



Report of: Corporate Director, Community Wealth Building, and Interim Director of Children's Services

Meeting of:	Date:	Ward(s):
Environment and Regeneration Scrutiny Committee	7 th March 2022	All

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SUBJECT: Employment & Skills Quarter 3 2021/22 Performance Report

1. Synopsis

- 1.1 The council has in place a suite of corporate performance indicators to help monitor progress in delivering the outcomes set out in the Council's Corporate Plan. Progress on key performance measures is reported through the Council's Scrutiny Committees on a quarterly basis to ensure accountability to residents and to enable challenge where necessary.
- 1.2 This report sets out 2021-22 Quarter 3 progress against targets for those performance indicators that fall within the Jobs and Money outcome area, for which the Environment and Regeneration Scrutiny Committee has responsibility.

2. Recommendations

- 2.1 To note performance against targets in 2021-22 Quarter 3 (1st October – 31st December 2021) for measures relating to Jobs and Money outcomes in Environment and Regeneration.

3. Background

- 3.1 A suite of corporate performance indicators was agreed for 2018-22, which help to track progress in delivering the seven priorities set out in the Council's Corporate Plan - *Building a Fairer Islington*. These continue to be reviewed, to ensure that they are fit for purpose, both providing Committee with a measure of overall performance, as well as stretching services to meet the exceptional economic circumstances we now face. Targets are set on an annual basis and performance is monitored internally, through Departmental Management Teams, Corporate Management Board and Joint Board, and externally through the Scrutiny Committees.

- 3.2 The Environment and Regeneration Scrutiny Committee is responsible for monitoring and challenging performance for the following key outcome area: Jobs and Money which covers delivering an inclusive economy, supporting people into work, and helping them with the cost of living.
4. **Quarter 3 performance update - Reduce levels of long-term unemployment and worklessness**
- 4.1 **Corporate Indicator JM1 - Number of Islington residents supported into paid work through Team Islington activity.**
- The Council's corporate plan 2018-22 set out an objective to 'Deliver an Inclusive Economy', supporting people into work helping them with the cost of living. As part of delivering this objective, the Council set a target of supporting **4,000** residents into employment over a 4-year period. The target for this year was 1,000 residents placed in paid employment. **We have surpassed the profiled target by 65%** and at the end of December 2021 had successfully placed **5,309** residents into employment. To achieve the corporate commitment ahead of the expected term and despite the economic downturn due to the impact of the Covid-19 pandemic is an **excellent achievement**. This result reflects the embodiment of the **Islington working partnership** who have collectively contributed **72%** of the overall outcomes, with the remaining **28%** being achieved by council services.
- 4.2 We have identified the issues of sustainment in work as a key measure in assessing the effectiveness of employment support services and have developed a '*new performance indicator*' to track clients at 13 and 26 weeks, outcomes for those residents still in work at 13 and 26 weeks will be reported this quarter for outcomes achieved by the Council's iWork service. This will also be rolled out and embedded across the Islington working partnership and included in future reporting.
- 4.3 The Inclusive Economy and Jobs (IE&J) service has been operating in a challenging labour market that has up to now, confounded expectations of an impending recession. In response to expert forecasts, the IE&J service and Islington working partnership prepared to support with rising levels of unemployment following the ending of furlough. In fact, unemployment in Islington, as measured by the Claimant Count, has continued to fall in every month since March last year, from 7.6% then to 5.2% in December 2021. Although the count for over 50s workers has fallen from more than 1 in 10 workers in April 2021, at 7.6% it is 25% higher than in London and more than double the UK rate.
- 4.4 Instead of rising unemployment, we have seen a shortage of labour due to a reduction in inward migration brought about by Brexit, rapid re-opening of businesses and many people dropping out of the labour market in Islington altogether.
- 4.5 This was reflected in there being slightly more than one vacancy for every unemployed person in the UK in December. Islington has seen an 80% increase in vacancies in the year to February 2021. In the UK vacancies have been highest in the construction, transport and storage and social care sectors. In Islington vacancies have been highest for Sales Accounts and Business Development Managers, Programmers and Software Development Professionals, Primary and Nursery Education Teaching Professionals and Assistants, and Chef occupations. Across the UK the Institute for Employment studies has identified a higher level of vacancies in every industrial sector compared to before the pandemic. Two in five businesses in hospitality and food were also reporting labour shortages at the end of last year. To fill vacancies, the government's 'Way to Work' programme will ensure that if people are not able to find work in their previous occupation or sector, they are expected to look for jobs in other sectors after four weeks instead of three months and this will be part of their requirements for receiving their benefit payment.

