



ISLINGTON

Executive Member for Environment and Transport - Annual Performance Presentation

E&R Scrutiny Committee

29th September 2020



Fuel Poverty

- In 2019-20 **Energy Doctors** conducted over 1,500 visits across London. Since lockdown, they have continued to support over 700 households with bespoke consultations, contactless delivery of measures and guided installations.
- Over half of the total visits/consultations since April 2019 have been in Islington, **saving our residents £124k on bills and 1,110 tonnes of carbon.**
- Since April 2019, our **Energy Advice** line has supported 4,500 Islington referrals, saving residents over £135k through Warm Home Discount applications and the most vulnerable residents, £13k through debt relief.

Seasonal Health Interventions Network - SHINE

- We have **retained all funding** from the Mayor of London and EDF Energy to facilitate SHINE London contracts, and our bespoke arrangements with Hackney and Camden councils for dedicated advice lines.
- We have successfully partnered with UK Power Networks to **gain a further £25k per year** for targeted support in high fuel poverty areas, backdated for 19-20.
- Significant **demand for SHINE since lockdown** with fuel-poor residents experiencing loss of income through being furloughed or having hours reduced, alongside increased energy usage from being at home much more.

- Draft of **Net Zero Carbon strategy** published in February. Following extensive public consultation, final version is due for adoption by Executive in October.
- **CO2 Emissions from council buildings** down by 8.7% in 2019/20 compared to 2018/19.
- The new energy centre **Bunhill District Heat Network** (which uses waste heat from the tube) launched in March 2020, increasing the capacity of the network to over 2,000 local homes.
- **Smart Energy Networks** – Launched the Green Smart Community Integrated Energy Systems (GreenSCIES) project with fifteen partners including London South Bank University and TfL
- Group PV residents buying scheme '**Group Solar Together London**' – 16 new arrays totalling 34 kWp have been installed in the 2019/20 round to date.
- **Energising Small Business fund** – to date, funding has been awarded to 48 applicants, delivering annual savings of 90 tonnes of CO2 and an average saving to businesses of around £770 a year.
- £500k bid submitted to the **Green Homes Grant** for funding to deliver energy efficiency improvements to council, social and private housing as part of this new government scheme.
- 31 projects have been funded to date from the **Islington Community Energy Fund**, with savings of around 120 tonnes of CO2 per annum.

Air Quality

- Islington adopted the new **Air Quality Strategy and Action plan** 2019-2023 in October last year
 - The **nitrogen oxides monitoring network** now covers over 250 locations including all schools and nurseries in the borough
 - Working with community groups on the **school's clean air toolkit**
 - Work has started to install **electric charging points** along the Islington canal network
 - Working with boroughs across London on an **anti-idling campaign**
 - Working on the introduction to improvements and expansion of the **Ultra-Low Emission Zone, the Low Emission Zone and Non-Road Mobile Machinery LEZ**
 - Islington is leading on the 16-borough **Healthy Streets Everyday project** to encourage street scape improvements, traffic regulations, car free events etc
 - Working with Imperial College London to test **air/pollution filters** in schools and small air quality monitors
 - Ongoing replacement of our vehicle fleet with **zero and low emission vehicles**, including larger vehicles, such as buses and refuse vehicles where technology allows.
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- Following public consultation in 2019 the final **Islington Transport Strategy 2019-2041** is due for adoption by Executive in October.
- **Removal of roundabouts** – Archway completed June 2017, Highbury Corner completed October 2019, Old Street construction recommenced (TfL's new estimated completion date is Autumn 2022).
- **Low Traffic Neighbourhoods** – St Peter's, Canonbury East and Clerkenwell Green delivered over the summer, Canonbury West and Amwell due to start, Highbury and St Mary's Church to follow this Autumn.
- 29 **School Streets** delivered with a further 10 to follow by the end of 2020.
- **New cycleways** under construction – Finsbury Park to Highbury Fields (part of Cycleway 38), Pentonville Road to Holloway Road (pop-up; part of Cycleway 38), York Way (pop-up), Balls Pond Road (part of Cycle Superhighway 1). King's Cross Road to Southgate Road cycle route (Cycleway 27) to be delivered through delivery of three Low Traffic Neighbourhoods.
- 178 new **Electric Vehicle Charging Points** now installed, bringing the total to 192, with end of year 21/22 target of 400.
- 221 **bike hangars now** installed with capacity for 1326 bikes. End of 21/22 target also 400.

