

**Policy and Performance Scrutiny Committee**  
**Scrutiny Committee Response Tracker – May 2023**

	<b>Date of meeting</b>	<b>Query raised</b>	<b>Response / Update</b>
29.	21 February 2023	<p><b>Chair’s Report &amp; Budget Monitoring Report – New Build Data</b></p> <p>Members noted concerns about the financial viability of the new build programme in the current economic climate and requested comparative information and benchmarking against boroughs’ New Build schemes; including the number of homes planned to be delivered, the progress against this, what we can learn from them, and financial monitoring comparisons over the past ten years.</p>	<p><b>Response: New Build Homes</b></p> <p>An update has been requested from officers. This matter falls within the Terms of Reference of the Housing Scrutiny Committee.</p> <p><b><u>Update: May 2023</u></b>  The Housing Scrutiny Committee is due to consider this issue on 9<sup>th</sup> May 2023.</p>
39.	21 February 2023	<p><b>Corporate Performance Report – turnover of voids</b></p> <p>The Committee asked if a new performance measure relating to the turnover time for voids could be included, noting the proposed new Housing Allocations Policy included a target date of 21 days. It was suggested that this may be an area for the Housing Scrutiny Committee to consider.</p>	<p><b>Response: Housing Repairs &amp; Corporate Performance</b></p> <p>This matter falls within the Terms of Reference of the Housing Scrutiny Committee. This is under discussion and an update will be provided to a future meeting.</p>
41.	21 February 2023	<p><b>Monitoring Item – Challenging Inequality Performance Indicators</b></p> <p>Further to point 24 above, on the performance indicators relating to the Challenging Inequality programme, a member noted that the service had supplied proposed priority outcomes, rather than performance measures, and asked that this be reviewed and an update be provided.</p>	<p><b>Response: Community Engagement and Wellbeing</b></p> <p>There was a meeting on this issue on 21 March. It was agreed at the scrutiny meeting that proposed measures would be brought to the next update meeting (Q3) in May.</p>

**Updates on matters raised at the March 2023 meeting**

42.	30 March 2023	<p><b>Annual Presentation of the Executive Member for Community Safety</b></p> <p>It was agreed that the Executive Member would provide an update on new performance measures relating to Community Safety once these were established.</p> <p>It was requested that the Executive Member provide an update on any changes to local democratic and community oversight structures to a future meeting.</p>	<p><b>Response: Democratic Services</b></p> <p>The Executive Member will be invited to provide an update on these issues to a future meeting.</p>
43.	30 March 2023	<p><b>Monitoring Item - Scrutiny Response Tracker</b></p> <p>In relation to point 40, on the occupancy of cycle storage, a member welcomed that a digital platform was being developed to simply the management of bike hangars, and appreciated that it was not sensible to implement a performance measure prior to the implementation of the digital platform, however requested a further update on occupancy three months after the new platform was in place. It was noted that this may be a matter for the Environment and Regeneration Scrutiny Committee.</p>	<p><b>Response: Democratic Services</b></p> <p>This matter falls within the Terms of Reference of the Environment and Regeneration Scrutiny Committee. The service has been asked to consider this further and an update will be provided.</p>
44.	30 March 2023	<p><b>Monitoring Item - Scrutiny Response Tracker</b></p> <p>In relation to point 4, on Islington Lettings being discontinued, it was requested that some learning from the programme be submitted to the Housing Scrutiny Committee.</p>	<p><b>Response: Democratic Services</b></p> <p>This will be considered in the setting of the Housing Scrutiny work plan for 2023-24.</p>

45.	30 March 2023	<p><b>Monitoring Item – Scrutiny Response Tracker and Work Plan</b></p> <p>In relation to point 30, on Complaints Handling, it was requested that the Executive Member for Finance, Planning and Performance and the Chief Executive be invited to the next meeting to provide an update.</p> <p>In relation to point 34 on Fairer Together Hubs, following the confirmation that the Policy and Performance Scrutiny Committee was the relevant committee for this work, it was agreed to write to officers and the Leader and request an update on this work.</p> <p>It was requested that the Metropolitan Police be invited to attend to provide an update on their response to the Casey Review.</p>	<p><b>Response: Democratic Services</b></p> <p>Unfortunately it has not been possible to submit these items to the 4<sup>th</sup> May meeting due to scheduling issues. These will be considered further in developing the 2023-24 work plan.</p> <p>The latest performance data for complaints handling is set out in the Q3 Performance Report, elsewhere on the agenda.</p>
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