

Regulatory Services/Licensing
222 Upper Street, London
N1 1XR

Report of: Director Community Safety, Resilience and Security

Meeting of: Licensing Sub-Committee C

Date: 30/04/2024

Ward(s): St. Mary's & St James'

Subject:

PREMISES LICENCE NEW APPLICATION

Re:

**The Florence Public House, 50 Florence Street,
London, N1 2DU.**

1. Synopsis

1.1. This is an application for a new premise licence under the Licensing Act 2003.

1.2. The new application is to allow:

- **The sale by retail of alcohol, on & off supplies, Sundays to Thursdays from 11:00 until 23:00 and Fridays & Saturdays from 11:00 until 00:00;**
- **The provision of late night refreshment, Fridays & Saturdays from 23:00 until 00:00; and**
- **The premises to be open to the public, Sundays to Thursdays from 11:00 until 23:30 and Fridays & Saturdays from 11:00 until 00:30 the following day.**

1.3. Relevant Representations:

Licensing Authority	No
Metropolitan Police	No
Noise	No: Condition agreed
Health and Safety	No
Trading Standards	No
Public Health	No
Safeguarding Children	No
London Fire Brigade	No
Local residents	Yes: 18 Local residents
Other bodies	No:

2. Recommendations

- 2.1. To determine the application for a new premises licence under Section 17 of the Licensing Act 2003;
- 2.2. These premises are located in the Angel and Upper Street Cumulative Impact Area therefore the Licensing Sub-Committee will need to consider Licensing Policy 3, which states that there is a presumption of refusal unless the Sub-Committee is satisfied that there will be no adverse cumulative impact on the licensing objectives.
- 2.3. If the Licensing Sub-Committee grants the application it should be subject to:
 - i. Conditions prepared by the Licensing Officer which are consistent with the Operating Schedule (see appendix 3); and
 - ii. Any conditions deemed appropriate by the Licensing Sub-Committee to promote the four licensing objectives.

3. Background

- 3.1. A new premises licence application was initially submitted by Polygon Public House Limited on 9th March 2023.

- 3.2. 19th April 2023, the application was put on hold at the request of the applicant so they could take advice relating to the planning status for the site.
- 3.3. 18th October 2023, the application was withdrawn. Planning permission had been approved but for a restaurant style business rather than a public house.
- 3.4. 13th March 2024, this new premises licence application was submitted based on the approved planning for the site.
- 3.5. The Responsible Authorities for the Police, Noise & Trading Standards did not submit representations in response to this application. Conditions of approval which had been agreed with the Responsible Authorities during the previous premises licence application were included within the operating schedule of the application. These conditions, including once additional conditions proposed by the noise service, can be found at Appendix 3.
- 3.6. There are 18 representations from local residents outstanding at the time of writing this report. These representations are at Appendix 2.

4. Implications

4.1. **Financial Implications**

- 4.1.1. The Head of Finance reports that the applicant has paid the application fee of £315.00. Should the application be refused, the fee is not refundable.

4.2. **Legal Implications**

- 4.2.1. The legal implications are set out in Paragraph 2.
- 4.2.2. Legal advice will be provided at the meeting of the Licensing Sub-Committee as necessary.

4.3. **Environmental Implications and contribution to achieving a net zero carbon Islington by 2030**

- 4.3.1. The Licensing Sub-Committee need to consider the impacts that that proposals will have on the environment. An impact is defined as any change to the environment, whether positive or negative, wholly or partially resulting from Council activities. Almost all human activity has some impact on the environment, and it is very unlikely that any activity will not have any implications.

4.4. Equalities Impact Assessment

- 4.4.1. The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.
- 4.4.2. An Equalities Impact Assessment is not required in relation to this report, because this is a decision relating to a Premises Licence application under the Licensing Act 2003.

4.5. Planning implications

- 4.5.1. The Planning and Development Section have the following comments in relation to the licensing application:
- 4.5.1.1. The property is not listed but is located within the Upper Street North Conservation Area;
- 4.5.1.2. Despite its name as the "The Florence Public House" the use of the property was confirmed in a Certificate of Lawful Use or Development on 15 August 2023 (P2023/1531/COL), as a use falling within Use Class E, as set out in the Use Classes Order 1987 (as amended);
- 4.5.1.3. On this basis, providing the use remains as a Use within Class E – (such as a restaurant) and alcohol is ancillary to food consumption, then there is no conflict in planning terms;
- 4.5.1.4. If the premises became a drinking establishment, as its primary function, then planning permission would be required; and
- 4.5.1.5. There are no planning conditions restricting opening hours or current live enforcement cases.

5. Conclusion and reasons for recommendations

5.1. That the Licensing Sub-Committee determines this application.

Appendices:

Appendix 1: application form;

Appendix 2: representations;

Appendix 3: suggested conditions and map of premises location.

Background papers:

- None.

Final report clearance:

Terrie Lane

Licensing Manager

Report author: Licensing Service

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E-mail: licensing@islington.gov.uk

**Application for a premises licence to be granted
under the Licensing Act 2003**

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

We Polygon Public House Limited

apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

Part 1 – Premises Details

Postal address of premises or, if none, ordnance survey map reference or description			
The Florence 50 Florence Street Islington			
Post town	London	Post code	N1 2DU

Telephone number at premises (if any)	
Non-domestic rateable value of premises	£ 37,500

Part 2 - Applicant Details

Please state whether you are applying for a premises licence as

Please tick yes

- | | | |
|---|-------------------------------------|-----------------------------|
| a) an individual or individuals * | <input type="checkbox"/> | please complete section (A) |
| b) a person other than an individual * | | |
| i. as a limited company | <input checked="" type="checkbox"/> | please complete section (B) |
| ii. as a partnership | <input type="checkbox"/> | please complete section (B) |
| iii. as an unincorporated association or | <input type="checkbox"/> | please complete section (B) |
| iv. other (for example a statutory corporation) | <input type="checkbox"/> | please complete section (B) |
| c) a recognised club | <input type="checkbox"/> | please complete section (B) |
| d) a charity | <input type="checkbox"/> | please complete section (B) |
| e) the proprietor of an educational establishment | <input type="checkbox"/> | please complete section (B) |
| f) a health service body | <input type="checkbox"/> | please complete section (B) |
| g) a person who is registered under Part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital | <input type="checkbox"/> | please complete section (B) |
| ga) a person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England | <input type="checkbox"/> | please complete section (B) |

- h) the chief officer of police of a police force in England and Wales please complete section (B)

* If you are applying as a person described in (a) or (b) please confirm:

Please tick yes

- I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or
- I am making the application pursuant to a
 - statutory function or
 - a function discharged by virtue of Her Majesty's prerogative

(A) INDIVIDUAL APPLICANTS (fill in as applicable)

Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/>	Ms <input type="checkbox"/>	Other Title (for example, Rev)	
Surname			First names		
Date of Birth old or over			I am 18 years <input type="checkbox"/> Please tick yes		
Nationality					
Current residential address if different from premises address					
Post Town				Postcode	
Daytime contact telephone number					
E-mail address (optional)					
Where applicable (if demonstrating a right to work via the Home Office online right to work checking service), the 9-digit 'share code' provided to the applicant by that service (please see note 15 for information)					

SECOND INDIVIDUAL APPLICANT (if applicable)

Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/>	Ms <input type="checkbox"/>	Other Title (for example, Rev)	
Surname			First names		
Date of Birth old or over			I am 18 years <input type="checkbox"/> Please tick yes		
Nationality					
Current residential address if different from premises address					

Post Town		Postcode	
Daytime contact telephone number			
E-mail address (optional)			
Where applicable (if demonstrating a right to work via the Home Office online right to work checking service), the 9-digit 'share code' provided to the applicant by that service (please see note 15 for information)			

(B) OTHER APPLICANTS

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name Polygon Public House Limited
Address Swalesmoor Farm, Swales Moor Road, Halifax, England, HX3 6UF
Registered number (where applicable) 11092248
Description of applicant (for example, partnership, company, unincorporated association etc.) Private Limited Company
Telephone number (if any)
E-mail address (optional)

Part 3 Operating Schedule

When do you want the premises licence to start?

**AS SOON AS
POSSIBLE**

If you wish the licence to be valid only for a limited period, when do you want it to end?

Day	Month	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

A

Please give a general description of the premises (please read guidance note1)

Polygon Public House Limited are a small independent operator who focus on high quality local community food-strong gastro offering. Currently, Polygon Public House Limited run and operate The Rose and Crown, Clapham. This site was taken on in 2021 and significantly refurbished from a tired traditional 'boozer' and transformed into a diverse and inclusive gastro-pub with a strong focus on high quality local British food and drinks.

The proposal behind this application is to follow the same path, and transform 50 Florence Street, a premises which operated as a local public house between 1860 and 2013, into an incredible premium gastro pub for the community.

The applicant previously submitted a new premises licence application, however following discussions with the residents and advice from the applicants planning advisors the application was withdrawn.

Before submission of the first application, the applicant held pre-application meetings with the Police, Licensing, Environmental Health and local residents of Florence Street.

A letter drop was initially undertaken of a radius of Florence Street surrounding the proposed premises, and a residents meeting on site was held with all those who could attend, and a representative from Islington licensing committee.

Following the residents' meeting, and meetings with the responsible authorities, all comments raised were taken on board and amendments were made to the application.

Since the first application, a further amendment has been made to the application to condition the premises to operate as a restaurant, and that alcohol is ancillary to food.

A bespoke comprehensive bank of conditions has been drafted and provided with the application which the applicant is confident will satisfy any concerns and show their commitment to uphold the licensing objectives.

The applicant has advised the licensing authority, Police, Environmental Health team and residents via email before submission of the second application to ensure complete clarity and transparency. The applicant also notified all parties upon submission of the application.

The application is for a community-led gastro pub. The applicant acknowledges their close proximity to residents, and want to express their strong desire to operate in harmony with local residents and provide a local, high-quality premises for all to enjoy.

Dealing with the licensing policy directly, and specifically the Angel and Upper Street Cumulative Impact Policy, the applicant has undertaken considerable engagement with all relevant parties and worked in partnership up to submission. The application is within Islington's Policy framework hours and is a food led mixed use venue, where alcohol is ancillary to food. Therefore, the premises is not alcohol-led, and is an exception to the Angel and Upper Street Cumulative Impact Policy as per paragraph 48(b).

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

What licensable activities do you intend to carry on from the premises?

(Please see sections 1 and 14 of the Licensing Act 2003 and Schedules 1 and 2 to the Licensing Act 2003)

Provision of regulated entertainment (please read guidance note 2)

Please tick all that apply

- a) plays (if ticking yes, fill in box A)
- b) films (if ticking yes, fill in box B)
- c) indoor sporting events (if ticking yes, fill in box C)
- d) boxing or wrestling entertainment (if ticking yes, fill in box D)
- e) live music (if ticking yes, fill in box E)
- f) recorded music (if ticking yes, fill in box F)
- g) performances of dance (if ticking yes, fill in box G)
- h) anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)

Provision of late night refreshment (if ticking yes, fill in box I)

Supply of alcohol (if ticking yes, fill in box J)

In all cases complete boxes K, L and M

A

Plays Standard days and timings (please read guidance note 7)			Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			Please give further details here (please read guidance note 4)		
Tue					
Wed			State any seasonal variations for performing plays (please read guidance note 5)		
Thur					
Fri			Non standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list (please read guidance note 6)		
Sat					
Sun					

B

Films Standard days and timings (please read guidance note 7)			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			Please give further details here (please read guidance note 4)		
Tue					
Wed			State any seasonal variations for the exhibition of films (please read guidance note 5)		
Thur					
Fri			Non standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list (please read guidance note 6)		
Sat					
Sun					

C

Indoor sporting events Standard days and timings (please read guidance note 7)			Please give further details (please read guidance note 4)		
Day	Start	Finish			
Mon					
Tue					

Wed			State any seasonal variations for indoor sporting events (please read guidance note 5) Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 6)
Thur			
Fri			
Sat			
Sun			

D

Boxing or wrestling entertainments Standard days and timings (please read guidance note 7)			Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	Please give further details here (please read guidance note 4)		
Mon					
Tue					
Wed			State any seasonal variations for boxing or wrestling entertainment (please read guidance note 5)		
Thur			Non standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list (please read guidance note 6)		
Fri					
Sat					
Sun					

E

Live music Standard days and timings (please read guidance note 7)			<u>Will the performance of live music take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			<u>Please give further details here</u> (please read guidance note 4)		
Tue					
Wed			<u>State any seasonal variations for the performance of live music</u> (please read guidance note 5)		
Thur					
Fri			<u>Non standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat					
Sun					

F

Recorded music Standard days and timings (please read guidance note 7)			<u>Will the playing of recorded music take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			<u>Please give further details here</u> (please read guidance note 4)		
Tue					
Wed			<u>State any seasonal variations for the playing of recorded music</u> (please read guidance note 5)		
Thur					
Fri			<u>Non standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat					
Sun					

G

Performances of dance Standard days and timings (please read guidance note 7)			<u>Will the performance of dance take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>			
				Outdoors	<input type="checkbox"/>			
				Both	<input type="checkbox"/>			
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 4)					
Mon								
Tue								
Wed						<u>State any seasonal variations for the performance of dance</u> (please read guidance note 5)		
Thur								
Fri						<u>Non standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat								
Sun								

H

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 7)			<u>Please give a description of the type of entertainment you will be providing</u>		
Day	Start	Finish	<u>Will this entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
Mon				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Tue			<u>Please give further details here</u> (please read guidance note 4)		
Wed					
Thur			<u>State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g)</u> (please read guidance note 5)		
Fri					
Sat			<u>Non standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sun					

I

Late night refreshment Standard days and timings (please read guidance note 7)			Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input checked="" type="checkbox"/>
Day	Start	Finish	Please give further details here (please read guidance note 4)		
Mon					
Tue					
State any seasonal variations for the provision of late night refreshment (please read guidance note 5)					
Wed					
Thur					
Fri	23:00	00:00			
Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list (please read guidance note 6)					
Sat	23:00	00:00			
Sun					

J

Supply of alcohol Standard days and timings (please read guidance note 7)			Will the supply of alcohol be for consumption (Please tick box) (please read guidance note 8)	On the premises	<input type="checkbox"/>
				Off the premises	<input type="checkbox"/>
				Both	<input checked="" type="checkbox"/>
Day	Start	Finish	State any seasonal variations for the supply of alcohol (please read guidance note 5)		
Mon	11:00	23:00			
Tue	11:00	23:00			
Non standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list (please read guidance note 6)					
Wed	11:00	23:00			
Thur	11:00	23:00			
Fri	11:00	00:00			
Sat	11:00	00:00			
Sun	11:00	23:00			

State the name and details of the individual whom you wish to specify on the licence as premises supervisor (Please see declaration about the entitlement to work in the checklist at the end of the form):

Name Josephine Savry
Date of birth

Address	
Postcode	
Personal Licence number (if known)	
Issuing licensing authority (if known)	

K

<p>Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 9)</p> <p>N/A</p>

L

<p>Hours premises are open to the public Standard days and timings (please read guidance note 7)</p>			<p>State any seasonal variations (please read guidance note 5)</p>
Day	Start	Finish	<p>Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list (please read guidance note 6)</p>
Mon	11:00	23:30	
Tue	11:00	23:30	
Wed	11:00	23:30	
Thur	11:00	23:30	
Fri	11:00	00:30	
Sat	11:00	00:30	
Sun	11:00	23:30	

M Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b,c,d,e) (please read guidance note 10)

<p>Please see attached conditions.</p>
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b) The prevention of crime and disorder

Please see attached conditions.

c) Public safety

Please see attached conditions.

d) The prevention of public nuisance

Please see attached conditions.

e) The protection of children from harm

Please see attached conditions.

Please tick yes


- I have made or enclosed payment of the fee or
- I have not made or enclosed payment of the fee because the application has been made in relation to the introduction of the late night levy
- I have enclosed the plan of the premises
- I have sent copies of this application and the plan to responsible authorities and others where applicable
- I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable
- I understand that I must now advertise my application
- I understand that if I do not comply with the above requirements my application will be rejected
- ***[Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships]*** I have included documents demonstrating my entitlement to work in the United Kingdom or my share code issued by the Home Office online right to work checking service (please read note 15).

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PERSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

Part 4 – Signatures (please read guidance note 11)

Signature of applicant or applicant’s solicitor or other duly authorised agent (See guidance note 11). **If signing on behalf of the applicant please state in what capacity.**

Declaration	<ul style="list-style-type: none"> • [Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15) • The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to work, or have conducted an online right to work check using the Home Office online right to work checking service which confirmed their right to work (please see note 15)
Signature	
Date	13/03/2024
Capacity	Poppleston Allen – Solicitors for and on behalf of the applicant

For joint applications signature of 2nd applicant or 2nd applicant’s solicitor or other authorised agent. (please read guidance note 13). **If signing on behalf of the applicant please state in what capacity.**

Signature	
Date	
Capacity	

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 14)

Poppleston Allen Solicitors
The Stanley Building
7 Pancras Square

Post town	London	Post code	N1C 4AG
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Telephone number (if any)	02038597751
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If you would prefer us to correspond with you by e-mail your e-mail address (optional)

f.faulkner@popall.co.uk

Notes for Guidance

1. Describe the premises, for example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.
2. In terms of specific regulated entertainments please note that:
 - Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
 - Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
 - Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
 - Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
 - Live music: no licence permission is required for:
 - a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not

- exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
- Recorded Music: no licence permission is required for:
 - any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.
 - Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
 - Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.
3. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
 4. For example the type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
 5. For example (but not exclusively), where the activity will occur on additional days during the summer months.
 6. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
 7. Please give timings in 24 hour clock (e.g. 16.00) and only give details for the days of the week when you intend the premises to be used for the activity.
 8. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.
 9. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for

example (but not exclusively) nudity or semi-nudity, films for restricted age groups or the presence of gaming machines.

10. Please list here steps you will take to promote all four licensing objectives together.
11. The application form must be signed.
12. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
13. Where there is more than one applicant, each of the applicants or their respective agent must sign the application form.
14. This is the address which we shall use to correspond with you about this application.
15. Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:

A licence may not be held by an individual or an individual in a partnership which is not a limited liability partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
- is subject to a condition preventing him or her from doing work relating to the carrying on of a licensable activity.

Any licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this in one of two ways:

1. by providing with this application copies or scanned copies of the documents which an applicant may provide to demonstrate their entitlement to work in the UK (which do not need to be certified) that are published on GOV.UK and in guidance issued under section 182 of the Licensing Act 2003.
2. by providing their 'share code' to enable the licensing authority to carry out a check using the Home Office online right to work checking service (see below)

Home Office online right to work checking service

As an alternative to providing a copy of original documents, applicants may demonstrate their right to work by allowing the licensing authority to carry out a check with the Home Office online right to work checking service.

To demonstrate their right to work via the Home Office online right to work check service, applicants should include in this application their 9-digit share code (provided to them upon accessing the service at <https://www.gov.uk/prove-right-to-work>) which, along with the applicant's date of birth (provided within this application), will allow the licensing authority to carry out the check.

In order to establish the applicant's right to work, the check will need to indicate that the applicant is allowed to work in the United Kingdom and is not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity.

An online check will not be possible in all circumstances because not all applicants will have an immigration status that can be checked online. The Home Office online right to work checking service sets out what information and /or documentation applicants will need in order to access the service. Applicants who are unable to obtain a share code from the service should submit copies of documents as set out above.

Your right to work will be checked as part of your licensing application and this could involve us checking your immigration status with the Home Office. We may otherwise share information with the Home Office. Your licence application will not be determined until you have complied with this guidance.

PLANNING DECISION NOTICE

Planning Potential Ltd
Magdalen House
148 Tooley Street
London
SE1 2TU



ISLINGTON

Development Management Service
Planning and Development Division
Community Wealth Building
PO Box 3333
222 Upper Street
LONDON N1 1YA

Case Officer: Andrew Jarratt

T: 020 7527 2958

E: planning@islington.gov.uk

Issue Date: 15 August 2023

Application No: P2023/1531/COL

(Please quote in all correspondence)

Dear Sir or Madam

Article 39 of the Town and Country Planning (Development Management Procedure)(England) Order 2015.

CERTIFICATE OF LAWFUL USE OR DEVELOPMENT (EXISTING DEVELOPMENT)

The Council of the London Borough of Islington hereby certifies that on **15 August 2023** the existing development described in the First Schedule below ("the proposal") in respect of the land specified in the Second Schedule below, ("the land") would have been lawful within the meaning of Section 191 of the Town and Country Planning Act 1990 (as amended), for the following reason(s):

Sufficient evidence has been submitted, chiefly in the form of the planning units established planning history, to demonstrate on a balance of probability that the existing lawful use of the premises would fall within Use Class E as set out in the Use Class Order 1987 (as amended 2020).

FIRST SCHEDULE

Certificate of Lawfulness (proposed) for use of basement (cellar), ground and first floors as restaurant (Class E)

PLAN NOS:

Proposed basement floor 100 Rev A, Proposed Ground Floor 101 Rev A, Proposed First Floor 102 Rev A, supporting statement, Site location plan 001, Existing Basement Plan 003, Existing Ground Floor 004, Existing first floor 005

SECOND SCHEDULE

Location: 50 Florence Street, London, N1 2DU

Yours faithfully



**KAREN SULLIVAN
SERVICE DIRECTOR - PLANNING AND DEVELOPMENT
AND PROPER OFFICER**

Your attention is drawn to any **INFORMATIVES** that may be listed below.

Notes

1. This certificate is issued solely for the purpose of Section 191 of the Town and Country Planning Act 1990 (as amended).
2. It certifies that the development specified in the First Schedule taking place on the land described in the Second Schedule was lawful, on the specified date and, thus, was not liable to enforcement action under Section 172 of the 1990 Act on that date.
3. This certificate applies only to the extent of the development described in the First Schedule and to the land specified in the Second Schedule. Any development which is materially different from that which already has planning permission or which differs from that described or which relates to other land may render the owner liable to enforcement action.
4. The effect of the certificate is also qualified by the proviso in Section 192(4) of the 1990 Act, as amended, which states that the lawfulness of a described use or operation is only conclusively presumed where there has been no material change, before the use is instituted or the operations begun, in any of the matters relevant to determining such lawfulness.

SUBSEQUENT REQUIREMENTS FOLLOWING THE GRANT OF PERMISSION

1. The Building Acts and Building Regulations

To ensure compliance with the Building Acts and Building Regulations, you should contact the Building Control Service regarding the development and any intended works.

T 020 7527 5999 E building.control@islington.gov.uk

2. Street Naming and Numbering

If the development results in changes to any postal address or addresses on the site, you should contact the Street Naming and Numbering section. Failure to do so can result in delays to conveyancing, the connection of services or the initiation of postal deliveries.

T 020 7527 2032 or 020 7527 2245 E address.management@islington.gov.uk

W <https://www.islington.gov.uk/planning/applications/street-naming-and-numbering>

3. Environmental Health, Trading Standards and Licensing

You may need to comply with various Acts and therefore you should contact Commercial and/or Residential Environmental Health and/or Trading Standards and/or Licensing.

The Licensing Team deal with premises that sell alcohol, provide entertainment, late night refreshment, gambling and special treatments such as beauty therapies, tattoos and saunas.

Commercial Environmental Health	T 020 7527 3816	E commercial.envh@islington.gov.uk
Trading Standards		E trading.standards@islington.gov.uk
Residential Environmental Health	T 020 7527 3083	E Residential.envh@islington.gov.uk
Licensing	T 020 7527 3031	E Licensing@islington.gov.uk

4. Inclusive Design and Access for Disabled People

The London Plan, Islington's Local Plan and relevant Supplementary Planning Documents and Part M of the Building Regulations require the creation/maintenance of an Inclusive Environment.

If you require any further information or advice on the application of the principles of Inclusive Design contact the Inclusive Design officers

T 020 7527 2394 E planning@islington.gov.uk

Other applicable standards and design guidance are set out in:

Inclusive Design in Islington SPD www.islington.gov.uk/inclusivedesign

Streetbook SPD www.islington.gov.uk/streetbook

Islington's Inclusive Landscape Design SPD www.islington.gov.uk/DownloadableDocuments/Environment/Pdf/ldf_pack/Inclusive_LandscapeDesign_SPD_January_2010.pdf

BS8300:2009 – Design of buildings and their approaches to meet the needs of disabled people

Inclusive Mobility www.dft.gov.uk/publications/inclusive-mobility

Approved Document M – Access to and use of buildings (Volume 1 Dwellings and Volume 2 buildings other than dwelling) <https://www.gov.uk/government/publications/access-to-and-use-of-buildings-approved-document-m>

Regardless of any Planning or Building Regulations approval your client and or future occupant may have duties under the Equalities Act 2010 (which supersedes the Disability Discrimination Act). Those duties include taking all reasonable steps to ensure a disabled person experiences no less favourable treatment, which will have implications for the design and management of premises

see: https://www.equalityhumanrights.com/sites/default/files/what_equality_law_means_for_our_business.pdf

5. Highways

In order to comply with all provisions of the Traffic Management Act (2004), Highways Act (1980), New Roads and Streetworks Act (1991) and/or other Highways matters, you should contact:

T 020 7527 2000 E public.realm@islington.gov.uk

There are various standards, guidance and licenses:

Hoardings, scaffolding, skips, overhanging structures, temporary crossover licenses and haulage routes and the like are regulated by the Streetworks Team.

T 020 7527 2000 E streetworks@islington.gov.uk

Tables and chairs licensing are regulated by the Street Trading Team.

T 020 7527 2000 E street.trading@islington.gov.uk

Parking suspensions require a minimum of 2 weeks notice.

T 020 7527 2000 E parkingsuspensions@islington.gov.uk

Any joint conditions survey required between Islington Council Highways and interested parties before commencement of building work

T 020 7527 2000 E public.realm@islington.gov.uk

Please note any damage to the public highway, or, any asset forming part of the public highway (including lighting, drainage and street furniture), alterations to road markings or parking layouts (must be agreed by Traffic and Parking) will be paid for by the developer.

All works to the public highway, unless otherwise legally agreed, must be undertaken by London Borough of Islington Highways Service. Works to the public highway will not commence until hoarding and major works around the development has been removed/completed. Before works commence on the public highway, the planning applicant must provide Islington Council's Highways Service with six months notice. All new statutory services must be complete prior to footway and/or carriageway works commencing.

All lighting works to be conducted by Islington Council Highways Lighting (or the PFI contractor) and not a nominee of the developer. Any proposed changes to lighting layout must meet the approval of Islington Council Highways Lighting. Consideration should be taken to protect the existing lighting equipment within and around the development site.

T 020 7527 2000 E streetlights@islington.gov.uk

Public highway, footway and carriageway crossfalls, will not be permitted to drain water onto private land or private drainage and vice versa.

6. Trees

Any trees which are the subject of a Tree Preservation Order or within a conservation area may not be lopped, felled, uprooted or wilfully damaged without permission. Should you wish to undertake any such works contact the Tree Service.

E planning@islington.gov.uk

7. Storage and Collection of Refuse

In order to ensure the intended approach/strategy to refuse, recycling, waste removal is acceptable, you should contact Street Environment Services.

T 020 7527 2000 E contact@islington.gov.uk

8. Nuisance from Construction Work

Noise from demolition and construction works is subject to control under the Control of Pollution Act 1974. You must carry out any building works that can be heard at the boundary of the site only between 08.00 and 18.00 hours Monday to Friday and 08.00 to 13.00 on Saturday and not at all on Sundays and Public Holidays. You are advised to consult the Pollution Team, Islington Council, 222 Upper Street London N1 1XR, or seek prior approval under Section 61 of the Act if you anticipate any difficulty in carrying out construction other than within the hours stated above.

T 020 7527 3258 E pollution@islington.gov.uk

9. Fire Precautions

If you require continued maintenance of fire precautions in existing buildings where no building work is planned contact the London Fire Brigade.

Address: Hackney, Islington & City FRS Team, London Fire Brigade, 3rd Floor Shoreditch Fire Station, Old Street, London, EC1V 9EY.

**APPLICANT'S RIGHTS FOLLOWING THE
GRANT OR REFUSAL OF PERMISSION**

1. Appeals to the Secretary of State

Should you (an applicant/agent) feel aggrieved by the decision of the council to either refuse permission or to grant permission subject to conditions, you can appeal to the Secretary of State for the Department of Communities and Local Government – Section 78 of the Town and Country Planning Act 1990 / Sections 20 and 21 of the Planning (Listed Building and Conservation Areas) Act 1990. Any such appeal must be made within the relevant timescale for the application types noted below, beginning from the date of the decision notice (unless an extended period has been agreed in writing with the council):

- **Six months:** Full (excluding Householder and Minor Commercial applications), listed building, Section 73 'variation/removal', Section 73 'minor-material amendment', extension of time, and prior approval applications.
- **12 weeks:** Householder planning, Householder prior approval and Minor Commercial applications.
- **8 weeks:** Advertisement consent applications.
- **No timescale:** Certificate of lawful development (existing/proposed) applications.

Where an enforcement notice has been issued the appeal period may be significantly reduced, subject to the following criteria:

- The development proposed by your application is the same or substantially the same as development that is currently the subject of an enforcement notice: **you must appeal 28 days of the date of the application decision.**
- An enforcement notice is served **after the decision on your application** relating to the same or substantially the same land and development as in your application and if you want to appeal against the council's decision you are advised to appeal against the Enforcement Notice and to do so before the Effective Date stated on the Enforcement Notice.

Appeals can be made online at: <https://www.gov.uk/appeal-planning-decision>. If you are unable to access the online appeal form, please contact the Planning Inspectorate to obtain a paper copy of the appeal form on 0303 444 5000

The Secretary of State can allow a longer period for giving notice of an appeal but will not normally be prepared to use this power unless there are special circumstances which excuse the delay in giving notice of appeal.

The Secretary of State need not consider an appeal if it seems to the Secretary of State that the local planning authority could not have granted planning permission for the proposed development or could not have granted it without the conditions they imposed, having regard to the statutory requirements, to the provisions of any development order and to any directions given under a development order.

If you intend to submit an appeal that you would like examined by Inquiry then you must notify the Local Planning Authority (planning@islington.gov.uk) and Planning Inspectorate (inquiryappeals@planninginspectorate.gov.uk) at least 10 days before submitting the appeal. [Further details are on GOV.UK.](#)

2. Subsequent Application Fees

No planning fee would be payable should a revised application be submitted within 12 months of the decision. This 'fee waiver' is permitted only where the new application meets the following criteria:

- the applicant is the same as the applicant of the original application
- site boundary is the same as the site boundary of the original application
- the nature of development remains the same.

3. Purchase Notices

If either the local planning authority or the Secretary of State refuses permission to develop land or grants it subject to conditions, the owner may claim that the owner can neither put the land to a reasonably beneficial use in its existing state nor render the land capable of a reasonably beneficial use by the carrying out of any development which has been or would be permitted.

In these circumstances, the owner may serve a purchase notice on the Council. This notice will require the Council to purchase the owner's interest in the land in accordance with the provision of Chapter 1 of Part 6 of the Town and Country Planning Act 1990.

4. General Information

A planning permission does not constitute a listed building consent. Listed building consent is required before any works of development or alteration (internal or external) are undertaken to a building included on the Statutory List of Buildings of Architectural or Historic Interest.

The grant of a permission does not relieve the applicant/developer of the necessity of complying with any local Acts, Regulations, Building By-laws, private legislation, and general statutory provisions in force in the area or modify or affect any personal or restrictive covenants, easements etc., applying to or affecting either the land to which the permission relates or any other land or the rights or any person(s) or authority(s) entitled to benefit thereof or holding an interest in the property.

A development for which permission is granted may require new rights over other people's land such as: rights to receive light and air, rights of way, access, freeholder consent, party wall award. In such situations it is appropriate to seek professional advice. Please be aware that as such matters relate are private law matters, the council cannot advise you. If planning permission is given in respect of land adjoining land belonging to the council or another public authority, you are advised to consult that authority in its capacity as landowner about your proposals. Examples of land belonging to the council include: Public Parks, Gardens, Housing Estates, Estate Roads and Public Buildings such as Council Offices, Libraries and Swimming Pools.

- 5. If you require further advice please visit our website at www.islington.gov.uk or email planning@islington.gov.uk**

Community Infrastructure Levy (CIL) Note Accompanying Planning Permission

1. Under the terms of the Planning Act 2008 (as amended) and Community Infrastructure Levy Regulations 2010 (as amended), a development which has been granted planning permission becomes a CIL chargeable development if it proposes one or more new dwellings, or more than 100sqm of new build floorspace.
2. Islington Council is the CIL Collecting Authority for developments in Islington and collects both the London Borough of Islington CIL and the Mayor of London's CIL, which goes towards funding Crossrail 1 and 2.
3. The Council will use the [CIL Additional Information form](#) submitted with the planning application, alongside other application documents, to determine whether the application is CIL chargeable and to calculate the CIL charge.
4. If your application is deemed to be CIL liable, the charges will be calculated in accordance with the Community Infrastructure Regulations 2010 (as amended) and the applicable CIL rates from the [Islington CIL Charging Schedule](#) and the [Mayor of London's CIL Charging Schedule](#).
5. The CIL is charged in pounds per square metre and is calculated by multiplying the applicable CIL rate by the proposed gross internal area (GIA) proposed by the development. The floorspace of existing buildings to be retained or demolished as part of the development will be deducted from the CIL chargeable area if part of the existing building has been in its lawful use for at least six months in the three years prior to permission being granted.
6. After permission is granted, the Council will issue a **CIL Liability Notice** if CIL liability has been triggered, which will set out the combined Islington CIL and Mayor of London CIL charge payable on commencement of the development. The CIL charge will also be registered as a Local Land Charge against the relevant land.
7. **One (or more) of the development parties must assume liability to pay CIL for a CIL chargeable development by submitting an [Assumption of Liability Notice](#).** In the absence of this form, liability will default to site owner(s).
8. A development may be eligible for relief or exemption from CIL if it includes affordable housing, is owned by a charity and will be used wholly or mainly for charitable purposes, or is a self-build project. Relief or exemption must be claimed prior to commencement by submitting the appropriate claim form. Further information can be found on the GOV.UK website at <https://www.gov.uk/guidance/community-infrastructure-levy> .
9. Islington Council and the Mayor of London do not have a policy for granting discretionary charitable relief or exceptional circumstances relief and will not accept claims made on this basis.
10. **You must inform the Council when the development is going to start by submitting a [Commencement Notice](#)**
11. Once the Council has been notified that development works have commenced, a **CIL Demand Notice** will be issued setting out the total amount payable, how to pay, and when payment is due.
12. Failure to submit a valid Assumption of Liability Notice and Commencement Notice prior to commencement of the development may result in surcharges being imposed, and you will not benefit from the 60 day payment window.
13. Late payment interest and surcharges will be imposed if payment is not received by the due date.
14. Continued failure to pay CIL liabilities due will result in the Council initiating enforcement action, including serving a CIL stop notice prohibiting further development on the site, and applying to a magistrates' court for a Liability Order to recover the debt through the seizure of assets.

Further information on CIL and all CIL forms are available on the Islington website at [Islington.gov.uk CIL-information](https://www.islington.gov.uk/cil-information), and the Planning Portal website at [www.https://www.planningportal.co.uk/cil](https://www.planningportal.co.uk/cil). Guidance on the Community Infrastructure Levy can be found on the GOV.UK website at www.gov.uk/guidance/community-infrastructure-levy.

For further information on CIL please contact the Developer Contributions Team at cil@islington.gov.uk.

