries is promising.

- The pandemic has resulted in an increase in Universal Credit claimants, and with the furlough scheme coming to an end soon, the meeting was advised of an expectation of an increase in unemployment. The Council is having conversations within its Employment board on what type of support available in conjunction with the other 17 Employment Support Partners (Team Islington).
- In addition to the above the Service continues to work with its skills partners such as Camden and Islington college, London Met university and City university, especially as the Service recognises that support will be required for young people when schools resume in September 2020. The Director, Employment and Skills, advised that a report will be brought back to Committee in the Autumn updating members on how the Service is supporting its adult residents.
- The Executive Member informed the meeting that as a result of Covid-19 and its devastating economic impact, the Service received £90,000 from the GLA's Skills for London fund. The funds will be used in the re-skilling of its adult residents who presently receive unemployment benefit. Members were advised that it is important to recognise that certain sectors will be seriously affected by job losses and some sectors will take a while to come back fully. As a result of job losses, the Council is keen on supporting residents who are interested in seeking careers in both the technology and creative industries.
- On the Strategic Investment Partnership, the meeting was informed that the Council, in partnership with 3 other boroughs, is considering at means of addressing youth employment, school leavers and adult retraining. The Partnership is focussed largely on the knowledge economy, a recognition that despite having economic clusters within their boroughs, residents have little access to the opportunities 'out there' so partners have devised a programme on how to resolve it.
- The meeting was informed that despite support from government to businesses, it is important to note that lots of businesses in the borough are not eligible for financial support, so the Council has stepped in and is currently offering business support such as discretionary grant to micro businesses in the borough.
- On the continued closure of the libraries, the Executive Member advised that the Council's priority at the moment is to ensure safety not only for its users but also its staff and that in libraries, being closed spaces, it is important to adhere to scientific evidence and social distancing rules. The meeting was informed that although the Council will be keen for users to return books, there are other pressing issues which still need to be addressed such as quarantine rules. Cleansing regimes need to be put in place prior to opening as users handle books and use computers which are ways that infections can spread.

- With regard to businesses ineligible for business support due to government's strict criteria, the meeting was advised that the offer is only available to businesses that pay business rates which is not the case with micro-businesses in the borough whose rates are included in the rents paid to private landlords. The council will provide discretionary grants for businesses such as market traders, child-care providers, business to business suppliers and businesses that work in co location spaces.
- Members were informed that in addition to the above, the Council will continue to lobby central government to raise its threshold for business rate relief so that inner London borough businesses would be eligible for government support.
- On the continued closure of the Leisure centres, the Director acknowledged that although there was an expectation that gyms would have been opened, a new opening date is likely to be late July. Members were reminded that the council is working on a detailed plan on how and when the facilities will be opened however issues such as social distancing, cleaning regimes around the exercise equipment with hard surfaces will have to be addressed before it is open.
- The Director acknowledged that although the Council is confident in GLL plans going forward, it is important to note viability concerns, especially with no income being generated during this lockdown period.
- In response to a question on whether support existed for local businesses such as cobblers, hairdressers who rely on office staff footfall for their businesses and especially as government directive continues to encourage staff to work from home, the Director Employment Skills and Culture acknowledged that immediately lockdown commenced, the council reached out to small businesses in the 4 established town centre areas, and encouraged to consider creating an online presence. In addition, the Council's Inclusive Officers set up an online directory service on the Council website, an interactive tool.
- In addition to the above 3 business webinars with local businesses were facilitated by Council officers, an opportunity to discuss issues relevant to businesses for example on how to take payment online, how to improve their businesses etc. Feedback from businesses involved in the webinars was positive and importantly the service has ensured that the support is not restricted to physical businesses on high streets but businesses that work from home.
- The Director informed the meeting that in the last few months the Service has adapted and learnt quickly, moving some of its services online, noting that although ACL courses have been moved online, the Service recognises that issues with accessibility still exist amongst some priority groups so the offer is backed up by providing one to one tuition over the phone, providing bite

size chunks and in some instances packs have been printed and posted to residents so that they are not left unsupported.