4.6 Labour shortages reflect half a million fewer people who are 'economically active' across the UK. Islington mirrors the national trend with 14% fewer people deemed economically active in the borough in June 2021 compared to March 2020. Recruitment difficulties for employers are also partly explained by people shifting jobs to those that they can do at home (e.g., a large rise in single parent mothers working) and towards higher paying opportunities, albeit sometimes in the same industry.

4.7 The Annual Population Survey has identified an 'upskilling' in the labour market with demand highest for workers in Information Technology and Communications double that of the next largest sector needing workers, Public Administration and Civil Service occupations. By contrast, disadvantaged workers seem to be faring less well in the recovery. Demand for lower skilled work and some skilled trades has declined, for example elementary cleaning, service, retail, and sales occupations that have a disproportionate impact upon women. This, compounded with rising inflation, a lifting of the energy cap by £500 to £2,000 a year, and the upcoming National Insurance rise is likely to intensify a cost-of-living crisis for Islington's poorest residents, especially those in low paid, insecure jobs.

4.8 **Corporate Indicator JM1a - Number of Islington resident parents of children aged 0-18 supported into paid work through Team Islington activity** – The profiled target of **248** has been exceeded by 21% this quarter and we are on track to meet the year-end target of **330**. Of the **302** parents reported into work, 97 were reported by Ingeus programmes. Ingeus continue to be a key contributor to employment outcomes in the borough. They are responsible for delivering two Government initiatives in response to the Covid-19 pandemic - Job Entry Targeted Support (JETS) and Restart - and they also deliver the Work and Health Programme in the borough.

109 parents were supported into paid work by council services, 21 of which gained work by directly registering on the Islington working jobs portal. 34 had been unemployed 2 years or more and 28 of these were placed into jobs brokered by the council's iWork service. A further 15 had been unemployed over 4 years.

4.9 **Corporate Indicator JM1b - Number of Islington resident young people aged 18-25 supported into paid work through Team Islington activity** - The number of Islington residents aged 18-25 that have been supported into paid work is currently **290** exceeding the profiled target of **225** by **22%**. We are on track to meet the year-end target of **300**. The Youth Employability and Skills programme continues to respond to the complex needs of our most vulnerable young people by providing tailored world of work opportunities, extensive one-to-one guidance and creating pathways which lead to meaningful and sustained employment.

In Quarter 3, the programme supported 9 young people into a range of roles including fixed term and permanent vacancies in the healthcare, retail, logistics, hospitality, local government, and pharmaceutical sectors. The council's Kick-start programme, which brokers and supports young people claiming universal credit to take up 6 month paid placements, accounted for 4 employment outcomes. The LIFT programme has also proved popular with this age group and has engaged Islington young people in employability workshops, which train them for employment in a start-up, and enterprise workshops, which support budding new entrepreneurs in tech and digital industries.

4.10 **Corporate Indicator JM1c - Number of Islington resident Disabled people / those with long term health conditions supported into paid work through Team Islington activity**

Council services and partners supported **471** Islington residents with a disability or long term health condition into employment exceeding the profiled target of **188** and year-end target of **250**. This strong performance reflects the embodiment of the Islington working partnership and reflects the range of specialist provision targeting those who live with long term health conditions and/or

disabilities. The Work and Health Programme delivered by Ingeus have been a significant contributor to outcomes for this cohort and the Learning Disability and Autism sub group which supported 8 residents into work. 33 residents were supported into work by the Council's iWork service, two thirds were placed into roles brokered by iWork, often with council contractors.