Florence Conditions

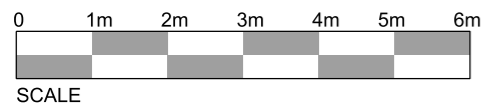
1. CCTV shall be installed, operated, and maintained, to function all times that the premises is open for licensable activities. Said CCTV will comply with the following criteria:
 - a. The licensee will ensure that the system is checked every two weeks to ensure that the system is working properly and that the date and time are correct.
 - b. A record of these checks, showing the date and name of the person checking, will be kept and made available to the police or other authorised officer on request;
 - c. The Police will be informed if the system will not be operating for longer than one day of business for any reason;
 - d. One camera will show a close-up of the entrance to the premises, to capture a clear, full length image of anyone entering;
 - e. The system will provide full coverage of the interior of the premises and any exterior part of the premises accessible to the public;
 - f. The system will record in real time and recordings will be date and time stamped;
 - g. At all times during operating hours, there will be at least 1 member of staff on the premises who can operate the system sufficiently to allow Police or authorised Council officers to view footage on request.
 - h. Recordings will be kept for a minimum of 31 days and downloaded footage will be provided free of charge to the police or other authorised officers on request (subject to the Data Protection Act 2018) within 24 hours of any request .
 - i. Signage stating that CCTV is in operation will be clearly and prominently displayed at the premises.
 - j. The use of CCTV at the premises shall be registered with the Information Commissioners Office [ICO].
2. In the event that crime or serious disorder is, or appears to have been, committed on the premises, the management will immediately ensure that:
 - a. The police and, where appropriate, the London Ambulance Service, are called immediately;
 - b. As far as is safe and reasonable practicable, all measures will be taken to apprehend any identified suspects pending the arrival of the police;
 - c. As far as is safe and reasonable practicable, all measures will be taken to preserve any identified crime scene pending the arrival of the police;
 - d. Any and all appropriate measures are taken to fully protect the safety of all persons present on the premises at all times during operating hours.
3. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
4. Loudspeakers shall not be located in the entrance and exit of the premises or outside the building.
5. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.

6. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
7. A direct telephone number for the premises management shall be made publicly available and provided to local residents and businesses in the vicinity.
8. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
9. The premises will operate the 'Challenge 25' proof of age scheme.
 - a. All staff will be fully trained in its operation.
 - b. Only physical production of suitable forms of photographic identification, such as passport or UK driving licence , or a holographically marked PASS scheme cards , will be accepted. A screenshot or digital document copy will not be sufficient.
10. A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the name of the member of staff who refused the sale. The record shall be available for inspection at the premises by the police or an authorised officer of the City Council at all times whilst the premises is open.
11. An incident log shall be kept at the premises, and made available on request to the police or an authorised officer, which will record:
 - a. Any and all allegations of crime or disorder reported at the venue
 - b. Any and all complaints received by any party
 - c. Any faults in the CCTV system
 - d. Any visit by a relevant authority or emergency service
 - e. Any and all ejections of patrons
 - f. Any refusal of the sale of alcohol
12. The premises licence holder shall ensure that any patrons drinking and/or smoking outside the premises do so in an orderly manner and are properly supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.
13. After 22:00 hours, customers shall not enter or leave the premises from the door on the easterly side of the premises (furthest away from Upper Street), except in the event of an emergency.
14. All windows and external doors leading onto Florence Street shall be kept closed after 22:00 hours except for the immediate access and egress of persons.
15. There shall be no sales of alcohol for consumption off the premises after 22:00 hours.
16. Patrons permitted to temporarily leave and then re-enter the premises after 22:00, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.

17. Patrons permitted to temporarily leave and then re-enter the premises to smoke shall be directed towards a designated smoking area defined as 'Designated Smoking Area' on the licensing plan.
18. Notices shall be displayed within the premises advising customers to not take drinks outside after 22:00 and directing them to the designated smoking area.
19. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 22:00 hours and 07:00 hours on the following day.
20. No collections of waste or recycling materials (including bottles) from the premises shall take place between 22:00 and 07:00 hours on the following day.
21. No deliveries from the premises, either by the licensee or a third party shall take place between 22:00 and 07:00 hours on the following day.
22. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
23. The licence holder will at all times maintain adequate levels of staff and security . Such staff and security levels will be disclosed , on request , to the Licensing Authority and the Police.
24. The need for door supervisors will be assessed by way of risk assessment and cognisance will be taken of any police advice.
25. The licensee shall ensure that all staff are trained on relevant matters , including the conditions of the premises licence , age restricted products and the operation of the CCTV system and how to deal with visits from authorised officers. The licensee shall keep written records of training and instructions given to each member of staff, detailing the areas covered to include the Licensing Objectives, identifying persons under 25, making a challenge, acceptable proof of age & checking it, making & recording a refusal, avoiding conflict & responsible alcohol retailing. Staff shall sign to confirm that they have received and understood the training. All staff who work at the till will be trained for their role on induction and be given refresher training every six months. The written training records kept for each staff member will be produced to police & authorised council officers on request.
26. The premises shall not be hired out to any third party promoters.
27. The premises to operate a zero-tolerance policy to drugs.
28. The premises licence holder shall endeavour to eliminate or minimise any nuisance arising out of its licensable activities. In doing so the premises licence holder will work with enforcement authorities where any issues are identified. A complaints procedure will be maintained in order that local residents have a means of contact if necessary.
29. Noise or vibration must not emanate from the premises so as to cause a nuisance to nearby properties.
30. Noise and/or Odour from any flue used for the dispersal of cooking smells serving the building shall not cause a nuisance to the occupants of any properties in the vicinity. Any

filters, ducting and extract fan shall be cleaned and serviced regularly.

- 31.** In the event of a noise/nuisance complaint substantiated by an authorised officer, the licensee shall take appropriate measures in order to prevent any recurrence.
- 32.** An External Management Policy shall be in force for the premises and each member of staff shall receive training in it and the policy shall be available for inspection by the Licensing Authority and the Police.
- 33.** The supply of alcohol at the premises shall only be to a person seated taking a substantial table meal there and for consumption by such a person as ancillary to their meal.



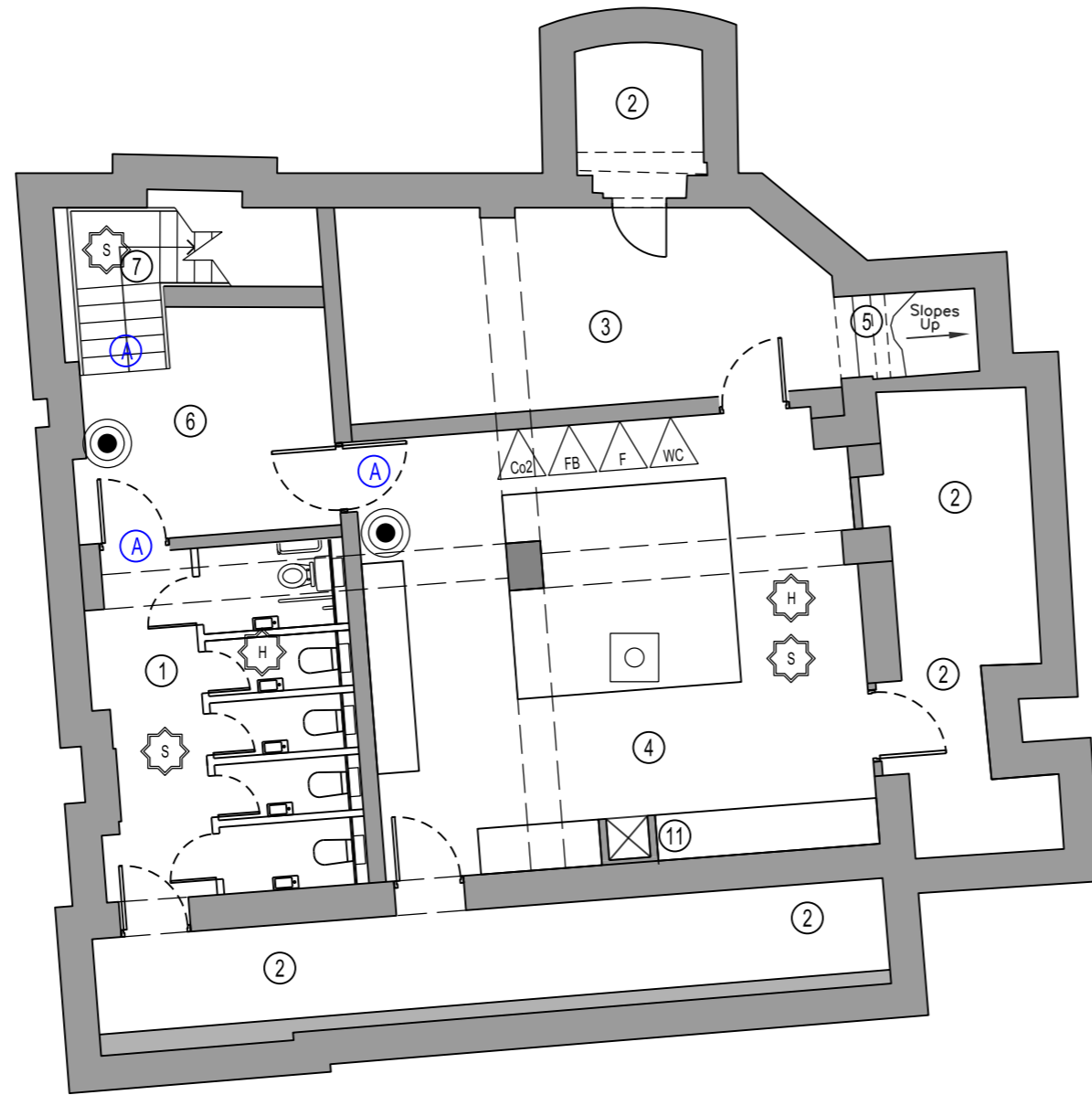
--- AREA FOR LICENCED ACTIVITIES

▽ ENTRANCE

FIRE EQUIPMENT - THE LOCATION OF ANY FIRE SAFETY EQUIPMENT AND ANY OTHER SAFETY EQUIPMENT IS SHOWN AS AT PRESENT. THIS MAY CHANGE OR BE ALTERED FOLLOWING THE CONSULTATION AND AGREEMENT FROM THE FIRE SAFETY OFFICER.

ANYTHING SHOWN ON THIS PLAN WHICH IS NOT REQUIRED BY THE PLAN REGULATIONS IS FOR ILLUSTRATIVE PURPOSES ONLY, AND DOES NOT FORM PART OF THE PREMISES LICENCE. THE LOCATION AND TYPE OF ANY FIRE SAFETY AND ANY OTHER SAFETY EQUIPMENT IS SHOWN AS AT PRESENT. THIS MAY BE VARIED FROM TIME TO TIME WITH THE AGREEMENT OF THE FIRE OFFICER OR AFTER A FIRE RISK ASSESSMENT

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- ① UNISEX TOILETS
- ② STORE
- ③ CHILLER
- ④ KITCHEN
- ⑤ SERVICE HATCH
- ⑥ LOBBY
- ⑦ STAIRS TO BASEMENT
- ⑧ DISABLED WC
- ⑨ RESTAURANT AREA
- ⑩ SERVERY AREA
- ⑪ DUMB WAITER
- ⑫ STAIRS UP TO FIRST FLOOR
- ⑬ STAIRS UP TO SECOND FLOOR

PROPOSED BASEMENT PLAN

C	14.02.24	BASEMENT LAYOUT UPDATED	WCS
B	25.10.23	BASEMENT LAYOUT REVISED	WCS
A	25.11.22	DRAWING REVISED FOLLOWING COMMENTS FROM CLIENT	WCS
REV.	DATE	NOTES	INT.

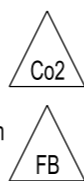
CLIENT / PROJECT
 THORNTON MEAT COMPANY
 THE FLORENCE TAVERN, FLORENCE ST
 LONDON - N1 2DU
 DRAWING TITLE
 PROPOSED LICENCING PLANS
 BASEMENT LEVEL

LICENCING APPLICATION			
DATE	DRAWN	SCALE @ A1 / A3	
22.11.22	WCS	1:100/1:50	
PROJECT NUMBER	UNIT / BLOCK	CI / IFS CODE	TYPE A NUMBER LETTER
11447	P	010	C
100 London Road Salford	L	04 Yorks Dukin	P D
THE RATCLIFFE GROVES PARTNERSHIP			
LONDON 100 LONDON ROAD LONDON WC1R 4ER T: 020 7606 8666 E: london@rgpuk.com www.rgpuk.com			
MANCHESTER 105 MANCHESTER ROAD BURY LANCASHIRE OL8 1TD T: 0161 797 6000 E: manchester@rgpuk.com			



Break Glass Unit

Fire suppression system built within cooker



Co2 Extinguisher



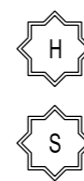
Fire Blanket



Foam Extinguisher



Wet Chemical

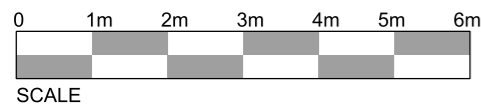


Heat detector with sound base



Smoke detector with sound base

Supply and installation of fire safety signs it should be specified that the design, position and location of the fire safety signs conform to BS EN ISO7010 and BS5499.



ENTRANCE

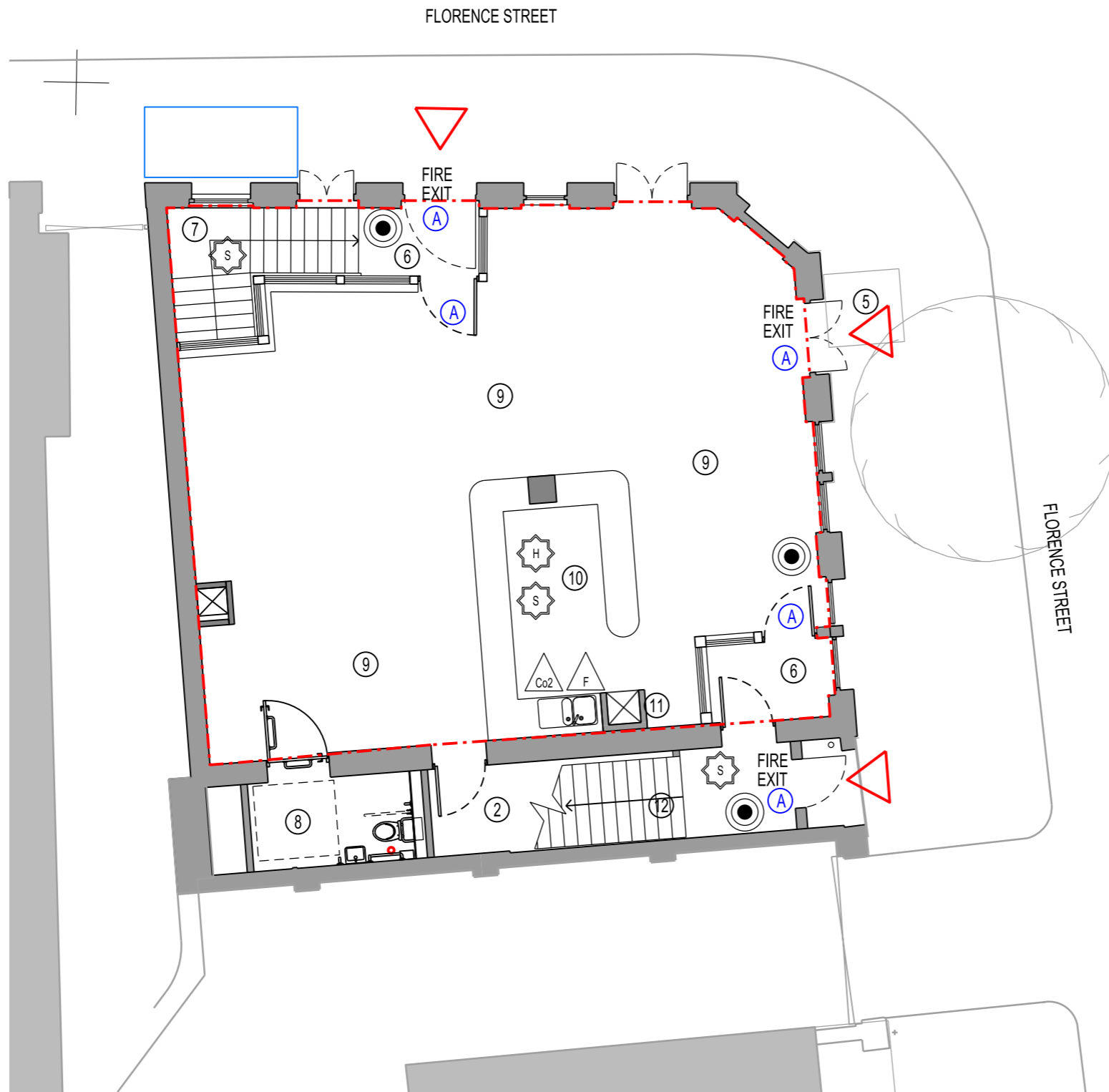
--- AREA FOR LICENCED ACTIVITIES

▭ DESIGNATED AREA FOR SMOKER

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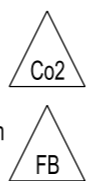
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- ⑪ DUMB WAITER
- ⑫ STAIRS UP TO FIRST FLOOR
- ⑬ STAIRS UP TO SECOND FLOOR

PROPOSED GROUND FLOOR PLAN



Break Glass Unit

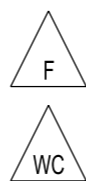
Fire suppression system built within cooker



Co2 Extinguisher



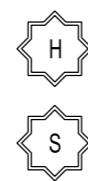
Fire Blanket



Foam Extinguisher



Wet Chemical



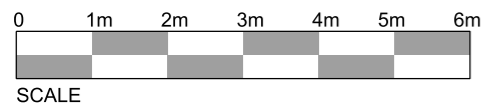
Heat detector with sound base



Smoke detector with sound base

Supply and installation of fire safety signs it should be specified that the design, position and location of the fire safety signs conform to BS EN ISO7010 and BS5499.

B	15.02.24	LICENSE BOUNDARY ADJUSTED	WCS
A	14.02.24	INTERNAL LAYOUT UPDATED	WCS
REV.	DATE	NOTES	INT.
CLIENT / PROJECT			
THORNTON MEAT COMPANY			
THE FLORENCE TAVERN, FLORENCE ST			
LONDON - N1 2DU			
DRAWING TITLE			
PROPOSED LICENCING PLANS			
GROUND FLOOR			
STATUS			
LICENCING APPLICATION			
DATE	DRAWN	SCALE @ A1 / A2	
26.10.23	WCS	1:100/1:50	
PROJECT NUMBER	UNIT / BLOCK	CI / IFS CODE	TYPE A NUMBER / REVISION LETTER
11447	P	011	B
100 London Road London WC1R 4ER T: 020 7606 8666 E: london@rgp.com www.rgp.com	105 MANCHESTER ROAD BURY LANCASHIRE OL8 1TD T: 0161 797 6000 E: manchester@rgp.com		



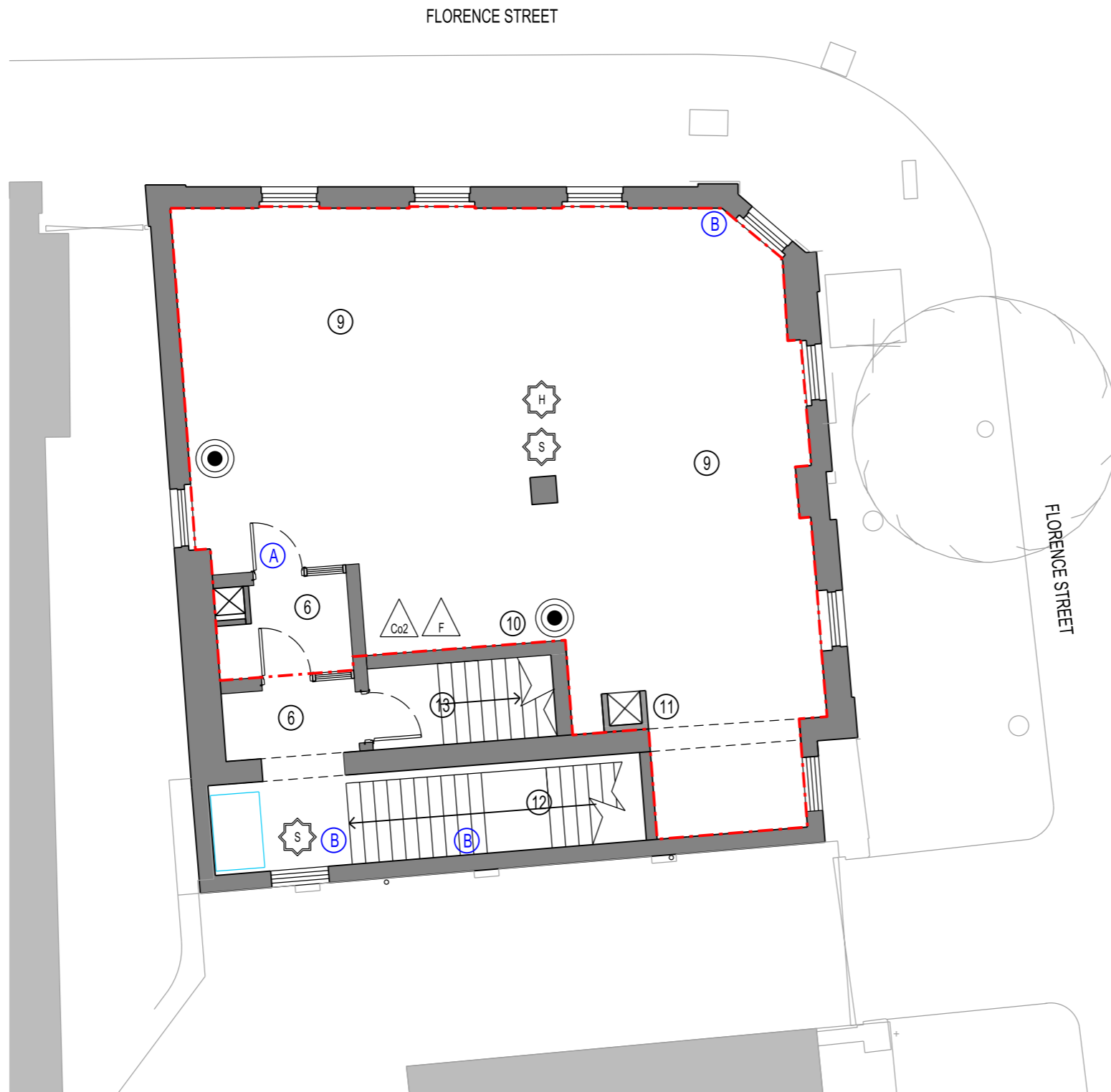
--- AREA FOR LICENCED ACTIVITIES

▽ ENTRANCE

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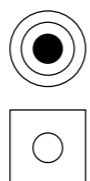
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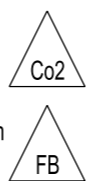
- ① UNISEX TOILETS
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PROPOSED GROUND FLOOR PLAN



Break Glass Unit

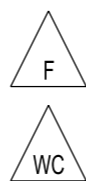
Fire suppression system built within cooker



Co2 Extinguisher



Fire Blanket



Foam Extinguisher



Wet Chemical



Heat detector with sound base



Smoke detector with sound base

Supply and installation of fire safety signs it should be specified that the design, position and location of the fire safety signs conform to BS EN ISO7010 and BS5499.

B	15.02.24	LICENSE BOUNDARY ADJUSTED	WCS
A	14.02.24	INTERNAL LAYOUT REVISED	WCS
REV.	DATE	NOTES	INT.

CLIENT / PROJECT
 THORNTON MEAT COMPANY
 THE FLORENCE TAVERN, FLORENCE ST
 LONDON - N1 2DU
 DRAWING TITLE
 PROPOSED LICENCING PLANS
 FIRST FLOOR

STATUTORY LICENCING APPLICATION

DATE	26.10.23	DRAWN	WCS	SCALE @ A1 / A2	1:100/1:50
PROJECT NUMBER	11447	UNIT / BLOCK	P	TYPE & NUMBER	012
DRAWING NO.	11447	REV.	B	REVISION	

18 BEDFORD ROW
 LONDON WC1R 4EJ
 T: 020 7606 8666 E: london@rgp.co.uk
 www.rgp.co.uk

MANCHESTER
 105 MANCHESTER ROAD
 BURY LANCASHIRE OL8 1TD
 T: 0161 797 6000 E: manchester@rgp.co.uk

Whitton, Daniel

From: [Redacted]
Sent: 21 March 2024 18:30
To: Licensing
Subject: The Florence 50 Florence Street

[External]

To whom it may concern

i live at number [Redacted] and which to object to the application for New premises License at The Florence Public house, 50 Florence street, N1 2DU.

i live [Redacted] the Florence and have lived here for over 29 years so have known the premises for some time including when it was a trading pub and not.

Florence Street is a purely residential street and my main objections to this license being granted are based around first hand knowledge of the licensing objectives as set out in the governments white paper with relation to Crime and disorder and public safety.

i am a personal license holder in Islington License No: [Redacted] and i have been a licensee in london for over 25 yrs,

when the Florence last operated there were constant Drug dealers using the premises as a convenient meeting spot at all times of the day and night, this was facilitated but drinking outside the premises which in turn lead to higher disturbing noise levels coming from people talking and shouting loudly.

Florence street is a family street with a number of young children living in houses [Redacted] and any drinking outside the Bar would result in higher noise levels which would clearly affect the families in the area. as with a number of other public houses in residential streets in islington i believe there is no need to allow drinking outside when the public highway is being blocked.

As i have witnessed first hand in this premises, when people are allowed to consume alcohol on the street they have very little regard for the residents and in the past chained their bikes to our fences and at times sat on car bonnets, if confronted about the bikes and other behaviour issues outside the venue this could lead to a health and safety issue as well as possible crime and disorder.

i therefore ask that you deny this application.

if this application is to be granted i would ask that the terminal hour be set at 11pm Monday - Sunday and the license is for the sale of alcohol to be consumed ON the premises only there is no reason why this premises should need to trade past 11pm unless its sole purpose is for the sale of alcohol.

i would also ask that alcohol should only be ancillary to substantial food being served.

Thank you for your consideration .

██████████

Alcohol and Entertainment Licences
Islington Council
222 Upper Street
London
N1 1XR
By email to: licensing@islington.gov.uk

Representation against an application for a New Premises Licence at The Florence, 50 Florence Street N1 2DU

Dear Sirs,

This is a representation against the Application for a new Premises Licence at The Florence, 50 Florence Street N1 2DU, submitted by Polygon Public House Limited on 13th March 2024.

We live [REDACTED] 50 Florence Street and enjoy living on a quiet street - the grant of a new premises licence for 50 Florence Street will significantly interfere with the peaceful enjoyment of our home and negatively impact our health.

The application for a premises licence for 50 Florence Street should be refused for the following reasons:

- The applicant's management has a history of non-compliance with their licence at their existing premises, the Rose & Crown, in Clapham. A Freedom of Information ("FOI") request to Lambeth Council shows numerous complaints from neighbours relating to anti-social behaviour, nuisance caused by loud music, non-compliance with their tables and chairs licence and customers drinking outside the controlled drinking zone. This is inconsistent with **Licensing Policies 2 & 8 (Location/Cumulative Impact/Saturation & Management Standards)**.
- The applicant's proposal does not qualify as a possible exception to the Angel and Upper Street Cumulative Impact Policy (**Licensing Policy 3: Cumulative Impact**) as it is not a small premise with no more than fifty persons.
- The applicant's proposal will cause a public nuisance. By closing at 23:30 Monday-Thursday and 00:30 Friday and Saturday and then allowing deliveries/waste collections at 07:00 the following morning this will leave insufficient quiet time for residents to get the NHS's 7-9 hours' sleep. Due to the architecture of Florence Street, any noise (even at a very low level) travels into nearby homes. The noise from patrons drinking or smoking outside, open windows or doors at 50 Florence Street, and patrons entering / leaving will create disturbance at night whilst we are sleeping and during the day, when we are working from home. When 50 Florence Street previously operated as a pub there were 37 registered noise complaints between June 2005 and August 2012. 89% of these were either during the applicant's proposed hours of operation or within 15 minutes of the proposed closing time. This is inconsistent with **Licensing Policy 22 (Public Nuisance)**.
- The application has many features of a pub that are inconsistent with operating a restaurant and thereby contravenes the building's ground and first floor restaurant (Class E) planning

status. This is inconsistent with **Licensing Policy 1 (Development Planning) and Licensing Policy 4 (off premises sales)**.

- The application includes the late-night refreshments until midnight on Friday and Saturday. This is inconsistent with operating a restaurant as restaurants typically close much earlier once people have finished their evening meal.
- In correspondence with the applicant's solicitor, the applicant has confirmed that they "would like to retain the flexibility...to permit customers to drink outside during a short period of their meal". This makes no sense given condition 32 and strongly suggests the applicant is seeking to operate the premises as a pub. This is reinforced by conditions 8, 12, 16, 18 and 32, which also contemplate customers drinking and smoking outside. If the applicant genuinely intends to operate 50 Florence Street as a restaurant and serve alcohol only to those "seated taking a substantial table meal and for consumption...as ancillary to their meal", there is no need for the premises licence to allow outside drinking.
- The application includes the sales of alcohol off premises and Condition 15 states that there will be no sales of alcohol for consumption off the premises after 10pm. As noted above, if the applicant genuinely intends to operate 50 Florence Street as a restaurant, with alcohol served only to those "seated taking a substantial table meal and for consumption...as ancillary to their meal", there should be no need for any off sales of alcohol at any time. Off sales would also be contrary to **Licensing Policy 4**, which creates a rebuttable presumption against the grant of licences for off sales. The garage behind 50 Florence Street already sells alcohol so any off sales from 50 Florence Street will add to street drinking on Florence Street.
- There is significant risk that the applicant seeks to operate 50 Florence Street as a pub since the application says the "proposal behind this application is to follow the same path [as The Rose and Crown]", which is an alcohol-led pub.
- Planning application P2024/0591/FUL (<https://planning.islington.gov.uk/NorthgatePublicDocs/00696822.pdf>) shows a bar on the ground floor.
- There is a designated outside smoking area.

In addition, although the applicant claims to want to create "an incredible premium gastro pub for the community", we have seen no genuine attempt to engage with the Florence Street community and address our concerns. Josie Savry was combative in both the on-site meeting in late 2022 and the follow up meeting at Islington Council in March 2023. There has been no effort to engage with the community in relation to this latest application, or to explain how the proposal will differ given planning use class E only permits operation as a restaurant rather than a pub. We have also engaged with the applicant's solicitor through our lawyer, to give them an opportunity to address the inconsistencies in their application. They have not done so.

It is not possible to sufficiently mitigate the impact of this application on the local residents and hence the application should be refused. However, if such a licence were to be approved it should have the amended conditions outlined at the end of this representation.

Yours faithfully,

[Redacted signature]

Introduction

Despite its proximity to Upper Street, Florence Street remains a quiet residential street, particularly since the introduction of the St Mary’s Low Traffic Neighborhood (LTN). Many residents (ourselves included) have young families.

The location of the 50 Florence Street is on the inside of a 90-degree bend and is surrounded by four storey terraced houses of Victorian construction and which reflect sound (see appendix D for photos). The combination of architecture and corner location make for a poor acoustic environment where even quiet sounds can be clearly heard inside the surrounding houses.

Compliance Culture of the Applicant and the Designated Premises Supervisor

The application should be rejected due to current management having a poor compliance history. As per Licensing Policies 2 and 8, past compliance history of current management is a relevant consideration for the Licensing Authority.

Pursuant to a Freedom of Information request submitted in early 2023 to Lambeth Council, we have received details of multiple complaints during 2021 and 2022 from residents in respect of the Applicant’s other licenced premise, The Rose & Crown (for which Josephine Savry is also the Designated Premises Supervisor (DSP)). Copies of the complaints are included in Appendix E and for ease of reference a summary is set out in Table 1 below. We are very concerned to learn of repeated non-compliance by the applicant and the DSP with the terms of their Premises Licence and Tables and Chairs Licence and the apparent lack of concern for nuisance caused to local residents. A further Freedom of Information request has been submitted to Lambeth Council in March 2024, but we are still awaiting a response to this request.

We also spoke with Dave Watson, the licensing officer representing the police in Lambeth. Dave mentioned that the Rose & Crown came to his attention when Covid restrictions started to be lifted as there were noise complaints and potential breach of licensing conditions. These issues recur each year.

Licensing Policy 8 states “Where there is a history of non-compliance associated with the management of the premises the Licensing Authority is unlikely to grant a new or variation application...”. Table 1 below is highly suggestive of a history of non-compliance associated with the management of the applicant.

Table 1: Rose & Crown complaints

Date	Summary of complaint
[Undated]	Complaint from resident regarding nuisance caused by loud music playing after 10pm and large groups of patrons gathering outside

24/04/[2021]	Complaint from resident regarding abuse from drunken patrons at the Rose & Crown ("R&C") standing outside the designated seating and blocking the highway. The complaint also mentions that the R&C does not push back their tables and chairs each evening or display a copy of their licence and that <i>"over the last couple of weeks have been numerous and unpleasant problems with the Rose and Crown. On speaking to one of my Local Councillors, I was told a number of other complaints have been made and that licensing have twice visited the premises and that the Police had also been alerted"</i>
[Undated]	Complaint from resident regarding the R&C placing tables and chairs outside its permitted curtilage including under the bedroom windows of No 3 and No 3A The Polygon causing disturbance from patrons and failing to display their Table & Chairs licence.
[Undated]	Complaint from resident regarding non-compliance by the R&C with their premises licence and their tables and chairs licence, stating that "The Rose & Crown are again not containing their clients drinking within the pub or their external areas. They are positively encouraging the situation by putting additional tables and chairs outside their designated external area and serving their customers at these tables. On one side these additional tables are in front of residential property. In addition, they do not try to stop or control their customers taking their drinks outside the pub to drink in the Controlled Drinking Zone. From last year, they know from conversations with the Police that their Liquor Licence and Tables and Chairs Licence prohibits this but continue to do so. This is leading to: Disturbance to adjoining residential units and areas, Greater anti social behaviour, Considerable litter left overnight, Unpleasant confrontation between inebriated customers, pedestrians and vehicle drivers....The Rose & Crown should be; Be forced to employ doormen (like the Sun and Bar 32 do) so that no drinks are taken outside the designated area"
17/07/2022	Email from a resident to the council referring to a meeting between police and the Rose & Crown (R&C) reminding R&C of authorisation in respect of outside area and stating that R&C have continued to put extra tables beyond their curtilage, causing disturbance to residents from cigarette smoke and noise from patrons.
18/07/2022	Further email from a resident supporting claims in email of 17/07, stating that "The Rose & Crown have been warned this year and last year. They have been the cause of numerous anti social behaviour, disturbance and health and safety issues by trading outside their licenced area". Resident also states that just before 11pm, they witnessed: (1) patrons outside the licenced area; (2) an obstruction on the highway and (3) "a half naked man was lying asleep/drunk very close to the front door of 3 The Polygon" The complaint goes on to say "I walked past the premises on Saturday and Sunday evening and the problems were there again. The Sun, The Prince of Wales and Bar 32 operate within their Licences. I have copied this email to various of my neighbours as they have said they have similar issues and I hope they can help you emailing you the problems they have witnessed."
18/07/2022	Reply from council stating that relevant officers have been advised and trust that further action will be taken. The matter will be kept under review.
20/07/2022	Further reply from council cc'ing licensing team
21/07/2022	Email from councillor stating that appropriate officers have visited R&C owner to discuss complaints and the reasons why they could not allow additional seating on the square. Councillor states that "I trust this will be the end of the matter, but if the owner persists in allowing additional seating, I gather that senior management will consider revoking the licence"

21/07/2022	Emails x2 from resident to councillor stating that they have witnessed the R&C putting out additional seating each day outside their licenced area, including below the bedroom of residents at 3 The Polygon
29/07/2022	Email from Councillor stating that the additional seating was removed when they popped in and proposing a chat between local residents and the business to resolve.
29/07/2022	Reply from resident asking if landlady at R&C has received anything other than a warning and stating "I have spoken to [the landlady] many times in the last few years and she knows very well that she is placing tables/her patrons are drinking and smoking outside our bedroom. Ultimately she puts her profit above any licence restrictions or respect for neighbours and it seems to work very well for her. Until she has a commercial reason to follow the rules I don't think she will"
01/08/2022	Further emails from local residents to the council regarding R&C putting out more chairs and tables than permitted in the licence stating "The R&C have ignored complaints and warnings and have caused ASB effecting local residents. They have also created a potentially hazardous situation by restricting or blocking the required 3m clear roadway".
10/08/2022	Further email from resident stating tables and chairs placed outside their bedroom at 3 The Polygon.
18/08/2022	Further email from resident stating tables and chairs placed outside their bedroom at 3 The Polygon almost every day and requesting an update.
20/08/2022	Reply from the council stating that "It is concerning that the Rose & Crown is continuing to flout the terms of its licence. I have been advised that the enforcement team is in direct communication with the owners regarding the additional tables and chairs. I have forwarded your latest emails regarding the continued noise nuisance and ASB to the Enforcement Team and Licensing"
23/08/2022	Email [author unclear - councillor?] stating that "R&C continuing to act without any consideration of the residents"

Cumulative Impact Policy Exceptions

The application should be rejected because it is inconsistent with Licensing Policy 3 (Cumulative Impact Policy Areas).