- Members were reminded that although ACL Courses have always been delivered on library premises, the lockdown period has suddenly brought about a rethink on how the Services can be delivered differently, while still recognising that some residents still have issues of affordability and not having devices.
- In response to a question on whether the Council had been able to identify and reach out to small micro start-up businesses, especially those without a presence on the high street, the Executive Member acknowledged the enormous task for the Council, acknowledging the £2.8 million received from government although this would only offer support to 4,000 of the 20000 businesses within the borough so the Council will continue to lobby the government for more funds.
- The Council is in partnership with Capital Enterprise, a start up network which operate across London to help identify micro businesses in the borough. The partnership has assisted in designing the discretionary grant scheme for businesses in co working spaces.
- A member enquired whether in light of the pandemic and associated travel risks, workplaces would need to be redesigned so as to meet social distancing rules. The member also enquired whether this period represents an opportunity for the Council to promote its inclusive economy agenda where residents would be encouraged to walk and cycle to work.
- It was also noted that perhaps the Council's focus should now be on how to grow more local businesses , and that the challenge for the future is to revitalise the economic health for both the business within in the borough and for the residents.
- The Executive Member acknowledged the challenges ahead in light of the pandemic reminding the meeting that prior to Covid-19, the Service was in the process of commissioning a skills strategy and that a piece of work was being undertaken to identify what is the need of the local market, what sectors are viable and which sector's residents are employed or working in and welcoming the opportunity to revisit this piece of work in the future.
- The Executive Member acknowledged that going forward a holistic approach would be required, for example, in addressing any economic responses as issues with regards transport will need to be considered.
- On the issue of youth employment the Director acknowledged that prior to the pandemic the service had concerns about young people falling into NEET and were in discussions with City and Islington, and London Met, to address

this issue but now it looks more worrying.

- The Director Employment Skills and Culture reminded the meeting that members were presented with figures of over 2,500 unemployed youth at the last committee meeting, and although measures had been put in place to address this with additional resources and funds, however, in the light of the pandemic this issue would now require a broader plan along with the intervention of the team with the aim of improving educational training and employment outcomes.
- The meeting was informed of the Council's bid for some European underspends which will augment the council's work with young people, and that it is important to give the young people bursaries to stay in education. This is being considered by the Council's Human Resources department putting together a programme that starts with the Council itself, as the borough's leading employer, and then eventually convincing other employers in the borough to follow suit.
- In response to a suggestion about the name of the Committee being changed to Environment and Inclusive Economy Scrutiny Committee, there was a general consensus amongst members that this be considered. The Chair informed the Clerk to notify Democratic Services of members an interest to change the name of the Committee.

The Chair, on behalf of the Committee, expressed thanks to the Executive Member and Officers for the enormous work ensuring that services to the residents have continued during these challenging times, welcoming the funds received so far and looking ahead as the Service bids for potential European funding.

370 WORK PROGRAMME 2020/2021 (Item B2)

It was noted that as meetings are now being held remotely, it is important that items be managed well to allow members sufficient time for full consideration of the agenda.

Member raised concerns about too many items being scheduled for the September meeting and requested that in light of the public interest in transport and road closures, that it be the only item for the meeting and that Cllr Shaikh's Annual Report be rescheduled later in the year.

A request for Democratic Services to send out potential dates for the Council's AGM to councillors to avoid clashes of meetings was noted.

RESOLVED:

That Cllr Shaikh's report be considered later in the year

That the People Friendly Streets be considered at the September meeting

The meeting ended at 9.15 pm

CHAIR

Report of: Executive Member for Environment and Transport

Meeting of	Date	Agenda Item	Ward(s)
Environment and Regeneration Scrutiny Committee	28 July 2020		All

Delete as appropriate	Exempt	Non-exempt
-----------------------	--------	------------

Report: 2019/2020 Quarter 4 Performance Report – Environment and Transport

1. Synopsis

- 1.1 Each year the Council agrees a set of performance indicators and targets which help us to monitor progress in delivering corporate priorities and working towards our goal of making Islington a fairer place to live and work.
- 1.2 Progress is reported on a quarterly basis through the Council's Scrutiny function to challenge performance where necessary and to ensure accountability to residents.
- 1.3 This report gives a progress update for those indicators related to Environment and Transport for the fourth quarter and year end 2019/20.
- 1.4 Because of the Coronavirus pandemic and consequent lockdown, a council-wide Covid 19 'recovery dashboard' has been developed for 2020/21 and revised corporate performance reporting will be developed. This is likely to include the addition of new measures and the deletion or suspension of older measures.

