

SCRUTINY INITIATION DOCUMENT (SID)

Review:

Review the current arrangements for commissioning and delivering domiciliary care services within LB Islington

Scrutiny Review Committee:

Health and Care

Director leading the review:

Jess Mcgregor

Lead officers:

Marisa Rose and Jon Tomlinson

Overall aim:

To review the current position regarding paid adult domiciliary care workers in LB Islington including: funding, numbers, contractual arrangements funding, numbers, delivery arrangements and their effectiveness.

To consider other models of commissioning and delivery in place in other parts of the country.

To advise on any changes that need to be considered/implemented to the strategic direction for providing care support to people in their own home.

Objectives of the review:

- To consider numbers and profile of paid Carers in Islington and consider any benchmarking data
- To examine the requirements of commissioned providers in respect of adult paid carers in terms of: remuneration, quality assurance and risk assessment, training, travel time, payment of LLW, and how cultural /specialist needs are being met.
- To examine the area of Direct Payments.
- To examine the effectiveness of the current arrangements.
- To examine the different models of commissioning and delivery of care at home currently in place elsewhere.
- To consider any actions that may need to be taken in the light of the findings of the review to ensure LB Islington effectively supports citizens to remain independent, healthy and part of their local community.
- To consider how local providers can be assisted to bid for contracts for Adult Social Care.

How the review is to be carried out:

Scope of the review

The review will focus on the commissioning, delivery and effectiveness of the current arrangements for delivering home based care to support citizens in their own home. It will also focus on workforce challenges and how to encourage increased local employment of paid carers.

Types of evidence

1. Documentary evidence including:
 - a. DH guidance, advice and findings from reports published by specialist and advisory organisations
 - b. Service information in relation to commissioned and directly delivered provision.
2. Witness evidence including presentations from:
 - a. Commissioned, non- commissioned/ in-house providers.
 - b. Paid carers.
 - c. LBI/NHS commissioners.
 - d. LBI Care Management Team.
 - e. Domiciliary care national provider trade organisations – UK Homecare Association.
 - f. Service users, carers and families from within Islington as appropriate.
 - g. Colleagues from other areas currently delivering services through alternative models.
 - h. CQC.
 - i. Skills for care.
 - j. Direct Payments team.

Additional information:

Timescales: *(to be confirmed)*

9 May 2019 Presentation and sign off of updated SID

June to December 2019 Witness Presentations

January to March 2020 compilation of report.

End March 2020 Final Report

In carrying out the review the committee will consider equalities implications and resident impacts identified by witnesses. The Executive is required to have due regard to these, and any other relevant implications, when responding to the review recommendations.