4.11 **Corporate Indicator JM1d - Number of Black, Asian and Minority Ethnic Islington residents supported into paid work through Team Islington activity**

We continue to report strong outcomes for Black Asian and Minority Ethnic residents with **788** into paid employment in Quarter 3, exceeding the year-end target by **31%**. The Inclusive Economy & Jobs service is determined to broaden our reach to communities and will be testing out an innovative approach to outreach. We will do this by deploying an employment officer into community settings to engage with residents who are unaware of the full scope of employment support services available in the borough.

The council have also undertaken work with London Metropolitan University to explore unemployment within specific Black, Asian and Minority Ethnic communities in the borough. The research comprised both quantitative and qualitative analysis through a series of focus groups. A final report will be available at the end of February 2022 with recommendations on how to better connect and support residents from marginalised communities, along with refined targets.

4.12 **Corporate Indicator JM1e - Council Contracted Suppliers**

We have achieved our profiled target for jobs with council contracted suppliers through the combined efforts of the iWork for Business teams and contract managers across the council. All partners are re-doubling efforts to introduce iWork to their contractors and making it clear that there is an expectation to recruit locally. All contractors are now required to post vacancies on the Islington working jobs portal, and the iWork team are now beginning to develop stronger relationships with those contractors who do so, as well as internal processes to systematically capture opportunities as they arise through the commissioning process.

4.13 **JM2 – Number of London Living wage entry level jobs achieved through the Islington working partnership –**

This is a new measure, introduced from Quarter 3 20/21. This year will be the first full year of data. Performance has been strong in Quarter 3, and we have already exceeded the year-end target of 200. This strong performance reflects our commitment to work with our contractors and the council's dedicated approach to paying the Living wage through all its contracts.

4.14 **JM3 - Monetary value of social value derived through affordable workspace.**

There are now three Affordable Workspaces which are up and running so far this year, which, up to the end of Quarter 3 had provided a social value of **£1,024,348**. Outputs are categorised using a framework designed in collaboration with The Social Value Portal and are grouped under different 'Themes', 'Outcomes' and 'Measures'. Each measure has a financial proxy attached to it, which allows the team to quantify the level of social value in monetary terms. Output measures fall primarily under Employment, Education and Skills, Business Support, Workspace Management and Community/Other (which includes climate impact and promoting ethical procurement.)

Two of our providers are in the third year of their contract. Space 4/Outlandish has delivered £830,682 and Fashion-Enter £153,032. Fashion-Enter's social value output was impacted by the COVID restrictions and the delayed opening of their workspace. Space4/Outlandish, on the other

hand, has benefited from the demand for online service support in the wake of the pandemic. Betterspace in its first Quarter achieved a Social Value of £40,639.00.

Social Value highlights include:

- **Outlandish** won the first contract to run an Affordable Workspace which targets and develops skills and employment opportunities for local and minority groups and advances an inclusive economy in Islington.

One of Outlandish's highlights in Quarter 3 was giving free work and training space to the social enterprise organisation Breakthrough. Breakthrough supports prison leavers to enter employment, by providing them with skills training relevant to the tech sector, confidence training, and support with CVs and preparing for job interviews. The course lasted 3 months and was attended by 7 prison-leavers. In addition, Breakthrough has provided work to 5 young unemployed people, with support from the Kick-start programme.

- **Fashion Enter:** In Quarter 3 Fashion Enter rented out the last of their Studio Spaces to local businesses. A total of 18 Islington Residents completed their Level 1 Stitching Academy Course.

On 4th December Fashion Enter hosted the Fonthill Road Christmas Market for designers and Fonthill Road traders. In total 16 local start-up businesses and three Fonthill Road traders took advantage of this marketing opportunity.

Prior to the Christmas market, designers were given business development advice on how to increase brand exposure and sales with the design and production of their garments to sell on the market.

- **Betterspace:** The first 6 months of operation in Better Space has seen a range of activities and events to help establish and build connections in the local area. The first milestone was successfully growing the team in June with the hiring of a local resident to the role of Community Manager. After opening doors in July, 10 organisations and over 40 individuals were using the space on a regular basis by the end of the year.
- **Town Square Spaces** are currently fitting out a package of three affordable workspaces (White Collar Factory, 160 Old Street, and 250 City Road) situated by Old Street. The team are working towards a full campus launch in Spring 2022 and a press release was published w/c 31st January announcing the partnership. Despite the spaces not yet being operational, Town Square Spaces have already started to deliver some of their early-stage business support initiatives, notably their Start-Up Club offer, which was well-received by residents.