2. Recommendations

- 2.1 To note progress as at Quarter 4 against key performance indicators.

3. Background

- 3.1 The Council routinely monitors a wide range of performance measures to ensure that the services it delivers are effective, respond to the needs of residents and offer good quality and value for money.
- 3.2 Each of the Council's four theme-based scrutiny committees are responsible for monitoring performance in their own areas.

4. Quarter 4 - 2019/20 update on Environment and Transport performance

4.1 *Keep the streets clean and promote recycling*

Objective	PI No	Indicator	Frequency	Q4 2019/20 or latest Actual	Target 2019/20	On/Off target	18/19 actual	Same period last year	Direction of travel in performance
<i>Keep the streets clean and promote recycling</i>	PE1	Percentage of household waste recycled and composted (Q in arrears)	Q	27.1% (Q3)	30%	off	29.3%	30.1%	
	PE2	Number of missed waste collections - domestic and commercial (average per calendar month)	M	318 pcm (19/20 av)	350 pcm	on	324 pcm	324	
	ER6	Number of reported flytips (all land types)	Q	1,764 (19/20)	not set	n/a	1,434	1,434	

4.1.1 Audited quarterly **recycling rate** data from Waste Data Flow comes in around three months after the end of the quarter with Q3 showing a significant dip to 27.1% and the Q1-Q3 year-to-date figure now at 29.0%, compared to the rate for the whole of 18/19 of 29.3%. The reasons for this drop were an additional 2,000 tonnes of residual waste over and above what would normally be expected. The waste arisings have increased due to a change in operations at the Hornsey Street transfer station impacting all boroughs that tip waste there. Contaminated tonnage which historically had been "lost" is now allocated back to boroughs increasing their overall residual tonnages. Analysis is ongoing and NLWA are in the process of setting up a working group with dedicated officers especially to tackle data issues around waste reporting.

4.1.2 In relation to addressing the wider issue of contaminated recycling, officers continue to work hard to target recycling sites that contain contaminated materials, by introducing new bin and lid designs, improving signage and communications, and working with frontline crews, caretakers and landlords to identify the problems and deal with them. The council's Reduction and Recycling Plan 2018-2022 sets out a programme of action for increasing levels of recycling and reuse and reducing overall levels of waste.

4.1.3 Based on the Q1-Q3 figures, the current projection for 19/20 **residual (non-recycled) waste per household** is now 375 kg compared to the 18/19 figure of 365.5kg (a record low amount) and also 375kg for 17/18. In 18/19, Islington's residual waste per household was the third lowest amongst all London Boroughs.

4.1.4 **Reported missed waste collections** across 19/20 averaged 318 a month compared to the 350 target and 324 across the whole of 2018/19. This an aggregate figure across commercial waste, domestic refuse, and recycling/composting collections. In terms of the sub-targets for these three categories, commercial waste missed collections were consistently low across the year. Both domestic refuse and recycling/composting misses tended to increase and fall below target in the June to September period, but improved after that and which improved performance has continued into the first two months of 20/21.

4.1.5 Nine new replacement refuse collection vehicles and a dedicated food waste vehicle have been added to the fleet in the last year, reducing down-time and improving collection reliability. There is also ongoing and targeted use of crew performance data to further support service improvements.

4.1.6 The 'fly-capture' **fly-tipping indicator** measures the total number of reported fly-tips across all land types and waste types, with the number for 19/20 standing at 1,764 compared to 1,434 in 18/19, a 23% increase. This is set against the annual figure having decreased substantially and consistently over the last three years from over 4,000 in 15/16. This data, along with council actions against fly-tipping are entered on the national fly-capture database, though benchmarking is not considered viable as numbers (and by inference, working definitions) differ so widely across Councils.