Florence Street falls within the Angel and Upper Street Cumulative Impact Area. According to the Licensing Policy, new premises licenses will normally be refused unless the applicant can demonstrate there will be no negative cumulative impact. Possible exceptions to the Angel and Upper Street Cumulative Impact Policy would include applications which meet all of the following criteria: (a) small premises with a capacity of no more than 50, operating during framework hours; **and** (b) premises which are mixed use or not alcohol-led, operating during framework hours. The applicant has failed to demonstrate that operation of 50 Florence Street will be consistent with (a) and (b).

The plans included in the application for 50 Florence Street show the proposed area for licensed activity will be both the ground floor and first floor. It seems very likely this will provide capacity for more than 50 people and in correspondence with our lawyer, the applicant's solicitor stated that the capacity of 50 Florence Street would be determined by a Fire Risk Assessment and did not confirm the number of covers.

The application says 50 Florence Street will “follow the same path...” as The Rose and Crown. Having visited The Rose & Crown on multiple occasions in 2023, we have seen no evidence of it being “mixed use” or “not alcohol-led”. On 20th January 2023 at approx. 21:00 we saw a busy pub with lots of people drinking but no food being consumed. In addition, the dining room had no tables set out or signs of recent use (see photos in Appendix A). Our visit on 17th March 2023 at approx. 19:00 was similar. Although on this occasion a number of people had snacks along with their drinks but we couldn’t see anyone in the pub whose primary purpose was to eat a meal. The dining room was closed on this occasion too. Our neighbours visited The Rose & Crown during the afternoon of 11th March 2023 and the upstairs dining room was also closed on this occasion, with the focus being on drinks, including advertisement of a daily happy hour offering £5 drinks. These observations are inconsistent with operating a mixed use or not alcohol-led venue.

This means that the application is inconsistent with the possible exception to the Angel and Upper Street Cumulative Impact Policy and should be refused.

The Prevention of Public Nuisance

The close proximity of residential accommodation and street architecture means the regular noise and disturbance associated with the operation of a licenced premise cannot be effectively minimized or mitigated, causing a nuisance.

Noise from patrons

The architecture of Florence Street is such that sounds echo and rebound between the buildings.

38 complaints were made to Islington Council in relation to noise from The Florence (the previous incarnation of 50 Florence Street as a licenced premise) between June 2005 and August 2012 (see Appendix B for a list of complaint times and dates). Of these complaints, 71% of them related to “Licenced Premises Noise” or “Licenced Premises Noise – People”, 26% related to “Licenced Premises Noise- Music”, and 3% relate to “Construction/Demolition”. This demonstrates that 50 Florence Street is not a suitable location for a licenced premises due to the disturbance to neighbours.

The proposed hours of operation mean that disturbance would be caused throughout the day until after 23:30 Sunday to Thursday and after 00:30 on Friday and Saturday due to:

1. Noise from patrons drinking and smoking on the pavement outside 50 Florence Street
2. Noise emanating from 50 Florence Street through the poor sound proofing inherent in an old building, open windows and doors
3. Noise from patrons entering and leaving 50 Florence Street

89% of the previous noise related complaints were either during the applications proposed hours of operation or within 15 minutes of the proposed closing time. This demonstrates that the proposed hours of operation are not suitable.

The applicant proposes a number of licence conditions to reduce (1)-(3) above, as follows:

- Notices asking patrons to leave quietly, use the smoking area quietly and not to take drinks outside after 22:00/use the smoking area (conditions 5, 6 and 18)

- The applicant will ensure that patrons drinking or smoking outside do so in an orderly manner and are properly supervised by staff to ensure there is no nuisance/obstruction caused (Condition 12)
- All windows and external doors shall be kept closed after 22:00 (Condition 14)
- Patrons not being allowed to take drinks outside after 22:00 (Condition 16)

These conditions do not sufficiently address the problem of noise being generated after 22:00 as patrons will still be permitted (under Condition 16) to smoke or make a phone call outside and patrons who have been drinking are unlikely to comply with a notice requesting them to leave quietly.

These conditions fail to address noise generated before 22:00, particularly due to outside drinking which will cause disturbance to residents during the evening and the working day when working from home. Noise disturbances before 22:00 are a very real problem as almost a quarter of the noise related complaints for previous versions of the Florence were before 22:00.

In correspondence with the applicant's solicitor, our lawyer requested that Condition 12 be amended to preclude outdoor drinking however the applicant has refused this request.

The conditions are also only as effective as their enforcement by management - in light of the poor compliance culture of the applicant described above and given the reality that people become louder and less inclined to follow instructions when we have been drinking alcohol, the applicant will not be able to effectively enforce these conditions. The reference to "adequate staff and security" (condition 23) appears intentionally vague.

The close proximity of residential accommodation and street architecture means the regular noise and disturbance associated with operation of 50 Florence Street as a licenced premise cannot be effectively minimized or mitigated and this is acknowledged in the applicant's condition 28, which provides that they "*shall endeavour to*" eliminate or minimise nuisance arising from the licensable activities, rather than imposing a more concrete obligation. Such an approach is inconsistent with Licensing Policy 3 (the Cumulative Impact Policy).

Noise from deliveries and noise from waste and recycling collections

Noise from deliveries, waste and recycling collections will also cause a nuisance to residents. The proposed closing time for is 23:30 Sunday to Thursday and 00:30 Friday and Saturday. Licensing conditions 19-21 proposed by the applicant state that there will be no deliveries, waste collection or bottling between 22:00 and 07:00. This means that on Monday to Thursday there are potentially only 7.5 hours between patrons leaving the venue and noise from deliveries, waste collection and bottling, and on Saturday and Sunday there are only 6.5 hours. This is insufficient time to get the 7-9 hours' sleep recommended by the NHS.

Obstructions to the highway/pavement

As noted above, the operator intends to permit patrons to drink outside 50 Florence Street. However, this should not be permitted as it will obstruct the pavement. The pavement is narrow and has an incline. Excluding space taken up by the trees the pavement is approx. 2.3 metres wide and in some places even narrower (see Appendix C for photos). Furthermore this is inconsistent with use as a restaurant.

A Lambeth resident has complained about patrons of the applicant's current pub, The Rose & Crown, in Clapham the blocking the highway. The resident even suffered verbal abuse when trying to drive

past. The complaint states “I suffered verbal abuse on Sat evening (24th April) at 10.50pm when I was trying to driving past The Rose and Crown (2 The Polygon) and two patrons (drunk) of the Rose & Crown were standing outside the designated searing area and deliberately blocked the vehicle Highway. My polite request to move aside was met with abuse and one of the drunks said he was going to stand there for 10 or 15 minutes. I feared that I would be subject to violence if I got out of my car.”. Given the applicant’s compliance history, I am concerned that granting the license will lead to similar problems on Florence Street.

Planning Considerations

The application has many features of a pub that are inconsistent with operating a restaurant and thereby contravenes the building’s ground and first floor restaurant (Class E) planning status. This is inconsistent with Licensing Policy 1 (Development Planning).

The ground and first floors of 50 Florence Street has planning status of a restaurant with Use Class E. This does not permit use as a public house, wine bar or drinking establishment or a drinking establishment with expanded food provision. The applicant would require planning permission to change use of the ground and first floors to a public house, wine bar or drinking establishment or drinking establishments with expanded food provision as these are part of the sui generis use class specified in the Town and Country Planning (Use Classes) (Amendment) (England) Regulations 2020. There are no current planning applications to convert the ground and first floors of the premises to use as a public house.

The application includes late-night refreshment until midnight on Friday and Saturday. This is inconsistent with operating a restaurant as restaurant typically after patrons have finished their evening meal. For example, Ottolenghi, which is nearby on Upper Street closes at 10pm on Monday to Saturday and 6pm on Sunday. A premises on Florence Street should close earlier than restaurants on Upper Street as it is a quiet residential street opposed to a busy shopping area.

In correspondence with the applicant’s solicitor, the applicant has confirmed that they “would like to retain the flexibility...to permit customers to drink outside during a short period of their meal”. This makes no sense given condition 32 and strongly suggests the applicant is seeking to operate the premises as a pub. This is reinforced by conditions 8, 12, 16, 18 and 32, which also contemplate customers drinking and smoking outside. If the applicant genuinely intends to operate 50 Florence Street as a restaurant and serve alcohol only to those “seated taking a substantial table meal and for consumption...as ancillary to their meal”, there is no need for the premises licence to allow outside drinking.

The application includes the sales of alcohol off premises and Condition 15 states that there will be no sales of alcohol for consumption off the premises after 10pm. As noted above, if the applicant genuinely intends to operate 50 Florence Street as a restaurant, with alcohol served only to those “seated taking a substantial table meal and for consumption...as ancillary to their meal”, there should be no need for any off sales of alcohol at any time. Off sales would also be contrary to Licensing Policy 4, which creates a rebuttable presumption against the grant of licences for off sales. The garage behind the Florence already sells alcohol so any off sales from 50 Florence Street will add to street drinking on Florence Street.

There is significant risk that the applicant seeks to operate 50 Florence Street as a pub since the application says the "proposal behind this application is to follow the same path [as The Rose and Crown]”, which is an alcohol-led pub, described above.

(<https://planning.islington.gov.uk/NorthgatePublicDocs/00696822.pdf>) shows a bar on the ground floor.

The license application has a designated outside smoking area, which is consistent with operating the venue as a pub.

The Prevention of Crime and Disorder

A new premises licence for 50 Florence Street will increase crime and disorder on Florence Street. We understand from residents who lived on Florence Street prior to the closure of The Florence in 2013 that the presence of a licenced premise led to numerous incidents of drug dealing, bicycle theft (leading to damage to railings outside residents' properties) and public fouling.

As noted above, Florence Street falls within the Angel and Upper Street Cumulative Impact Area. Paragraph 44 of the Policy notes that "the area continues to feature as an alcohol related crime hotspot". Similarly, Appendix 1 to the Policy clearly states that "*There is a clear positive correlation between the density of licenced premise, ambulance callouts and alcohol related crime. This association is observed at a high concentration in designated cumulative impact areas*". By increasing the density of licenced premises in the area, granting a premises licence in respect of The Florence would increase the amount of alcohol related crime overall and on Florence Street in particular.

During early afternoon on Sunday 26th March 2023, I witnessed what would appear to be a man stealing approximately half a dozen bottles of wine from the Shell petrol station on Upper Street. I am concerned that granting the licence for 50 Florence Street will attract crime and disorder onto Florence Street.

If a new Premises Licence were to be granted for 50 Florence Street

If a new Premises Licence is to be granted for 50 Florence Street:

Late night refreshment and the sale of alcohol off premises should **not** be permitted as these activities are inconsistent with operating a restaurant.

The following conditions should be added to ensure consistency with the licensing objectives and operating in line with the planning use class E (restaurant):

1. The opening hours should be 11:00 to 22:00 to be consistent with operating the venue as a restaurant (in a residential area).
2. The capacity of 50 Florence Street should be limited to 50 people (in line with the Angel and Upper Street Cumulative Impact Policy).
3. Alcohol shall only be ordered by patrons seated at a table and not at a bar.
4. Drinking outside 50 Florence Street is prohibited.
5. No live music is permitted.
6. Showing sports matches is prohibited.

The following conditions shall be withdrawn:

12. The premises licence holder shall ensure that any patrons drinking and/or smoking outside the premises do so in an orderly manner and are properly supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.

16. Patrons permitted to temporarily leave and then re-enter the premises after 22:00, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.

17. Patrons permitted to temporarily leave and then re-enter the premises to smoke shall be directed towards a designated smoking area defined as 'Designated Smoking Area' on the licensing plan.

The following conditions shall be amended in line with the planning use class E (restaurant):

14. All windows and external doors ~~leading onto Florence Street~~ (other than those on the west elevation) shall be kept closed ~~after 22:00 hours~~ except for the immediate access and egress of persons. **Doors shall not be propped open.**

15. There shall be no sales of alcohol for consumption off the premises ~~after 22:00 hours~~.

18. Notices shall be displayed within the premises advising customers to not take drinks outside ~~after 22:00 and directing them to the designated smoking area~~.

19. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 22:00 hours and **09:00** ~~07:00~~ hours on the following day.

20. No collections of waste or recycling materials (including bottles) from the premises shall take place between 22:00 and **09:00** ~~07:00~~ hours on the following day.

21. No deliveries from the premises, either by the licensee or a third party shall take place between 22:00 and **09:00** ~~07:00~~ hours on the following day.

33. The supply of alcohol at the premises shall only be to a person seated taking **their own** substantial table meal there and for consumption by such person ancillary to their **own** meal.

Appendix A: Photos of Rose and Crown

First floor dining room (20th January 2023)



Ground floor pub (front) (20th January 2023)



Ground floor pub (rear) (20th January 2023)



First floor dining room (17th March 2023)



Appendix B: Complaints relating to The Florence (2005-12)

Date	Time	Complaint type
17/06/2005	22:04hrs	Licensed Premises Noise
12/09/2005	21:42	Licensed Premises Noise
9/9/2005	22:50	Licensed Premises Noise
29/6/2005	20:34	Licensed Premises Noise
29/8/2005	22:38	Licensed Premises Noise
12/9/2005	21:00	Licensed Premises Noise
10/10/2005	21:00	Licensed Premises Noise
10/10/2005	21:54	Licensed Premises Noise
21/7/2005	21:30	Licensed Premises Noise
7/10/2005	22:44	Licensed Premises Noise
22/10/2005	22:15	Licensed Premises Noise
11/11/2005	23:30	Licensed Premises Noise
29/6/2005	20:06	Licensed Premises Noise

17/12/2005	22:35	Licenced Premises Noise
20/6/2009	22:30	Licenced Premises Noise
20/6/2009	22:30	Licenced Premises Noise
20/6/2009	23:56	Licenced Premises Noise
27/11/2009	23:26	Licenced Premises Noise
25/6/2010	22:40	Licenced Premises Noise
9/7/2010	22:42	Licenced Premises Noise
22/6/2005	20:17	Licenced Premises Noise
20/6/2010	00:31	Licenced Premises Noise
25/3/2009	09:57	Construction/Demolition
5/11/2011	00:11	Licenced Premises Noise
9/12/2011	23:49	Licenced Premises Noise
9/12/2011	23:49	Licenced Premises Noise
28/1/2012	23:38	Licenced Premises Noise
4/2/2012	22:55	Licenced Premises Noise- Music
10/2/2012	00:34	Licenced Premises Noise- Music
10/2/2012	00:35	Licenced Premises Noise- Music
2/3/2012	23:57	Licenced Premises Noise- Music
9/3/2012	22:13	Licenced Premises Noise- Music
9/3/2012	22:21	Licenced Premises Noise- Music
24/3/2012	01:21	Licenced Premises Noise- Music
25/3/2012	00:35	Licenced Premises Noise- Music
22/5/2012	22:27	Licenced Premises Noise- Music
26/8/2012	02:25	Licenced Premises Noise- People
27/8/2012	21:33	Licenced Premises Noise- Music

Source: Islington Council FOI request

Appendix C



Pavement on East side of 50 Florence Street is just under 2.3 metres wide.



Pavement on North side of 50 Florence Street is just over 2.3 metres wide.

Appendix D: Photos of local area



Appendix E: Complaints relating to the applicant's pub in Clapham

Source: Lambeth Council

Subject:
Date:

RE: ROSE & CROWN 2 The Polygon SW4 0JG
23 August 2022 12:25:18

Afternoon All

Thank [redacted] for keeping the pressure on this.

I returned to London late Friday after having some time away back in the North East.

I walked past Saturday evening on my way to work and was disappointed to see that the R&C were continuing to act without any consideration of the residents.

I'm catching up with [redacted] today but I am going to suggest popping into chat to [redacted] ahead of the Bank Holiday as I think having a good dialogue is key but think I know how it will be received.

Last time we did this the finger was pointed at neighbouring businesses also being allowed to do the same without any regard and I also visited those sites on Saturday who were also in breach of their license so would say this is a pattern being copied and repeated which needs urgent attention.

All the best

[redacted]

Subject: Re: ROSE & CROWN 2 The Polygon SW4 0JG

CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Linda you are a star!v grateful that u keep 'shining' for us!

[redacted]

Sent from my iPad

On 20 Aug 2022 at 13:47 [redacted]

Dear [redacted]

Thank you for your email messages about the Rose & Crown. It is concerning that the Rose & Crown is continuing to flout the terms of its licence.

I have been advised that the Enforcement Team is still in direct communication with the owners regarding the additional tables and chairs

I have forwarded your latest emails regarding the continued noise nuisance and ASB to the Enforcement Team and Licensing

I will keep you advised of further developments

Best regards,

[redacted]

Sent from my iPad

On 18 Aug 2022 at 19:11 [redacted] > wrote

CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi [redacted] and the Licensing Team

Just to let you know the Rose and Crown continue to put tables and chairs outside of their licenced area almost every day. We continue to have to keep our windows closed through the summer due to the noise and cigarette smoke coming from these tables. I have a number of photos and videos I can send these all in a file including date and time taken if you would look at it but don't want to waste your time or mine if they are not going to make a difference.

In the meantime I have just taken this photo which clearly shows tables chairs and patrons outside 3 The Polygon and also into the road.

Please can I have an update of what is being done about this situation?

<image.jpg>

Kind regards

[redacted]

On 10 Aug 2022 at 21:07 [redacted] wrote

Des [redacted]

Just to let you know the Rose and Crown continue to have extra tables and chairs outside their licensed area pretty much every day. Most commonly they are outside 1 The Polygon and then to the road highway and outside our bedroom at 3 The Polygon on busier days.

Let me know if you want me to send photos.

Thanks very much

[redacted]

Sent from my iPhone

On 1 Aug 2022 at 12:21 [redacted] wrote

Dear [redacted],

Many thanks for your email and we do appreciate your continued involvement in this problem.

Subject:
Date:

RE: ROSE & CROWN, 2 The Polygon, SW4 0JG
18 August 2022 19:11:27

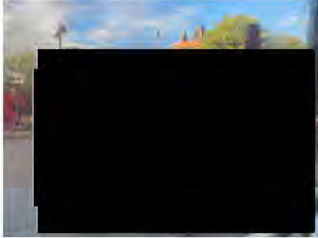
CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi [REDACTED] and the Licensing Team

Just to let you know the Rose and Crown continue to put tables and chairs outside of their licenced area almost every day. We continue to have to keep our windows closed through the summer due to the noise and cigarette smoke coming from these tables. I have a number of photos and videos, I can send these all in a file including date and time taken if you would look at it but don't want to waste your time or mine if they are not going to make a difference.

In the meantime, I have just taken this photo which clearly shows tables, chairs and patrons outside 3 The Polygon and also into the road.

Please can I have an update of what is being done about this situation?



Kind regards

[REDACTED]

On 10 Aug 2022, at 21:07, [REDACTED]

Dear [REDACTED]

Just to let you know, the Rose and Crown continue to have extra tables and chairs outside their licensed area pretty much every day. Most commonly they are outside 1 The Polygon and then to the road highway and outside our bedroom at 3 The Polygon on busier days.

Let me know if you want me to send photos.

Thanks very much

[REDACTED]

Sent from my iPhone

On 1 Aug 2022, at 12:21, [REDACTED]

Dear [REDACTED],

Many thanks for your email and we do appreciate your continued involvement in this problem.

In support of [REDACTED] email, I saw on Sat evening at about 9pm, outside the Rose & Crown :
4 tables and 8 chairs outside 1 The Polygon,
3 tables and 6 chairs in the road highway.

All of these tables and chairs were occupied by R&C customers and were outside the designated Licenced area.

At least on Sat, no additional tables and chairs were put outside 3 The Polygon, but we are all aware of the ASB problems that Catherine and Heather have suffered.

I did try (and failed as it was not displayed) to look for the R&C's tables and chairs Licence, which is supposed to be displayed in their window.

Their Licence will specify how many tables and chairs they are allowed within their designated area - and of course they pay to the Council a fee for the stated number of tables and chairs.

Looking at some of [REDACTED] photos, it might well be that the R&C, even within their Licenced area are putting out more tables and chairs than permitted in their Licence. If this is correct it would increase the noise / disturbance that [REDACTED] suffer.

I saw recently that action was taken by the Council to get Megan's to remove their unlicensed tables, chairs and barriers, following a number of complaints.

As the ongoing problems caused by the Rose & Crown is worse (and more dangerous) than Megan's, I hope that a similar action will also be taken.

The R&C have ignored complaints and warnings and have caused ASB affecting local residents. They have also created a potentially hazardous situation by restricting or blocking the required 3m clear roadway.

The whole point of having barriers round the perimeter of a Licenced external area for tables and chairs, on a shared surface, is to clearly designate and separate vehicles and customers (especially with alcohol involved).

This has been applied to both the R&C and Trinity for a number of years.

If additional tables and chairs are put outside the barriers, there is an increase in disturbance and a direct health and safety risk.

Kind regards

[REDACTED]

Subject: RE: ROSE & CROWN, 2 The Polygon, SW4 0JG

Hi [REDACTED]

I am not sure about Friday or Saturday but when we drove in around 5pm last night there were just extra tables towards the post box. They were quite quiet last night, didn't seem to be an increase for the football.

Thanks

Subject: RE: ROSE & CROWN, 2 The Polygon, SW4 QJG

Thanks

Can I ask the residents how it was over the weekend? I noted there was 2 extra tables on the section towards the post-box on Friday late afternoon. Was there an increase due to the football?

All the best

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 QJG

Hi

Thank you for your email.

I have reported the fact that the Rose & Crown are continuing to ignore licensing conditions on warm nights.

We shall keep you advised.

Best regards,

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 QJG

Some people who received this message don't often get email from [redacted]
CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi

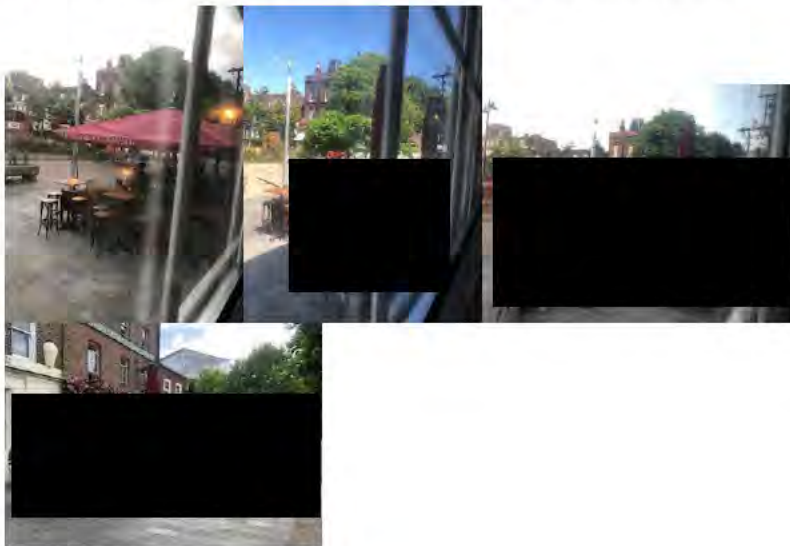
Has [redacted] the landlady at the Rose and Crown, received anything more than a warning yet? Linda mentioned senior management may consider revoking the license if this persists - has Josie been told that?

Perhaps the tables stopped for a period after Jubilee Weekend, as mentioned we were away until 16 June and they have regularly been out since then. I also agree that the tables are more likely to be there when the weather is warm but it has certainly been a problem for more than the last 2 weeks. Surely they have to abide by the legal license no matter the weather?

They were out again last night but it earlier in the week when it wasn't so nice outside. I attach photos taken last weekend and last night.

I have spoken to Josie many times in the last few years and she knows very well that she is placing tables/her patrons are drinking and smoking outside our bedroom. Ultimately she puts her profit above any license restrictions or respect for neighbours and it seems to work very well for her. Until she has a commercial reason to follow the rules I don't think she will.

We are away this weekend but after that I will continue to send photos if she continues to place tables where she shouldn't.



Kind regards

Sent from my iPhone

On 29 Jul 2022, at 08:53, Cllr David [REDACTED] > wrote:

Morning Catherine,

In response to your comment about the jubilee, the tables certainly stopped after Linda & I popped in

I have a feeling this has popped up again since the warm weather over the last 2 weeks

Would a chat between local residents and the business be useful as a way for us to resolve this? It might help build positive relations between residents and the business

This is of course on top of Linda's work with licensing already

I'm happy to drop in this weekend and check too

All the best

David

From: [REDACTED]

Subject: RE: ROSE & CROWN, 2 The Polygon, SW4 DJG

Some people who received this message don't often get email from [REDACTED]
CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Cllr [REDACTED] and the Licensing Team

I hope you had a nice weekend

Just to let you know, the Rose and Crown have continued to add the extra seating each day. I have photos but don't want to clog up your inbox unnecessarily, please let me know if I should send them

On Friday they had the extra seating outside 1 The Polygon and in front of their fence/towards the middle of the piazza or vehicle access area. On Saturday and Sunday they had these as well as tables outside number 3 The Polygon (AKA out bedroom)

Can you please let us know the next steps?

Thanks very much

[REDACTED]

Subject: RE: ROSE & CROWN, 2 The Polygon, SW4 DJG

Hi [REDACTED]

Thanks very much

That is good news, however I've just walked past and they have extra tables out on the road side of the fence. I could be wrong but I think that is out of their licenced area.



All the best

Sent from my iPhone

On 21 Jul 2022, at 15:37, Cllr [REDACTED] wrote:

Dear all,

I trust you are well.

I have just been advised that the appropriate officers have visited the owner of the premises to discuss the complaints about the additional tables and chairs with details of the reasons why they could not allow additional seating on the square.

I trust that this will be the end of the matter, but if the owner persists in allowing additional seating, I gather that senior management will consider revoking the licence.

Please keep us advised.

Best regards,

Licensing <DESIGN@tamworth.gov.uk>

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0JG

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Thanks [REDACTED]

We were away from Jubilee Weekend until 16 June and I m fairly sure the additional seating has been out consistently since then Whatever reprimand they received at Jubilee Weekend had no lasting effect

Attached are photos from this evening The seating is on both sides and at the front of the fenced area



Appreciate your help here

All the best
[REDACTED]

Sent from my iPhone

On 20 Jul 2022, at 09:59, Clr [REDACTED] wrote:

Morning All,

[REDACTED] - I m so sorry that this is happening again after such a short time since the Jubilee weekend

Thank you Linda for taking immediate action

Licensing Team - If businesses are to persist being in breach of their license, then is there not firmer action to be taken?

I ll walk past the venue over the weekend at different times to see if it s happened again and will no doubt pop in to alert management but will liase with Linda on this

All the best
[REDACTED]

[REDACTED]

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0JG

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Thank you again, Linda, for your response and help - very good of you to take action on our behalves!
Very best ,
Stay cool if u can!

[REDACTED]

Sent from my iPad

On 18 Jul 2022, at 17:37, Cllr [REDACTED] wrote:

Dear [REDACTED],

Thank you for your emails. I am sorry to hear that the Rose & Crown is still putting out tables and chairs in areas not covered by its licences.

I have advised the relevant officers and trust that further action will be taken soon. We will keep the matter under review.

Thank you for drawing this matter to our attention.

Best regards,
[REDACTED]

[REDACTED]

Subject: ROSE & CROWN, 2 The Polygon, SW4 0JG

CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear [REDACTED],

Heather [REDACTED] has forwarded to me her email to you of the 17th July

I would like to support what she says

The Rose and Crown have been warned this year and last year They have been the cause of numerous anti social behaviour, disturbance and health and safety issues by trading outside their Licenced area

After the recent warning this summer, the Rose & Crown did trade within their Licenced area for only a short period They then started by putting additional seating outside 1 The Polygon, then 3 The Polygon and then in front of their Licenced area in the 3m vehicle highway and allowing customers to drink in the piazza

Last Friday, I walked past the premises just before 11pm There were;

- 1 A large numbers of occupied tables and chairs by drinkers / customers of the Rose & Crown outside the Licenced area on three sides,
- 2 Groups of customers / drinkers were standing in the piazza with drinks,
- 3 I don't think a vehicle would have been able to get past on the road highway,
- 4 A half naked man was lying asleep / drunk very close to the front door of 3 The Polygon

I walked past the premises on Saturday and Sunday evening and the problems were there again

The Sun, The Prince of Wales and Bar 32 operate within their Licences

I have copied this email to various of my neighbours as they have said they have similar issues and I hope they can help you emailing you the problems they have witnessed

Kind regards
[REDACTED]

[REDACTED]

Subject: ROSE & CROWN, 2 The Polygon, SW4 0JG

Dear [REDACTED]

With reference to your email of 16 th June 2022 informing us that "the Police have had a meeting with the premises and reminded of their authorisation in respect of the outside area The premises were monitored on 10 th and 11 th June and no further breaches were observed and the premises will be continued to be monitored "

Unfortunately the premises have continued with the extra tables beyond their curtilage First, extra tables were

placed in front of [REDACTED] The Polygon and a little later more appeared on the bedroom wall of [REDACTED] Situated there , cigarette smoke rises directly into the bedroom windows of [REDACTED] - this is unacceptable at any time but especially in extremely hot weather as the bedroom windows have to be kept closed Disturbance from customer voices, laughter and noise also increases
The family in flat [REDACTED] - the exploitation of the Licensing authorisation and consequent air and noise pollution is not fair!
Pics attached from 10 th and 14 th July I understand from my neighbour that the problem was severe for them last night

<image001.jpg>

<image002.jpg>



Sent from my iPad

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0JG
Date: 29 July 2022 09:43:38

Some people who received this message don't often get email from [REDACTED] [Learn why this is important](#)

CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi [REDACTED]

Has [REDACTED] the landlady at the Rose and Crown, received anything more than a warning yet? Linda mentioned senior management may consider revoking the license if this persists - has Josie been told that?

Perhaps the tables stopped for a period after Jubilee Weekend, as mentioned we were away until 16 June and they have regularly been out since then. I also agree that the tables are more likely to be there when the weather is warm but it has certainly been a problem for more than the last 2 weeks. Surely they have to abide by the legal license no matter the weather?

They were out again last night but. It earlier in the week when it wasn't so nice outside. I attach photos taken last weekend and last night.

I have spoken to [REDACTED] many times in the last few years and she knows very well that she is placing tables/her patrons are drinking and smoking outside our bedroom. Ultimately she puts her profit above any license restrictions or respect for neighbours and it seems to work very well for her. Until she has a commercial reason to follow the rules I don't think she will.

We are away this weekend but after that I will continue to send photos if she continues to place tables where she shouldn't.

Kind regards
[REDACTED]

Sent from my iPhone

On 29 Jul 2022, at 08:53, Cllr [REDACTED] wrote:

Morning [REDACTED]

In response to your comment about the jubilee, the tables certainly stopped after Linda & I popped in.

I have a feeling this has popped up again since the warm weather over the last 2 weeks.

Would a chat between local residents and the business be useful as a way for us to resolve this? It might help build positive relations between residents and the business.

This is of course on top of Linda's work with licensing already.

I'm happy to drop in this weekend and check too.

All the best
[REDACTED]

Subject: RE: ROSE & CROWN, 2 The Polygon, SW4 0JG

Some people who received this message don't often get email from [REDACTED] [Learn why this is important](#)

CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Cllr [REDACTED] and the Licensing Team.

I hope you had a nice weekend.

Just to let you know, the Rose and Crown have continued to add the extra seating each day. I have photos but don't want to clog up your inbox unnecessarily, please let me

Sent from my iPhone

On 21 Jul 2022, at 15:37, Clr [REDACTED] wrote:

Dear all,

I trust you are well.

I have just been advised that the appropriate officers have visited the owner of the premises to discuss the complaints about the additional tables and chairs with details of the reasons why they could not allow additional seating on the square.

I trust that this will be the end of the matter, but if the owner persists in allowing additional seating, I gather that senior management will consider revoking the licence.

Please keep us advised.

Best regards,

[REDACTED]

From: [REDACTED] >

Date: Wednesday, 20 July 2022 at 21:21

[REDACTED]

<XDESLICENSE@lambeth.gov.uk>

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0JG

CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks [REDACTED]

We were away from Jubilee Weekend until 16 June and I m fairly sure the additional seating has been out consistently since then Whatever reprimand they received at Jubilee Weekend had no lasting effect

Attached are photos from this evening The seating is on both sides and at the front of the fenced area





Appreciate your help here

All the best

Sent from my iPhone

On 20 Jul 2022, at 09:59, Cllr [REDACTED] wrote:

Morning All,

[REDACTED] I'm so sorry that this is happening again after such a short time since the Jubilee weekend

Thank you Linda for taking immediate action

Licensing Team - If businesses are to persist being in breach of their license, then is there not firmer action to be taken?

I'll walk past the venue over the weekend at different times to see if it's happened again and will no doubt pop in to alert management but will liaise with Linda on this

All the best

[REDACTED]

Sent: 19 July 2022 21:42

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0JG

CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you again, [REDACTED] for your response and help - very good of you to take action on our behalves!

Very best,

Stay cool if u can!

Sent from my iPad

On 18 Jul 2022, at 17:37, Cllr [REDACTED] wrote:

Dear [REDACTED]

Thank you for your emails. I am sorry to hear that the Rose & Crown is still putting out tables and chairs in areas not covered by its licences.

I have advised the relevant officers and trust that further action will be taken soon. We will keep the matter under review.

Thank you for drawing this matter to our attention.

Best regards,

From: [REDACTED]

Date: Monday, 18 July 2022 at 12:51

[REDACTED]

Subject: ROSE & CROWN, 2 The Polygon, SW4 0JG

CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear [REDACTED]

Heather [REDACTED] has forwarded to me her email to you of the 17th July

I would like to support what she says

The Rose and Crown have been warned this year and last year They have been the cause of numerous anti social behaviour, disturbance and health and safety issues by trading outside their Licenced area

After the recent warning this summer, the Rose & Crown did trade within their Licenced area for only a short period They then started by putting additional seating outside 1 The Polygon, then 3 The Polygon and then in front of their Licenced area in the 3m vehicle highway and allowing customers to drink in the piazza

Last Friday, I walked past the premises just before 11pm There were;

- A large numbers of occupied tables and chairs by drinkers / customers of the Rose & Crown outside the Licenced area on three sides,
- Groups of customers / drinkers were standing in the piazza with drinks,
- I don't think a vehicle would have been able to get past on the road highway,
- A half naked man was lying asleep / drunk very close to the front door of 3 The Polygon

I walked past the premises on Saturday and Sunday evening and the problems were there again

The Sun, The Prince of Wales and Bar 32 operate within their Licences

I have copied this email to various of my neighbours as they have said they have similar issues and I hope they can help you emailing you the problems they have witnessed

Kind regards

[REDACTED]

[REDACTED]

Sent: 17 July 2022 16:06

[REDACTED]

Subject: ROSE & CROWN, 2 The Polygon, SW4 0JG

Dea [REDACTED]

With reference to your email of 16 th June 2022 informing us that "the Police have had a meeting with the premises and reminded of their authorisation in respect of the outside area The premises were monitored on 10 th and 11 th June and no further breaches were observed and the premises will be continued to be monitored "

Unfortunately the premises have continued with the extra tables beyond their curtilage First, extra tables were placed in front of No 1 The Polygon and a little later more appeared on the bedroom wall of No 3 Situated there , cigarette smoke rises directly into the bedroom windows of flats No 3 and No 3A - this is unacceptable at any time but especially in extremely hot weather as the bedroom windows have to be kept closed Disturbance from customer voices, laughter and noise also increases The family in flat No 3 have a baby and a 2 year old - the exploitation of the Licensing authorisation and consequent air and noise pollution is not fair!