Outputs are categorised using a framework (designed in collaboration with The Social Value Portal) of different Themes, Outcomes and Measures. Each measure has a financial proxy attached to it, which allows the team to quantify the level of social value in monetary terms. Qualitative updates, insights and case studies are also captured from operators.

JM4 – Assessment by businesses of impact/value added by Inclusive Economy & Jobs

This is a new corporate indicator for 2021-22 that will be reported on from Quarter 4. An annual survey will be developed to track stakeholder satisfaction in the services provided, to enable full corporate reporting of performance.

The Grants Team has now delivered **almost £9.3 million** in direct grant funding through discretionary schemes since December 2020, through the ARG main fund and target schemes for the workspace, cultural, markets and childcare sectors.

As part of the council's recovery agenda and to enable a more equitable and greener recovery through the pandemic, the Business Recovery Team has launched 12 interventions designed to:

- Address inequalities in entrepreneurship
- Enable the growth of the co-operative sector
- Support businesses to implement circular economy business models
- Enable the growth of local supply chains.

The team also launched two new grant schemes in February 2022 designed to support businesses most impacted by the Omicron variant and to support the re-animation of our high streets.

Local Economies Officers have continued to provide a rapid response support function through the dedicated business support inbox businesssupport@islington.gov.uk as well as leading on business relationships, support and inclusive economy initiatives in designated town centres and high streets, Archway, Caledonian Road, Clerkenwell and Bunhill, Finsbury Park and Nags Head.

In Quarter 3 Local Economies Officers carried out weekly walkabouts in our town centres to provide one to one support and advice to hundreds of businesses on a range of issues and organised several large walkabouts with multiple teams from the council and other major stakeholders, such as the police and TFL (Transport for London). In **Finsbury Park**, one such walkabout took place on Blackstock Road in late January with over thirty attendees from London Borough of Islington, London Borough of Hackney, Police and Councillors, including visits to businesses to discuss areas for improvement. An action plan is now being created as a result, incorporating actions for Inclusive Economy, Transport Planning and Community Safety.

Officers have continued to promote our town centres and high streets through organisation of activities and events, including putting on much welcomed Christmas events in our local economies, such as the 'Archway Christmas Cracker,' bringing the community together, whilst keeping COVID protection measures in place. 1000 people attended the **Archway** event, which involved shopping at the market, taking part in the free activities in the library, Archway Tavern, and on Navigator Square, or by visiting local businesses via an interactive trail. Council services attended to promote their services at the event and reported a successful take up. The Christmas events organised by the Local Economies Team were our best attended, and in view of the pandemic, the most appreciated set of events we have run yet.

In **Clerkenwell** we have been working with the Clerkenwell Alliance on a strategy to involve younger people in the local area and encourage them to start new enterprises, as well as helping local schools benefit from training opportunities offered by anchor institutions, such as Goldsmiths, and brokered free accountancy and legal advice for SMEs through building partnerships with larger business forums.

In **Caledonian Ward**, the Local Economy Officer has made great strides setting up a new Traders' Association, including bringing them to the point of being fully constituted and able to manage their own funds. This has already resulted in the co-production of events and several initiatives such as an upcoming pilot for a new loyalty card scheme. In addition, the Cally Officer has brokered a significant sum from a local supermarket into a social value partnership with a local school.

The **Nag's Head** Officer has been bringing stakeholders together to benefit from the 'High Streets Task Force' and learn from experts on how Islington can support our high streets to sustain and flourish post pandemic, including through initiatives to support residents, such as the Nag's Head Manor Gardens Welfare Trust Food Cooperative Project, which is also project managed by the Nags Head Officer - a project designed to give residents in need a closer connection and engagement with their high street.

