

# Resident Impact Assessment

## Pay by Phone Contract 2021-0005

### Service Area: Public Realm, Environment and Regeneration

## 1. What are the intended outcomes of this policy, function etc?

To continue to provide a pay by phone service for short stay parking and visitor voucher parking for residents.

## 2. Resident Profile

Who is going to be impacted by this change i.e. residents/service users/tenants? Please complete data for your service users. If your data does not fit into the categories in this table, please copy and paste your own table in the space below. Please refer to **section 3.3** of the guidance for more information.

		Borough profile	Service User profile
		<b>Total: 206,285</b>	<b>Total:</b>
Gender	Female	51%	No data
	Male	49%	No data
Age	Under 16	32,825	No data
	16-24	29,418	No data
	25-44	87,177	No data
	45-64	38,669	No data
	65+	18,036	No data
Disability	Disabled	16%	No data
	Non-disabled	84%	No data
Sexual orientation	LGBT	No data	No data
	Heterosexual/straight	No data	No data
Race	BME	52%	No data
	White	48%	No data
Religion or belief	Christian	40%	No data
	Muslim	10%	No data
	Other	4.5%	No data
	No religion	30%	No data

	<b>Religion not stated</b>	<b>17%</b>	<b>No data</b>
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### 3. Equality impacts

With reference to the [guidance](#), please describe what are the equality and socio-economic impacts for residents and what are the opportunities to challenge prejudice or promote understanding?

**There are no negative impacts for any members of the community with protected characteristics. The pay by phone service has been operating in the borough since 2008 and was recently extended to resident's visitor vouchers and permissions to park in 2018.**

**We continue to include a cash option in the contract specification which suppliers have to facilitate to ensure those members of the community without a credit/debit card or mobile telephone/internet access can use the service. Traditional scratch card visitor vouchers are still available to purchase for those residents preferring this method.**

### 4. Safeguarding and Human Rights impacts

#### a) Safeguarding risks and Human Rights breaches

Please describe any safeguarding risks for children or vulnerable adults AND any potential human rights breaches that may occur as a result of the proposal? Please refer to **section 4.8** of the [guidance](#) for more information.

**None**

**If potential safeguarding and human rights risks are identified then please contact [equalities@islington.gov.uk](mailto:equalities@islington.gov.uk) to discuss further:**

### 5. Action

How will you respond to the impacts that you have identified in sections 3 and 4, or address any gaps in data or information?

**We will work with the chosen supplier to gather more data on user groups. Whilst the majority of users will not be residents any information gathered will be via a voluntary survey**

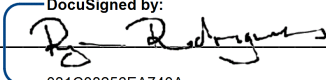
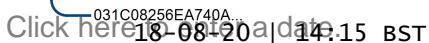
For more information on identifying actions that will limit the negative impact of the policy for protected groups see the [guidance](#).

Action	Responsible person or team	Deadline
Work with chosen supplier to formulate data gathering on user profiles	Asset Team/Supplier	August 2022

Please send the completed RIA to [equalites@islington.gov.uk](mailto:equalites@islington.gov.uk) and also make it publicly available online along with the relevant policy or service change.

**This Resident Impact Assessment has been completed in accordance with the guidance and using appropriate evidence.**

**Staff member completing this form:**

Signed:   
 Date: 

**Head of Service or higher:**

Signed:   
 Date: 