Pics attached from 10 th and 14 th July I understand from my neighbour that the problem was severe for them last night

<image001.jpg>

<image002.jpg>

[REDACTED]

Sent from my iPad

Subject: [REDACTED]
Date: 23 August 2022 12:25:18
RE: ROSE & CROWN 2 The Polygon SW4 0JG

Afternoon All

Thanks [REDACTED] for keeping the pressure on this.

I returned to London late Friday after having some time away back in the North East.

I walked past Saturday evening on my way to work and was disappointed to see that the R&C were continuing to act without any consideration of the residents.

I'm catching up with Linda today but I am going to suggest popping into chat to Josie ahead of the Bank Holiday as I think having a good dialogue is key but think I know how it will be received.

Last time we did this the finger was pointed at neighbouring businesses also being allowed to do the same without any regard and I also visited those sites on Saturday who were also in breach of their license so would say this is a pattern being copied and repeated which needs urgent attention.

All the best

From: [REDACTED]
Sent: 21 August 2022 16:19
[REDACTED]
Subject: Re: ROSE & CROWN 2 The Polygon SW4 0JG

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Linda you are a star! v grateful that u keep 'shining' for us!

[REDACTED]

Sent from my iPad

On 20 Aug 2022 at 13:47 Cllr Linda [REDACTED] wrote

Dear [REDACTED]

Thank you for your email messages about the Rose & Crown. It is concerning that the Rose & Crown is continuing to flout the terms of its licence.

I have been advised that the Enforcement Team is still in direct communication with the owners regarding the additional tables and chairs

I have forwarded your latest emails regarding the continued noise nuisance and ASB to the Enforcement Team and Licensing

I will keep you advised of further developments

Best regards,

[REDACTED]

Sent from my iPad

On 18 Aug 2022 at 19:11 Catherine [REDACTED] wrote

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi [REDACTED] and the Licensing Team

Just to let you know the Rose and Crown continue to put tables and chairs outside of their licenced area almost every day. We continue to have to keep our windows closed through the summer due to the noise and cigarette smoke coming from these tables. I have a number of photos and videos I can send these all in a file including date and time taken if you would look at it but don't want to waste your time or mine if they are not going to make a difference.

In the meantime I have just taken this photo which clearly shows tables chairs and patrons outside 3 The Polygon and also into the road.

Please can I have an update of what is being done about this situation?

<image.jpg>

Kind regards

[REDACTED]

On 10 Aug 2022 at 21:0 [REDACTED] wrote

Dear [REDACTED]

Just to let you know the Rose and Crown continue to have extra tables and chairs outside their licensed area pretty much every day. Most commonly they are outside 1 The Polygon and then to the road highway and outside our bedroom at 3 The Polygon on busier days.

Let me know if you want me to send photos.

Thanks very much

[REDACTED]

Sent from my iPhone

On 1 Aug 2022 at 12:21 [REDACTED] wrote

Dear [REDACTED]

Many thanks for your email and we do appreciate your continued involvement in this problem.

In support of [redacted] email, I saw on Sat evening at about 9pm, outside the Rose & Crown :
4 tables and 8 chairs outside 1 The Polygon,
3 tables and 6 chairs in the road highway.

All of these tables and chairs were occupied by R&C customers and were outside the designated Licenced area.

At least on Sat, no additional tables and chairs were put outside 3 The Polygon, but we are all aware of the ASB problems that [redacted] and [redacted] have suffered.

I did try (and failed as it was not displayed) to look for the R&C's tables and chairs Licence, which is supposed to be displayed in their window.

Their Licence will specify how many tables and chairs they are allowed within their designated area - and of course they pay to the Council a fee for the stated number of tables and chairs.

Looking at some of [redacted] photos, it might well be that the R&C, even within their Licenced area are putting out more tables and chairs than permitted in their Licence. If this is correct it would increase the noise / disturbance that [redacted] and [redacted] suffer.

I saw recently that action was taken by the Council to get Megan's to remove their unlicensed tables, chairs and barriers, following a number of complaints.

As the ongoing problems caused by the Rose & Crown is worse (and more dangerous) than Megan's, I hope that a similar action will also be taken.

The R&C have ignored complaints and warnings and have caused ASB effecting local residents. They have also created a potentially hazardous situation by restricting or blocking the required 3m clear roadway.

The whole point of having barriers round the perimeter of a Licenced external area for tables and chairs, on a shared surface, is to clearly designate and separate vehicles and customers (especially with alcohol involved).

This has been applied to both the R&C and Trinity for a number of years.

If additional tables and chairs are put outside the barriers, there is an increase in disturbance and a direct health and safety risk.

Kind regards

From: [redacted]
Sent: 01 August 2022 10 59

Subject: RE: ROSE & CROWN 2 The Polygon SW4 0JG

Hi [redacted]

I am not sure about Friday or Saturday but when we drove in around 5pm last night there were just extra tables towards the post box. They were quite quiet last night didn't seem to be an increase for the football.

Thanks

From: [redacted]
Sent: 01 August 2022 11 21

Subject: RE: ROSE & CROWN 2 The Polygon SW4 0JG

Thanks [redacted]

Can I ask the residents how it was over the weekend? I noted there was 2 extra tables on the section towards the post-box on Friday late afternoon. Was there an increase due to the football?

All the best

Sent: 29 July 2022 12 06

Subject: Re: ROSE & CROWN 2 The Polygon SW4 0JG

Hi [redacted]

Thank you for your email.

I have reported the fact that the Rose & Crown are continuing to ignore licensing conditions on warm nights.

We shall keep you advised.

Best regards,

[Large redacted signature block]

Date: 20 August 2022 13:47:50

Dear [REDACTED]

Thank you for your email messages about the Rose & Crown. It is concerning that the Rose & Crown is continuing to flout the terms of its licence.

I have been advised that the Enforcement Team is still in direct communication with the owners regarding the additional tables and chairs.

I have forwarded your latest emails regarding the continued noise nuisance and ASB to the Enforcement Team and Licensing.

I will keep you advised of further developments.

Best regards,

Sent from my iPad

On 18 Aug 2022, at 19:11, [REDACTED] wrote:

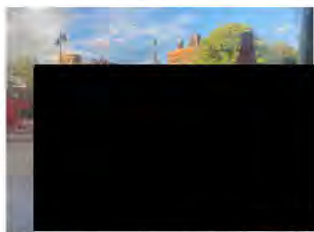
CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi [REDACTED] and the Licensing Team

Just to let you know the Rose and Crown continue to put tables and chairs outside of their licenced area almost every day. We continue to have to keep our windows closed through the summer due to the noise and cigarette smoke coming from these tables. I have a number of photos and videos, I can send these all in a file including date and time taken if you would look at it but don't want to waste your time or mine if they are not going to make a difference.

In the meantime, I have just taken this photo which clearly shows tables, chairs and patrons outside 3 The Polygon and also into the road.

Please can I have an update of what is being done about this situation?



Kind regards

[REDACTED]

On 10 Aug 2022, at 21:07, [REDACTED] wrote:

Dear [REDACTED]

Just to let you know, the Rose and Crown continue to have extra tables and chairs outside their licensed area pretty much every day. Most commonly they are outside 1 The Polygon and then to the road highway and outside our bedroom at 3 The Polygon on busier days.

Let me know if you want me to send photos.

Thanks very much

Sent from my iPhone

On 1 Aug 2022, at 12:21, [REDACTED] wrote:

Dear [REDACTED],

Many thanks for your email and we do appreciate your continued involvement in this problem.

In support of [REDACTED] email, I saw on Sat evening at about 9pm, outside the Rose & Crown :
4 tables and 8 chairs outside 1 The Polygon,
3 tables and 6 chairs in the road highway.

All of these tables and chairs were occupied by R&C customers and were outside the designated Licenced area.

At least on Sat, no additional tables and chairs were put outside 3 The Polygon, but we are all aware of the ASB problems that [REDACTED] and [REDACTED] have suffered.

I did try (and failed as it was not displayed) to look for the R&C's tables and chairs Licence, which is supposed to be displayed in their window.

Their Licence will specify how many tables and chairs they are allowed within their designated area - and of course they pay to the Council a fee for the stated number of tables and chairs.

Looking at some of Catherine's photos, it might well be that the R&C, even within their Licenced area are putting out more tables and chairs than permitted in their Licence. If this is correct it would increase the noise / disturbance that [REDACTED] and [REDACTED] suffer.

I saw recently that action was taken by the Council to get Megan's to remove their unlicensed tables, chairs and barriers, following a number of complaints.

As the ongoing problems caused by the Rose & Crown is worse (and more dangerous) than Megan's, I hope that a similar action will also be taken.

The R&C have ignored complaints and warnings and have caused ASB affecting local residents. They have also created a potentially hazardous situation by restricting or blocking the required 3m clear roadway.

The whole point of having barriers round the perimeter of a Licenced external area for tables and chairs, on a shared surface, is to clearly designate and separate vehicles and customers (especially with alcohol involved).

This has been applied to both the R&C and Trinity for a number of years.

If additional tables and chairs are put outside the barriers, there is an increase in disturbance and a direct health and safety risk.

Kind regards

Sent: 01 August 2022 10:59

Subject: RE: ROSE & CROWN 2 The Polygon SW4 0JG

Hi

I am not sure about Friday or Saturday but when we drove in around 5pm last night there were just extra tables towards the post box. They were quite quiet last night didn't seem to be an increase for the football.

Thanks

Sent: 01 August 2022 11:21

Subject: RE: ROSE & CROWN 2 The Polygon SW4 0JG

Thanks

Can I ask the residents how it was over the weekend? I noted there was 2 extra tables on the section towards the post-box on Friday late afternoon. Was there an increase due to the football?

All the best

From

Sent: 29 July 2022 12:06

Subject: Re: ROSE & CROWN 2 The Polygon SW4 0JG

Hi

Thank you for your email.

I have reported the fact that the Rose & Crown are continuing to ignore licensing conditions on warm nights.

We shall keep you advised.

Best regards

Date: Friday, 29 July 2022 at 09:43

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0JG

Some people who received this message don't often get email from [redacted] [Learn why this is important](#)

CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi

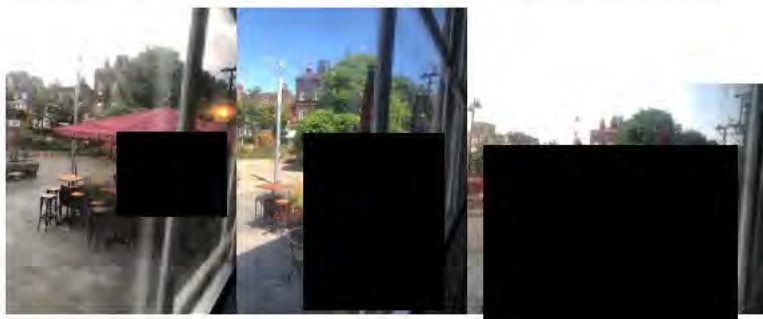
Has the landlady at the Rose and Crown received anything more than a warning yet? mentioned senior management may consider revoking the license if this persists - has been told that?

Perhaps the tables stopped for a period after Jubilee Weekend as mentioned we were away until 16 June and they have regularly been out since then. I also agree that the tables are more likely to be there when the weather is warm but it has certainly been a problem for more than the last 2 weeks. Surely they have to abide by the legal license no matter the weather?

They were out again last night but. It earlier in the week when it wasn't so nice outside. I attach photos taken last weekend and last night.

I have spoken to many times in the last few years and she knows very well that she is placing tables/her patrons are drinking and smoking outside our bedroom. Ultimately she puts her profit above any license restrictions or respect for neighbours and it seems to work very well for her. Until she has a commercial reason to follow the rules I don't think she will.

We are away this weekend but after that I will continue to send photos if she continues to place tables where she shouldn't.





Kind regards
[REDACTED]

Sent from my iPhone

On 29 Jul 2022 at 08:53 Cllr [REDACTED] wrote

Morning [REDACTED]

In response to your comment about the jubilee the tables certainly stopped after Linda & I popped in.

I have a feeling this has popped up again since the warm weather over the last 2 weeks.

Would a chat between local residents and the business be useful as a way for us to resolve this? It might help build positive relations between residents and the business.

This is of course on top of [REDACTED] work with licensing already.

I'm happy to drop in this weekend and check too

All the best
[REDACTED]

Sent: 25 July 2022 09:41

To: Cllr Linda [REDACTED] Licensing <YDES@LICENSE@Lambeth.gov.uk>

Subject: RE: ROSE & CROWN 2 The Polygon SW4 QJG

Some people who received this message don't often get email from [REDACTED] [Learn why this is important](#)
CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning [REDACTED] and the Licensing Team

I hope you had a nice weekend.

Just to let you know the Rose and Crown have continued to add the extra seating each day. I have photos but don't want to clog up your inbox unnecessarily please let me know if I should send them.

On Friday they had the extra seating outside 1 The Polygon and in front of their fence/towards the middle of the piazza or vehicle access area. On Saturday and Sunday they had these as well as tables outside number 3 The Polygon (AKA out bedroom).

Can you please let us know the next steps?

Thanks very much
[REDACTED]

Sent: 21 July 2022 17:15

Subject: Re: ROSE & CROWN 2 The Polygon SW4 QJG

Hi [REDACTED]

Thanks very much.

That is good news however I've just walked past and they have extra tables out on the road side of the fence. I could be wrong but I think that is out of their licenced area.

[REDACTED]

Cc: [Enforcementinvestigations](#)
Subject: Re: FW: A "Comment on a licensed premises" form has been received - Trinity 4 The Polygon
Date: 27 April 2021 18:29:39
Attachments: [Trinity_breaking_license_conditions_22nd_April_06.52.pptx](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear [REDACTED] - Thanks very much for following this up.

Dear Enforcement Team - In-case it is of use, I have attached a better quality version of the image uploaded with my complaint. It also includes a photo of their power cables which run over the shared highway.

Thanks so much for taking the time to follow this up.

Steve

On Tue, Apr 27, 2021 at 3:36 PM Licensing <XDESLICENSE@lambeth.gov.uk> wrote:
Dear Team,

Please see the complaint in respect of Pavement licence at the above premises.

Regards
[REDACTED]

-----Original Message-----

From: noreply@lambeth.gov.uk <noreply@lambeth.gov.uk>

Sent: 22 April 2021 20:29

To: Licensing <XDESLICENSE@lambeth.gov.uk>

Subject: A 'Comment on a licensed premises' form has been received - DFZZXXKW

[Keep Lambeth safe. Protect your friends and family. Do you have Covid-19 symptoms?

Get tested now! Go to nhs.uk/coronavirus or call 11]

Disclaimers apply - full details at www.lambeth.gov.uk/email-disclaimer
<https://www.lambeth.gov.uk/email-disclaimer>>

Your ref no:

[REDACTED]

Your details

Please give us your name and a telephone number or email address.

First name

[REDACTED]

Last name

[REDACTED]

Telephone number (optional)

Email address (optional)

[REDACTED]

Your ref no:

TPLGLJVB

Make a complaint or correction

Make a complaint about a licensed premises or tell us about a correction to the [licensed premises map](#) (opens in new window). Licensed premises in Lambeth sell or supply alcohol, provide regulated entertainment, or sell hot food or drinks between 11pm and 5am (late night refreshment).

Do you want to make a complaint or report a correction?

Make a complaint

Report a correction

If you make a complaint, your details will be kept confidential and will not be shared with any premises - or anyone linked to the premises - as part of any investigation carried out by the licensing team.

Tell us about the premises

Premises name

The Rose and Crown

Premises address

2 The Polygon

Address line 2

Clapham Old Town

Address line 3

London

Town

London

Postcode

SW4 0JG

What is your complaint?

I suffered verbal abuse on Sat evening (24th April) at 10.50pm when I was trying to driving past The Rose and Crown (2 The Polygon) and two patrons (drunk) of The Rose & Crown were standing outside the designated seating area and deliberately blocked the vehicle Highway.

My polite request to move aside was met with abuse and one of the drunks said he was going to stand there for 10 or 15 minutes.

I feared that I would be subjected to violence if I got out of my car.

One of the patrons from The Rose and Crown, who was inside the seated area then shouted at the drunks "get out of the fxxxxxx way he lives in The Polygon, just round the corner".

The drunks shouted back abusively at the seated man and moved towards them. This did enable me to squeeze past.

The above incident, violates various conditions of their Licence and tables and chairs Licence.

In addition they are not displaying a copy of their tables and chairs Licence in their window and do not push back their tables and chairs each evening - but leave them out all night.

Over the last couple of weeks have been numerous and unpleasant problems with the Rose and Crown. On speaking to one of my Local Councillors, I was told that a number of other complaints have been made and that Licensing have twice visited the premises and that the Police had also been alerted.

The behaviour of The Rose & Crown should not continue like this. The Prince of Wales and The Sun Pub properly control their customers - clearly the Rose & Crown do not.

The Rose & Crown need to be given a final warning. If not there should be a review of their Licence and their tables and chairs Licence should be revoked.

Attach photo evidence to support your complaint

Upload File(s)

You are a:

Lambeth resident

Your ref no:

[REDACTED]

Your details

Please give us your name and a telephone number or email address.

First name

[REDACTED]

Last name

[REDACTED]

Telephone number (optional)

[REDACTED]

Email address (optional)

[REDACTED]

Your ref no:

VWFVMGBH

Make a complaint or correction

Make a complaint about a licensed premises or tell us about a correction to the [licensed premises map](#) (opens in new window). Licensed premises in Lambeth sell or supply alcohol, provide regulated entertainment, or sell hot food or drinks between 11pm and 5am (late night refreshment).

Do you want to make a complaint or report a correction?

Make a complaint

Report a correction

If you make a complaint, your details will be kept confidential and will not be shared with any premises - or anyone linked to the premises - as part of any investigation carried out by the licensing team.

Tell us about the premises

Premises name

The Rose and Crown

Premises address

2 The Polygon

Address line 2

Clapham

Address line 3

London

Town

London

Postcode

SW4 0JG

What is your complaint?

There is loud music playing outside after 10pm. As a local resident, this noise is a nuisance. As there is the noise of the music, plus large numbers of people drinking in the square outside the Rose and Crown. They are serving them take away drinks when I don't believe that their licence entitles them to



Upload File(s)

You are a:

Lambeth resident

Your ref no:

[REDACTED]

Page: Your details

Please give us your name and a telephone number or email address.

First name	[REDACTED]
Last name	[REDACTED]
Telephone number	[REDACTED]
Email address	[REDACTED]

Your ref no:

VBPMRVPJ

Page: Make a complaint or correction

Make a complaint about a licensed premises or tell us about a correction to the [licensed premises map](#) (opens in new window). Licensed premises in Lambeth sell or supply alcohol, provide regulated entertainment, or sell hot food or drinks between 11pm and 5am (late night refreshment).

Do you want to make a complaint or report a correction?

Make a complaint

If you make a complaint, your details will be kept confidential and will not be shared with any premises - or anyone linked to the premises - as part of any investigation carried out by the licensing team.

Tell us about the premises

Premises name	Rose & Crown
Premises address	2 The Polygon,
Address line 2	Clapham Old Town
Address line 3	Clapham Old Town
Town	London
Postcode	SW4 0JG
What is your complaint?	<p>The Rose & Crown (R&C) places tables and chairs outside its permitted curtilage. Some of these are placed under the bedroom windows of No 3 and No 3A The Polygon - see Pic 1 - where customers seem to feel the area outside the official curtilage is pub territory and</p> <ul style="list-style-type: none">- gather in groups around the tables or in standing groups causing noise disturbance - see Pic 2- drinkers seated outside the R&C curtilage have even urinated against the bedroom wall of No 3, which is hard to imagine they would do if they were within the R&C curtilage - see Pic 3- one evening a couple with an intermittently barking dog sat at one of these tables under the bedroom windows which went on until 10.20 pm. Again it is likely these customers sat where they did because inside the curtilage the barking dog would have been too annoying for other people - see Pic 4- customers move the 'illegal' tables where they want them spreading themselves around- see Pics 5 & 6- the 'illegal' tables, re-arranged by customers, sometimes block the access road between the R&C and the piazza <p>(See pic 7 of white van trying to get through, customers had to stand up and move their table this could impede</p>

emergency vehicles.)

- customers spread themselves over the piazza, standing in groups, taking drinks to the seating across from the curtilage

- it is difficult to see any, if one is exhibited, a Table & Chairs Licence displayed by the pub showing how many they are permitted and pay Lambeth for

Section: Attach photo evidence to support your complaint

Uploaded files*

[15EB552D-38AE-4A95-9E52-86F01CD08D2F.jpeg](#)
[5F2C08C2-3797-43FB-8A34-4CE4923252B2.jpeg](#)
[BDB0AA67-983E-4272-8CDB-DD3FFFF2D100.jpeg](#)
[C7DC9913-E43A-4096-BC24-7CA82C684409.jpeg](#)
[03830731-00AA-4C00-BE0F-9699B99C2B1A.jpeg](#)
[567B3EDD-63D7-4A22-81EB-A3861C7A9DF0.jpeg](#)
[0BBE7D56-9C8A-4F7D-971C-0AD9AEE56D73.jpeg](#)

*
If
empty,
no
files
were
uploaded

You are a:

Lambeth resident

To: [REDACTED] [Licensing](#)
Subject: The Rose & Crown
Date: 22 January 2023 11:04:45

You don't often get email from [REDACTED] [Learn why this is important](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

The proprietor of The Rose & Crown (2 The Polygon, London SW4 0JG) intends to apply for a license near where I live. I would like to understand more about The Rose & Crown. Please can you share:

1. Details of the license applications and any concerns / objections that were raised?
2. Details of any anti-social or noise complaints relating to either The Rose & Crown or nearby 2 The Polygon, London SW4 0JG since 2017

Many thanks for your help.

Kind regards,

[REDACTED]

[REDACTED]
To: [Licensing](#)
Subject: Re: PREM407
Date: 13 April 2021 18:46:26

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello [REDACTED]

Thank you for this information. Could you please provide me with a copy of my license so I can display it?

Many thanks

Josie

On 13 Apr 2021, at 5:19 pm, Licensing <XDESLICENSE@lambeth.gov.uk> wrote:

Good Evening [REDACTED]

I have looked at your premises licenec and you currently have the following hours and activities which are grater that those your are requesting.

Recorded Music

Monday - Sunday 11:00 - 01:00

Supply of Alcohol

Sunday - Wednesday 11:00 - 00:00

Thursday - Saturday 11:00 - 01:00

Xmas Eve, Xmas Day, Boxing Day, New Year's Day, Good Friday, Easter Sunday, Sunday and Monday and any other bank Holidays 11:00 until 01:00

The above I was in activities mean that you can open from 12 Noon each day without requiring a variation to your premises licence.

Please do let me know if this isn't the information you are requesting information on.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]

Licensing Email: Licensing@lambeth.gov.uk

Website: <http://www.lambeth.gov.uk/licensing/>

Items by post should be sent to:

London Borough of Lambeth, Community Safety, PO Box 734, Winchester SO23 5DG

Items for courier or hand delivery should be delivered to:

London Borough of Lambeth, Community Safety, Civic Centre, [6 Brixton Hill, London, SW2 1EG](#)

Sign up for email updates about Empire Windrush celebrations at:

<http://www.lambeth.gov.uk/empirewindrush>

LWE



From: Josie [REDACTED]

Sent: 30 March 2021 22:49

To: Licensing <XDESLICENSE@lambeth.gov.uk>

Subject: PREM407

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello

I am contacting you to make variations to my license for PREM407. The Rose and Crown in Clapham. Due to the Covid-19 restrictions we would like to vary our operating hours to open at noon each day.

Please may someone contact me to discuss.

Many Thanks

[REDACTED]

Disclaimers apply - full details at www.lambeth.gov.uk/email-disclaimer

[Redacted]

Date: 16 Jun 2022 12:35:28

Subject: This email is a general information email. This guide has been published to help you understand the new measures and how to contact us.

Dear [Redacted]

We are pleased to hear that you received the letter to you of the 12th July.

I would like to support what the sign.

The Rose and Crown have been we need to you, and let's see. They have been the cause of many issues and social behaviour, dirty lanes and health and safety issues by taking outside the licensed area.

After the recent we ring in the summer, the Rose & Crown did not advise within the 1. carried on as for only a the 1st July. They then started by putting additional signage outside 1 The Polygon, then 3 The Polygon and then in front of the licensed area in the 2nd vehicle highway and a loading customer in the plaza.

Last 7 days, I walked past the premises just before 11pm. The area was

- A large number of groups of people and children by the side of the Rose & Crown outside the licensed area on the way in.
- Groups of customers of the area were standing in the plaza with their dogs.
- I don't think a vehicle would have been able to get past on the road highway.
- A child riding a bike was being ridden in the area close to the entrance of 3 The Polygon.

I walked past the premises on Saturday and Sunday evening and the problems were the same.

The Sign: The Police of Wales and the 112 signs are within their license.

I have copied this email to the owners of my premises as they have said they have similar issues and I hope they can help you resolving your problems they have witnessed.

Kind regards

[Redacted]

[Redacted]

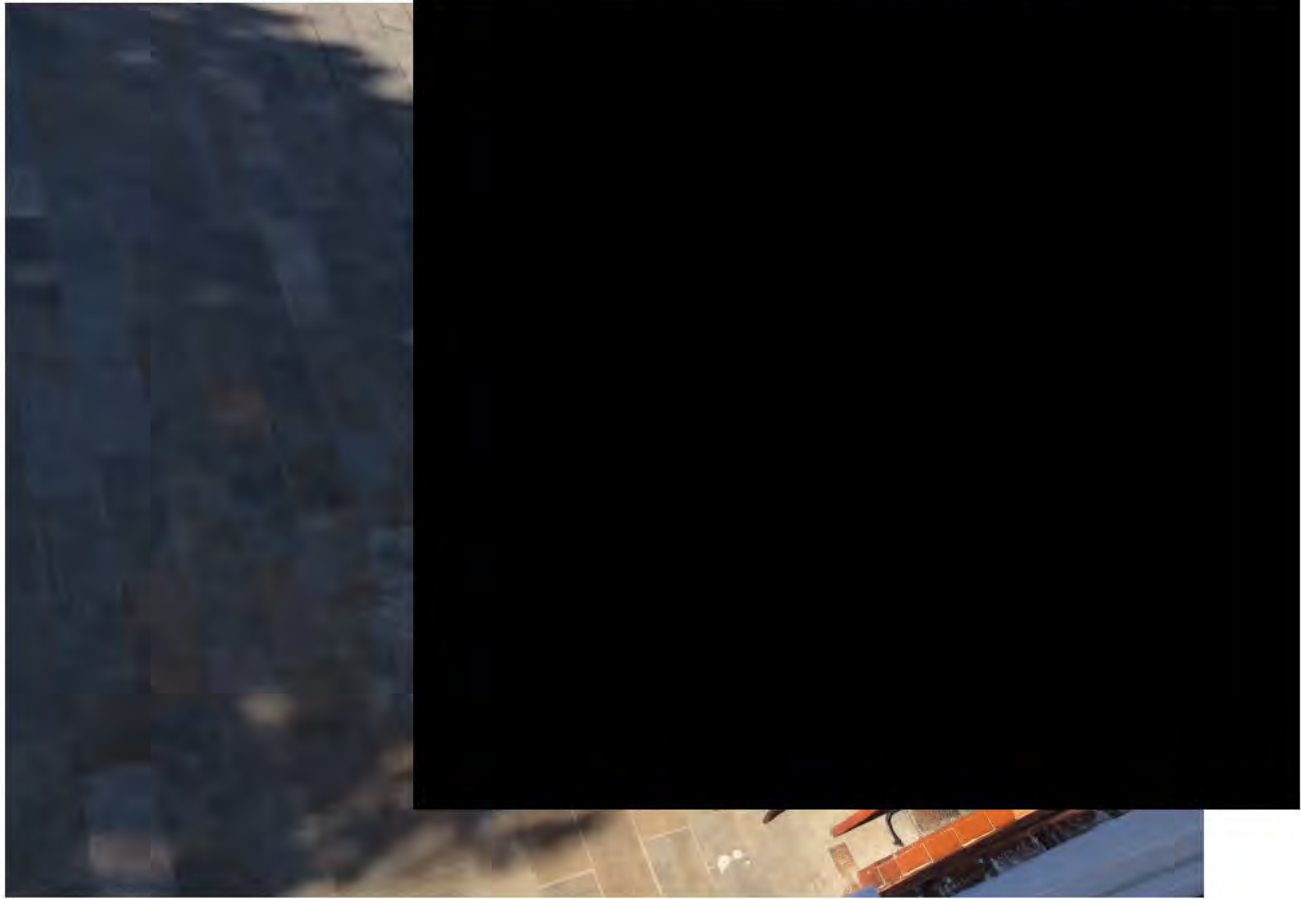
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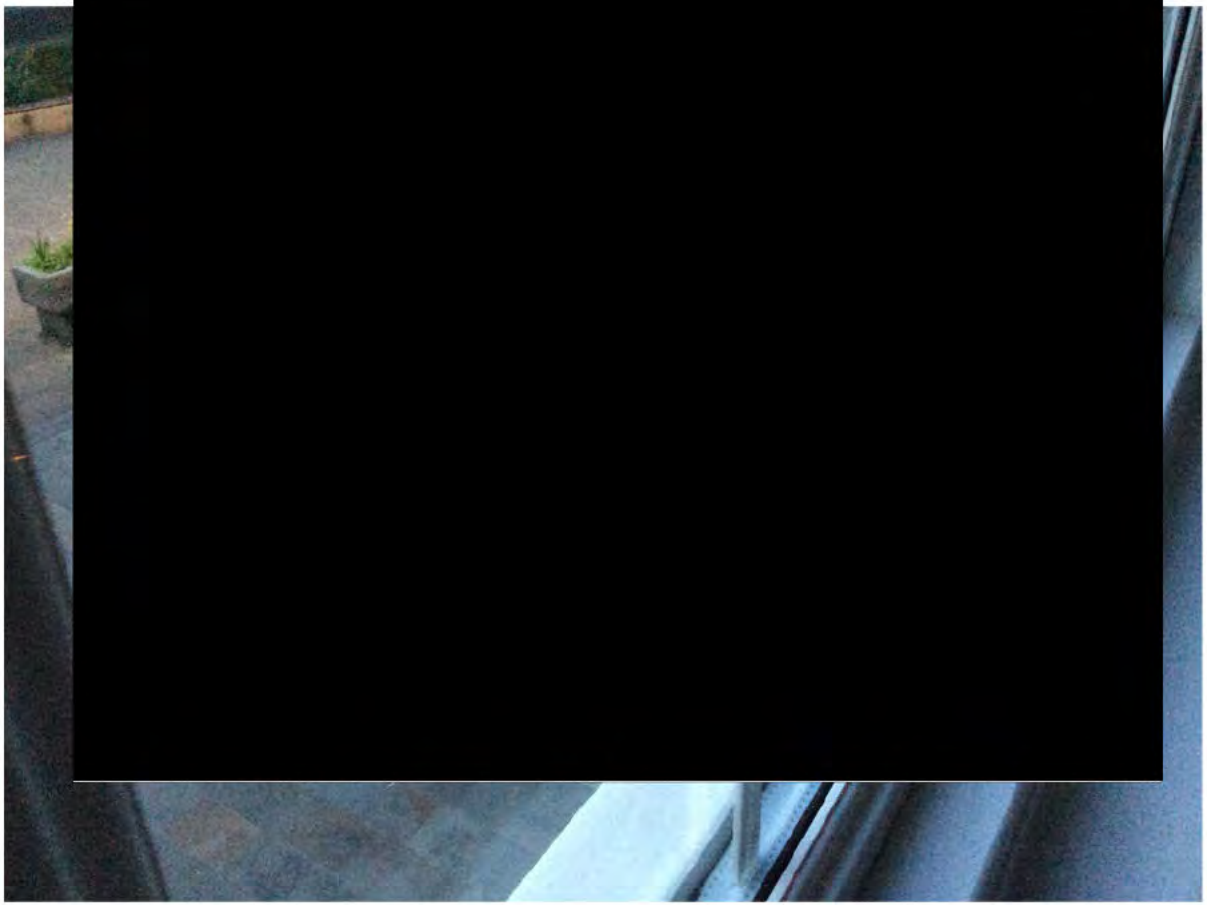
Dear [Redacted],

With reference to your email of 16th June 2022 following up that "the Police in a had a meeting with the police and we are asked of their authority on a request of the council area. The premises we are on are on 10 & 11 & 12 and no further branches were shown and the premises will be considered to be one level".

It is possible to be possible to be seen based on the area above beyond their own signs. If not, extra signs were placed at the end of 10 & 11 The Polygon and a 12th lane across the end of the building on 11 of 10 & 11. Situated there, a sign marks the end of the lane between the address of 10, No 1 and No 1A - this is unacceptable at any time especially in extremely hot weather as the building windows have to be kept closed.

The facility of the 12th lane is a high and 2 year old - the main reason of its licensing and/or management is, and so no public lane is not 10 & 11. Please a thank you to 10 & 11 July. I could stand there by ourselves that the problem was as we see for them last night.





Page 10
Sent from my iPad

[REDACTED]

Subject: FW: ROSE & CROWN, 2 The Polygon, SW4 0JG
Date: 02 August 2022 14:03:00

Dear Colleagues,

Please see below for your attention

Regards
[REDACTED]

Sent: 01 August 2022 12:21

[REDACTED]

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0JG

Some people who received this message don't often get email from [REDACTED]. [Learn why this is important](#)
CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear [REDACTED]

Many thanks for your email and we do appreciate your continued involvement in this problem.

In support of [REDACTED] email, I saw on Sat evening at about 9pm, outside the Rose & Crown :
4 tables and 8 chairs outside 1 The Polygon,
3 tables and 6 chairs in the road highway.

All of these tables and chairs were occupied by R&C customers and were outside the designated Licenced area.

At least on Sat, no additional tables and chairs were put outside 3 The Polygon, but we are all aware of the ASB problems that [REDACTED] and [REDACTED] have suffered.

I did try (and failed as it was not displayed) to look for the R&C's tables and chairs Licence, which is supposed to be displayed in their window.

Their Licence will specify how many tables and chairs they are allowed within their designated area - and of course they pay to the Council a fee for the stated number of tables and chairs.

Looking at some of [REDACTED] photos, it might well be that the R&C, even within their Licenced area are putting out more tables and chairs than permitted in their Licence. If this is correct it would increase the noise / disturbance that [REDACTED] and [REDACTED] suffer.

I saw recently that action was taken by the Council to get Megan's to remove their unlicensed tables, chairs and barriers, following a number of complaints.

As the ongoing problems caused by the Rose & Crown is worse (and more dangerous) than Megan's, I hope that a similar action will also be taken.

The R&C have ignored complaints and warnings and have caused ASB affecting local residents. They have also created a potentially hazardous situation by restricting or blocking the required 3m clear roadway.

The whole point of having barriers round the perimeter of a Licenced external area for tables and chairs, on a shared surface, is to clearly designate and separate vehicles and customers (especially with alcohol involved).