Waste and Recycling

- Islington's **recycling rate** increased slightly from 29.3% in 18/19 to 29.6% in 19/20, though ongoing efforts required to reduce contamination.
 - Our 19/20 '**residual (non-recycled) waste per household**' figure of 353kg is at an historically low level and one of the very lowest across London.
 - Ongoing reduction in reported **missed collections**, with 19/20 monthly average at 318 and first four months of 20/21 averaging 270. Improvements supported by continuation of the fleet replacement programme including **London's first electric RCV** and continued targeted use of performance data.
 - The recycling team won the **2019 Recycling Team of the Year** at the annual MRW National Recycling Awards for delivering through collaboration across departments in the Council.
 - New Islington Waste **Reduction and Recycling Plan 2018-2022** currently being agreed with GLA and containing new commitments and targets.
 - The **Recycling Champions** scheme was launched, with more than sixty local residents signing up to date.
 - London first **Low Plastic Zone** was launched, with a report on **reducing single use plastic** approved by the Scrutiny Committee.
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SES Cleansing Operational Performance

- The **Street Cleansing** service has maintained high standards with the average monthly number of street cleansing incidents reported reducing from 34 in 2017/18 to 30 in 2018/19 and 24 in 2019/20.
- Independent '**Keep Britain Tidy**' **survey data (LEQS)** also showing good performance across all PIs for litter, detritus, graffiti and fly-posting following the service remodel in 2018/19.
- Continued **service transformation** through improved technology. A new back office time management system has been implemented to provide a fully auditable record of overtime worked and agency used.
- Service was nominated for the **Litter Initiative of the Year award** at the annual Keep Britain Tidy awards and at National Recycling Awards for our innovative street litter bin design and scheme roll out of 307 bins.
- In 19/20, the proportion of **fly-tips** on the public highway removed within 24 hours of being reported held at 93%.
- Small increase in overall **fly-tip** numbers (all land types) with the figure for 19/20 at 1,764 compared to 1,434 in the previous year, though still consistently down on previous three years.
- The service continue to support the **apprenticeship scheme** and have recruited a further 4 apprentices.

Parks and Cemeteries

- Development and adoption of a new 5 Year **Biodiversity Action Plan** for the borough.
- **Caledonian Clock Tower Project** activity program established and over 2000 people going on tours.
- **Camden and Islington Parks for Health Project** continues to progress well with Islington selected to be Green Social Prescribing Demonstrator pilot by DEFRA.
- **London in Bloom** named Islington as joint winner in its Best City Category. Gillespie Park winning gold and category winner in the Conservation Area Category. **Islington in Bloom** moved to a virtual platform this year.
- Getting the community involved with parks with more than 800 **volunteer hours** for Under 16's, 2,000 volunteer hours 16+. Friends of Groups have added a further 3,000+ volunteer hours across the borough.
- During lockdown, Parks Service staff were **redeployed** to support waste and recycling services, grave digging, food distribution, enhanced cleaning of facilities and management of social distancing in parks.
- 420 **replacement and new trees** have been planted in Islington in the 2019/2020 planting season.
- During the height of the health emergency, the Cemetery Service managed a 95% **increase in demand**, conducting nearly 900 funerals in Q1.
- **iCo Memorials** have had a further 11% growth in 19/20, on top of the 30% achieved in 18/19.
- **ICCM Charter Awards** - Gold Standard for Crematorium and Silver Standard for Burials.