



ISLINGTON

Executive Member for Environment and Transport - Performance Presentation

E&R Scrutiny Committee

5th November 2018



Fuel Poverty

- 600-700 households a year receiving '**Energy Doctor in the Home**' small measures and advice
- More than 75 high-risk households have received substantial energy efficiency packages through '**Warmth on Prescription**' over the last four years
- Bulk-referrals to the annual **Warm Home Discount**, with over 5,700 households signed up since Nov 2013. Alongside debt relief activity, cost savings of £1.1m have been brought into the Borough
- **Angelic Energy** launched in Oct 2017 and now has over 2,600 customers, with 5,200 meter points on supply (first year target 4,000)
- Approximately 72% of those now benefitting from lower tariffs and smart meters are Islington residents
- It now offers 100% renewable electricity and the £140 Warm Home Discount for those on pension credit

Seasonal Health Interventions Network - SHINE

- Across 2017/18, 2,548 vulnerable residents referred, each being offered an average of four to five interventions
- An estimated average £213 annual household saving achieved by SHINE London customers in 17/18
- From 2018-19, **SHINE funding has tripled** to expand across all London Boroughs. SHINE London is funded by EDF and GLA.

Energy Services

- **Solar Together London** – A pilot group buying scheme for solar panels in the private housing sector. Over 400 Islington residents registered interest, the highest proportion of any borough. Over 100 properties have accepted the formal offer, increasing solar in the borough by over 25%.
- Nine grants for energy efficiency improvements from the **Energising Small Business fund** providing average annual savings of over £500 to recipients and total annual carbon savings of around 17 tonnes
- Three staff now trained to provide **Display Energy Certificates** for larger public buildings. Allowing in-house provision for the first time.
- **Monitoring and targeting** – visits to 118 buildings including schools, libraries, housing estates and administrative buildings in 2017/18, identifying up to 7,000,000 kWh of potential savings
- Over 700 **LED light fittings installed at the Town Hall**, reducing the buildings electricity consumption by 19% in the last 5 months, saving 42,000 kWh to date.

Air Quality

- We are now **monitoring air pollution** outside every one of the 63 schools in the borough, fulfilling a manifesto pledge.
 - Introduced the first **Ultra Low Emission Vehicle Zone** (with Hackney) across nine streets in Shoreditch. At peak times, all but the cleanest vehicles are banned to help tackle the city's air pollution crisis.
 - Supporting businesses through Zero Emission Networks, Clean Air Villages and Business Low Emission Neighbourhoods
 - Working with the Canal and River Trust to create the UK's first **ECO Mooring Zone** on the Regents Canal, encouraging boat owners to use electric charging points instead of diesel or solid fuel.
 - **Anti-idling campaign** at key Borough hotspots, including working with Wittington Hospital ambulance drivers in the spring, and currently with Holloway Bus Garage.
 - Introduction of marked Barbecue Area on **Highbury Fields**
 - Parking policy developments being considered to further discourage the use of diesel and other higher emitting vehicles
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- Transformation of five dangerous junctions/one-way systems: **Archway** completed June 2017; **Highbury Corner** construction commenced in June 2018; **Old Street** construction to commence in November 2018; design work to make **Kings Cross and Nag's Head** safer for pedestrians and cyclists underway
- Successful 'Open Call for Design Ideas' (similar to a design competition) undertaken in early 2018 to deliver 'Iconic Gateway' at **Old Street Roundabout**. Procurement of design team and design work soon to commence.
- Major public realm improvements planned for Central Street and also Clerkenwell Green
- **Upper Holloway bridge** strengthening and **Crouch Hill bridge** jacking works are complete, the roads being open to normal traffic.
- Islington's first cycle **Quietway** (Quietway 2) opened in September 2018.
- Extension of the cycle **North-South Superhighway** (CS6) also opened in September 2018
- 87 Council EVCP's (**Electric Vehicle Charging Points**), with a further 100 to be installed over the next 12 months
- Public consultation on new Islington **Transport Strategy** to take place in late 2018/early 2019

Waste and Recycling

- Along with the majority of NLWA boroughs, Islington's **recycling rate** fell last year (17/18), locally from 31.6% to 29.5%. This was due to a fall in dry recycling tonnages and tighter industry-wide contamination tolerances
- Of the 12 Inner-London Boroughs, Islington's rate was the fourth highest.
- However, our 17/18 '**residual (non-recycled) waste per household**' figure was the lowest it has ever been at 375kg, the second lowest of all London Boroughs.
- Very challenging 18/19 NLWA recycling target for Islington of 36.1% on a trajectory to 50% by 2020. The first quarter 18/19 rate was 28.7%
- Implemented the '**village principal**', with doorstep collection dates for refuse and recycling changing across the borough for improved efficiency through neighbourhood working.
- Substantial and consistent reduction in **missed collections**, with 18/19 monthly average now at 279, compared to 17/18 average monthly figure of 550. Improvements supported by new fleet vehicles.

SES Cleansing Operational Performance

- **New street cleansing** service launched in June, introducing 86 barrow beats covering every road in the borough five days a week, new neighbourhood-based reactive cleansing teams and substantial reduction in vehicles required to deliver the service
- There has also been a substantial **service transformation** through improved technology, including in-cab devices, improved back office digital systems and mobile phones for all front-line staff
- Both internal and external **street cleanliness surveys** have indicated noticeable improvement in the borough's cleanliness, including litter, detritus, graffiti and fly-posting over last year.
- Independent 'Keep Britain Tidy' survey data also showed a 5% increase in surveys being marked as the top three grades (A, B+ and B)
- In 17/18, 93% of **fly-tips** on the public highway were removed within 24 hours of being reported, maintaining the improved performance delivered during 16/17
- Continuing improving trend in overall fly-tip numbers (all land types) with the figure for the first quarter of 18/19 standing at 403 compared to that for the same quarter last year of 727.

Parks and Cemeteries

- Completed **major refurbishments** at Archway Park, Milner Square and Kinloch Gardens.
- Caledonian Park Clocktower project nearing completion, now scheduled for December 2018
- 5000 hours of **volunteering in parks** in 17/18, alongside 35 active **Friends groups**
- In June we held the Parks Festive Fortnight celebrating Love Parks and the first ever National Park City Week
- We received 180 entries for '**Islington in Bloom**' and over 300 entries for the school poster competition.
- Islington won Gold in the Conservation Area Category and Silver Gilt in the City Category of 'London in Bloom'
- **Cemetery Extension Projects** - Trent Park Extension due for completion by the end of October whilst the contract for the installation of new mausolea at the HRC (the old Horticultural Resource Centre site) is due for completion in Spring 2019
- Islington Crematorium is part of a recycling of metals scheme that has raised £15k to date for local bereavement charity 'Surviving the Loss Of your World' (SLOW)
- Improvements made to the **Crematorium chapel** and media facility, including visual tributes and secure web streaming to offer more choice to families