Officers have also continued with business-as-usual activities such as organising Town Centre Meetings and Councillors' Delivery Boards, including the Tri-Borough Finsbury Park Town Centre Meeting, Archway Town Centre Meeting, Nags Head Town Centre Meeting, Archway Delivery Board and Finsbury Park Delivery Board.

The Local Economies Team has also recently recruited a specialist Local Economy Officer for People Friendly Streets to support businesses in areas with **Low Traffic Neighbourhoods**. The officer has already carried out extensive business engagement in St Mary's, Clerkenwell and Highbury, as well as project managing on various initiatives to support businesses affected by the changes involved in bringing in People Friendly Streets neighbourhoods. Part of the role is to support businesses to adapt their business model in response to any traffic restrictions.

4.16 **JM5 - Number of Islington residents supported into apprenticeships with an external employer**

In the first two quarters of 2021-22, apprenticeships continued to be impacted by sector shutdowns, which resulted in lower numbers of starts and also delays to training. However, the position picked up from Quarter 3 and we are now exceeding targets. Performance has been strong this quarter with **46** apprentices placed against a profiled target of **23**. Most of the apprenticeships reported have been achieved by our iWork for Construction council team working closely with developers on our Section 106 sites and the council's own contractors. At least a third of apprenticeships achieved were delivered by our Islington working partnership which includes social care contractors and the Aspire Youth employment network.

4.17 **JM6 - Number of Islington residents gaining apprenticeships with council contracted suppliers (subset of JM5)**

In Quarter 3 we placed **23** Islington residents into apprenticeships with council contractors exceeding the profiled target of **15**. Of these:

- 21 were placed by iWork's construction team onto local construction sites subject to a section 106 agreement
- 1 was placed with the council's own New Build programme
- 2 other roles were reported to us by contractors - one being taken on by a social care contractor, the other by a grant funded provider

Performance targets for apprenticeship starts with council contractors is part of our commitment to use our influence and spending power to deliver social value. Year on year comparisons show there has been a marked increase in the number of apprenticeship starts with contractors. This reflects joint working between the iWork construction team, Section 106 officer, and the Housing New Build team and provides some indication of recovery in the sector.

4.18 **JM7 & JM8- Percentage of Islington residents supported into paid work through Team Islington activity who are still in work at 13 weeks and 26 weeks**

This is a new performance indicator introduced from April 2021. Currently reporting is based on iWork job outcomes only and of these, those people we are able to contact (we contact people up to three times, but not all reply).

Of the 255 people placed by iWork into work since April 2021, 201 had reached the 13 week point. We were able to contact 117 of these (84 did not respond). Of the 117 we spoke to, 95 (81%) were still in employment whilst 22 (19%) were no longer in work.

At 26 weeks there were 110 residents who we needed to contact to see if they had sustained employment. We were able to contact 37 of these (73 did not respond). Of the 37 we spoke to 30 (81%) were still in employment whilst 7 (19%) were no longer in work.

We will continue to work with partners to ensure that they also track and report outcomes at 13 and 26 weeks.

5. Help residents get the skills they need to secure a good job

5.1 Key performance indicators relating to 'Help residents get the skills they need to secure a good job.'

Adult Community Learning operate over academic years, so performance is not measured by financial quarters, but by return figures at the end of each term. Financial Quarter 1 finishes at the end of June and Quarter two at the end of September. The end of July marks the end of the academic year and mid-September the beginning of the next. As a result Quarter 3's report contains enrolment information for the Autumn Term (August '21 to December '21), the Spring Term is (January 22 to March/April 22) and Summer Term is (April 22 to July 22).

5.2 **Corporate Indicator JM9 - Number of Islington residents enrolled on an Adult Community Learning Course**¹ The gradual lifting of lockdown-related restrictions has resulted in the service offering more face-to-face provision as compared to the same Autumn term last year. August (Summer) drop ins, falling in Autumn 2021, including digital and employability and Bright Start events held in the August period have helped the service engage with residents with provision that was not possible or as effective when delivered online. The data presented above shows an increase in enrolment numbers of 10%. Learner and resident confidence took a dip towards the end of the Autumn term, due to the Omicron variant, but it is still projected that enrolment numbers will increase compared to the previous year.