This has been applied to both the R&C and Trinity for a number of years.

If additional tables and chairs are put outside the barriers, there is an increase in disturbance and a direct health and safety risk.

Kind regards
[REDACTED]

Sent: 01 August 2022 10:59

[REDACTED]

Subject: RE: ROSE & CROWN, 2 The Polygon, SW4 0JG

Your ref no:

[REDACTED]

Page: Your details

Please give us your name and a telephone number or email address.

First name	[REDACTED]
Last name	[REDACTED]
Telephone number	
Email address	[REDACTED]

Your ref no:

HPPPJSGZ

Page: Make a complaint or correction

Make a complaint about a licensed premises or tell us about a correction to the [licensed premises map](#) (opens in new window). Licensed premises in Lambeth sell or supply alcohol, provide regulated entertainment, or sell hot food or drinks between 11pm and 5am (late night refreshment).

Do you want to make a complaint or report a correction?

Make a complaint

If you make a complaint, your details will be kept confidential and will not be shared with any premises - or anyone linked to the premises - as part of any investigation carried out by the licensing team.

Tell us about the premises

Premises name	Rose and Crown
Premises address	2 The Polygon
Address line 2	Clapham
Address line 3	London
Town	London
Postcode	SW4 0JG
What is your complaint?	<p>NB - I have tried to upload 2 photographs as both a Jpeg and PDF, without success. It would be amazing if you could let me know an email address that I could use to submit them.</p> <p>I would like to complain about The Rose and Crown pub in Clapham Old Town. They are not complying with the premises main Licence and also their tables and chairs Licence.</p> <p>A large number of local residents complained last year and Lambeth and the Police warned The Rose & Crown. It was a problem venue last summer and it is becoming so again. I would really appreciate it if you could take action before the Summer starts.</p> <p>The Rose & Crown are again not containing their clients drinking within the pub or their external areas.</p> <p>They are positively encouraging the situation by putting additional tables and chairs outside their designated external area and serving their customers at these tables. On one side these additional tables are in front of residential property.</p>

In addition, they do not try to stop or control their customers taking their drinks outside the pub to drink in the Controlled Drinking Zone. From last year, they know from conversations with the Police that their Liquor Licence and Tables and Chairs Licence prohibits this but continue to do so.

This is leading to;

Disturbance to adjoining residential units and areas

Greater anti social behaviour

Considerable litter left overnight

Blocking of the shared surface roadway

Unpleasant confrontation between inebriated customers, pedestrians and vehicle drivers

The Rose & Crown should be;

Warned again that no customers are allowed with drinks outside the designated areas.

Instructed that no tables & chairs should be put outside their designated external area,

Be forced to employ doormen (like the Sun and Bar 32 do) so that no drinks are taken outside the designated area.

Thanks very much.



Section: Attach photo evidence to support your complaint

Uploaded files*

*
If empty, no files were uploaded

You are a:

Lambeth resident

Your ref no:

[REDACTED]

Page: Your details

Please give us your name and a telephone number or email address.

First name	[REDACTED]
Last name	[REDACTED]
Telephone number	
Email address	[REDACTED]

Your ref no:

WLOXPHT

Page: Make a complaint or correction

Make a complaint about a licensed premises or tell us about a correction to the [licensed premises map](#) (opens in new window). Licensed premises in Lambeth sell or supply alcohol, provide regulated entertainment, or sell hot food or drinks between 11pm and 5am (late night refreshment).

Do you want to make a complaint or report a correction?

Make a complaint

If you make a complaint, your details will be kept confidential and will not be shared with any premises - or anyone linked to the premises - as part of any investigation carried out by the licensing team.

Tell us about the premises

Premises name	The Rose and Crown Public House
Premises address	2 The Polygon,
Address line 2	Clapham Old Town
Address line 3	London
Town	London
Postcode	SW4 0JG
What is your complaint?	<p>The premises are not complying with the premises (Liquor) Licence and or their tables and chairs Licence.</p> <p>A large number of local residents complained last year and Lambeth and the Police warned The Rose & Crown. It was a problem venue last summer and it is becoming so again.</p> <p>The Rose & Crown are again not containing their clients drinking within the pub or their permitted external area.</p> <p>The R&C are positively encouraging the situation by putting additional tables and chairs outside their designated external area and serving their customers at these tables. On one side these additional tables are in front of residential property and the other side is a shop.</p> <p>Additionally they are not try to stop or control their customers taking their drinks outside the pub or designated external area.</p> <p>From last year, The R&C know that their Liquor Licence and Tables and Chairs Licence prohibits this but continue to do so.</p>

This is leading to;
Disturbance to adjoining residential units and areas,
Greater anti social behaviour and unwanted disturbance,
Urination against residential property,
Considerable litter left overnight,
Blocking of the shared surface roadway,
Unpleasant confrontation between inebriated customers,
pedestrians and vehicle drivers.

The Rose & Crown should be;
- Warned again that no customers are allowed outside with drinks unless in the designated area.
- Instructed that no tables & chairs should be put outside their designated external area,
- Made to employ doormen (like the Sun and Bar 32 do) so that no drinks are taken outside the designated area and the anti social behaviour is controlled.

Section: Attach photo evidence to support your complaint

Uploaded files*

*
If empty, no files were uploaded

You are a:

Lambeth resident

[REDACTED]

Subject: MPS Licensing Meeting Invite - Rose & Crown for 12th May at 11am
Date: 10 May 2021 10:25:26
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning [REDACTED]

I'm [REDACTED] from Lambeth Licensing & NTE. I know you have initially dealt with my colleague [REDACTED].

I'm inviting you to a meeting (link) below for this Wednesday at 1pm.

[Click here to join the meeting](#)

This is to discuss the licensing inspection conducted by my colleague, and how we can address the issues in the area with a partnership problem solving approach.

If you could kindly let me know if you can attend please.

Colleagues from Lambeth Council will also be invited.

Kind regards,

[REDACTED]

[REDACTED]

Neighbourhoods Policing- Partnership & Prevention

Lambeth Licensing & Night Time Economy

Welfare And Vulnerability Engagement (W.A.V.E)

<https://nbcc.police.uk/guidance/wave-presentation>

Barnardos CSE Awareness - Nightwatch

<https://www.barnardos.org.uk/what-we-do/services/nightwatch>

Mobile [REDACTED]

Team Email [REDACTED]

Address Civic Centre, 3rd Floor, [REDACTED]

NOTICE - This email and any attachments are solely for the intended recipient and may be confidential. If you have received this email in error, please notify the sender and delete it from your system. Do not use, copy or disclose the information contained in this email or

[REDACTED]

Subject: Pavement Licence - Rose & Crown, 2 The Polygon, Clapham, SW4 0JG
Date: 01 August 2022 16:39:06
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam

We are carrying out a report on the above property and need to check the details of the Pavement Licence.

Can you email a copy of the licence or alternatively let me know how many tables and chairs they are allowed and the expiry date of the licence.

Many thanks for your help.

Kind regards.

[REDACTED]

 Fleurets, [REDACTED]

 [REDACTED]

 [REDACTED]

 [REDACTED]

[REDACTED]

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Licensing Act 2003 Premises Licence

Premises Licence Number

Prem407

Version Reference

18/00131/PRMTRN

Part 1 – Premises Details

Postal address of premises including Post Town & Post Code, or if none, ordnance survey map reference or description

Rose And Crown
2 The Polygon
London
SW4 0JG

Telephone number

Where the licence is time limited the dates

-

Licensable activities authorised by the licence

Recorded Music
Supply of Alcohol (*indoors and outdoors*)

The times the licence authorises the carrying out of licensable activities

Recorded Music

Monday - Sunday 11:00 - 01:00

Supply of Alcohol

Sunday - Wednesday 11:00 - 00:00

Thursday - Saturday 11:00 - 01:00

Xmas Eve, Xmas Day, Boxing Day, New Years Day, Good Friday, Easter Sunday, Sunday and Monday and any other bank Holidays 11:00 until 01:00

The opening hours of the premises

Sunday - Wednesday 11:00 - 00:30

Thursday - Saturday 11:00 - 01:30

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

Alcohol may be supplied for consumption both on and off the premises

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Polygon Public House Limited
2 The Polygon
Clapham
LONDON
SW4 0JG

Registered number of holder, for example company number, charity number (where applicable)

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply or the sale by retail of alcohol

Josephine Savry
[REDACTED]

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply or sale by retail of alcohol

Party Reference: [REDACTED]

Licensing Authority: [REDACTED]

Signed: [REDACTED]

On behalf of the Head
of Regulatory Services

Dated: 28th August 2018.

Annex 1 – Mandatory conditions

1 MANDATORY CONDITIONS (Alcohol - on)

Condition A1.

No supply of Alcohol may be made under the Premises Licence:

- (a) At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or
- (b) At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

Condition A2

Every supply of alcohol under the Premises Licence must be made, or authorised by a person who holds a Personal Licence.

Condition A3

(1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—

- (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
- (ii) drink as much alcohol as possible (whether within a time limit or otherwise)

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

Condition A4

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

Condition A5

- (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.

Condition A6

The responsible person must ensure that—

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

Additional Mandatory Licensing Conditions, Minimum Drinks Pricing:

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
2. For the purposes of the condition set out in paragraph 1
 - (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
 - (b) "permitted" price is the price found by applying the formula - $P=D+(D \times V)$ where:
 - (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
 - (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence
 - (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
 - (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
 - (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 – Conditions consistent with the Operating Schedule

GENERAL - ALL FOUR LICENSING CONDITIONS

1. The staff shall be trained to be aware of the key licensing objectives e.g. no underage drinking or drunkenness on the premises or in public.
2. The premises shall operate a zero tolerance policy to the supply and use of drugs.
3. The premises shall have a procedure in place to control and monitor anti-social behaviour and violence (if any) from customers.
4. The management of the premises shall be responsible so as to ensure this licensing objective is complied with.
5. The premises licence holder or designated premises supervisor or persons acting under their authorisation, shall when deemed necessary, request for proof of age, such as photo-driving licences, PASS accredited proof of age cards, student cards, and passports.
6. The management shall participate in the local pub watch scheme.
7. The level of external lighting to the premises shall be maintained in good working order at all times.
8. The premises shall have a procedure in place to monitor customer behaviour leaving the premises.
9. Management shall maintain good liaison with the local police authority.
10. A risk management assessment of the operations of the premises shall be carried out and remedial measures put in place for significant hazards.
11. Staff shall be trained in safety awareness.
12. Regular patrol of the external parts of the premises shall be carried out for broken glass and litter.
13. The premises shall ensure that regular testing and certification of safety equipment e.g. fire, electrical and gas appliances are carried out, records of such testing shall be retained.
14. The premises shall adopt the industry's best practice policies.
15. The management shall have a policy for monitoring customer behaviour leaving the premises.
16. The premises shall have a procedure to monitor the noise levels external to the premises.
17. The management of the premises shall be available for local residents' issues and feedback.
18. A patrol shall be in place for broken glass and litter.
19. The ventilation system within the premises shall be such that prevents nuisance from odour.
20. The use of the front forecourt by patrons shall cease at 00:00 hours.

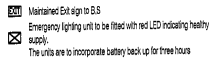
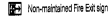
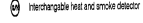
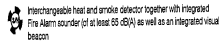
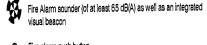








21. All doors to be kept closed whilst regulated entertainment is taking place.
22. The provision of live music to cease by 23:00 hours.
23. The provision of recorded music to cease by 23:00 hours and thereafter to background noise level up to licensed hours of 00:30 Sunday to Wednesday and 01:30 hours Thursday to Saturday.
24. Children on the premises shall be supervised by a responsible adult at all times.
25. Children are not to be allowed near the gaming or cigarette machines.
26. No children shall be allowed on the premises after 6pm.
27. Children are not to be allowed at the point where alcohol is dispensed.
28. The premises licence holder or designated premises supervisor or persons acting under their authorisation, shall when deemed necessary, request for proof of age, such as photo-driving licences, PASS accredited proof of age cards, student cards, and passports.

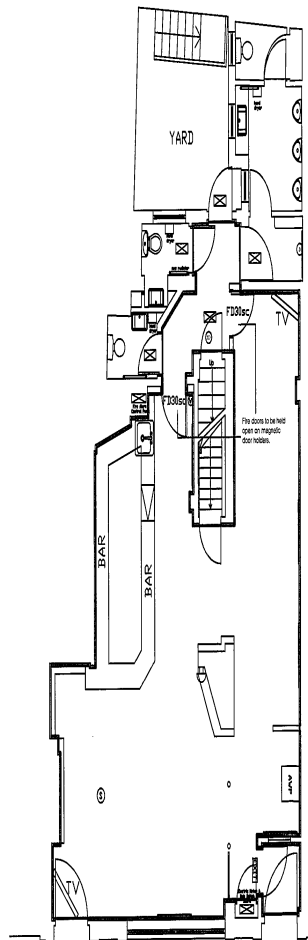
Annex 3 – Conditions attached after a hearing by the licensing authority

N/A

Annex 4 – Plans

FIRE PRECAUTIONS LEGEND

-  Maintained Exit sign to B.S.
Emergency lighting unit to be fitted with red LED indicating healthy supply.
The units are to incorporate battery back-up for three hours
-  Non-maintained Fire Exit sign
-  Interchangeable heat and smoke detector
-  Interchangeable heat and smoke detector together with integrated Fire Alarm sounder (at least 65 dB(A) as well as an integrated visual beacon
-  Fire Alarm sounder (at least 65 dB(A) as well as an integrated visual beacon
-  Fire alarm push button
-  Fire alarm sounder
- F360c** One hour fire resisting doors fitted with clear and intumescent smoke seals
- F330** Half hour fire resisting doors fitted with clear and intumescent smoke seals
- F300c** Half hour fire door with intumescent strip, non-seal closing
- P3** Push Bar
-  1 Litre water extinguisher
-  9 Litre water extinguisher
-  Fire Blanket
-  Foam Extinguisher
-  Dry Powder Extinguisher
-  Wet Chemical Extinguisher
- FFF** Doors which are to be free from all fastenings (other than a ball or roller fastening or lever handled latch)
- SL** Security Lock (to be left unlocked during trading hours)
- PP** Doors which are to be fitted with a push pad with a manual override fitted externally
- SF** Doors that are to have a simple fastening which is immediately operable by a person on their way out.



PROPOSED GROUND FLOOR PLAN

design <i>i.d.</i>	Client Greene King	Drawing Title Proposed Licensing Plan	Drawing No. 12.117.GK.P.101
	Project THE ROSE and CROWN 2 The Polygon, Clapham SW4 0UG	Status	File: _____ Scale: 1:100 @ A3
	Drawn By	Date May 2013	<small>All dimensions to be checked on site by design prior to construction. The drawing is copyright.</small>

13 Jubilee Way, Eurolink Business Centre, Faversham, Kent, ME13 8GD
 Tel: 01795 537896 Fax: 08712 516713 E-mail: mail@design-td.ltd.uk

Licensing Act 2003 Premises Licence Summary

Premises Licence Number

Prem407

Version Reference

18/00131/PRMTRN

Premises Details

Postal address of premises including Post Town & Post Code, or if none, ordnance survey map reference or description

Rose And Crown
Rose And Crown
2 The Polygon
London
SW4 0JG

Telephone number

Where the licence is time limited the dates

-

Licensable activities authorised by the licence

Recorded Music
Supply of Alcohol (*indoors and outdoors*)

The times the licence authorises the carrying out of licensable activities

Recorded Music

Monday - Sunday 11:00 - 01:00

Supply of Alcohol

Sunday - Wednesday 11:00 - 00:00

Thursday - Saturday 11:00 - 01:00

Xmas Eve, Xmas Day, Boxing Day, New Years Day, Good Friday, Easter Sunday, Sunday and Monday and any other bank Holidays 11:00 until 01:00

The opening hours of the premises

Sunday - Wednesday 11:00 - 00:30

Thursday - Saturday 11:00 - 01:30

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

Alcohol may be supplied for consumption both on and off the premises

Name, (registered) address of holder of premises licence

Polygon Public House Limited



Registered number of holder, for example company number, charity number (where applicable)

Name of designated premises supervisor where the premises licence authorises the supply or sale by retail of alcohol

Josephine Savry

State whether access to the premises by children is restricted or prohibited

Restricted

Alcohol and Entertainment Licences
Islington Council
222 Upper Street
London
N1 1XR
By email to: licensing@islington.gov.uk

Re: Representation against an application for a New Premises Licence at 50 Florence Street, London, N1 2DU

To whom it may concern,

This is a representation against the Application for a new Premises Licence at The Florence, 50 Florence Street N1 2DU. As a visitor to Florence Street, the grant of a new premises licence for 50 Florence Street is not appropriate given the street is residential. The application for a premises licence for 50 Florence Street should be refused for the following reasons:

- The applicant's proposal does not qualify as a possible exception to the Angel and Upper Street Cumulative Impact Policy (Licensing Policy 3: Cumulative Impact) as it is not a small premise with no more than fifty persons.
- The applicant's proposal will cause a public nuisance. By closing at 23:30 Monday-Thursday and 00:30 Friday and Saturday and then allowing deliveries/waste collections at 07:00 the following morning this will leave insufficient quiet time for residents to get the NHS's 7-9 hours' sleep. Due to the architecture of Florence Street, any noise (even at a very low level) travels into nearby homes. The noise from patrons drinking or smoking outside, open windows or doors at 50 Florence Street, and patrons entering / leaving will create disturbance at night and during the day. This is inconsistent with Licensing Policy 22 (Public Nuisance).
- The application has many features of a pub that are inconsistent with operating a restaurant and thereby contravenes the building's ground and first floor restaurant (Class E) planning status. This is inconsistent with Licensing Policy 1 (Development Planning) and Licensing Policy 4 (off premises sales).
 - The application includes the late-night refreshments until midnight on Friday and Saturday. This is inconsistent with operating a restaurant as restaurants typically close much earlier once people have finished their evening meal.
 - Conditions 8, 12, 16, 18 and 32 contemplate customers drinking and smoking outside. If the applicant genuinely intends to operate 50 Florence Street as a restaurant and serve alcohol only to those "seated taking a substantial table meal and for consumption...as ancillary to their meal", there is no need for the premises licence to allow outside drinking.
 - The application includes the sales of alcohol off premises and Condition 15 states that there will be no sales of alcohol for consumption off the premises after 10pm. As noted above, if the applicant genuinely intends to operate 50 Florence Street as a restaurant, with alcohol served only to those "seated taking a substantial table meal and for consumption...as ancillary to their meal",

there should be no need for any off sales of alcohol at any time. Off sales would also be contrary to Licensing Policy 4, which creates a rebuttable presumption against the grant of licences for off sales. The garage behind the Florence already sells alcohol so any off sales from 50 Florence Street will add to street drinking on Florence Street.

- There is significant risk that the applicant seeks to operate 50 Florence Street as a pub since the application says the "proposal behind this application is to follow the same path [as The Rose and Crown]", which is an alcohol-led pub.
- Planning application P2024/0591/FUL (<https://planning.islington.gov.uk/NorthgatePublicDocs/00696822.pdf>) shows a bar on the ground floor.
- There is a designated outside smoking area.

It is not possible to sufficiently mitigate the impact of this application on the local residents and hence the application should be refused. However, if such a licence were to be approved it should have the amended conditions outlined on the following page.

Yours faithfully,

A large black rectangular redaction box covering the signature area.A smaller black rectangular redaction box covering the name area.

If a new Premises Licence were to be granted for 50 Florence Street

If a new Premises Licence is to be granted for 50 Florence Street:

Late night refreshment and the sale of alcohol off premises should **not** be permitted as these activities are inconsistent with operating a restaurant.

The following conditions should be added to ensure consistency with the licensing objectives and operating in line with the planning use class E (restaurant):

1. The opening hours should be 11:00 to 22:00 to be consistent with operating the venue as a restaurant (in a residential area).
2. The capacity of 50 Florence Street should be limited to 50 people (in line with the Angel and Upper Street Cumulative Impact Policy).
3. Alcohol shall only be ordered by patrons seated at a table and not at a bar.
4. Smoking and drinking outside 50 Florence Street is prohibited.
5. No live music is permitted.
6. Showing sports matches is prohibited.

The following conditions shall be withdrawn:

12. The premises licence holder shall ensure that any patrons drinking and/or smoking outside the premises do so in an orderly manner and are properly supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.

16. Patrons permitted to temporarily leave and then re-enter the premises after 22:00, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.

17. Patrons permitted to temporarily leave and then re-enter the premises to smoke shall be directed towards a designated smoking area defined as 'Designated Smoking Area' on the licensing plan

The following conditions shall be amended in line with the planning use class E (restaurant):

14. All windows and external doors ~~leading onto Florence Street~~ (other than those on the west elevation) shall be kept closed ~~after 22:00 hours~~ except for the immediate access and egress of persons. **Doors shall not be propped open.**

15. There shall be no sales of alcohol for consumption off the premises ~~after 22:00 hours~~.

18. Notices shall be displayed within the premises advising customers to not take drinks outside ~~after 22:00 and directing them to the designated smoking area~~.

19. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 22:00 hours and **09:00** ~~07:00~~ hours on the following day.

20. No collections of waste or recycling materials (including bottles) from the premises shall take place between 22:00 and **09:00** ~~07:00~~ hours on the following day.

21. No deliveries from the premises, either by the licensee or a third party shall take place between 22:00 and **09:00** ~~07:00~~ hours on the following day.

33. The supply of alcohol at the premises shall only be to a person seated taking **their own** substantial table meal there and for consumption by such person ancillary to their **own** meal.

Whitton, Daniel

From: [REDACTED]
Sent: 09 April 2024 09:41
To: Licensing
Cc: Whitton, Daniel
Subject: Premises License at 50 Florence Street

[External]

Dear Sir / Madam,

Please would you confirm receipt of this submission.

We write to represent AGAINST the application for a new Premises License at 50 Florence Street, N1 2DX.

Our family [REDACTED] [REDACTED] [REDACTED] e at [REDACTED] - [REDACTED] the premises. This has been our property for 24 years.

Our opposition is primarily because of the impact on our family and the other residents of Florence Street. We are concerned by the nature of the proposed business (effectively a pub, not a restaurant), our poor experience of the management to date (dismissive of our noise/street drinking concerns and a history of poor licensing compliance / neighbour relations) and the cumulative impact on our young family from the additional noise and anti-social behaviour associated with the operating hours of 7am (deliveries) to 12.30am (close). Frankly, when do they expect residents to sleep?

1. PLANNING PERMISSION.

50 Florence street has no planning permission to operate as a Public House - it has recently achieved a change of use to operate as a restaurant only. However, we see the license application is identical to the public house license application made almost exactly 1 year ago (when a gastro pub with a Public House license was also proposed, but was withdrawn due to lack of planning permission), with a single line additional condition (33) with respect to a substantial table meal.

While a substantial table meal is clearly a requirement to be a restaurant, it is by no means sufficient. Case law shows that takings from food, premises layout, drinking areas, table settings and table or bar service are all part of the fact pattern that determines a pub vs restaurant. From current application and from previous discussions with the landlady and her solicitor we see:

- continues to be marketed as a "Gastro-Pub"
- proposes street drinking until 10pm
- proposes a street smoking and drinking area
- proposes selling alcohol until 11pm on weekdays and midnight on weekends and closing at 11.30pm, 12.30am respectively - whereas we see restaurants on Upper Street with kitchen closing by 10pm and patrons leaving by 10.30pm.

- expects to have vertical drinking
- has a bar area
- does not commit to formal waiter/waitress based table service
- does not indicate a minimum / likely spend on food per head - suggesting a scotch egg may be a substantial meal...

This setup strongly indicates that despite claiming to be a restaurant, it intends to use its license to operate as a Public House, for which it has no planning permission.

2. MANAGEMENT.

We have serious concerns about the management and their attitude to license compliance and combative approach to neighbour concerns, based on:

- i. the factual history of complaints provided by Lambeth Council for the same management running the Rose & Crown in Clapham - demonstrating poor compliance with licensing conditions and disregard for noise and anti-social behaviour experienced by neighbours.
- ii. Interaction with the applicant, who clearly indicated that irrespective of resident concerns, the application would push for the maximum possible and let the council decide. This is exactly what happened under the first proposal, which met with opposition from almost every interested party. The new proposal is, bar one line, identical, and in no way seeks to address these substantial concerns. Hence we conclude that the applicant has little appetite for collegial relations with the neighbours.
- iii. Misrepresentation in the application when stating the license is an exception to the Cumulative Impact Policy. The policy provides no such automatic exemption, and given it was discussed in the meeting with residents, we consider this willful misrepresentation, further reducing trust.
- iv. The landlord tells us she will not be physically resident. This means that employees will be responsible for resolving issues raised by residents. However - our experience is that employees have no/little "skin in the game" - with little motivation or incentive to handle some rowdy clients after a resident complaint.

3. ANGEL AND UPPER STREET CUMULATIVE IMPACT POLICY AREA - no exemptions for large venues, no attempt in application to ensure no negative cumulative impact on licensing objectives.

The premises, being on Florence Street, is within the Angel and Upper Street Cumulative Impact Policy Area. This policy was renewed within the Statement of Licensing Policy 2023-2027 and clearly shows a default council position that new licenses will not be granted in this area.

Paragraph 48, referred to by the applicant, found in Islington Licensing document under the heading "Possible exceptions to the Angel and Upper Street Cumulative Impact Policy" states:

Applications with comprehensive operating schedules that meet all the following criteria may be able to demonstrate that there will be no negative cumulative impact on one or more of the licensing objectives:

- a. small premises with a capacity of no more than fifty persons with hours of operation consistent with the framework hours
- b. premises which are mixed use or not alcohol-led with hours of operation consistent with the framework hours

The premises is a large venue. The operating model is over 2 large floors, and is clearly planned to have capacity of more than 50 persons.

Therefore, as a large venue, it does not meet "all of the following criteria" because it fails 48a.

Note: Any interpretation by the applicant that the single criterion 48b is sufficient for a potential exemption, additionally to not being what is written, is not a reasonable interpretation, since this logic implies for example that merely having good waste management (31c) would get you an exemption in Bunhill Cumulative Impact Policy....

Additionally, even if did meet the criteria to qualify for a possible exemption, the application makes no attempt to reduce the cumulative Impact on licensing objectives, with plans for street drinking, street smoking, and windows / doors being open until 10pm, and street drinking in plastics after 10pm (operating condition 16 only restricts glass containers).

We believe the policy is there for a reason and should clearly be applied in this case - there are no substantial mitigating circumstances advanced in the application.

4. LICENSING OBJECTIVE: The prevention of public nuisance

A new licensed premises will clearly cause public nuisance through noise and anti-social behaviour in our residential street, inconveniencing a large number of residents that face onto their property. When the premises historically held a license (>11 years ago) residents endured noise and anti-social issues for many years over many different management regimes. Creating a gastro-pub is so similar so we should expect the same result. Indeed, it may well be worse given:

- a. the applicant is actively proposing open doors / windows. Whenever the doors / windows have historically been opened there has been always been noise disturbance
- b. the applicant is proposing on-street drinking. On street drinking invariably causes noise / colourful language and bad behaviour (e.g. urination in the street - which happens a lot).
- c. the applicant has received significant numbers of complaints related to public nuisance at their venue in Lambeth. Why would we expect them to control nuisance differently in Florence Street?

5. LICENSING OBJECTIVE: the prevention of crime and disorder

The new premises will likely again cause crime and disorder. For example historically:

- Patrons regularly attached bicycles to residents railings, which were then broken, with bicycles stolen and residents required to pay for railing fixings. We personally had to deal several times with bicycle thieves attacking our railings and then spend a material amount of money fixing damage done.
- Patrons showed a lack of respect to residents, e.g. sitting on our steps drinking, or being rude when noise complaints were made.
- We know of other neighbours that had patrons damage their cars.

Again, there is nothing materially different about this application than those from the past, so we should expect a similar result.

6. LICENSING OBJECTIVE: the protection of children from harm

There are many children living on the street. Children go to bed around 8pm. Most of the bedrooms face onto the street.

The application has outside drinking from a glass until 10pm and proposes outside smoking at all times (until 12.30am at weekends). Further, their operating clause 16, seems to allow for unrestricted drinking outside in plastic containers. Deliveries can be scheduled from 7am.

We see this as a direct health and well-being issue for our children because:

- i. People that have been drinking will clearly be loud and use colourful language creating a competely inappropriate environment for children, and
- ii. Their presence after 8pm will create a disturbance to the children's required sleeping schedule.
- iii. Deliveries (which can be very noisy) will create a disturbance to the children's required sleeping schedule early in the morning.

7. STREET "SMOKING AND DRINKING AREA"

This is supposed to be a restaurant, not a pub. Other restaurants on Upper Street and in the surrounding area do not require an external smoking and drinking area - only pubs do this. You are clearly do not need to stand outside drinking if your alcohol is only ancillary to a substantial meal.

- i. The smoking area seems generally to be in breach of licensing policy 26, point 132 in that it causes pavement obstruction (the pavement is just not wide enough at 2.27m) and a hazard (the pavement slopes more heavily closer to the road - it would be dangerous to pass in a buggy / wheelchair).
- ii. The area drives noise and anti-social effect on the street, against the Licensing objective of prevention of public nuisance.
- ii. The area unnecessarily concentrates noise outside 2-6 Florence Street, and for us, our children's bedroom window, with the sleep and environmental issues we raise in point 6.

8. OPERATING SCHEDULE

The application has closing at 12.30am and deliveries starting at 7am. The 6h30mins potentially provided to residents for undisturbed sleep is clearly inadequate - and the schedule shows a disregard of residents basic needs. That it was even proposed raises questions about the landlords claim to be considerate.

9 . OFF SALES - LICENSE POLICY - SECTION 4.

There is no need for an off-sales license in the application. There are plenty of other venues that off-sell alcohol on Upper Street.

Indeed the licensing policy creates a default position that new off-sales licenses will not be granted. Exceptions to this, under Licensing paragraph 72 need to demonstrate several criteria, one of which is:

"b. Premises that can demonstrate that the risk of alcohol purchased from the premises being consumed on the street is minimal due to the nature and type of alcohol being sold"

The stated position of the applicant is that they want street drinking in Florence Street. This clearly conflicts with the policy.

We therefore believe that the off-sales license should not be granted.

REQUEST TO LICENSING COMMITTEE

We hope that these will be sufficient grounds to completely refuse the application.

If it is your decision to approve the application with conditions, we believe the following are very important license restrictions.

- a. No outside/street drinking
- b. All doors and windows to be kept closed at all times.
- c. Premises to close no later than 11pm on any night.
- d. There to be no formal street smoking area - since (a) the pavement is not wide enough and (b) this will concentrate noise outside a disadvantaged residents house (clearly causing cumulative impact)
- e. Deliveries to take place only between 10am and 5pm.
- f. Operating conditions typical of a restaurant and where alcohol is ancillary to a substantial meal (not a scotch egg)
 - i. 75% of takings must be from food.
 - ii. All orders are via table service, i.e. drinks cannot be ordered from a bar.
 - iii. Service must all be seated, i.e. no vertical drinking

iv. The tables are set and laid out for food.

Or similar, while clearly enforcing both that this is a restaurant and that alcohol sales are ancillary to food.

g. On-premises license only.

h. Premises to have sound proofing, including acoustic glass on lower floor and acoustic obscured glass on the 1st floor, such that residents bedrooms have privacy and noise protection from their customers.

i. Capacity of venue limited to 50 persons, such that with the above conditions, it could indeed be considered a small venue, and a possible exception to the Angel and Upper Street Cumulative Impact Policy.

We thank you for considering our representation.

Yours sincerely

A solid black rectangular redaction box covering the signature area.

Whitton, Daniel

From: [REDACTED]
Sent: 27 March 2024 11:20
To: Licensing
Subject: Florence Public House, 50 Florence Street, London N1 2DU

[External]

Hello

My name is [REDACTED]

I live [REDACTED] the Florence Pub at:
[REDACTED]

As a resident I have received your notice about the license application for the premises to be revived as a pub.

I have lived here for almost 20 years and therefore been here when the Florence previously operated as a hostelry and sports pub. It was a rowdy place and caused a lot of disruption to local residents. Drug-dealing was an issue as were drinkers on the pavement being loudly abusive and throwing cigarette ends, bottles and other rubbish into neighbouring basement areas. We can only assume those problems will resume if the licence is granted.

The hours covered by this latest application seem excessive and the idea that drink can be consumed off the premises suggests that there will be people drinking on the street again. This is not desirable for anyone who lives here and will likely constitute a nuisance.

The fact the pub will effectively become a late-night cafe on Friday and Saturday nights serving food and drinks till midnight is likely to compound the problem.

Florence Street is a largely residential street with traffic restrictions at the end around Hawes Street to make it safer for the children who live here and attend nearby schools and nurseries.

Having licensed premises allowing people to spill on to the street at all hours goes against that policy, instituted by the council since the Florence ceased to trade as a pub.

I would therefore oppose the granting of a license under the terms of this application.

Warm regards

A black rectangular redaction box covering the signature and name of the sender.

Whitton, Daniel

From: [REDACTED]
Sent: 09 April 2024 14:46
To: Licensing
Subject: The Florence Public House, 50 Florence Street, London N1 2DU

[External]

To whom it may concern,

I am sorry I accidentally sent an email before in error. Please see my comments below in regards to the application.

We strongly object to the application for the New Premises Licence at The Florence Public House, 50 Florence Street N1 2DU.

I have lived [REDACTED] 50 Florence Street with my family for nearly 11 years. It is a quiet residential street, particularly since the councils introduced the wonderful initiative of closing off the roads. There are a number of families living in the street and in houses [REDACTED] some neighbours who have lived in the street longer than us, remember when the pub was functional and caused all sorts of problems: including noise, public disorder, anti social behaviour, drug dealing and traffic incidents.

The current applicant refused at the last meeting to address any of the residents concerns and only said that she wanted to get as much as she could for her business. This really is not the way to build strong relationships with the community and made us all very upset, particularly on further investigation we found her current pub, the Rose and Crown in South London has hundreds of complaints from noise, public disorder and general disruption. Her current pub too is suppose to be serving food, but on a number of visits the dining room was closed and only snacks were being served. This does not bode well for the future of the proposed Florence pub.

The owner and her lawyer have NOT addressed other questions posed eg, will the premises be equipped with frosted acoustic glass, internal noise preventing door, non-opening double glazed windows, where the speakers for music will be positioned, responsive burglar alarm system, air-conditioning, how noisy is the plant on the roof etc. They mention natural ventilation and auto opening window vents rather than air-conditioning. The applicant wants to allow her clients to drink outside on the pavement, which is opposite us, but the pavement is narrow and the noise will carry around the houses on the extreme bend in the road. The opening hours proposed by the applicant are very late particularly at weekends and how are families getting any peace and quiet at night with tired children, the NHS recommendation is 7-9 hours sleep but the waste collection is proposed everyday at 7am.

Higher noise and traffic including the amount of deliveries required for such a business will severely affect our children and babies health with traffic fumes. We are also in the dark about the number of covers the venue will have. How will the council implement residents parking restrictions which is already a problem for residents. There are

plenty of bars and restaurants on Upper Street and opening another premises is not required and will have a negative effect on families. We strongly urge the council to refuse permission.

Thank you very much

Yours faithfully

[Redacted signature]

Whitton, Daniel

From: [REDACTED]
Sent: 07 April 2024 10:44
To: Licensing
Subject: Florence street pub

[External]

Hi,

We are Residence at [REDACTED]. We lived [REDACTED] the pub and will be opposed to Having the pub allow outside drinking with beyond 9 pm As it will be very disruptive The street is narrow so noise will travel so nice will travel. Thank you

Regards,

[REDACTED]

[REDACTED]

Whitton, Daniel

From: [REDACTED]
Sent: 09 April 2024 14:43
To: Licensing
Subject: Feedback on Licensing application 50 Florence street
Attachments: [REDACTED]

[External]

Dear Licensing Officer

RE: Licensing Application for 50 Florence street

I hope this email finds you well. I am a resident of [REDACTED]. Our apartment is [REDACTED] 50 Florence street and we can see both sides of the pub from where we live, so we are some of the most affected residents by this licensing application.