4.1.7 Of those reported fly-tips on the public highway, across 19/20 we removed 93% within the 24-hour target time, though efficient removal can actually lead to an increase in flytip numbers as some habitual offenders may be encouraged.

4.2 **Ensure development is well planned**

Objective	PI No	Indicator	Frequency	Q4 2019/20 or latest Actual	Target 2019/20	On/Off target	18/19 actual	Same period last year	Direction of travel in performance
<i>Ensure development is well planned</i>	PE9	a) Percentage of planning applications determined within 13 weeks or agreed time (majors)	M	100% (19/20)	90%	on	100%	100%	
		b) Percentage of planning applications determined within the target (minors)	M	88.3% (19/20)	84%	on	83.5%	83.5%	
		c) Percentage of planning applications determined within the target (others)	M	88.1% (19/20)	87%	on	87.9%	87.9%	

4.2.1 **Planning applications** performance for Majors across 19/20 remained at 100% determined within the target time or agreed timescales. The annual performance for

Minors determined within time stood at a strong 88.3% compared to the 84% target and last year's overall figure of 83.5%. Others applications determined within the target time across 19/20 was 88.1% against the year's revised target of 87% and 87.9% in 18/19.

4.2.2 In the background however, the number of already out-of-time backlog applications had been rising, up to around 330 as at year-end compared to 280 in October. The early impact of the Covid 19 pandemic in March and the associated suspension of site visits, alongside IT issues affecting consultation letters, further impacted Others performance at the turn of the year, and the associated backlog. Early indications are that the service is successfully addressing these issues with the backlog having peaked in early May.

4.2.3 The government has unfortunately withdrawn publishing data enabling London borough benchmarking but the annual 19/20 performance across all three categories is likely to remain top or second quartile.

4.3 ***Make sure residents have access to high quality parks, leisure facilities and cultural opportunities***

Objective	PI No	Indicator	Frequency	Q4 2019/20 or latest Actual	Target 2019/20	On/Off target	18/19 actual	Same period last year	Direction of travel in performance
<i>Make sure residents have access to high quality parks, leisure facilities and cultural opportunities</i>	PE7	Number of leisure visits	Q	2.067m (19/20)	2.181m	off	2.138m	2.138m	
	PE8	Number of entries to Islington in Bloom	A	251 (as at 30.9.19)	200 in 19/20, 220 in 20/21	on	168 in 18/19	n/a	

4.3.1 After progressive quarterly improvements in the wake of the Highbury Pool fire, Total Leisure visits also suffered in advance of and subsequent to the total lockdown with all leisure centres closed for the last 11 days of March, and remaining closed at the time of writing. The 19/20 annual figure was 5.2% short of the target and 3.3% short of the total for 18/19.

4.3.2 Despite the lockdown and associated supply issues, the reinstatement of the Highbury pool hall remains on schedule for early 2021. At the time of writing, there is no certainty on government guidance with respect to the reopening of leisure centres and swimming pools, though it is hoped this may commence in July.

4.4 ***Provide practical support to help residents cope with the cost of living***

Objective	PI No	Indicator	Frequency	Q4 2019/20 or latest Actual	Target 2019/20	On/Off target	18/19 actual	Same period last year	Direction of travel in performance
-----------	-------	-----------	-----------	-----------------------------	----------------	---------------	--------------	-----------------------	------------------------------------

<i>Provide practical support to help residents cope with the cost of living</i>	JM17	Number of Angelic Energy Islington Customers (new)	Q	Baseline: 2,489 at 31.3.20	2,527	off	n/a	n/a	
	JM18	Number of Islington residents supported through SHINE	Q	3,643 (19/20)	3,500,	on	3,474	3,474	

4.4.1 To make it more locally relevant, the **Angelic Energy** performance indicator has changed to the number of Angelic customers within the borough. As at the end of March this stood at 2,489, up on the September Q2 figure of 2,318 but with very little movement in Q4 and as a result, falling marginally short of the target. Due to stability concerns with the parent company Robin Hood Energy and also then talk of likely lockdown, it was decided that all marketing should be suspended in February and March, and this continues to be the case at the time of writing.

