

Resources
7 Newington Barrow Way, N7 7EP

Report of: Corporate Director of Resources

Meeting of: Policy Performance Scrutiny Committee

Date: 4 May 2023

Ward(s): N/A

Subject: Corporate Performance Q3 (Oct – Dec '22) 2022-23 update

1. Synopsis

- 1.1. This report brings the Corporate Performance Q3 2022/23 update to the Policy Performance Scrutiny committee for review and challenge.
- 1.2. The Q3 update comprises the following two parts attached as appendices:
 - 1) **Performance update report** (appendix 1) with corporate overview, summary narratives for each strategic priority highlighting recent successes, key issues and focus going forward.
 - 2) **Performance scorecards** for each directorate tracking performance against each corporate performance indicator (appendix 2).
- 1.3. At the Q2 update to PPS, requests were made by the committee for consideration of reviewed measures for several service areas. This work is ongoing and proposals are expected to be brought to PPS with the Q4 update.
- 1.4. The Committee is invited to review the Q3 Corporate Performance update (Appendix 1), drawing on the scorecards (Appendix 2) for more detail. Questions and challenge are invited for response at the committee meeting or for a response following the meeting where input from services is required.
- 1.5. The Committee is invited to note the performance reported for the Resources directorate and monitor and challenge performance, as is usual practice. This can be found under the 'Team Islington / Organisational Health' section of the

summary narratives in the update report and in the Resources corporate performance scorecard, both of which are attached.

2. Recommendations

- 2.1. To monitor and challenge performance trends for Q3 2022/23 for measures relating to the Resources directorate.
- 2.2. To review and challenge the Q3 corporate performance update as a whole.

3. Background

- 3.1. A suite of corporate performance indicators has been developed by each directorate to help track progress in delivering the five strategic priorities set out in the council's Strategic Plan, through the operational activities of the directorates. Objectives, indicators and targets are reviewed annually to ensure they remain relevant. Performance is monitored internally, through Departmental Management Teams, Corporate Management Board, and externally through the relevant Scrutiny Committee for each directorate.
- 3.2. The Policy & Performance Scrutiny Committee has overall responsibility for performance and specific responsibility for monitoring and challenging performance for the Resources directorate, which ensures the organisation runs effectively in:
 - Managing our budget effectively and efficiently
 - Harnessing digital technology for the benefit of residents and staff
 - Making sure our workforce is diverse, skilled and highly motivated; and
 - Being open and accountable
- 3.3. Corporate performance is one of a number of tools that enable us to ensure that we are making progress in delivering key priorities whilst maintaining good quality services. A collective and collaborative approach is welcomed for corporate performance as a combined effort between the directorates, leadership and the central corporate performance function.

4. Implications

4.1. Financial Implications

- The cost of providing resources to monitor performance is met within each service's core budget.

4.2. Legal Implications

- There are no legal duties upon local authorities to set targets or monitor performance. However, these enable us to strive for continuous improvement.

4.3. Environmental Implications and contribution to achieving a net zero carbon Islington by 2030

- There are no environmental impacts arising from monitoring performance. Corporate performance helps the Council to monitor its progress in delivering its environmental objectives.

4.4. **Equalities Impact Assessment**

- The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.
- An Equalities Impact Assessment is not required in relation to this report. Corporate Performance aims to support these duties by monitoring inequalities to enable the Council to improve performance.

5. **Conclusion and reasons for recommendations**

- 5.1. The Q3 2022-23 Corporate Performance update sets out progress against the council's strategic priorities as measured by a suite of corporate objectives and indicators. The Committee is asked to review the update and note and challenge specific performance of the Resources directorate.

Appendices:

- Appendix 1: Corporate performance Q3 22_23 update report
- Appendix 2: Corporate Performance scorecards Q3 22_23

Final report clearance:

Approved by:

Dave Hodgkinson, Corporate Director of Resources

Date: 6 April 2023

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