At the beginning of the academic year, the service hosted face-to-face enrolment days for the first time since before the lockdown. The continued closure of the Arsenal Learning Zone meant that they were not delivered from the usual venue but from the Williamson Street Community Centre.

The target of engaging with 2,000 unique Islington residents was one set for ACL provision prior to the pandemic, when most teaching was face-to-face. Although the figures reported are not on target to meet this overarching target, they indicate that the service is on the road to recovery and that engagement is better than this time last year. The service is taking the following steps to increase delivery:

- Maintaining online classes where they have worked (at the higher levels)
- Phasing back face-to-face provision in venues that are open and available, such as Finsbury Library and First Steps

- Commissioning provision that the service is unable to deliver itself – specifically the Level 3 National Skills Funding
- Planning Family Learning provision with Bright Start centres
- Planning increased ESOL provision for the advent of recent Afghan refugees
- Delivering Skills for Life and Work qualifications as a subcontractor for the Workers Education Alliance.

5.3 **Corporate Indicator JM9a - Number of parents of children aged 0-18 enrolled on an Adult & Community Learning Course**

As mentioned above, the service has enrolled more learners as compared to the same period last year. Specifically, there has been an increase in Family and Community Learning provision; offers that traditionally attract parents. The Curriculum Manager for Family Learning has exciting and ambitious plans to deliver more provision within children's centres in co-ordination with Bright Start, with agreed internal targets against enrolment via schools; Bright Start Centres; on short courses and on accredited courses.

5.4 **Corporate Indicator JM9b - Number of residents with disabilities/those with a long-term health condition enrolled on an Adult & Community Learning Course**

The service has enrolled a little over the profiled number for last year. As more face-to-face is being delivered, more residents with disabilities and long-term health conditions will be enrolled onto courses. The Service is acting as a subcontractor for the Workers' Educational Association, with the aim of delivering the Entry 3 award in Skills for Independence and Employability with Islington Mind. This provision will target and support residents who have struggled with their mental health and wellbeing.

5.5 **Corporate Indicator JM9c - Number of Black, Asian and Ethnic Minorities enrolled on an Adult & Community Learning Course**

As with the higher numbers of residents enrolled on courses, the service continues to engage a high number of learners from black, Asian, and other ethnic minorities. It is expected that this number will increase as the year draws on. The service is in discussion with partners who are planning for an intake of new Afghan refugees, with plans to enrol those suitable on English language courses.

5.6 **Corporate Indicator JM9d - Number of residents engaging with online courses**

As the number of classes delivered face-to-face increases, the number of online courses has decreased. As there is more flexibility in modes of delivery, the service will continue to deliver courses online where it is to the residents' benefit.

5.7 **JM10 - Number of schools engaged in 100 hours of work programme**

All secondary schools apart from The Bridge SEN (Special Educational Needs) school have engaged to date this year. This has been due to stretched resources at the schools during the height of the pandemic but planned activities have been rescheduled. Activities have also been rescheduled due to staff or students' sickness at a further 3 schools. The focus for Quarter 4 is building engagement across primary settings with a series of events planned for National Careers Week (7-12 March 2022).

5.8 **JM11 - Number of page views for 100 hours of the world of work**

We are ahead of profiled target, although we have seen the numbers of unique visitors to our web sites level off to between 200-250 per month. Home learning is not taking place in most schools and feedback from careers teams is that young people are struggling to engage meaningfully with online content this term, with many schools indicating a preference for face-to-face careers activities only. However, we will continue to update and promote our online content for those who use these resources.

6. **Implications**

6.1 **Financial implications:**

The cost of providing resources to monitor performance is met within each service's core budget.

6.2 **Legal Implications:**

There are no legal duties upon local authorities to set targets or monitor performance. However, these enable us to strive for continuous improvement.

Environmental Implications and contribution to achieving a net zero carbon Islington by 2030:

6.3 There is no environmental impact arising from monitoring performance.

Resident Impact Assessment:

6.4 The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010).

6.5 The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.

Conclusion

7. The Council's Corporate Plan sets out a clear set of priorities, underpinned by a set of firm commitments and actions that we will take to work towards our vision of a Fairer Islington. The corporate performance indicators are one of several tools that enable us to ensure that we are making progress in delivering key priorities whilst maintaining excellent quality services.