4.4.2 The number of Islington residents supported through **SHINE (Seasonal Health Interventions Network)** continued to be strong with referrals across 19/20 standing at 3,643, ahead of the target of 3,500 and comparing to the 18/19 figure of 3,474. However, the average number of interventions per referral has dropped over the same period from 3.8 to 3.3 due to the shifting balance between types of intervention requiring annual reapplication (like Warm Home Discount and Water Sure) and those that don't (like Priority Service Register), where a resident only needs referring the once. Over time therefore, the range of possible interventions for vulnerable residents who are re-referred every year tends to reduce.

4.4.3 The estimated average annual energy cost saving for each SHINE referral is estimated at £213, with WHD (where applicable) accounting for £140.

4.5 ***Make it easier and safer for people to travel through the borough and beyond***

Objective	PI No	Indicator	Frequency	Q4 2019/20 or latest Actual	Target 2019/20	On/Off target	18/19 actual	Same period last year	Direction of travel in performance
<i>Make it easier and safer for people to travel through the borough and beyond</i>	PE3	Number of secure cycle parking facilities on streets	Q	221 (at end Q4)	200 over first two years	on	116 at year end	116	
	PE4	Number of new electric vehicle charging points across the borough	Q	176 (at end Q4)	200 over first two years	off	67 at year end	67	
	PE5	Number of Islington primary schools with a completed Air Quality Audit	Q	0 as at 31.3.20	12 by 31.3.20, all 46 by 31.3.22	off	0	0	new

	PE6	Percentage of parking appeals won at the Enforcement and Traffic Tribunal	A	52% (18/19)	75%	off	73% (17/18)	n/a	
		People killed or seriously injured on our roads	A	141 (2018)	n/a	n/a	125 (2017)	n/a	

- 4.5.1 There are four corporate PIs under this objective, as shown under PE3-PE6 above. The Council committed to delivering 100 **secure cycle parking facilities** on our streets each year to 2021/22 and making 400 in total. A further 105 facilities were installed 19/20 bringing the total at the two year midpoint to 221 and ahead of target. The existing provision now equates to spaces for nearly 1326 bikes. This programme will be of added importance to residents with the expected post lockdown upsurge in cycling.
- 4.5.2 The Council has also committed to installing 400 **new electric vehicle charging points** over the same four-year period. The figure as at the end of 19/20 stood at 176, with a handful of installations stalled due to the March lockdown. This brings the net total in Islington to 190. We will be working hard in 20/21 to manage and overcome the funding constraints, siting issues that arise in public consultation, and occasional clashes with other public realm projects such as cycleways and housing estate redevelopment.
- 4.5.3 **Local air quality** is a key Council priority and after a comprehensive rollout, all 62 of the borough's schools now have local air quality monitoring and which will remain in place for as long as it is useful. This measure was replaced with the number of Islington primary schools with a completed Air Quality Audit. The programme for these has been delayed due to Covid 19, related redeployments and TfL funding, but the Committee will be provided with an update in the next report.
- 4.5.4 The **percentage of parking appeals won by the Council** at the Enforcement and Traffic Tribunal was intended as a measure of the quality and fairness of our parking service. This is an annual measure and the result for 17/18 was 73%, placing Islington as the second most successful of the thirty-five London parking authorities. Unfortunately, the result for 18/19 shows this declining to 52%, though still placing us in the second quartile of all London authorities. As explained in the Q3 report, this drop in performance was due to very substantial increase in the number of local appeals being made and from a resource perspective, a corresponding increase in the proportion the Council did not contest. Additional staff have been appointed and the Parking service now have much closer involvement in the design and sign-off of new traffic schemes. A lot of work is also going on to improve the quality of PCN evidence, analysing highest loss locations, and improving signage and the siting of cameras. The 19/20 data is expected to be available in August or September.
- 4.5.5 After public consultation, the ambitious new Islington Transport Strategy 2019-2041 is now scheduled to be adopted by Executive in October. The draft Strategy contains a commitment to achieving 'Vision Zero' by 2041, eliminating all **transport related deaths and serious injuries in Islington**. The annual figure for 'Killed or Seriously Injured' (KSI) in road traffic accidents in Islington will be provided to the Committee as a way of monitoring progress with Vision Zero, with the 2019 figures expected in August.

