

RECORDABLE DECISION TAKEN BY THE CORPORATE DIRECTOR OF PEOPLE – CONTRACT WITH CAPITA FOR LIBRARY SERVICES

Date of decision	Decision taken	Reasons for decision	Options considered	Any conflict of interest declared by an Executive member consulted	Details of any dispensation granted to the member by the Chief Executive
23.2.21	To procure a new contract with Capita ESS Limited (Capita) to provide our existing Library Management system services and the addition of upgraded software (Soprano) that is a web based interface for the Library Management.	To provide critical continuity of Library Services in Islington and to achieve cost savings and service development. This will provide cost savings over the contract and extension period as well as the addition of updated software that will improve staff and user experience.	<p>Stay with existing contract with Capita – renewing on an annual basis. The cost projection for 2021-2022 is £142.790</p> <p>Go out to the market with a full LMS provider contract tender exercise.</p>	None	N/A

		<p>Library users will benefit as Soprano brings all their loans – including eBooks and eAudiobooks – together in one place – not possible with the current LMS. Because it is a web-based interface staff will be able to access it from anywhere on any internet enabled device, giving great flexibility to deliver services. It also benefits LBI as it does not require the time-consuming installation of additional software on council PCs or Laptops.</p>			