

Resources  
Newington Barrow Way, N7 7EP

Report of: Dave Hodgkinson, Corporate Director of Resources

Meeting of: Policy and Performance Scrutiny Committee

Date: 21 February 2023

Ward(s): All

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## Subject: Corporate Performance Update Q2 (July – Sept '22) 2022-23

### 1. Synopsis

- 1.1. The council has a suite of corporate performance indicators to help monitor delivery of the priorities of the Strategic Plan 2021, *Islington Together: For a more equal future*, through the work of the directorates.
- 1.2. The Policy & Performance Scrutiny Committee has overall responsibility for performance and specific responsibility for monitoring and challenging performance for the Resources directorate, which ensures the organisation runs effectively. Performance relating to other areas is reported at the relevant Scrutiny Committee for each directorate.
  - 1.2.1. The Q2 update comprises the following two parts attached as appendices:
    - **Performance update report** with corporate overview of key issues and summary performance narratives for each strategic priority capturing recent successes, key issues and focus going forward (appendix 1)
    - **Performance scorecards** for each directorate providing detailed performance against each indicator (appendix 2).
- 1.3. This quarter, directorates were requested to also provide 'the resident view' on services to capture a more complete picture of our performance, introduce some 'critical external challenge' and help understand what matters to residents to help drive improvements in line with resident need. This is a key new element in the Q2 update report.
- 1.4. Please note that while papers for this item are submitted and made available for the January committee meeting, due to a full agenda, the Corporate Performance

update has been moved to the agenda of the following committee meeting (21 February 2023).

- 1.5. The Committee is invited to review the Q2 Corporate Performance update and provide any thoughts and reflections on the format and content as a whole. Questions and challenge around specific areas of performance beyond Resources are welcomed to be submitted sufficiently in advance of the Committee meeting for a written or verbal response at the meeting, can be raised with the lead member for that particular scrutiny area or can be raised at the Committee meeting for an email response following the meeting.
- 1.6. The Committee is invited to note the performance reported for the Resources directorate and monitor and challenge performance, as is usual practice. This can be found under the 'Team Islington / Organisational Health' section of the summary narratives in the update report and in the Resources corporate performance scorecard, both of which are attached.

## 2. Recommendations

- 2.1. To monitor and challenge performance trends for Q2 2022/23 (July – Sept '22) for measures relating to the Resources directorate.
- 2.2. To review and challenge the Q2 corporate performance update as a whole.

## 3. Background

- 3.1. A suite of corporate performance indicators has been developed by each directorate to help track progress in delivering the five strategic priorities set out in the council's Strategic Plan 2021, *Islington Together: For a more equal future*, through the operational activities of the directorates. Objectives, indicators and targets are reviewed annually to ensure they remain relevant. Performance is monitored internally, through Departmental Management Teams, Corporate Management Board, and externally through the relevant Scrutiny Committee for each directorate.
- 3.2. The Policy & Performance Scrutiny Committee has overall responsibility for performance and specific responsibility for monitoring and challenging performance for the Resources directorate, which ensures the organisation runs effectively in:
  - Managing our budget effectively and efficiently
  - Harnessing digital technology for the benefit of residents and staff
  - Making sure our workforce is diverse, skilled and highly motivated; and
  - Being open and accountable
- 3.3. Corporate performance is one of a number of tools that enable us to ensure that we are making progress in delivering key priorities whilst maintaining good quality services. A collective and collaborative approach is welcomed for corporate performance as a combined effort between the directorates, leadership and the central corporate performance function.

## 4. Implications

### 4.1. Financial Implications

- 4.1.1. The cost of providing resources to monitor performance is met within each service's core budget.

### 4.2. Legal Implications

- 4.2.1. There are no legal duties upon local authorities to set targets or monitor performance. However, these enable us to strive for continuous improvement.

### 4.3. Environmental Implications and contribution to achieving a net zero carbon Islington by 2030

- 4.3.1. There are no environmental impacts arising from monitoring performance. Corporate performance helps the Council to monitor its progress in delivering its environmental objectives.

### 4.4. Equalities Impact Assessment

- 4.4.1. The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.
- 4.4.2. An Equalities Impact Assessment is not required in relation to this report. Corporate Performance aims to support these duties by monitoring inequalities to enable the Council to improve performance.

## 5. Conclusion and reasons for recommendations

- 5.1. The Q2 2022-23 Corporate Performance update sets out progress against the council's strategic priorities as measured by a suite of corporate objectives and indicators. The Committee is asked to review the update as a whole and share comments on how it can be improved to serve its purpose to the committee as well as note and challenge specific performance of the Resources directorate.

### Appendices:

- App. 1 Q2 2022\_23 Corporate Performance update report
- App. 2 Q2 2022\_23 Corporate Performance Scorecards

**Final report clearance:**

Signed by:

**Dave Hodgkinson, Corporate Director of Resources**

Date: 10.1.23

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