4.6 **Climate Change**

Objective	PI No	Indicator	Frequency	Q4 2019/20 or latest Actual	Target 2019/20	On/Off target	18/19 actual	Same period last year	Direction of travel in performance
<i>PI's to monitor Council Carbon emissions</i>	tbc	Carbon emissions for Council operational buildings (Q in arrears).	Q	2,990 tonnes (Q1-Q3)	Baseline year		5,037 tonnes	3,349 tonnes	
	tbc	Carbon emissions from Council Transport fleet	Q	2,886 tonnes (19/20)	Baseline year		2,726 tonnes	2,726 tonnes	

4.6.1 In June 2019, the Council declared an Environment and Climate Change Emergency and the Carbon Zero Strategy 2030 will also be recommended for adoption by the Executive in October after public consultation. We are now monitoring the Council's own internal progress with quarterly measures of the **CO2 emissions for Council operational buildings (within the Borough) and those from the Council's transport fleet**. The former will be reported a quarter in arrears in order to minimise estimates, and the most recent figures are given in the table above. The data for operational buildings shows a 11% improvement on the same period (Q1-Q3) last year whilst that for the transport fleet shows a 6% increase from 18/19 to 19/20.

4.6.2 The reasons for this increase in transport CO2 emissions are thought to be two-fold. One is as a result of the switch from older Euro V trucks to the new Euro VI models negatively affecting fuel economy, so while emissions of NOx and PM are reduced by the shift to newer vehicles, there is a concomitant moderate increase in CO2. The other reason was the shift from diesel to petrol vans used by Housing, also for air quality reasons, but with petrol having a higher carbon impact.

4.6.3 The above increase in transport related emissions will be offset as more electric vehicles enter the Council's fleet, and especially multiple heavier vehicles, notwithstanding that the availability of these have long lead times. We expect to see this impacting to reduce overall fleet CO2 emissions within the next twelve months or so.

Final Report Clearance

Signed



20.7.20

Executive Member for Environment and Transport

Date

Report author:

Name: Steve Wills

Job Title: Performance and Business Officer, Environment and Regeneration

Tel: 020 7527 2613 E-mail: Stephen.wills@islington.gov.uk

ENVIRONMENT & REGENERATION SCRUTINY COMMITTEE

WORK PROGRAMME 2020/2021

28 JULY 2020

- 1) Behavioural Science – Witness Evidence- Introduction to Applied Behavioural Science and its impact in local government by IMPOWER
- 2) Quarter 4 Performance Indicator Reports 2019/20–Environment and Transport
- 3) Work Programme 2020/2021

29 SEPTEMBER 2020

- 1) Scrutiny Review: Behavioural Science - Draft Recommendation (Tbc)
- 2) Quarter 1 Performance Indicator Reports 2020/21–Environment and Transport
- 3) Annual Report of the Executive Member for Environment and Transport – 2019/20
- 4) Work Programme 2020/2021

16 NOVEMBER 2020

- 1) Bio-Diversity Action Plan (Tbc)
- 2) Quarter 1 Performance Indicator Reports 2020/21 – Employment and
- 3) Annual Report of the Executive Member for Economic Development - 2019/20
- 4) Scrutiny Topics (Tbc)
- 5) Work Programme 2020/2021

17 DECEMBER 2020

- 1) Scrutiny Review: Final Report
- 2) Singles Plastic Use (Tbc)
- 3) Q2 Performance Report (2020/21) – Environment & Transport (Tbc)
- 4) Quarter 2 Performance Report (2020/21)- Employment & Skills (Tbc)
- 5) Work Programme 2020/2021

4 FEBRUARY 2021

- 1) Air Quality – Officer update (Tbc)
- 2) Work Programme 2020/2021

8 MARCH 2021

- 1) Work Programme 2020/2021

27 APRIL 2021

- 1) Q3 Performance Report (2020/21)- Employment & Skills
 - 2) Q3 Performance Report (2020/21) – Environment & Skills
 - 3) Work Programme 2020/2021**
 - 4)**
-