We are horrified by this application and oppose any form of alcohol license (under any conditions) being granted to this venue. We would hope that the needs of the local residents of Florence street would be considered above the needs of a single business person who does not reside in the area, and through their applications and meetings with residents seems to have little interest or understanding of the borough and its changing needs or even care about the local residents. The local area is already saturated with these types of venues and therefore it is hard to see how this type of establishment would benefit the local area in any way.

There is on the contrary a demand for non-licensed venues like coffee shops, bakeries, co-working spaces, gyms which are very busy/at capacity, reflecting the changing post-COVID demographics and life-style changes where people increasingly work more from home so look for day-time venues to be able to work and hold meetings and also look to maintain a healthy life-style to prevent illness. We would welcome this type of non-licensed venue under reasonable conditions. The proposed type of establishment, on the contrary, does nothing for Islington's healthy living agenda and nothing that would benefit the borough.

There are a number of successful other types of businesses that succeed without having an alcohol license. There are plenty of bakeries, coffee shops, co-working venues, yoga/pilates studios, commercial offices, shops that succeed in the neighbourhood. So it is unclear why the applicant appears to be insistent on having a license when so many other types of businesses in the borough succeed without and enhance the borough's livability/reputation.

Equally the proposed establishment is not a high-end restaurant like Trullo and the Quality Chophouse. These two restaurants at least bring a high quality reputation to the borough. The proposed establishment is another indistinct restaurant boozier which adds nothing to the character of Islington and in fact will deteriorate the borough further and spread the problems already arising around Islington Green and Highbury and Islington all across Upper street.

Furthermore, the applicant has not even bothered to explain why they should be given a special exemption in a cumulative impact area which demonstrates carelessness and potentially arrogance as if getting the license is just a given.

I also have genuine concerns around the applicant's reputation. An FOI and discussions that other residents have had with the licensing team in Lambeth reveal that the applicant/management already have a bad reputation in Lambeth, where they operate Rose and Crown. The combination of establishment type and management's reputation is a very bad sign of things to come should this license be granted. This is a huge red flag.

We expect that if the license were to be granted this would result in an increase in alcohol-related, anti-social behaviour - this is not speculation as it has been researched in a report done by Islington Council: <https://www.islington.gov.uk/~media/sharepoint-lists/public-records/environmentalprotection/information/adviceandinformation/20222023/lbi-cip-assessment-and-review-april-2022.pdf> . This report reveals that areas around licensed venues have 7x more reports of alcohol-related crime. So it's inevitable that this type of establishment brings significant issues and this will result in resident complaints, licensing hearings, legal action, increased burden on the Islington Cleaning team, increased burden on the police services , increased burden on noise teams. This adds a major burden to the council and the licensing team with little benefit to the borough.

As residents we want to enhance Islington, not degrade it. Parts of Upper street feel similar to Leicester square (e.g. by Islington Green or by Highbury and Islington station). Florence street is in one of the nicest parts of upper street – we do not want the local area to deteriorate as a result of these types of establishments opening and ruining the local area.

Here are some other reasons why we are not supportive of this application under any circumstance

- Florence street is a residential street. It is also a very unique residential street - not only is it in the heart of a major cumulative impact area but our street is located directly off Upper street and very near high-alcohol related crime areas e.g. Highbury and Islington and Islington green. It is at significantly more risk of spillover alcohol related anti-social behaviour problems than residential streets set back from Upper street
- There are several families on the street and vulnerable adults living on Florence street. Allowing a license will create a negative impact for these residents. Vulnerable residents need to be able to pass through the pavement in front of 50 Florence street without obstruction or intimidation. Female residents are also more likely to experience harassment from drunken males which already happens around Upper street, bring the problem to Florence street will increase fear and stress for local female residents
- The location of 50 Florence street is problematic from a noise amplification standpoint, made even worse by the street being fairly narrow. Sound reflects more at corners of streets and the very close proximity of houses opposite aggravates sound reflection. For the last few years our street has

been very quiet, having significantly benefited from the LTN. It is impossible to see how an establishment of this type would not result in increased noise.

- Does not positively contribute to the mix of establishments in the area. We are already saturated with licensed venues and restaurants/pubs around the area. We do not need another boozier. We would have welcomed most forms of non-licensed venues that we feel would make a positive contribution to the borough including coffee shops, bakeries, co-working spaces, yoga/pilates studios, private office space – all of which are in high demand in the area and frequently saturated. They encourage productivity and reflect the changing nature of our society post covid, where more and more people work from home and are therefore looking for places to go for meetings or have a quick bite, or even work from in the borough.

- We are concerned that there is an attempt by the applicant to pass through a pub under the guises of a restaurant:
 - The suggestion of any sort of vertical drinking is unnecessary in a food-led establishment and the suggestion of selling takeaway alcohol or allowing customers to go outside with a drink in a plastic cup for a subjective amount of time is absolutely unacceptable and deliberately vague "short period of time". We dine at restaurants in the area about 5 times a week and have never come across a restaurant which allows people to hang around outside with their drink. This is a recipe for disaster. There is absolutely no need for anyone to be outside with a drink in a normal restaurant at any time and for any reason.
 - The suggestion that windows or doors would be open at any time is unacceptable for noise reasons. Windows/doors need to also be whitened out for privacy reasons otherwise customers would be able to be seen into our apartment which is unacceptable. Air con units are readily available
 - There is a very grey area between what constitutes a pub and a food-led establishment. The licensing policies are very clear that the premises should not be alcohol-led. The applicant has chosen very vague words, subject to interpretation to describe who would be allowed to drink on the premises. They haven't for example said that only people ordering a main dish would be allowed to have a drink. This is what I would expect from a restaurant. Otherwise for some people having a large side of chips, or sharing a plate of nachos might be considered substantial food.
 - Management have ZERO experience of running a high-end restaurant. Their Clapham venue is more a boozier that doesn't always serve food (see previous licensing application comments). It is in no way known for its food.

- General concerns around management
 - They have a poor track record in Lambeth (see previous licensing application comments with relevant FOI attachments)

 - They have also demonstrated to be unfriendly to Florence street residents and they have definitely contradicted themselves in the application process. For example, when they first applied they said that the 50 Florence would be similar to the Rose & Crown. Since realising that the

residents through FOI requests had uncovered numerous issues with the management of the pub and since Florence street residents visited the Rose and Crown and found it not to be serving food that day and to be filled mainly with males drinking pints, the applicant has now said in a recent email to a local resident (see attached) that the two premises will not be the same at all (although none of the proposed conditions have materially changed). It concerns us that the applicant is trying to push through a pub under the guises of a restaurant and their track record of poor management, poor treatment of Florence street residents and then changing their tune about the Rose & Crown does not bode well for a well managed establishment.

- Their application is vague and concerning. They haven't even bothered to provide reasons why they should be given an exception in a cumulative impact area (no mention of number of covers or justified why they should be granted a special exception. This appears thoughtless and arrogant, as if they just expect this application to go through as a given.
- They have provided some meaningless policies which anyone can generate in about 15 seconds from ChatGPT but no meaningful ways to implement any of the policies e.g. having permanent security at the door (dedicated security to make sure people are inside at all times, doors and windows are shut etc, no loitering). Having worked in business for most of my adult life, policies are completely useless unless they are clearly enforced and staff working behind a bar cannot be expected to man the front door as well. In summary the application provides no concrete plans on how these policies will be enforced.
- The proposed hours are absolutely unacceptable and inconsistent with a restaurant on a residential street. Restaurants on similarly residential streets close at 10pm e.g. Saponara on Popham's street and Tamil Prince on Hemingford Road close at 10pm. They are also typically not open until later in the day i.e. 12pm. Through the aggressive and anti-social opening hours, the applicant has shown zero care for residents who have to wake up to go to work and require decent sleep.

In summary we are not in favour of this license being granted under any conditions. We would sincerely hope that the Licensing Team prioritises local resident needs and the well-being of the borough over a single, business person who has no understanding or interest in benefitting the residents or wider local community.

Please contact me if you have any questions
Kind regards

[Redacted signature]

Whitton, Daniel

From: [REDACTED]
Sent: 09 April 2024 13:00
To: Licensing
Subject: Licensing application 50 Florence street
Attachments: [REDACTED]

[External]

Dear Licensing Officer

RE: Licensing Application for 50 Florence street

I hope this email finds you well. I am a resident of [REDACTED]. Our apartment is [REDACTED] Florence street and we can see both sides of the pub from where we live, so we are some of the most affected residents by this licensing application.

We are horrified by this application and oppose any form of alcohol license (under any conditions) being granted to this venue. We would hope that the needs of the local residents of Florence street would be considered above the needs of a single business person who does not reside in the area, and through their applications and meetings with residents seems to have little interest or understanding of the borough and its changing needs or even care about the local residents. The local area is already saturated with these types of venues and therefore it is hard to see how this type of establishment would benefit the local area in any way.

There is on the contrary a demand for non-licensed venues like coffee shops, bakeries, co-working spaces, gyms which are very busy/at capacity, reflecting the changing post-COVID demographics and life-style changes where people increasingly work more from home so look for day-time venues to be able to work and hold meetings and also look to maintain a healthy life-style to prevent illness. We would welcome this type of non-licensed venue under reasonable conditions. The proposed type of establishment, on the contrary, does nothing for Islington's healthy living agenda and nothing that would benefit the borough.

There are a number of successful other types of businesses that succeed without having an alcohol license. There are plenty of bakeries, coffee shops, co-working venues, yoga/pilates studios, commercial offices, shops that succeed in the neighbourhood. So it is unclear why the applicant appears to be insistent on having a license when so many other types of businesses in the borough succeed without and enhance the borough's livability/reputation.

Equally the proposed establishment is not a high-end restaurant like Trullo and the Quality Chophouse. These two restaurants at least bring a high quality reputation to the borough. The proposed establishment is another indistinct restaurant boozier which adds nothing to the character of Islington and in fact will deteriorate the borough further and spread the problems already arising around Islington Green and Highbury and Islington all across Upper street.

Furthermore, the applicant has not even bothered to explain why they should be given a special exemption in a cumulative impact area which demonstrates carelessness and potentially arrogance as if getting the license is just a given.

I also have genuine concerns around the applicant's reputation. An FOI and discussions that other residents have had with the licensing team in Lambeth reveal that the applicant/management already have a bad reputation in Lambeth, where they operate Rose and Crown. The combination of establishment type and management's reputation is a very bad sign of things to come should this license be granted. This is a huge red flag.

We expect that if the license were to be granted this would result in an increase in alcohol-related, anti-social behaviour - this is not speculation as it has been researched in a report done by Islington Council: <https://www.islington.gov.uk/~media/sharepoint-lists/public-records/environmentalprotection/information/adviceandinformation/20222023/lbi-cip-assessment-and-review-april-2022.pdf> . This report reveals that areas around licensed venues have 7x more reports of alcohol-related crime. So it's inevitable that this type of establishment brings significant issues and this will result in resident complaints, licensing hearings, legal action, increased burden on the Islington Cleaning team, increased burden on the police services , increased burden on noise teams. This adds a major burden to the council and the licensing team with little benefit to the borough.

As residents we want to enhance Islington, not degrade it. Parts of Upper street feel similar to Leicester square (e.g. by Islington Green or by Highbury and Islington station). Florence street is in one of the nicest parts of upper street – we do not want the local area to deteriorate as a result of these types of establishments opening and ruining the local area.

Here are some other reasons why we are not supportive of this application under any circumstance

- Florence street is a residential street. It is also a very unique residential street - not only is it in the heart of a major cumulative impact area but our street is located directly off Upper street and very near high-alcohol related crime areas e.g. Highbury and Islington and Islington green. It is at significantly more risk of spillover alcohol related anti-social behaviour problems than residential streets set back from Upper street
- There are several families on the street and vulnerable adults living on Florence street. Allowing a license will create a negative impact for these residents. Vulnerable residents need to be able to pass through the pavement in front of 50 Florence street without obstruction or intimidation. Female residents are also more likely to experience harassment from drunken males which already happens around Upper street, bring the problem to Florence street will increase fear and stress for local female residents

- The location of 50 Florence street is problematic from a noise amplification standpoint, made even worse by the street being fairly narrow. Sound reflects more at corners of streets and the very close proximity of houses opposite aggravates sound reflection. For the last few years our street has been very quiet, having significantly benefited from the LTN. It is impossible to see how an establishment of this type would not result in increased noise.

- Does not positively contribute to the mix of establishments in the area. We are already saturated with licensed venues and restaurants/pubs around the area. We do not need another boozier. We would have welcomed most forms of non-licensed venues that we feel would make a positive contribution to the borough including coffee shops, bakeries, co-working spaces, yoga/pilates studios, private office space – all of which are in high demand in the area and frequently saturated. They encourage productivity and reflect the changing nature of our society post covid, where more and more people work from home and are therefore looking for places to go for meetings or have a quick bite, or even work from in the borough.

- We are concerned that there is an attempt by the applicant to pass through a pub under the guises of a restaurant:
 - The suggestion of any sort of vertical drinking is unnecessary in a food-led establishment and the suggestion of selling takeaway alcohol or allowing customers to go outside with a drink in a plastic cup for a subjective amount of time is absolutely unacceptable and deliberately vague "short period of time". We dine at restaurants in the area about 5 times a week and have never come across a restaurant which allows people to hang around outside with their drink. This is a recipe for disaster. There is absolutely no need for anyone to be outside with a drink in a normal restaurant at any time and for any reason.
 - The suggestion that windows or doors would be open at any time is unacceptable for noise reasons. Windows/doors need to also be whitened out for privacy reasons otherwise customers would be able to see into our apartment which is unacceptable. Air con units are readily available
 - There is a very grey area between what constitutes a pub and a food-led establishment. The licensing policies are very clear that the premises should not be alcohol-led. The applicant has chosen very vague words, subject to interpretation to describe who would be allowed to drink on the premises. They haven't for example said that only people ordering a main dish would be allowed to have a drink. This is what I would expect from a restaurant. Otherwise for some people having a large side of chips, or sharing a plate of nachos might be considered substantial food.
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- General concerns around management
 - They have a poor track record in Lambeth (see previous licensing application comments with relevant FOI attachments)

- They have also demonstrated to be unfriendly to Florence street residents and they have definitely contradicted themselves in the application process. For example, when they first applied they said that the 50 Florence would be similar to the Rose & Crown. Since realising that the residents through FOI requests had uncovered numerous issues with the management of the pub and since Florence street residents visited the Rose and Crown and found it not to be serving food that day and to be filled mainly with males drinking pints, the applicant has now said in a recent email to a local resident (see attached) that the two premises will not be the same at all (although none of the proposed conditions have materially changed). It concerns us that the applicant is trying to push through a pub under the guises of a restaurant and their track record of poor management, poor treatment of Florence street residents and then changing their tune about the Rose & Crown does not bode well for a well managed establishment.
- Their application is vague and concerning. They haven't even bothered to provide reasons why they should be given an exception in a cumulative impact area (no mention of number of covers or justified why they should be granted a special exception. This appears thoughtless and arrogant, as if they just expect this application to go through as a given.
- They have provided some meaningless policies which anyone can generate in about 15 seconds from ChatGPT but no meaningful ways to implement any of the policies e.g. having permanent security at the door (dedicated security to make sure people are inside at all times, doors and windows are shut etc, no loitering). Having worked in business for most of my adult life, policies are completely useless unless they are clearly enforced and staff working behind a bar cannot be expected to man the front door as well. In summary the application provides no concrete plans on how these policies will be enforced.
- The proposed hours are absolutely unacceptable and inconsistent with a restaurant on a residential street. Restaurants on similarly residential streets close at 10pm e.g. Saponara on Popham's street and Tamil Prince on Hemingford Road close at 10pm. They are also typically not open until later in the day i.e. 12pm. Through the aggressive and anti-social opening hours, the applicant has shown zero care for residents who have to wake up to go to work and require decent sleep.

In summary we are not in favour of this license being granted under any conditions. We would sincerely hope that the Licensing Team prioritises local resident needs and the well-being of the borough over a single, business person who has no understanding or interest in benefitting the residents or wider local community.

Best regards

Jones, Carol

From: TheLeader
Sent: 11 April 2024 12:36
To: Licensing
Subject: FW: Licensing application 50 Florence street

Dear Team,

Please see the below email.

Kind regards

Ausrine Avsejevic

Executive Personal Assistant to
Councillor Santiago Bell-Bradford - Executive Member for Inclusive Economy and Jobs
Casework Support for Council Leader

From: [REDACTED]
Sent: Tuesday, April 9, 2024 5:48 PM
[REDACTED]
Subject: Fwd: Licensing application 50 Florence street

[External]

Dear Kaya, Nurullah, Samineh and Michelline

I hope you are well. I am writing to you in your capacity as members (and chair) of the Islington health and wellbeing board.

I live at [REDACTED]. I write to you as a very concerned resident as an application has been put in for an alcohol license (a pub/gastropub serving food) at 50 Florence street. The deadline for comments is tomorrow.

I and several other residents share serious concerns over the impact that this application, if granted, will have on the health and well being of the residents on our street as well as on the wider local community.

We fear, if the license is granted, it will create more alcohol-related anti-social behaviour across our neighbourhood which is already saturated with these types of establishments. A report produced by Islington Council already demonstrated that areas with licensed venues attract 7x more alcohol-related crime <https://www.islington.gov.uk/~media/sharepoint-lists/public-records/environmentalprotection/information/adviceandinformation/20222023/lbi-cip-assessment-and-review-april-2022.pdf>. So there is already plenty of evidence that shows what is likely to happen should this license be granted.

I don't believe (and many Florence street residents feel the same way) feel this type of establishment will bring any sort of benefit to our community. I would personally be supportive of the establishment reopening without the alcohol license and perhaps in a format that's more akin to healthy living and/or productivity e.g. vegan restaurant, coffee shop, bakery, gym, yoga/pilates studios, co-working spaces etc.

We at Florence street are in the heart of the cumulative impact area and as a residential street, with lots of families living on it, we are just off Upper street which thereby significantly increases the probability of spillover from Upper street.

We need all the support we can get to stop our beautiful area from deteriorating. When the pub was open about ten years ago there were constant complaints. With the great work that's been done via the LTNs it would be a shame to damage this great area. Granting an additional alcohol license in the area goes against Islington's Healthy living agenda. Things have changed drastically since covid, with more people working from home and focusing on healthier living.

As a woman we already have to deal with alcohol-related harassment that can happen around highbury and islington station and islington green, we certainly don't need this type of behaviour and other types of crime in our beautiful, quiet residential street.

I therefore kindly ask for your support and the support of the health committee in lobbying the Licensing team against granting this application.

Thank you

Best regards

A solid black rectangular box used to redact the sender's name and contact information.

Whitton, Daniel

From: [REDACTED]
Sent: 08 April 2024 14:13
To: Licensing
Cc: [REDACTED]
Subject: The Florence, 50 Florence Street, London, N1 2DU - WK/230047654

[External]

Dear Sir/Madam,

Our names are [REDACTED] we are the owners and residents of [REDACTED], a building [REDACTED] and within good view and earshot of 50 Florence Street, N1 2DU (site of the proposed "The Florence").

As parents to [REDACTED] who have lived at [REDACTED] since 2018, we are extremely concerned about the New Premises Licence application (reference WK/230047654) brought forward for the site by Polygon Public House Limited as per your letter from 15th March 2024, and kindly ask that you deny this license.

Our reasoning is as follows:

1. Our street is residential and quiet, even more so since the recently established LTN. Many families with young children live in our street. Three of my family's bedrooms face the street directly, on the ground floor, first floor and second floor. The architecture of the street is such that sound carries very far and we would certainly be suffering disruption from guests visiting The Florence, especially if intoxicated.
2. Noise disruption would also be severe in the mornings with delivery trucks and especially metal beer keg deliveries an issue not just during the working week, but also the weekend.
3. There have already at times been incidents of guests of establishments on Upper Street vomiting, urinating, consuming drugs and causing disorder on our street. These are currently occasional and would surely increase if The Florence was allowed to open, increasing health and safety risks for residents, and particularly for the children if outside drinking will be permitted during daytime.
4. The license application claims that alcoholic beverages should only be consumed with a meal. This stands in direct conflict with the application for late opening hours (post expected closing of the kitchen) and alcohol consumption allowed outside the premises, as the footpath is too narrow to hold tables for seating. Late opening hours and outside drinking increase the risks of noise and public nuisance explained above. Furthermore, late opening hours and outside drinking as proposed in the current licence application are hallmarks of a wet-led pub and not a food-led restaurant.
5. The licence application also includes a request for off premise sales, which again can lead to an increase in guest traffic, noise and drunken/disorderly behaviour.
6. Smoke from guests of The Florence coming and going, as well as standing in the designated smoking area would enter mine and my children's bedroom windows, further causing a health hazard. My family would also be exposed to smoke and potential drunk and disorderly behaviour every time we entered or left our house.

7. The plans for The Florence do not appear to qualify as an exception for the area's cumulative impact policy due to the significant size and number of covers of the proposed venue.
8. There are already too few parking spaces in the street to accommodate all residents' cars. Having The Florence open would put even more strain on the limited parking spaces, forcing residents to park much further afield. There are several residents with limited mobility living on this street who would suffer significantly from this should The Florence be opened.
9. Car traffic would increase on our street again, further causing noise disruption and health and safety risks for residents.

As stated, we are extremely concerned about the impact of the opening of The Florence pub in our street and ask for you to kindly reject the application.

Should an application be granted nonetheless, we would ask the following:

1. Limitation of business hours, ensuring a closing time of 10pm every day
2. No outside drinking at all – it is unclear why a food let restaurant needs outside drinking. Furthermore, to our knowledge none of the other restaurants in the area provide for outside drinking unless outside tables are provided. And for The Florence outside tables are not part on the application nor is there space for tables on the pavements
3. Clear rules for the limitation of noise, such as ensuring that windows and doors must be closed at all times during operating hours and double glazing windows being installed
4. Limitation of delivery and rubbish collection hours stipulating no deliveries to be made before 10am

We would be happy to give further detail or information on any of the above points or make ourselves available to answer any questions.
Many thanks for your consideration.

Kind regards,

[Redacted signature block]

Licensing Team,
Islington Council,
3rd Floor,
222 Upper Street,
London.
N1 1XR

By email to: licensing@islington.gov.uk

9th April 2024

Dear Islington Council,

Summary

I am writing to object to the application for a new premises licence at The Florence, 50 Florence Street, N1 2DU. My partner lives at [REDACTED] and I stay with her for a large part of every week. Florence Street is a quiet residential community enjoying a quiet and peaceful street away from the hustle and bustle of Upper Street. Neighbours communicate regularly through a WhatsApp group and a street party was organised and held last year.

The grant of a Premises Licence would have a major negative impact on all those living on Florence Street in many ways.

It would be contrary to the four licensing objectives outlined in Islington Council's Statement of Licensing Policy, namely the prevention of crime and disorder, public safety, the prevention of public nuisance and the protection of children from harm.

The licence therefore should not be granted.

Florence Street also falls within the Angel and Upper Street Cumulative Impact Area (CIA). This should create a rebuttable presumption against the grant of a licence unless the applicant can demonstrate that there will be no negative cumulative impact on one or more of the licensing objectives.

The possible exceptions to this are if both of these criteria can be demonstrated:

- (a) small premises with a capacity of no more than 50 operating during framework hours
- (b) premises which are mixed use or not alcohol-led, operating under framework hours.

I do not believe that the applicant meets the criteria of these exceptions so the licence should not be granted.

The applicant has a history of non-compliance with their licence at their existing premises in Clapham. This is inconsistent with Licensing Policies 2 & 8 (Location/Cumulative Impact/Saturation & Management Standards.)

For this reason, again the licence should not be granted.

Objections

Cumulative Impact Area

In their application, the applicant makes a direct reference to their present premises, The Rose & Crown, Clapham. They claim to have 'transformed' this pub and wish to 'follow the same path' with The Florence and create an 'incredible premium gastro pub for the community.'

I have been to the Rose & Crown, and so have several other neighbours from Florence Street. None of us saw anything that set it apart from an ordinary pub. When I visited on a Saturday evening only one table had food, sports were showing on several televisions and a happy hour was proudly advertised above the bar. An upstairs Dining Room was closed and cleared of furniture.

If the applicant claims that the new premises will not be alcohol led, it seems odd to me that they are referring to it as a 'pub,' which is clearly an alcohol led business, and not as a restaurant, and would contravene the CIA exceptions.

The proposed plans for the new premises show that the applicant intends to have dining not only on the ground floor but also on the first floor. Looking at the square meterage available for dining it seems clear that there will easily be enough capacity for more than 50 diners which again would contravene the CIA exceptions.

For these reasons the licence should not be granted.

Non-Compliance of Applicant with existing licenced premises

Through a Freedom of Information Act request it has become clear that there have been multiple complaints made to Lambeth Council concerning the Applicants other premises, The Rose & Crown in Clapham. These include noise and disturbances to local residents, excessive litter, antisocial behaviour arising from allowing patrons to drink outside the Controlled Drinking Zone and placement of extra tables and chairs outside of licenced areas.

On the 21st July 2022 following many complaints to the council, a reply from a councillor stated that appropriate officers had visited the owner to discuss complaints and the reasons why they could not allow additional seating on the square. He stated that "I trust this will be the end of the matter, but if the owner persists in allowing additional seating, I gather that senior management will consider revoking the licence."

On the 20th August 2022 following further complaints a reply from the council stated that "It is concerning that the Rose & Crown is continuing to flout the terms of its licence. I have been advised that the enforcement team is in direct communication with the owners regarding the additional tables and chairs. I have forwarded your latest emails regarding the continued noise nuisance and ASB to the Enforcement Team and Licencing."

I am awaiting a new FOI request that will detail the complaints of the last twelve months but it will not be available before the 25th April. I am sure that there will be continued evidence of non-compliance in this new information.

Islington Licencing Policy 2 states that the Licencing Authority will take into account 'past compliance history of current management.' Licencing Policy 8 states that the applicant must 'demonstrate a track record of compliance with legal requirements.'

Lambeth Council regard the Applicant as 'flouting' the terms of its licence. This is clearly at odds with the Licencing Policies above and for this reason the licence should not be granted.

Prevention of Crime and Disorder

A new Premises `Licence for The Florence will clearly mark an increase in crime and disorder in the street. Those residents who were living on the street when The Florence was still open, prior to 2013, remember that the presence of a premises serving alcohol led to numerous incidents of drug dealing, bicycle theft by cutting residents railings, and public fouling.

In a paper published by the Faculty of Public Health linking alcohol and violence, the association between the two is well documented. It states that 'an estimated 600,000 incidents of alcohol related violence occur each year in and around licenced premises.'

In Islington Council's own Review of the Cumulative Impact Policy 2022, it's analysis of alcohol related crime and disorder concluded that 'there is a correlation between alcohol related antisocial behaviour, crime and disorder and the concentration of licenced premises.' The Florence is in an area already saturated with licenced premises.

Clearly there is a connection between licenced premises and alcohol related crime. Granting a licence to The Florence would only add to this concentration of licenced premises so the applicant should not be granted the licence.

Public Safety

The applicant proposes to have patrons drinking and smoking outside on the street in front of The Florence. On their proposed Ground Floor Plan they have an area marked as the designated area for smokers which they suggest will be roped off, creating an obstacle in the street. From the scale of the plan this area is approx. 1.4 meters wide.

The pavement is only 2.3 metres wide at this point, leaving only approx. 90cm of clearance for any members of the public to pass. Unfortunately this does not comply with Governmental instructions in the Department of Transport's Inclusive Mobility document which states that there needs to be a minimum of 1.5 metres clearance on any footway to allow for disabled, mobility impaired and visually impaired people to pass.

This is a clear threat to public safety as members of the public will be forced to step into the road to navigate past the restaurant, and so the licence should not be granted.

The Prevention of Public Nuisance

Noise will be the main public nuisance from The Florence. Primarily it will be from patrons smoking or drinking outside. At the first meeting the applicant held with residents before submitting their first application, the main concern expressed was with the noise

generated from patrons being outside.

The geography of the street means that sounds echo and bounce between the buildings. When the pub was previously open, it was responsible for 39 complaints of noise made to Islington Council between June 2005 and August 2012.

Even though she claims a 'strong desire to work in harmony with local residents, the applicant has clearly chosen to ignore these pleas by insisting on having an outdoor smoking area.

Noise from this will cause disruption to those living within view of The Florence. With many more people now working from home, added daytime noise will be a considerable problem. Later in the evening, it will be a nuisance that will prevent people from sleeping.

The applicant proposes to use the first floor for diners. Not only will this increase the noise from the establishment as a whole, but it will also mean that patrons will be at the same level and will be able to look into many of the residents' bedrooms, including those of children.

There will be a greater footfall of patrons walking to and from the premises which will also add to the disturbance of peoples quiet in their homes, especially from patrons leaving the premises having had a drink.

In addition to noise from patrons will be the noise from deliveries and collections to the premises. According to the application, deliveries can take place between 7:00 and 22:00. This will mean a daily addition of large vehicles entering a street which has only recently benefitted from becoming part of an LTN. It seems counter intuitive to reintroduce large vehicles, which will contribute to poor air, road danger and noise, to a community area that is enjoying the benefits of having less traffic.

Residents in Florence Street already experience passers by dropping litter, quite often into the lightwells of the basement flats, as well as on steps and other areas of their property. A new licence for The Florence would only add to this because of the increased numbers passing through to use the pub. Also, there will inevitably be spillage and breakages by the patrons using the restaurant, causing a hazard to other pavement users.

For all the above reasons the applicant should not be granted the licence.

The Protection of Children from Harm

With the granting of a licence for The Florence, children will be at risk from harm from both inside and outside the establishment.

Inside, young children may be at risk if they are not properly supervised or are exposed to adults who have become intoxicated. Young children can be dangerously intoxicated by quite small quantities of alcohol, so care needs to be taken to clear used glasses to protect them from this risk.

Young teenagers may attempt to buy and consume alcohol and then become vulnerable because their judgement is impaired. This could put them in danger from getting

involved in fights, from drink driving or from sexual predators.

All children are at risk of adults who are viewed as a danger to them. Care must be taken when staff are appointed to ensure that such individuals are not placed in an environment where they can exploit their position.

Outside the pub, children passing, either on their way to and from school or for other reasons, will be at a greater risk of harm from patrons standing outside the restaurant. The noise from the premises, both from patrons and deliveries will have an effect on those new-born children in the street whose sleep will be disrupted.

For the above reasons the licence should not be granted.

Conditions

Though I strongly believe the licence should not be granted, if it is then it should be with at least the following conditions:-

No outside drinking – If it intends to operate as a restaurant with internal seating only, I can see no reason why any patrons should be allowed to drink outside.

No off sales – Again, if it intends to operate as a restaurant, I see no reason why it needs to operate as an off licence, especially as there are so many others nearby.

Yours faithfully.

[Redacted signature]

Interest: Resident

[Redacted contact information]

Whitton, Daniel

From: [REDACTED]
Sent: 09 April 2024 13:50
To: Licensing
Subject: COMMENTS: The Florence Public House, 50 Florence Street N1 2DU

[External]

To whom it may concern,

We strongly object to the application for New Premises Licence at The Florence Public House, 50 Florence Street N1 2DU.

We have lived [REDACTED] number 50 Florence Street at number [REDACTED] for over 10 years and brought up our daughter, now [REDACTED] in this quiet residential, family orientated street. There is a number of families living in houses facing the premises with very small children. We learned from our neighbours who lived in the street for much longer and who remember the days when the pub was functional and all problems and disruptions they encountered, including noise, public disorder, anti social behaviour, drug dealing, traffic incidents etc, with very little regard for the residents. We didn't get answers whether the premisses will be equipped with frosted acoustic glass, internal noise preventing door, non-opening double glazed windows, placement of their speakers, responsiveness to the burglar alarm system, air-conditioning etc. I notice the mention of natural ventilation and auto opening window vents rather than aircon? Could alcohol be ordered at the bar, what is distinction between the pub and restaurant? The applicant wants to permit clients to drink outside (narrow pavement) and to be open until 11:30pm Monday -Thursday and 00:30 Friday and Saturday with waste collections on the following days at 7am which is not acceptable. We will not be able to get our NHS's recommended 7-9 hour sleep.

Higher noise and traffic levels will affect us all and particularly young ones. The applicant Josie Sawrij has a bad record running a similar venue in South London (Rose and Crown, Lambeth) and after the two meetings that residents had with her and her solicitor we didn't get any assurance regarding concerns we expressed. On contrary, she reiterated that she will do 'everting which is good for her business'. We are in dark about number of people / covers for the venue. Is council going to implement residents only parking at all times as we already struggle with parking spaces since the closure of near by roads? Finally, may I remind you about your own study (Islington Council) about impact of licensed venues on alcohol related crime. This makes me wonder why the Council would even consider granting licence to more venues around Upper Street? There are plenty of them and we don't need another one on our doorstep.

All of our neighbours share my concerns and we will do everything we can to protect livelihoods of our families from the negative impacts of the proposed development and stop it. We expect the Islington Council to do the same.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]
8 April 2024

Dear Sirs

Premises Name and address: The Florence, 50 Florence Street, Islington, London, N1 2DU

Interest: Resident

I wish to object to the application for a new licence at the above address for the following reasons:

The prevention of public nuisance

- The plan to permit customers to take drinks outside will be a persistent nuisance. The layout and architecture of Florence Street, in particular the corner on which 50 Florence Street is located, means that noise from outside the premises can be clearly heard in the houses around it. Allowing patrons to stand outside to drink and smoke will create a persistent noise nuisance.
- Proposed condition 18 states that “notices shall be displayed within the premises advising customers not take drinks outside after 22:00 and directing them to the designated smoking area” while proposed condition 16 states that “patrons permitted to temporarily leave and then re-enter the premises after 22:00, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them”. The proposed conditions do not explicitly state that no drinks are to be taken outside after 10pm - under these proposed conditions it will be possible for people to drink outside before 10pm using glass containers and after 10pm using plastic containers.
- Allowing doors and windows to be left open means that noise from within the gastropub (both conversation and music) will be heard within the houses.
- Expecting people who are drinking and smoking to stand within the designated smoking area is unrealistic. Previous experience of living opposite has shown that drinkers and smokers are likely to stand wherever they want - including immediately outside residents’ houses.
- The application refers to 50 Florence Street as a “gastropub” but the conditions do not seem to be consistent with those of a restaurant:
 - Proposed condition 33 states that “the supply of alcohol at the premises shall only be to a person seated taking a substantial table meal there and for consumption by such a person as ancillary to their meal”. Should this genuinely be the case then there should be no need to permit any customers to take drinks outside at any time - however proposed conditions 12, 16 and 18 all refer to outside drinking.
 - Restaurants typically expect their customers to stop drinking once the meal has ended (and the bill is paid) - therefore there is no need to keep serving alcohol until midnight on Friday and Saturday and until 11pm on other nights.
 - I am not aware of any restaurants which provide a designated smoking area - proposed conditions 6, 12, 16, 17 and 18 all refer to customers going outside to smoke.
 - I am also not aware of any restaurants which operate as an off-licence. Proposed condition 15 refers to the sale of alcohol for consumption off the premises before 10pm.

The protection of children from harm

- There are many families living on Florence Street; it is a residential street. The intention to have the gastropub open to the public until 00:30am on Friday and Saturday and until 11:30pm the rest of the time is to the detriment to the welfare of the children living on the street. My children go to bed at 8:30pm and there are several younger children on the street who go to bed much earlier. The Great Ormond Street Hospital for Children have recommended that children aged 6 to 12 have 9 to 12 hours' sleep to keep healthy.

