

## Resident Impact Assessment

**Title of policy, procedure, function, service activity or financial decision: Street Properties Management Arrangements**

**Service Area: Housing Directorate**

### 1. What are the intended outcomes of this policy, function etc?

Partners for Islington currently provide housing management services on behalf of the council to 2799 tenants and 1243 leaseholders, via a PFI contract. The contract is due to expire in April 2022, after which point the council propose to deliver those same services in-house. The council already delivers those same services (day to day repairs, major repairs, cyclical works, tenancy and leasehold management) to around 25,000 council maintained homes. It is anticipated that service delivery will be a seamless transfer of service between Partners and the council from April 2022.

### 2. Resident Profile

Who is going to be impacted by this change i.e. residents/service users/tenants? Please complete data for your service users. If your data does not fit into the categories in this table, please copy and paste your own table in the space below. Please refer to **section 3.3** of the guidance for more information.

		<b>Borough profile</b>	<b>Service User profile</b>
		<b>Total: 206,285</b>	<b>Total: 2982</b>
<b>Gender</b>	<b>Female</b>	<b>51%</b>	<b>61%</b>
	<b>Male</b>	<b>49%</b>	<b>39%</b>
<b>Age</b>	<b>Under 16</b>	<b>32,825</b>	<b>Unknown</b>
	<b>16-24</b>	<b>29,418</b>	<b>52</b>
	<b>25-44</b>	<b>87,177</b>	<b>752</b>
	<b>45-64</b>	<b>38,669</b>	<b>1413</b>
	<b>65+</b>	<b>18,036</b>	<b>765</b>
<b>Disability</b>	<b>Disabled</b>	<b>16%</b>	<b>17%</b>
	<b>Non-disabled</b>	<b>84%</b>	<b>83%</b>
<b>Sexual orientation</b>	<b>LGBT</b>	<b>No data</b>	<b>No data</b>
	<b>Heterosexual/straight</b>	<b>No data</b>	<b>No data</b>
<b>Race</b>	<b>BME</b>	<b>52%</b>	<b>52%</b>

	<b>White</b>	<b>48%</b>	<b>48%</b>
<b>Religion or belief</b>	<b>Christian</b>	<b>40%</b>	<b>No data</b>
	<b>Muslim</b>	<b>10%</b>	<b>No data</b>
	<b>Other</b>	<b>4.5%</b>	<b>No data</b>
	<b>No religion</b>	<b>30%</b>	<b>No data</b>
	<b>Religion not stated</b>	<b>17%</b>	<b>100%</b>

This data is based on the main tenant of the property and so does not include partners or children in their care. The transfer of services will include all tenanted residents within PFI 2 properties, so it will encompass all residents with protected characteristics.

### 3. Equality impacts

With reference to the [guidance](#), please describe what are the equality and socio-economic impacts for residents and what are the opportunities to challenge prejudice or promote understanding?

- Is the change likely to be discriminatory in any way for people with any of the protected characteristics? The transfer of services back to the council is not discriminatory in any way as it includes all PFI 2 residents and does not single any individual with a protected characteristic. By bringing services in house our vulnerable residents will be closer to our social care and health service partners, thereby providing greater level of co-ordination for our residents.
- Is the proposal likely to have a negative impact on equality of opportunity for people with protected characteristics? Are there any opportunities for advancing equality of opportunity for people with protected characteristics? The transfer of services will not have a negative impact on any persons within the protected characteristics groups. The council's housing services are being re-designed to encourage prevention and early intervention activity, therefore supporting resilient communities.
- Is the proposal likely to have a negative impact on good relations between communities with protected characteristics and the rest of the population in Islington? Are there any opportunities for fostering good relations? There will be no negative impact on relations, as the transfer of services encompasses all residents within PFI 2 properties.
- Is the proposal a strategic decision where inequalities associated with socio-economic disadvantage can be reduced? As stated above, the transfer of services to the council from Partners will be as seamless as possible and will not affect any residents regardless of their employment or financial status. Both council and Partners services are linked in to Employment Support and Welfare benefits advice services, which support residents with economic wellbeing.

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## 4. Safeguarding and Human Rights impacts

### a) Safeguarding risks and Human Rights breaches

Please describe any safeguarding risks for children or vulnerable adults AND any potential human rights breaches that may occur as a result of the proposal? Please refer to **section 4.8** of the [guidance](#) for more information.

There are no breaches expected, as it will be council staff and Partners staff TUPEing in to the council, that will be delivering the services previously provided by Partners. The council already delivers these same services to council residents, and so the properties and residents will be 'absorbed' in to our service delivery procedures and policies.

If potential safeguarding and human rights risks are identified then **please contact [equalities@islington.gov.uk](mailto:equalities@islington.gov.uk) to discuss further:**

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## 5. Action

How will you respond to the impacts that you have identified in sections 3 and 4, or address any gaps in data or information?

For more information on identifying actions that will limit the negative impact of the policy for protected groups see the [guidance](#).

Action	Responsible person or team	Deadline

Please send the completed RIA to [equalities@islington.gov.uk](mailto:equalities@islington.gov.uk) and also make it publicly available online along with the relevant policy or service change.

**This Resident Impact Assessment has been completed in accordance with the guidance and using appropriate evidence.**

**Staff member completing this form:**

Signed: Saf Khan \_\_\_\_\_

Date: 23/01/2020

**Head of Service or higher:**

Signed: Hannah Bowman \_\_\_\_\_

Date: 04/02/2020