7.1 It is evident that the Covid-19 crisis has had, and will continue to have, significant impact on progress against targets for those performance indicators that fall within the Jobs and Money outcome area. As the economy and labour market change, it is likely that a corresponding evolution of the performance reports to this Committee will be needed to ensure that it is able to provide oversight and challenge to the relevant Services.

Signed by:

Date: March 2022

Stephen Biggs, Programme Director
of Community Wealth Building

Report Author:

Heads of Service for: Employment,
Adult Community Learning, Youth
Employment, Progression and Skills

Appendix A : Employment & Skills Dashboard Quarter 3 2021-22

PI No.	Indicator	Frequency reported	Latest data for period	YTD / Latest Figure	Profiled target (expected position this point in year)	Target 2021-22	Actual 2020/21	Same period last year	Direction of travel
Reduce levels of long term unemployment and worklessness									
JM1	Number of Islington residents supported into paid work through Team Islington activity; with sub-targets for:	Quarterly	April 21-Dec 21	1,651	750	1,000	988	473	↑
	a) Parents of children aged 0-18	Quarterly	April 21-Dec 21	302	248	330	223	103	↑
	b) Young people aged 18-25	Quarterly	April 21-Dec 21	290	225	300	238	115	↑
	c) Residents with disabilities / those with long term health conditions	Quarterly	April 21-Dec 21	471	188	250	186	115	↑
	d) BAME	Quarterly	April 21-Dec 21	788	450	600	491	278	↑
	e) Council Contracted Suppliers	Quarterly	April 21-Dec 21	190	188	250	180	38	↑
JM2	Number of London Living Wage entry level jobs achieved through the Islington working partnership	Quarterly	April 21-Dec 21	276	150	200	307	80	↑
JM3	Monetary value of social value derived through affordable workspace	Quarterly	April 21-Dec 21	£1,043,677.04	Baseline year	New Indicator	£157,968	£403,324	↑
JM4	Assessment by businesses of impact/value added by Inclusive Economy and Jobs	Quarterly	April 21-Dec 21	Annual Indicator	Annual Indicator	New Indicator	New Indicator	New Indicator	New Indicator
JM5	Number of Islington residents supported into Apprenticeships with an external employer	Quarterly	April 21-Dec 21	46	23	30	67	25	↑
JM6	Number of Islington residents gaining apprenticeships with council contracted suppliers	Quarterly	April 21-Dec 21	23	15	20	9	1	↑

JM7	Percentage of Islington residents supported into paid work through team Islington activity who were still in work at 13 weeks	Quarterly	April 21-Dec 21	81%	50%	50%	New Indicator	New Indicator	New Indicator
JM8	Percentage of Islington residents supported into paid work through team Islington activity who were still in work at 26 weeks	Quarterly	April 21-Dec 21	81%	50%	50%	New Indicator	New Indicator	New Indicator
Help residents get the skills they need to secure a good job Adult Community Learning (ACL) performance is measured in academic years and Quarter 3 reporting covers the Autumn term of 2021 -22 academic year.									
JM9	Number of Islington residents enrolled on an Adult & Community Learning Course with sub-targets for:	Termly	Autumn Term August 21 to December 21	601	500	2000	954	532	↑
	a) Parents of children aged 0-18	Termly	Autumn Term August 21 to December 21	297	200	700	420	232	↑
	b) Residents with disabilities / those with long term health conditions	Termly	Autumn Term August 21 to December 21	124	150	450	175	121	↑
	c) BAME	Termly	Autumn Term August 21 to December 21	507	350	1,540	859	434	↑
	d) Residents engaging with online courses	Termly	Autumn Term August 21 to December 21	281	130	400	865	448	↑
JM10	Number of schools engaged in 100 hours of work programme	Quarterly	Apr21 -Dec 21	19	30	40	22	21	↔
JM11	Number of page views for 100 hours of the world of work	Annually	Annual Indicator	1970	1500	2000	4504	2760	↓