Yours faithfully

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Burrell, Ryan

From: [REDACTED]
Sent: 09 April 2024 21:34
To: Licensing
Cc: [REDACTED]
Subject: Licence application The Florence Public House 50 Florence Street N1 2DU

[External]

Dear Sir/Madam,

We are writing to express our concern regarding the Premises Licence application for The Florence Public House.

Our home is situated [REDACTED] the proposed location of the Public House, and our bedroom [REDACTED] its entrance. We are concerned about the potential increase in noise levels due to patrons, especially during late hours and after the establishment closes. This would undoubtedly disrupt our peace and quality of life.

Moreover, as our property is positioned on a corner with steps leading up to our front door, there is a significant risk that individuals will gather there outside the pub after closing time. This could lead to increased noise, littering, and potential public disturbances. This not only poses a threat to our peaceful enjoyment of our residence but also raises concerns about crime and disorder in our otherwise quiet neighborhood.

We are deeply invested in maintaining the safety and tranquility of our street, and we fear that the introduction of The Florence Public House could lead to an escalation of public nuisance issues. The potential for late-night disturbances, loitering, and associated activities is a worrisome prospect for all residents in the area.

In light of these concerns, we respectfully urge the council to carefully consider the potential negative impacts this establishment may have on our residential street. We hope that measures will be put in place to mitigate any potential disturbances and uphold the peace and safety of our community.

Thank you for taking the time to consider our concerns.

Kind regards

[REDACTED]



Alcohol and Entertainment Licences Team,
Islington Council,
3rd Floor,
222 Upper Street,
London.
N1 1XR

By email to: licensing@islington.gov.uk

9 April 2024

Dear sirs,

This is a representation **against** the Application for a new Premises License at The Florence, 50 Florence Street N1 2DX, submitted by Polygon Public House Limited on 13 March 2024.

I wish my identity (including name and address) to be kept anonymous because

[REDACTED] Such details are confidential, medical and private. I cannot see how maintaining my confidentiality and privacy would be detrimental to the applicant. I would consent to a description that identifies my objections as being from a resident who lives on the east-west length of Florence Street.

Summary

In the two meetings with concerned residents, the applicant didn't engage in meaningful or empathic dialogue that showed good faith or any desire to alleviate the local community's concerns about how this could impact us. She has alienated those of us who anticipated meaningful engagement. I went to the first meeting hoping for reassurances that the venue would be designed and managed so those of us living in sight and sound of the building would be able to live peacefully and quietly in our homes, whether working, resting or sleeping.

The applicant and her lawyer have used the word "restaurant" as well as "gastro pub" interchangeably, and currently the license application is seeking to have outside drinks allowed and a smoking area designated, neither of which are not typical of a restaurant but much more in a pub category. The applicant has also referenced her existing pub called the Rose and Crown in Clapham. I visited it several times to see what it is like, as have other concerned residents. On my visits the upstairs dining room was closed. There were many people, standing and seated, no one was eating, and people were drinking inside and outside the venue. Sport was being shown on the large TV screens and groups were stood watching the matches. Excessive drinking was encouraged by signs advertising "two drinks for £5". It was a loud pub. The Rose and Crown is not what I would call a gastro pub but a boozier that serves food. Examples of authentic gastro

pubs are easy to come by: the Pig & Butcher in Islington and The Eagle in Farringdon are two examples. Their focus is great food, with drinks served at the tables. They both have a few outside tables; no one stands outside, drinking or smoking and there isn't vertical drinking inside the venues either.

Having visited the venue, I wasn't surprised to see that Lambeth council has a record of recurring complaints against the Rose & Crown which are included in [REDACTED] objections so I shall not repeat them here. They make for stark reading. There are recurring complaints about noise nuisance, foul language and breaches of licensing conditions. The council has repeatedly visited the venue to discuss these concerns.

The Rose and Crown has also been paid visits by the police. My neighbour [REDACTED] has spoken with the police, and they have had to deal with recurring complaints about the venue, as detailed in their objections. As I understand it, they have not experienced the applicant as constructively responsive but as defensive.

Although there is a paper trail of recurring complaints by residents to the council and police, the applicant told us at the first meeting that *there had been no complaints against the Rose & Crown*. This is simply incorrect, and she was either reckless or knew this was not true.

The applicant has a demonstrated history of ignoring licensing conditions, contempt for the council's efforts to bring the pub back into compliance, contempt for the residents who have been provoked to making nuisance complaints and promotes excessive drinking at her venue, with a disinclination to tackle alcohol-associated problems. Again, this is evidenced in [REDACTED] objections.

This is relevant to this application because it goes to the applicant's character and lack of good faith, and so it would seem unreasonable for the licensing committee to disregard this information when considering the current application against the licensing objectives.

In fact, this documented history is relevant for the licensing committee in considering this application. The record shows the applicant's "past compliance history of current management", which is to be considered according to the licensing policy, as is the applicant's demonstrated failure to run her business "lawfully", because the applicant cannot demonstrate "a track record of compliance with legal requirements".

Where there is a history of non-compliance, according to the Licensing Policy, then the committee is *unlikely to grant a new license*. While this is for a new venue, I would argue this record should be persuasive for the current application for number 50.

The applicant has consistently failed to comply with licensing conditions, work with the community local to the Rose & Crown, with the police or with the council. As Maya Angelou writes, *when people show you who they are, believe them the first time*.

So, from our perspective if a license is granted to this applicant, it is unlikely to be a well run 'gastro pub' or restaurant. Those of us living in sight and sound of the building are likely be significantly impacted by recurring nuisance, crime and ASB. As it stands, if

this application is granted it is very likely that it would destroy the quiet, safe and pleasant residential nature of the street and our home environments.

I've lived here since the mid 90s. Islington's night-time economy has exploded since then and the borough is now a popular destination for a night out. Upper Street now has multiple drinking venues, licensing hours have been extended, indoor smoking has been banned so smokers stand outside bars, visible and audible, often with raucous alcohol-influenced behaviour. It's not uncommon outside pubs and bars for smokers to stay outside with drinks in hand, especially when there are heaters in the cold months, or the weather is warmer. Since the 90s, excessive drinking has become a cultural norm amongst the alcohol-drinking population. Drunkenness and associated behaviour have become normalised in many pubs. Excess drinking is encouraged by signage advertising two drinks for the price of one, or 'happy hours' or cheap cocktails or other high alcohol content drinks. Core hours have been extended. These alcohol industry-led and profit-led tactics attract and encourage drinking to excess, and unfortunately, result in all the disinhibited behaviour, public nuisance, crime and social disorder.

This cultural shift in drinkers and extension of core hours since the 90s has coincided with a concurrent dwindling in the Met's policing resources and emergency services.

So, when I think about a gastro pub/restaurant opening on Florence Street I am aware that given all these circumstances, with this applicant and in 2024 it is not likely to be like the old Florence of the 90s. The next pub renditions in the 00s caused way too much nuisance, anti social behaviour and crime as has been described by [REDACTED] and others in their objections. We have not had alcohol sold at number 50 for over a decade and to open a pub there now, whatever the licensing conditions, could attract this very different drinking culture and knock-on ASB, crime and public nuisance onto our residential street, day and night.

Objections

Cumulative Impact Area.

Florence Street is in an area of Islington that is saturated with alcohol-selling venues, that may or may not serve food. That is why Islington council chose to designate the area as being subject to its Cumulative Impact Policy. And that is very relevant when we look at the four licensing objectives that the committee must have in mind when deciding whether to grant this license to open a pub on this otherwise residential street.

Now more than ever before, those of us who live on residential streets within the CIA need quiet on our residential streets to, quite literally, live. The plethora of bars on Upper Street and their customers are a mere stone's throw away from number 50 Florence Street. As Islington's alcohol night-time economy has grown, so have Islington's alcohol-related antisocial behaviour, crime and A&E admissions. The impacts on public health are dire. I have asked the police in our ward and the health and well-being committee to object to this licensing application on policing and public health grounds.

Prevention of Crime and Disorder and ASB.

Why granting a license to 50 Florence Street risks increasing crime and disorder.

The Police Foundation states that *"the criminogenic impact of this alcohol-based economy on levels of violent crime and anti-social behaviour can ruin lives, blight communities and stain the physical environment"*. It continues, *"The findings of a large number of studies link violent incidents with alcohol consumption and the night-time economy (see Finney, 2004). For example, the 240% increase in the capacity of Manchester city centre's licensed premises between 1998 and 2001, occurred almost concurrently with a 225% rise in the number of city centre assaults (Home Office, 2001a).....The clustering of these [violent] incidents in areas with a high density of licensed premises and at times when people are trying to secure transport home, places enormous stresses upon the police and other emergency services."*

Florence Street is in a designated CIA because there is a high density of licensed premises on Upper Street. Over the last 10 years we have felt safe and lived relatively peacefully on this residential street. To open a gastropub/restaurant here now could open up Florence Street to these criminogenic impacts, from the venue itself and from human traffic to & from the dense area of licensed venues on Upper Street.

The City of London police have considered antisocial behaviour that is *"especially associated with alcohol consumption and alcohol related disorder, theft, substance, abuse and violence"* and conclude that the majority of these offences occur during the night-time economy. Demand on police resources peaks between 5 o'clock until two in the morning Thursday to Friday and 6 o'clock and two in the morning Friday and Saturday. That is worth reading again, because what it is saying is that alcohol-related crime and disorder peak from traditional office hours closing in the week/early evening at weekends and remain at a peak until the small hours. Thinking about what that would mean for our street if a licensed venue opens here, then adults and children are most likely to be exposed to alcohol-related crime and disorder at these times. Many school-aged children will not be in bed for several of those hours; the whole street will be facing this increased risk of alcohol-related harm for 9 hours, every day.

Islington's crime rate is 19% higher than elsewhere in London and 34% higher than England, Wales and Northern Ireland. In 2015 the Office for National Statistics published the findings of its survey of alcohol-related violence in violent crime and sexual offences in England and Wales. The report states that alcohol was a particularly prevalent factor in violent incidents between strangers, 64% of which were perceived to be alcohol-related; 70% of violent incidents occurring at the weekend, in the evening or in the night, were alcohol-related. Not surprisingly, the report states that the proportions of violent incidents that were alcohol-related increased as the afternoon and evening progressed, from 23% of violent incidents occurring between noon and 6pm, to 52% were between 6pm and 10pm (again this exposes many children to physical harm, or to the harm of witnessing violence) and 83% occurred between 10pm and midnight.

Again, my point is that Islington's comparatively high crime rate and the link between alcohol and violence is relevant to Islington council's licensing objective to prevent crime, when considering whether to grant a license to a venue on a residential street in a CIA, with all the attendant criminogenic consequences and risks.

Police Resource cuts.

As an Islington resident I have had experience of how under resourced our local police are. After an attempted burglary at my home one Friday night, even though I lived alone and was unable to close my door, the police were unable to come until the following morning. Last year the Shell garage sought help from the police because most days an individual stole 6 bottles of wine. The police advised the manager they cannot respond to that level of crime because they are under-resourced. The manager advised his staff not to chase the individual to avoid any harm being caused to them.

These are personal stories, but they show how a reduced police force impacts ASB or crime on Florence Street. Since the last pub was open on this street, policing models have been decimated. The Met has lost two thirds of its special constables and half of its support officers since 2010. In the circumstances, I cannot see that the police would be able to respond to the very likely increased 'low-level' crime and disorder or antisocial behaviour on the street that is alcohol-related and linked to this venue opening with an alcohol license.

What we have learned in looking at the Rose & Crown.

The Police Foundation states that, *"the commercial imperative to shift ever greater units of alcohol has fostered a culture of intoxication, whereby a dangerous cocktail of 'binge' drinking and aggressive hedonism has become a staple characteristic of socially prescribed behaviour within many licensed premises. The marketing of transgression by the alcohol industry has encouraged this culture, giving rise to a social ambience inside many licensed premises in which drunken demeanour and disorderly conduct become normalised. All too often this ritualised behaviour generates tension and conflict among strangers and acquaintances, resulting in interpersonal violence, criminal damage and anti-social behaviour"*.

As noted above, the applicant's current 'gastropub' promotes excessive drinking by offering cheap drinks and there is a catalogue of recorded complaints by local residents to Lambeth Council and to the police, about nuisance, antisocial behaviour and crime linked to the Rose and Crown.

At the first meeting with the applicant, we raised historic issues of crime, antisocial behaviour, noise nuisance and aggressive customers from when a pub was last open at the venue. The applicant physically shrugged her shoulders and said that once customers were outside of the pub it was out of her control. As has already been noted, she falsely claimed to have had no complaints from residents about the Rose & Crown. This all miserably tells us it is unlikely that this applicant would comply with license conditions or respond meaningfully or respectfully to resident complaints if the committee granted her a license for 50 Florence Street, nor would she respond to council or police concerns.

We can show that a pub on the street caused us problems in the 00s, problems that undermined all the council's licensing objectives. We can show that to open a licensed venue on the street would be even more likely to undermine the licensing objectives in 2024. And we can show that police resources are inadequate to police resulting crime and ASB, and the risk that all of us will be less safe. We can show this applicant has not shown good faith in running her existing venue or in meetings with us. We do not want this alcohol-linked venue owned or managed by this applicant on our street.

Public Safety.

As a woman who lives [REDACTED] in London, I am acutely aware of the issues we already have with safety on our streets.

The entrance to my home is at [REDACTED] and as I return home at night, I keep my wits about me, stay off my phone and have my key to hand. I observe people around me and how they are behaving. This is something that women do and is being increasingly discussed in the public domain many women do not feel very safe. However, as I approach the junction of Upper Street and Florence Street if no one is close by and no strangers on Florence Street then I feel more confident walking along my street away from the bars on Upper Street. I always scan again before descending my steps. Our street tends to be empty and quiet during evenings and later at night.

I feel safe as I put my key in my front door and close the door behind me.

It is because this street in its very nature is so residential, and it is not a cut through to other pubs or restaurants from Upper Street, and it has no night-time commercial venue on it, and very little traffic since the LTN that I feel safe.

Once inside my home I feel safe, I'm unlikely to hear loud or aggressive alcohol related behaviour. I'm unlikely to be disturbed by drunken people outside my home.

If a pub or restaurant opened on this residential street and outside drinking and smoking was allowed, the factors that make me feel safe that I've just described would be gone. Instead, the street will have strangers standing around outside the venue, many drinking alcohol. That sense of safety that I am always grateful for now, that sense that there is no one at pavement level around my home and being able to see at a glance, that sense that there will be no one at the bottom of my pavement steps, will all vanish. I will not feel safe as I do now, returning to my home, nor so safe inside it.

In the 00s when pubs were at number 50 and patrons drank and smoked outside, when nearby residents have spoken with them to ask them not to urinate on their railings or be so loud or pipe down with foul language because of children hearing, they often faced aggressive responses. The venue attracted drug dealing outside. If the residential nature of the street was not respected by some patrons of the last pub that was open, and given this applicant's history of not addressing concerns, then what has changed that would mean we could feel confident that it would be respected this time? At the meetings we raised detailed concerns that previous outside drinking and smoking and open windows had caused recurring problems, but the applicant declined to do anything different and said that is what she was going to apply for. And she has chosen to go ahead and apply for all of these, with her existing poor track record.

Another concern I have is as a woman who lives alone, if I am disturbed by excessive noise or foul language or ASB that is related to patrons outside the venue then I will feel disinclined to make an intervention, because I don't want to be faced with aggressive responses or, after any encounter have my property earmarked. But there will be little point in calling the police or council to attend at the time. So, my only recourse will be do put up with it as long as it lasts and make a complaint afterward, with little hope that this applicant will respond in good faith to any official interventions.

The Prevention of Public Nuisance.

Living on Florence Street now.

Florence Street is a quiet and residential street. It's noticeably quieter day and night than Upper Street. Since an LTN was introduced, there is barely any traffic and faces of passers by are often familiar.

Victorian terraces line the street without capacity for cavity wall sound insulation. The tall terraces and layout of the street cause noise to bounce and echo with nowhere for sound to dissipate or be absorbed. Number 50 sits right where the north-south and east-west arms of the street meet. Sound from that point bounces around both arms of the street and echo against the opposite terraces.

My home has no rear extension. My sitting room, dining area, office space and both bedrooms are [REDACTED] at [REDACTED] levels, with no internal walls that might insulate me from street-side sound. The only physical barrier between those areas and the street is my external wall which also has sash windows.

A decade ago, I had double-glazing put in at the front of my home predominantly to reduce noise from sporadic and random drunken rowdiness at a time when the last pub was open at the venue. It was interrupting my sleep and disturbing the peace and quiet in my home. Unfortunately, these windows are now due for repair or replacement and now have little effect on noise insulation. I am not in a financial position to be able to afford to do that. I can hear what people are saying in everyday conversational voices on the pavement as they walk by.

I am rarely woken up at night because Florence Street is residential and quiet; it is not part of the Upper Street pub circuit. Generally, I can peacefully enjoy my home. I can easily work from home and rest, and I sleep at night with earplugs to mitigate the risk of being woken up by occasional, unexpected loud noise from (usually) customers car stereos at the shell garage.

Previous pubs in the building and noise nuisance.

The last pub closed over a decade ago. Florence street residents nearby had to deal with recurring noise nuisance, crimes like theft and visible street drug dealing, other anti-social behaviour, public fouling and foul language. I remember being woken by drunken couples arguing on the street, and disturbed by noises from people outside the pub and walking to and from the pub.

As I understand it some residents successfully fought licensing hours and licenses were taken away, but my point is that there was an inherent clash between the street being a place where residents could live peacefully and safely and a venue that sold alcohol and had music and outside drinking and smoking.

Since the last pub closed, we have got our residential street back. It has been wonderful.

Why public nuisance would be even worse living by a pub in 2024.

I've noted above why opening a pub or restaurant with outside drinking and smoking and open doors and windows at number 50 would be much worse than before.

The very idea of it is impacting on my mental health and has caused a great deal of concern and anxiety amongst many of us on the street.

Characteristics of alcohol and pub-related noises and why they are so destructive on a residential street.

Pub and alcohol-linked noises are really disturbing because of their nature. Noises are intermittent, sporadic and vary in volume and pitch. They jar on the ear and are very intrusive. The brain can't tune out sounds like that as it can with low level noise at constant pitch and level. Drinking people become less inhibited, likely to speak and behave raucously and use of foul language increases. Even people who are not drinking but who have been inside a loud pub may be unaware how loud they are talking when they venture outside (whether to smoke or drink or head home).

The applicant is seeking openable windows and doors, street-drinking and a delineated smoking area that is diagonally opposite my home. The applicant anticipates that patrons will go to and from number 50 from Upper Street, and my home is in between the two.

If a pub or restaurant is opened along the lines of the application, then these sorts of noises will be intruding into my home recurrently from morning continuously until around midnight some days and 1am on other days (allowing half an hour from last orders for patrons to finish drinks and head home). The applicant seeks to have patrons drinking outside and has a proposed smoking area which is in direct line of sight of residents. As the Yorkshire police force states on its website concerning suggestions to publicans about mitigating the impact of their pub, if you can see a home from your pub's boundary then assume the dwellers will be able to hear you.

I simply cannot live well or function well if my sleep is chronically disturbed in these late hours.

Since lockdown I have a significant practice as a psychotherapist working from home. That practice will be at serious risk if my home is not quiet enough to conduct sessions.

Between the last sounds dying down from patrons leaving, the applicant states some or all of daily deliveries, services, bottling and waste collection will begin from 7am and be as late as 10pm.

This will be of significant detriment and devastating the street's soundscape, and therefore my home's soundscape, from dawn til the small hours, 7 days a week.

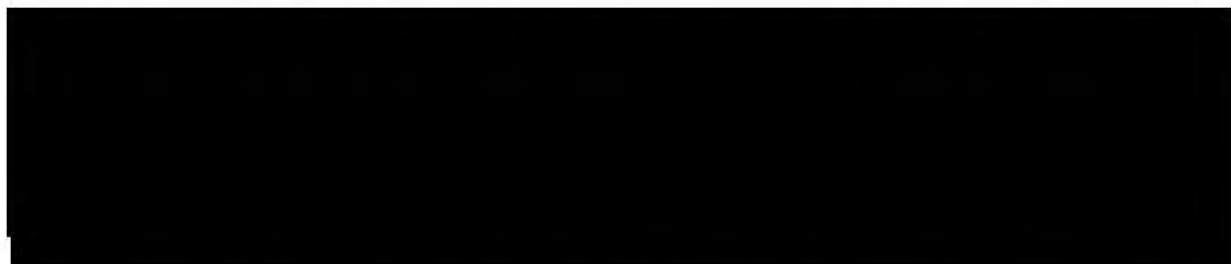
There will be a significant loss of my ability to rest, work and play.

Effect of pub and alcohol-related noise on rest, sleep and WFH.

Quite simply if this application goes ahead then my home will likely become a place where I cannot rest, work, fall asleep or stay asleep and I am very stressed about such a life-changing impact.

I tend to go to bed between 21:30-22:00 and maintain good sleep hygiene because without a good night's sleep I cannot function, and it affects my mood. Since I reached [REDACTED] I need good quality and duration of sleep and I organise my schedule to take care of it. But if this application goes ahead then I am very likely to be prevented

from falling asleep or staying asleep, until the small hours multiple nights a week.



In the current financial climate, I am very worried because I cannot afford to shift these particular clients to seeing me in person, because of the increased business cost of room rent. [REDACTED].

As an Islington resident I really should be able to work from home. I cannot see what adequate remedy the council or police could offer if I am impacted in this way.

Between sleep and work I use my home as a place of rest and play. But if it is chronically interrupted by noise nuisance, ASB or crime resulting from this application being granted, then I'm likely to feel annoyed and irritated, as well as powerless to do anything about it. I am unlikely to be able to rest.

Chronically these impacts on sleep and rest will have a detrimental effect on my mental and physical health, as will worry about my [REDACTED].

Historically we were impacted by earlier pubs. I've lived on the street since the mid-1990s. When there were pubs there, I remember being woken up by drunken-sounding arguments outside my home as customers made their way to or from the venue and Upper Street. I also remember being woken up by waste collections and deliveries. And smoking was only banned in 2007, at which point noise nuisance got a lot worse. With extended core hours, these consequences of a pub in 2024 would be worse.

Impact on residents.

The pub or restaurant in this license application would risk some of our homes becoming buildings where we cannot go to bed at a reasonable time for our idiosyncratic needs, we cannot then fall into uninterrupted sleep until related noise nuisance abates, likely in the small hours, and would risk our homes becoming places where we cannot rest in peace, or work from home or play in peace. It is likely that some of us will feel frazzled and sleep deprived, recurringly.

The Health Protection Agency's report in 2010 noted the accumulating evidence that noise impacts on our health, well-being and quality of life. This includes annoyance, sleep disturbance and other night-time effects, cardiovascular and physiological effects, mental health effects and reduced cognitive performance. Noise effects sleep immediately (arousal responses, sleep state changes, awakenings, body movements, total wake time, autonomic responses) after-effects (sleepiness, daytime performance, cognitive function) and long-term effects (chronic sleep disturbance). Long-term exposure to noise is linked to increased risk of heart disease, including heart attacks and high blood pressure. I would argue it is more likely than not that long-term exposure to pub-related noises (for residents who cannot get away from it), daily, weekly, monthly and yearly, will cause this effect. The World Health Organisation has identical findings,

including that environmental noise is a threat to public health and has a negative effect on it. The WHO adds that sleep disturbance causes hormonal imbalance, chronic sleep disturbance is linked to dementia later in life, reduced performance and cognitive development in children. it can also trigger a latent mental health concern.

Given the historical problems with the last pub, it is impossible to view this application as it stands as not causing a public nuisance to those of us who live in sight and sound of 50 Florence Street.

Why this application if granted could risk harming children.

Children live here and the street is a well-used pedestrian route on the daily school run. If this application is granted then these children will, every day, be exposed to drinking every single day.

That is likely to affect their attitude to alcohol and smoking, regardless of what their caregivers teach them. Both will become normative experiences for the children. It's not likely that they'll hear alcohol-related foul language and witness aggressive behaviour. At nighttime, it's not unlikely that those children who live near the pub will have their bedtimes intruded upon by pub and alcohol-related rowdy noise. As the evening progresses, it is likely that noise from drinkers or smokers standing outside will increase as their alcohol levels rise, and regardless the noises will sound even louder in our homes as the rest of the street quietens down at nighttime.

The Health Protection Agency's report in 2010 noted evidence that noise impacts on children's, health, well-being and quality of life, including communication and learning.

Why this application if granted could harm other vulnerable residents.

Reports by each of the WHO and the City of London both state that vulnerable residents are more impacted by noises.

[REDACTED] user who lives on the same side as number 50 and companion will be unable to pass by together. It is unkind and discriminatory to design a smoking area such that a wheelchair users's companion cannot walk abreast of them. Similarly, it would be unkind and discriminatory for a wheelchair to have to ask patrons outside to move so they could pass by on the pavement. Not everyone wants to talk about their vulnerabilities at a licensing hearing or have their circumstances in the public domain.

My [REDACTED] is quite frail and regularly stays with me. She suffers with [REDACTED]. It is very important that my [REDACTED] when she is resting in my home, day or night, and very important that she can get a full night's sleep when she stays. Meaningful connection to her family keeps her quality of life as good as it can be and gives her immeasurable enjoyment. I am greatly concerned about the effects on her and her well being in my home if this application is granted.

Illness and age change over time. The residents on the street need to be protected so that it is a place where we can all live, regardless of life stage or illness.

I am [REDACTED] Good quality and sufficient sleep, and peace and quiet are the foundation upon which my quality of life, ability to work and think and focus, and long term physiological and cognitive health stands.

I read Islington Council's HR policy for menopausal female employees with great interest. Its policy includes providing a quiet area to support the council's [REDACTED] employees being able to focus. It allows later starts each day for those who are struggling with interrupted sleep. It allows [REDACTED] employees to work at home.

But if this application is granted then such supportive measures would not help me! I may well lose my home's quiet place to work, my sleep will likely be interrupted, a later start would not help and in any event, I currently have a practice where I start client work at 8am four days a week.

How the application's plan impacts wheelchair using residents, pedestrians with balance problems and cane users.

There is a proposed area for smoking which shows 1m pavement width left for passers by. This falls short of the recommended width for pavements under Government policy. It also doesn't allow a wheelchair user to pass with their companion alongside them. Also, the submitted plan's scale is incorrect, as a matter of fact the designated smoking area would leave way less than 1m on the pavement.

How is a neighbour who is a [REDACTED] and lives on the same side as number 50 going to pass every day? And the slim section of pavement that would be left is slopes markedly down to the road, which is a risk to wheelchair users, people who struggle with balance or are visually impaired or cane users. Under the Equality Act 2010 & Public Sector Equality Duty, the licensing committee must have due regard to the aims of the Duty, including to eliminate unlawful discrimination and to advance equality of opportunity between people who share a protected characteristic and people who do not share it. I think that the actual remaining width of pavement and the marked slope would unlawfully discriminate against the elderly, wheelchair users, cane users and other pedestrians with a disability that affects their ability to balance.

Why a pub on the street, per se, would amount to a public nuisance in this community.

This residential street has not had an alcohol-related venue on it for over 10 years. Slowly a sense of ease has permeated the place. During Covid an increased sense of neighbourliness developed and has grown from strength to strength. We established a supportive and active social media Florence Street neighbours' group, whose members are updated as and when new residents move in. As residents interact on the group, correspondingly we have interacted more face-to-face. A sense of neighbourliness and of being part of a residential community has been fostered. We have changed the way that we use and inhabit the street as a result. For example, there is an initiative underway to build tree pits and a discussion of planting these to create a pollinators' corridor. In the summer months, I regularly sweep and clean the section of pavement across the front of my home. Last summer we closed the street for an all-day street party. Neighbours and residents from neighbouring streets showed up; adults met each other, and children played carefree, thoroughly enjoying being able to play up and down the street; the director of the local puppet theatre ran children's activities, and the fire station allowed children to explore a fire truck. There was great appetite for repeating this for a Christmas party, but we could not apply to close the street more than once a

year. I cannot imagine that parents would feel it appropriate or even safe to do the same again with drinking or smoking customers under the influence of alcohol standing around outside the proposed pub.

This is a neighbourly space, and we take responsibility to take care of it and foster community. In that context the related problems it would bring onto the street would amount to a public nuisance and increase the very real risk of anti social behaviour and crime.

Human Rights and the right to Life and the right to Peaceful Enjoyment of Home and Private Family Life.

The licensing committee must have regard to the council's obligations under the Human Rights Act 1998. Obviously at night there is increased sensitivity and disruption caused by noise nuisance from any pub or restaurant. Islington is now one of the noisiest boroughs in London. Residents need, as a basic human right, to be able to rest get adequate and uninterrupted deep sleep and to work and raise families and care for elderly and sick, when at home.

The European Court on Human Right's Guide, dated 31 August 2022, states that examples of possible "interference" with the right to respect for one's home under article 8 includes disturbance to the peaceful enjoyment of one's home by public authorities such as, for instance, noise and other nuisances emanating from the everyday activities of a police station. The Court also takes into account an occupant's vulnerability and children.

Where an individual is directly affected by noise and other nuisances, an issue may arise under Article 8 whether the noise pollution is directly caused by the State, or the latter is responsible in the absence of appropriate regulations governing the activities of the private sector in question. Article 8 may involve public authorities adopting measures designed to secure respect for home (positive obligations) even in the sphere of relations between private individuals such as effective response by the authorities to complaints about serious and repetitive neighbourhood disturbances, or for excessive noise levels.

I would argue that the human right to life includes an obligation on public bodies not to act in a way that will harm healthy development in children, increase physical and mental illness in adults in later life, or negatively affect our life or health span. As far as I can tell, Islington Council has no Noise Strategy, (unlike the city of London) and therefore no published policy about how it will manage noise, including noise nuisance associated with Islington's increasingly lively and alcohol-fuelled economy. Islington has one of the highest densities of licensed premises in England, according to the licensing policy. Florence street sits in the CIA and now more than ever before its residents desperately need peace and quiet.

Conditions.

Although I am opposed to an alcohol license being granted to 50 Florence Street, I have given much thought to what could be done to mitigate the problems that will be caused. I would like the conditions below to be considered as essential to mitigate that happening.

Most of these conditions are copied from the published recommendations of other English Councils and Police Forces for pub owners/managers.

1. Professional door staff should actively police the area outside and around the pub, not only the pub's own doorway. Door staff should be professional door supervisors and there should be active premises and surrounding area management to counter reduced police resources. Accurate and comprehensive records of any incidents should be maintained. The Government's "London at night" publication states that professional door staff are one of three factors that deter crime.

2. Professional door staff should control customers as they leave the venue where possible, encouraging them to leave in small groups rather than in one go. There should be signs on exit doors to leave quietly. If music is allowed in the venue (and I hope that it is not) then staff should significantly reduce the volume for the last hour of the evening and switch it off 30 minutes before closing time. Professional door staff should discourage littering, and customers standing on Florence Street to phone for taxis, encouraging customers to wait on Upper Street.

3. A zero tolerance policy should be operated on the street. No drinking whatsoever should be allowed outside at any time, and no one should be allowed to take a drink outside with them, whether it is in glass or a plastic beaker or other receptacle, or food. Customers who go outside to smoke should be asked to do so quietly and reminded they are on a residential street. They should be monitored by professional door staff and requested to go back inside as soon as they have finished their cigarette. There should be no designated smoking area which would encourage outside smoking and lingering. It also would nudge a restaurant more into the pub character; restaurants do not need outside smoking areas.

4. Food should not be available for take away or delivery to avoid the increased noise and disturbance of take away food drivers.

5. Professional door staff should wear high visibility vests to be easily discernible and body cams.

6. No patrons should be allowed outside the pub to smoke and return after 9pm on Friday and Saturday nights, or 8pm on the remaining days, the latter being a time when people, especially children, may be using their bedrooms. Patrons should be advised of the curfew and the professional door staff should actively monitor this and operate a zero-tolerance policy: refusing to allow customers back in if they leave the venue to have a cigarette on Florence Street after these times.

7. Clearly legible signs should set out such policies for customers to clearly know the rules, inside and out, with the sanction stated that if observed breaking them, then a customer may be refused entry or service on future occasions.

8. The premises should be adapted to mitigate noise nuisance when the other building works are underway. All the windows should be closed and locked shut at all times. All windows should have acoustic glazing. Air con or other mechanical ventilation should be installed to negate any need to open windows. These should be correctly located to prevent further noise nuisance problems and have acoustic baffles. A second door should be installed inside the external doors to create an enclosed lobby, so that the street-facing doors close properly before the internal doors open therefore containing sounds from inside. All doors and emergency exits should be close-fitting and acoustically sealed to prevent noise escaping. There should be signs around reminding customers of local residents.

9. No music should be played inside the premises and no television, unless a noise assessment is carried out to see that neither are audible outside the premises. [If music is allowed which I object to], then the base levels on amplification equipment should be reduced. Music levels generally should be permanently controlled by installing a noise limiting device, the maximum noise level chosen to ensure that noise cannot be heard outside the pub or nearby noise-sensitive properties, and this system should be locked. In setting levels consideration should be given to the fact that if staff have been subjected to loud music for an hour or more than the hearing will be less sensitive and noise levels could easily be underestimated. If there is any audio equipment then smaller speakers should be installed rather than a few large ones, dotted around, that can be individually controlled, and installed in a way that they do not face any windows or external doors, away from the walls, and with absorbent material behind or underneath them. There should be no speakers outside.

10. The applicant should carry out an acoustic survey and have adequate acoustic plans in place. Consideration should be given to the fact that existing background noises are low on Florence Street and will reduce further during the evenings and night-time and to the soundscape. Any noise created by licensed-related activities will seem louder and are more likely to disturb residents, especially when they are trying to rest and sleep. At the very least a simple noise assessment would include walking around the external perimeter of the building and up to the boundary of the nearest noise sensitive properties several times during opening hours. According to a report from Yorkshire Police, if noise can be heard at these locations by the person conducting the survey, then it is likely that the residents will be hearing the same noise. The source of the noise should be determined and steps taken to stop it from escaping from the premises. The noise assessment should include speaking to local residents who will be able to give accurate and valuable feedback as to when specific noises occur. Once controls have been put in place to reduce the noise levels to an acceptable level, then the assessment should be repeated. The Institute of acoustics website has a list of local providers who would be able to help with noise management.

11. Alcohol cannot be ordered at the bar but must be ordered via table service. Alcohol can only be served to individuals who are also ordering a substantial meal. No drinking is allowed at the bar and no designated drinking area separate from seated tables for eating meals and consuming alcohol or other drinks. There will be one consistent meal menu, and no alternative menu like a bar snacks type of menu. No vertical drinking will be allowed.

12. [If a smoking area is designated which I object to] it should be an enclosed smoking shelter, preferably situated behind other structures or buildings to allow some of the

noise to be absorbed rather than directly opposite residents' homes. There should be no tables and chairs or heating in the smoking shelter to discourage loitering. Patrons should be encouraged to only remain outside as long as it takes them to smoke their cigarette. Signs should request considerate behaviour because of residents. There should be minimal lighting. There should be no speakers (if music is allowed internally). The above curfews and enforcement policies should apply to access to the shelter. Professional door staff should restrict and supervise the number of people using the smoking area.

13. Deliveries and collections are noisy, the refrigeration units on delivery vehicles, the changing of barrels, the rattles and chinks of bottles and collection of refuse can all create noise problems. Therefore, they should not be before 8 o'clock in the morning or after 6 o'clock in the evening. Adequate internal storage should be created to prevent storage outside late at night, and the subsequent disturbances created from that.

14. All machinery should be regularly maintained because this is essential to ensure noise levels are kept to a minimum, with proper records kept. Chiller units may need to work through the night and noise levels which may seem reasonable in the day may not be to residents at two in the morning. Ideally such machines will be placed so that the building structure provides as much screening as possible for the neighbours. Controls such as timers, silences or acoustic enclosures should be used.

15. Any burglar alarm should have regular maintenance to avoid erratic sounding. If there is any issue, then this should be fixed within 24 hours. A cut-out device should be included – set to a maximum of 20 minutes, so the alarm will not go off again unless a different sensor is set off. A system should also be in place so that an alarm is turnoff-able remotely if no staff are on the premises.

16. In recognition of the pub's residential location, and in line with other restaurants in Islington on residential streets, last meal orders (including any drinks) on Sunday to Thursday should be 20:30 with the kitchen closing at 21:00 and venue closing at 21:30, and on Fridays and Saturdays the times should be 21:00, 21:30 and 22:00 respectively.

17. Door staff should remain working at the venue to actively encourage patrons to leave the area quietly until all patrons have left and dispersed.

Yours faithfully,

A large black rectangular redaction box covering the signature and name of the sender.



Alcohol and Entertainment Licences Islington Council
222 Upper Street
London
N1 1XR
By email to: licensing@islington.gov.uk

Wednesday 10th April 2024

Dear Alcohol and Entertainment Licences Department,

RE: REPRESENTATION AGAINST AN APPLICATION FOR A NEW PREMISES LICENCE AT THE FLORENCE, 50 FLORENCE STREET N1 2DX (PREMISES LICENCE APPLICATION WK/230047654)

This is a representation against the Application for a new Premises Licence at The Florence, 50 Florence Street N1 2DX, submitted by Polygon Public House Limited on 9th March 2023.

I have lived at [REDACTED] for 26 years and since the removal of the previous premise licence in 2013 and the introduction of the Low Traffic Network, in the St Mary's area, have enjoyed living in this street. Granting a new premise licence for 50 Florence Street will be detrimental to the area and the residents.

The application for a premises licence for 50 Florence Street should be refused for the following reasons:

- The application is inconsistent with **Licensing Policy 1 (Development Planning)** as 50 Florence Street does not have the required "sui generis" planning consent required to operate the ground floor as a pub. The application is inconsistent with Licensing Policy 1 because it does not have the appropriate planning consent for the intended use. As per Planning Decision No. P2020/2511/COLP, the ground floor of 50 Florence Street is an office with Use Class E. This does not permit use as a public house, wine bar or drinking establishment or a drinking establishment with expanded food provision. Licensing Policy 1 states the Licensing Authority expects the applicant to have planning consent for the intended use and hours of operation, or otherwise have lawful planning status before making an application for a premises licence. The current application is not in compliance with the Policy and should be rejected on this basis. They have submitted an application, but there does not appear to be a way to contest it. It includes 4 years of work to dig under the building, to create a restaurant. This seems like an unnecessary step which will be very disruptive to the street.
- The applicant's management has a history of non-compliance with their licence at their existing premises, the Rose & Crown, in Clapham. A Freedom of Information ("FOI") request to Lambeth Council, made by one of the residents of Florence Street, shows numerous complaints from neighbours relating to anti-social behaviour, nuisance caused by loud music, non-compliance with their tables and chairs licence and customers drinking outside the controlled drinking zone. This is inconsistent with **Licensing Policies 2 & 8 (Location/Cumulative Impact/Saturation & Management Standards)**. As per Licensing Policies 2 and 8, past compliance history of current management is a relevant consideration for the Licensing Authority. The application should be rejected due to current management and owner having a history of poor compliance with rules and regulations. (See Appendix A: Complaints relating to the applicant's pub in Clapham)
- The applicant's proposal does not qualify as a possible exception to the Angel and Upper Street Cumulative Impact Policy, (**Licensing Policy 3: Cumulative Impact**) within which area, Florence Street falls. It is not a small premise and is not "mixed use or not alcohol-led". According to the

Licensing Policy, new premise licenses will normally be refused unless the applicant can demonstrate there will be no negative cumulative impact. Possible exceptions to the Angel and Upper Street Cumulative Impact Policy would include applications for: (a) small premises with a capacity of no more than 50, operating during framework hours; and (b) premises which are mixed use or not alcohol-led, operating during framework hours. The plans included in the application for 50 Florence Street show much of the ground floor is taken up by the bar leaving little space for table, encouraging vertical drinking.

- A new premises licence for The Florence will increase crime and disorder on Florence Street. Prior to the closure of The Florence in 2013, there were numerous incidents of drug dealing, bicycle theft (leading to damage to railings outside residents' properties) and public fouling. As noted above, Florence Street falls within the Angel and Upper Street Cumulative Impact Area. Paragraph 44 of the Policy notes that "the area continues to feature as an alcohol related crime hotspot". Similarly, Appendix 1 to the Policy clearly states that "*There is a clear positive correlation between the density of licenced premise, ambulance callouts and alcohol related crime. This association is observed at a high concentration in designated cumulative impact areas*". By increasing the density of licenced premises in the area, granting a premises licence in respect of The Florence would increase the amount of alcohol related crime overall and on Florence Street in particular.
- The applicant's proposal will cause a public nuisance. By closing at 23:30 Monday-Thursday and 00:30 Friday and Saturday and then allowing deliveries/waste collections at 07:00 the following morning this will leave insufficient quiet time for adult residents to get the NHS's 7- 9 hours' sleep, or for our [REDACTED]. Due to the architecture of Florence Street, any noise (even at a very low level) travels into nearby homes. The noise from open windows or doors at 50 Florence Street, patrons drinking or smoking outside and patrons entering / leaving will create disturbance at night whilst we are sleeping and during the day, when we are working from home. When 50 Florence Street previously operated as a pub there were 37 registered noise complaints between June 2005 and August 2012. 89% of these were either during the applicant's proposed hours of operation or within 15 minutes of the proposed closing time. This is inconsistent with **Licensing Policy 22 (Public Nuisance)**. It is unclear why they would need licensing hours this long for a restaurant. Or why a restaurant would need off licensing. It is clear they intend to run the venue as a pub.
- The application includes outside drinking, but has failed to demonstrate how this will be managed to avoid a pavement obstruction. The pavement is only 2.3 metres wide (or at some points less), but the applicant's External Management Policy states that 2m will be left for pedestrians, giving patrons 30cm for drinking/smoking, which is impractical. This is inconsistent with **Licensing Policy 26 (Smoking, Drinking and Eating outside)**. My neighbour uses a wheelchair and this would cause significant obstruction and potentially lead to them having to use the road, causing traffic accidents. The applicant's external management policy states that they will only use their "best endeavour" to ensure a clear pathway for pedestrians. Under Day-to-Day operation it states "At certain times when it is busy with customers outside staff members will use their best endeavour to ensure a clear path is kept for pedestrians to walk along the pavement to Florence Street at all times." This implies there is a strong possibility that the pavement will not be clear for pedestrians to use at all times. Also, given the complaints made about tables and chairs outside of designated areas at their Clapham premises, there is little evidence to support how they will manage this.
- Regarding noise pollution, the architecture of Florence Street is such that sounds echo and rebound between the buildings. 38 complaints were made to Islington Council in relation to noise from The Florence (the previous incarnation of 50 Florence Street as a licenced premise) between June 2005 and August 2012 (see Appendix B for a list of complaint times and dates). Of these complaints, 71% of them related to "Licenced Premises Noise" or "Licenced Premises Noise – People", 26% related to "Licenced Premises Noise- Music", and 3% relate to "Construction/Demolition". This demonstrates that 50 Florence Street is not a suitable location for a pub due to the disturbance to neighbours. The proposed hours of operation mean that disturbance would be caused throughout the day until after 23:30 Sunday to Thursday and after 00:30 on Friday and Saturday due to:

- 1. Noise emanating from 50 Florence Street through the poor sound proofing inherent in an old building, open windows and doors.
- 2. Noise from patrons drinking and smoking on the pavement outside 50 Florence Street.
- 3. Noise from patrons entering and leaving 50 Florence Street

89% of the previous noise related complaints were either during the applications proposed hours of operation or within 15 minutes of the proposed closing time. This demonstrates that the proposed hours of operation are not suitable.

The applicant proposes a number of licence conditions to reduce (1)-(3) above, as follows: Notices asking patrons to leave quietly, use the smoking area quietly and not to take drinks outside after 22:00/use the smoking area (conditions 5, 6 and 18)

- The applicant will ensure that patrons drinking or smoking outside do so in an orderly manner and are properly supervised by staff to ensure there is no nuisance/obstruction caused (Condition 12)
- All windows and external doors shall be kept closed after 22:00 (Condition 14)
- Patrons not being allowed to take drinks outside after 22:00 (Condition 16)

These conditions do not sufficiently address the problem of noise being generated after 22:00 as patrons will still be permitted (under Condition 16) to smoke or make a phone call outside and patrons who have been drinking are unlikely to comply with a notice requesting them to leave quietly.

These conditions fail to address noise generated before 22:00 (when patrons will be drinking outside) which will cause disturbance to residents during the evening and the working day when working from home (as I do). Noise disturbances before 22:00 are a very real problem as almost a quarter of the noise related complaints for previous versions of the Florence were before 22:00. The conditions are also only as effective as their enforcement by management - in light of the poor compliance culture of the applicant described above and the absence of a condition requiring permanent door supervisors (condition 24), and given the reality that we all become louder and less inclined to follow instructions when we have been drinking alcohol, the applicant will not be able to effectively enforce these conditions. The reference to "adequate staff and security" (condition 23) appears intentionally vague. The applicant does not explain in their application how they intend to mitigate the poor soundproofing inherent in an older building such as 50 Florence Street through their renovation works – e.g., double glazing, sound insulation, vents, etc. We are concerned that if these works are not done to a sufficient standard, sound will leak from the building even when doors and windows are closed.

The close proximity of residential accommodation and street architecture means the regular noise and disturbance associated with operation of 50 Florence Street as a licenced premise cannot be effectively minimized or mitigated and this is acknowledged in the applicant's condition 28, which provides that they "*shall endeavour to*" eliminate or minimise nuisance arising from the licensable activities, rather than imposing a more concrete obligation. Such an approach is inconsistent with Licensing Policy 3 (the Cumulative Impact Policy).

Noise from deliveries, waste and recycling collections will also cause a nuisance to residents. The proposed closing time for is 23:30 Sunday to Thursday and 00:30 Friday and Saturday. Licensing conditions 19-21 proposed by the applicant state that there will be no deliveries, waste collection or bottling between 22:00 and 07:00. This means that on Monday to Thursday there are only 7.5 hours between patrons leaving the venue and noise from deliveries, waste collection and bottling, and on Saturday and Sunday there are only 6.5 hours. This is insufficient time to get the 7-9 hours' sleep recommended by the NHS.

It is not possible to sufficiently mitigate the impact of this application on the local residents and hence I believe the application should be refused.

Yours faithfully,





Appendix E: Complaints relating to the applicant's pub in Clapham

Source: Lambeth Council

Subject: RE: ROSE & CROWN - 2 The Polygon - SW4 0JG
Date: 23 August 2022 12:25:18

Afternoon All

Thank [REDACTED] for keeping the pressure on this.

I returned to London late Friday after having some time away back in the North East.

I walked past Saturday evening on my way to work and was disappointed to see that the R&C were continuing to act without any consideration of the residents.

I'm catching up with [REDACTED] today but I am going to suggest popping into chat to [REDACTED] ahead of the Bank Holiday as I think having a good dialogue is key but think I know how it will be received.

Last time we did this the finger was pointed at neighbouring businesses also being allowed to do the same without any regard and I also visited those sites on Saturday who were also in breach of their license so would say this is a pattern being copied and repeated which needs urgent attention.

All the best

[REDACTED]

Subject: Re: ROSE & CROWN - 2 The Polygon - SW4 0JG

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Linda you are a star!v grateful that u keep 'shining' for us!

[REDACTED]

Sent from my iPad

On 20 Aug 2022 at 13:47 [REDACTED]

Dear [REDACTED]

Thank you for your email messages about the Rose & Crown. It is concerning that the Rose & Crown is continuing to flout the terms of its licence.

I have been advised that the Enforcement Team is still in direct communication with the owners regarding the additional tables and chairs

I have forwarded your latest emails regarding the continued noise nuisance and ASB to the Enforcement Team and Licensing

I will keep you advised of further developments

Best regards,

[REDACTED]

Sent from my iPad

On 18 Aug 2022 at 19:11 [REDACTED] wrote

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi [REDACTED] and the Licensing Team

Just to let you know the Rose and Crown continue to put tables and chairs outside of their licenced area almost every day. We continue to have to keep our windows closed through the summer due to the noise and cigarette smoke coming from these tables. I have a number of photos and videos. I can send these all in a file including date and time taken if you would look at it but don't want to waste your time or mine if they are not going to make a difference.

In the meantime I have just taken this photo which clearly shows tables chairs and patrons outside 3 The Polygon and also into the road.

Please can I have an update of what is being done about this situation?

<image.jpg>

Kind regards,

[REDACTED]

On 10 Aug 2022 at 21:07 [REDACTED] wrote

Dear [REDACTED]

Just to let you know the Rose and Crown continue to have extra tables and chairs outside their licenced area pretty much every day. Most commonly they are outside 1 The Polygon and then to the road highway and outside our bedroom at 3 The Polygon on busier days.

Let me know if you want me to send photos.

Thanks very much

[REDACTED]

Sent from my iPhone

On 1 Aug 2022 at 12:21 [REDACTED] wrote

Dear [REDACTED],

Many thanks for your email and we do appreciate your continued involvement in this problem.

Subject: [REDACTED]
Date: 18 August 2022 19:11:27

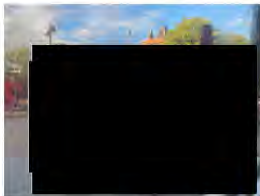
CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi [REDACTED] and the Licensing Team

Just to let you know the Rose and Crown continue to put tables and chairs outside of their licenced area almost every day. We continue to have to keep our windows closed through the summer due to the noise and cigarette smoke coming from these tables. I have a number of photos and videos, I can send these all in a file including date and time taken if you would look at it but don't want to waste your time or mine if they are not going to make a difference.

In the meantime, I have just taken this photo which clearly shows tables, chairs and patrons outside 3 The Polygon and also into the road.

Please can I have an update of what is being done about this situation?



Kind regards

[REDACTED]

On 10 Aug 2022, at 21:07, [REDACTED]

Dear [REDACTED]

Just to let you know, the Rose and Crown continue to have extra tables and chairs outside their licensed area pretty much every day. Most commonly they are outside 1 The Polygon and then to the road/highway and outside our bedroom at 3 The Polygon on busier days.

Let me know if you want me to send photos.

Thanks very much

[REDACTED]

Sent from my iPhone

On 1 Aug 2022, at 12:21, [REDACTED]

Dear [REDACTED]

Many thanks for your email and we do appreciate your continued involvement in this problem.

In support of [REDACTED] email, I saw on Sat evening at about 9pm, outside the Rose & Crown:
4 tables and 8 chairs outside 1 The Polygon,
3 tables and 6 chairs in the road/highway.

All of these tables and chairs were occupied by R&C customers and were outside the designated Licenced area.

At least on Sat, no additional tables and chairs were put outside 3 The Polygon, but we are all aware of the ASB problems that Catherine and Heather have suffered.

I did try (and failed as it was not displayed) to look for the R&C's tables and chairs Licence, which is supposed to be displayed in their window.

Their Licence will specify how many tables and chairs they are allowed within their designated area - and of course they pay to the Council a fee for the stated number of tables and chairs.

Looking at some of [REDACTED] photos, it might well be that the R&C, even within their Licenced area are putting out more tables and chairs than permitted in their Licence. If this is correct it would increase the noise / disturbance that [REDACTED] suffer.

I saw recently that action was taken by the Council to get Megan's to remove their unlicensed tables, chairs and barriers, following a number of complaints.

As the ongoing problems caused by the Rose & Crown is worse (and more dangerous) than Megan's, I hope that a similar action will also be taken.

The R&C have ignored complaints and warnings and have caused ASB affecting local residents. They have also created a potentially hazardous situation by restricting or blocking the required 3m clear roadway.

The whole point of having barriers round the perimeter of a Licenced external area for tables and chairs, on a shared surface, is to clearly designate and separate vehicles and customers (especially with alcohol involved).

This has been applied to both the R&C and Trinity for a number of years.

If additional tables and chairs are put outside the barriers, there is an increase in disturbance and a direct health and safety risk.

Kind regards

[REDACTED]

[REDACTED]

Subject: RE: ROSE & CROWN, 2 The Polygon, SW4 0JG

Hi [REDACTED]

I am not sure about Friday or Saturday but when we drove in around 5pm last night there were just extra tables towards the post box. They were quite quiet last night, didn't seem to be an increase for the football.

Thanks

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0JG

Thanks

Can I ask the residents how it was over the weekend? I noted there was 2 extra tables on the section towards the post-box on Friday late afternoon. Was there an increase due to the football?

All the best

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0JG

Hi

Thank you for your email.

I have reported the fact that the Rose & Crown are continuing to ignore licensing conditions on warm nights.

We shall keep you advised.

Best regards,

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0JG

Some people who received this message don't often get email from

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi

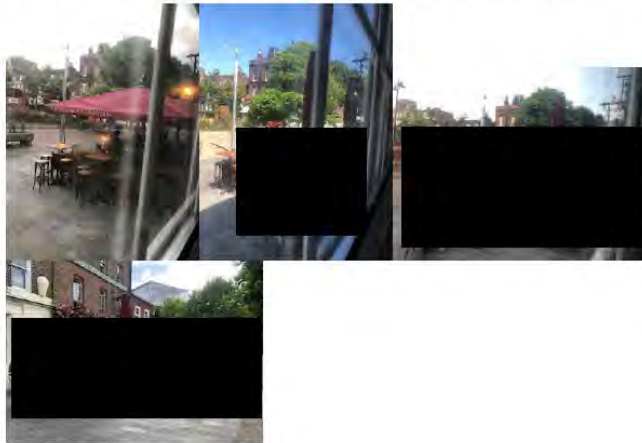
Has the landlady at the Rose and Crown, received anything more than a warning yet? Linda mentioned senior management may consider revoking the license if this persists - has Josie been told that?

Perhaps the tables stopped for a period after Jubilee Weekend, as mentioned we were away until 16 June and they have regularly been out since then. I also agree that the tables are more likely to be there when the weather is warm but it has certainly been a problem for more than the last 2 weeks. Surely they have to abide by the legal license no matter the weather?

They were out again last night but it earlier in the week when it wasn't so nice outside. I attach photos taken last weekend and last night.

I have spoken to Josie many times in the last few years and she knows very well that she is placing tables/her patrons are drinking and smoking outside our bedroom. Ultimately she puts her profit above any license restrictions or respect for neighbours and it seems to work very well for her. Until she has a commercial reason to follow the rules I don't think she will.

We are away this weekend but after that I will continue to send photos if she continues to place tables where she shouldn't.



Kind regards

Sent from my iPhone

On 29 Jul 2022, at 08:53, Cllr David [REDACTED] wrote:

Morning Catherine,

In response to your comment about the jubilee, the tables certainly stopped after Linda & I popped in

I have a feeling this has popped up again since the warm weather over the last 2 weeks

Would a chat between local residents and the business be useful as a way for us to resolve this? It might help build positive relations between residents and the business

This is of course on top of Linda's work with licensing already

I'm happy to drop in this weekend and check too

All the best

David

From:

[REDACTED]

Subject: RE: ROSE & CROWN, 2 The Polygon, SW4 0JG

Some people who received this message don't often get email from [REDACTED]
CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Cllr [REDACTED] and the Licensing Team

I hope you had a nice weekend

Just to let you know, the Rose and Crown have continued to add the extra seating each day. I have photos but don't want to clog up your inbox unnecessarily, please let me know if I should send them

On Friday they had the extra seating outside 1 The Polygon and in front of their fence/towards the middle of the piazza or vehicle access area. On Saturday and Sunday they had these as well as tables outside number 3 The Polygon (AKA out bedroom)

Can you please let us know the next steps?

Thanks very much

[REDACTED]

[REDACTED]

Subject: re: ROSE & CROWN, 2 The Polygon, SW4 0JG

Hi [REDACTED]

Thanks very much

That is good news, however I've just walked past and they have extra tables out on the road side of the fence. I could be wrong but I think that is out of their licenced area.



All the best

Sent from my iPhone

On 21 Jul 2022, at 15:37, Cllr [REDACTED] wrote:

Dear all,

I trust you are well.

I have just been advised that the appropriate officers have visited the owner of the premises to discuss the complaints about the additional tables and chairs with details of the reasons why they could not allow additional seating on the square.

I trust that this will be the end of the matter, but if the owner persists in allowing additional seating, I gather that senior management will consider revoking the licence.

Please keep us advised.

Best regards,

Licensing <ALICE@POLYGON.CO.UK>

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0JG

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks [REDACTED]

We were away from Jubilee Weekend until 16 June and I'm fairly sure the additional seating has been out consistently since then. Whatever reprimand they received at Jubilee Weekend had no lasting effect.

Attached are photos from this evening. The seating is on both sides and at the front of the fenced area.



Appreciate your help here

All the best
[REDACTED]

Sent from my iPhone

On 20 Jul 2022, at 09:59, City of [REDACTED] wrote:

Morning All,

[REDACTED] - I'm so sorry that this is happening again after such a short time since the Jubilee weekend.

Thank you Linda for taking immediate action.

Licensing Team - If businesses are to persist in being in breach of their license, then is there not firmer action to be taken?

I'll walk past the venue over the weekend at different times to see if it's happened again and will no doubt pop in to alert management but will liaise with Linda on this.

All the best
[REDACTED]

[REDACTED]

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0JG

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you again, Linda, for your response and help - very good of you to take action on our behalves!
Very best,
Stay cool if u can!

Sent from my iPad

On 18 Jul 2022, at 17:37, Clr [REDACTED] wrote:

Dear [REDACTED],

Thank you for your emails. I am sorry to hear that the Rose & Crown is still putting out tables and chairs in areas not covered by its licences.

I have advised the relevant officers and trust that further action will be taken soon. We will keep the matter under review.

Thank you for drawing this matter to our attention.

Best regards,

[REDACTED]

Subject: ROSE & CROWN, 2 The Polygon, SW4 0JG

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear [REDACTED],

Heather [REDACTED] has forwarded to me her email to you of the 17th July

I would like to support what she says

The Rose and Crown have been warned this year and last year. They have been the cause of numerous anti social behaviour, disturbance and health and safety issues by trading outside their Licenced area

After the recent warning this summer, the Rose & Crown did trade within their Licenced area for only a short period. They then started by putting additional seating outside 1 The Polygon, then 3 The Polygon and then in front of their Licenced area in the 3m vehicle highway and allowing customers to drink in the piazza

Last Friday, I walked past the premises just before 11pm. There were:

- 1 A large numbers of occupied tables and chairs by drinkers / customers of the Rose & Crown outside the Licenced area on three sides,
- 2 Groups of customers / drinkers were standing in the piazza with drinks,
- 3 I don't think a vehicle would have been able to get past on the road highway,
- 4 A half naked man was lying asleep / drunk very close to the front door of 3 The Polygon

I walked past the premises on Saturday and Sunday evening and the problems were there again

The Sun, The Prince of Wales and Bar 32 operate within their Licences

I have copied this email to various of my neighbours as they have said they have similar issues and I hope they can help you emailing you the problems they have witnessed

Kind regards

[REDACTED]

Subject: ROSE & CROWN, 2 The Polygon, SW4 0JG

Dear [REDACTED],

With reference to your email of 16th June 2022 informing us that "the Police have had a meeting with the premises and reminded of their authorization in respect of the outside area. The premises were monitored on 10th and 11th June and no further breaches were observed and the premises will be continued to be monitored "

Unfortunately the premises have continued with the extra tables beyond their curtilage. First, extra tables were

[REDACTED]

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0JG
Date: 29 July 2022 09:43:38

Some people who received this message don't often get email from [REDACTED] [Learn why this is important](#)

CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi [REDACTED]

Has [REDACTED] the landlady at the Rose and Crown, received anything more than a warning yet? Linda mentioned senior management may consider revoking the license if this persists - has Josie been told that?

Perhaps the tables stopped for a period after Jubilee Weekend, as mentioned we were away until 16 June and they have regularly been out since then. I also agree that the tables are more likely to be there when the weather is warm but it has certainly been a problem for more than the last 2 weeks. Surely they have to abide by the legal license no matter the weather?

They were out again last night but it earlier in the week when it wasn't so nice outside. I attach photos taken last weekend and last night.

I have spoken to [REDACTED] many times in the last few years and she knows very well that she is placing tables/her patrons are drinking and smoking outside our bedroom. Ultimately she puts her profit above any license restrictions or respect for neighbours and it seems to work very well for her. Until she has a commercial reason to follow the rules I don't think she will.

We are away this weekend but after that I will continue to send photos if she continues to place tables where she shouldn't.

Kind regards
[REDACTED]

Sent from my iPhone

On 29 Jul 2022, at 08:53, Clr [REDACTED] wrote:

Morning [REDACTED]

In response to your comment about the jubilee, the tables certainly stopped after Linda & I popped in.

I have a feeling this has popped up again since the warm weather over the last 2 weeks.

Would a chat between local residents and the business be useful as a way for us to resolve this? It might help build positive relations between residents and the business.

This is of course on top of Linda's work with licensing already.

I'm happy to drop in this weekend and check too.

All the best
[REDACTED]

Subject: RE: ROSE & CROWN, 2 The Polygon, SW4 0JG

Some people who received this message don't often get email from [REDACTED] [Learn why this is important](#)

CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Clr [REDACTED] and the Licensing Team

I hope you had a nice weekend.

Just to let you know, the Rose and Crown have continued to add the extra seating each day. I have photos but don't want to clog up your inbox unnecessarily, please let me



All the best

Sent from my iPhone

On 21 Jul 2022, at 15:37, Clr [REDACTED] wrote:

Dear all,

I trust you are well.

I have just been advised that the appropriate officers have visited the owner of the premises to discuss the complaints about the additional tables and chairs with details of the reasons why they could not allow additional seating on the square.

I trust that this will be the end of the matter, but if the owner persists in allowing additional seating, I gather that senior management will consider revoking the licence.

Please keep us advised.

Best regards,
[REDACTED]

From: [REDACTED] >

Date: Wednesday, 20 July 2022 at 21:21

[REDACTED]

<XDESLICENSE@lambeth.gov.uk>

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0JG

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank: [REDACTED]

We were away from Jubilee Weekend until 16 June and I'm fairly sure the additional seating has been out consistently since then. Whatever reprimand they received at Jubilee Weekend had no lasting effect.

Attached are photos from this evening. The seating is on both sides and at the front of the fenced area.





Appreciate your help here

All the best

Sent from my iPhone

On 20 Jul 2022, at 09:59, Cllr [REDACTED] wrote:

Morning All,

[REDACTED] I'm so sorry that this is happening again after such a short time since the Jubilee weekend

Thank you Linda for taking immediate action

Licensing Team - If businesses are to persist being in breach of their license, then is there not firmer action to be taken?

I'll walk past the venue over the weekend at different times to see if it's happened again and will no doubt pop in to alert management but will liaise with Linda on this

All the best

[REDACTED]

Sent: 19 July 2022 21:42

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0IG

CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you again, [REDACTED] for your response and help - very good of you to take action on our behalf!

Very best,
Stay cool if u can!

Sent from my iPad

On 18 Jul 2022, at 17:37, Cllr [REDACTED] wrote:

Dear [REDACTED]

Thank you for your emails. I am sorry to hear that the Rose & Crown is still putting out tables and chairs in areas not covered by its licences.

I have advised the relevant officers and trust that further action will be taken soon. We will keep the matter under review.

Thank you for drawing this matter to our attention.

Best regards,

From: [REDACTED]
Date: Monday, 18 July 2022 at 12:51

In support of [redacted] email, I saw on Sat evening at about 9pm, outside the Rose & Crown :
4 tables and 8 chairs outside 1 The Polygon,
3 tables and 6 chairs in the road highway.

All of these tables and chairs were occupied by R&C customers and were outside the designated Licenced area.

At least on Sat, no additional tables and chairs were put outside 3 The Polygon, but we are all aware of the ASB problems that [redacted] and [redacted] have suffered.

I did try (and failed as it was not displayed) to look for the R&C's tables and chairs Licence, which is supposed to be displayed in their window.

Their Licence will specify how many tables and chairs they are allowed within their designated area - and of course they pay to the Council a fee for the stated number of tables and chairs.

Looking at some of [redacted] photos, it might well be that the R&C, even within their Licenced area are putting out more tables and chairs than permitted in their Licence. If this is correct it would increase the noise / disturbance that [redacted] and [redacted] suffer.

I saw recently that action was taken by the Council to get Megan's to remove their unlicensed tables, chairs and barriers, following a number of complaints.

As the ongoing problems caused by the Rose & Crown is worse (and more dangerous) than Megan's, I hope that a similar action will also be taken.

The R&C have ignored complaints and warnings and have caused ASB effecting local residents. They have also created a potentially hazardous situation by restricting or blocking the required 3m clear roadway.

The whole point of having barriers round the perimeter of a Licenced external area for tables and chairs, on a shared surface, is to clearly designate and separate vehicles and customers (especially with alcohol involved).

This has been applied to both the R&C and Trinity for a number of years.

If additional tables and chairs are put outside the barriers, there is an increase in disturbance and a direct health and safety risk.

Kind regards

From: [redacted]
Sent: 01 August 2022 10:59

Subject: RE: ROSE & CROWN 2 The Polygon SW4 DJG

Hi [redacted]

I am not sure about Friday or Saturday but when we drove in around 5pm last night there were just extra tables towards the post box. They were quite quiet last night didn't seem to be an increase for the football.

Thanks

From: [redacted]
Sent: 01 August 2022 11:21

Subject: RE: ROSE & CROWN 2 The Polygon SW4 DJG

Thank [redacted]

Can I ask the residents how it was over the weekend? I noted there was 2 extra tables on the section towards the post-box on Friday late afternoon. Was there an increase due to the football?

All the best

Sent: 29 July 2022 12:06

Subject: Re: ROSE & CROWN 2 The Polygon SW4 DJG

Hi [redacted]

Thank you for your email.

I have reported the fact that the Rose & Crown are continuing to ignore licensing conditions on warm nights.

We shall keep you advised.

Best regards,

Date: 20 August 2022 13:47:50

Dear [REDACTED]

Thank you for your email messages about the Rose & Crown. It is concerning that the Rose & Crown is continuing to flout the terms of its licence.

I have been advised that the Enforcement Team is still in direct communication with the owners regarding the additional tables and chairs.

I have forwarded your latest emails regarding the continued noise nuisance and ASB to the Enforcement Team and Licensing.

I will keep you advised of further developments.

Best regards,

[REDACTED]

Sent from my iPad

On 18 Aug 2022, at 19:11, [REDACTED] wrote:

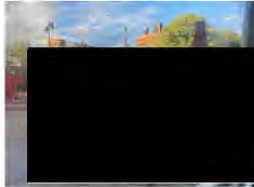
CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi [REDACTED] and the Licensing Team

Just to let you know the Rose and Crown continue to put tables and chairs outside of their licensed area almost every day. We continue to have to keep our windows closed through the summer due to the noise and cigarette smoke coming from these tables. I have a number of photos and videos, I can send these all in a file including date and time taken if you would look at it but don't want to waste your time or mine if they are not going to make a difference.

In the meantime, I have just taken this photo which clearly shows tables, chairs and patrons outside 3 The Polygon and also into the road.

Please can I have an update of what is being done about this situation?



Kind regards

[REDACTED]

On 10 Aug 2022, at 21:07, [REDACTED] wrote:

Dear [REDACTED]

Just to let you know, the Rose and Crown continue to have extra tables and chairs outside their licensed area pretty much every day. Most commonly they are outside 1 The Polygon and then to the road highway and outside our bedroom at 3 The Polygon on busier days.

Let me know if you want me to send photos.

Thanks very much

[REDACTED]

Sent from my iPhone

On 1 Aug 2022, at 12:21, [REDACTED] wrote:

Dear [REDACTED],

Many thanks for your email and we do appreciate your continued involvement in this problem.

In support of [REDACTED] email, I saw on Sat evening at about 9pm, outside the Rose & Crown:
4 tables and 8 chairs outside 1 The Polygon,
3 tables and 6 chairs in the road highway.

All of these tables and chairs were occupied by R&C customers and were outside the designated Licensed area.

At least on Sat, no additional tables and chairs were put outside 3 The Polygon, but we are all aware of the ASB problems that [REDACTED] and [REDACTED] have suffered.

I did try (and failed as it was not displayed) to look for the R&C's tables and chairs Licence, which is supposed to be displayed in their window.

Their Licence will specify how many tables and chairs they are allowed within their designated area - and of course they pay to the Council a fee for the stated number of tables and chairs.

Looking at some of Catherine's photos, it might well be that the R&C, even within their Licensed area are putting out more tables and chairs than permitted in their Licence. If this is correct it would increase the noise / disturbance that [REDACTED] and [REDACTED] suffer.

I saw recently that action was taken by the Council to get Megan's to remove their unlicensed tables, chairs and barriers, following a number of complaints.

As the ongoing problems caused by the Rose & Crown is worse (and more dangerous) than Megan's, I hope that a similar action will also be taken.

The R&C have ignored complaints and warnings and have caused ASB affecting local residents. They have also created a potentially hazardous situation by restricting or blocking the required 3m clear roadway.

The whole point of having barriers round the perimeter of a Licensed external area for tables and chairs, on a shared surface, is to clearly designate and separate vehicles and customers (especially with alcohol involved).

This has been applied to both the R&C and Trinity for a number of years.

If additional tables and chairs are put outside the barriers, there is an increase in disturbance and a direct health and safety risk.

Kind regards

Sent: 01 August 2022 10:59

Subject: RE: ROSE & CROWN 2 The Polygon SW4 QIG

Hi

I am not sure about Friday or Saturday but when we drove in around 5pm last night there were just extra tables towards the post box. They were quite quiet last night didn't seem to be an increase for the football.

Thanks

Sent: 01 August 2022 11:21

Subject: RE: ROSE & CROWN 2 The Polygon SW4 QIG

Thanks

Can I ask the residents how it was over the weekend? I noted there was 2 extra tables on the section towards the post-box on Friday late afternoon. Was there an increase due to the football?

All the best

From

Sent: 29 July 2022 12:06

Subject: Re: ROSE & CROWN 2 The Polygon SW4 QIG

Hi

Thank you for your email.

I have reported the fact that the Rose & Crown are continuing to ignore licensing conditions on warm nights.

We shall keep you advised.

Best regards

Date: Friday, 29 July 2022 at 09:43

Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 QIG

Some people who received this message don't often get email from [\[redacted\]](#). [Learn why this is important.](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi

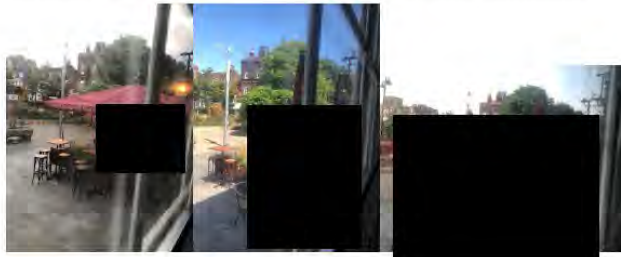
Has the lady at the Rose and Crown received anything more than a warning yet? mentioned senior management may consider revoking the license if this persists - has been told that?

Perhaps the tables stopped for a period after Jubilee Weekend as mentioned we were away until 16 June and they have regularly been out since then. I also agree that the tables are more likely to be there when the weather is warm but it has certainly been a problem for more than the last 2 weeks. Surely they have to abide by the legal license no matter the weather?

They were out again last night but it earlier in the week when it wasn't so nice outside. I attach photos taken last weekend and last night.

I have spoken to many times in the last few years and she knows very well that she is placing tables/her patrons are drinking and smoking outside our bedroom. Ultimately she puts her profit above any license restrictions or respect for neighbours and it seems to work very well for her. Until she has a commercial reason to follow the rules I don't think she will.

We are away this weekend but after that I will continue to send photos if she continues to place tables where she shouldn't.





Kind regards
[REDACTED]

Sent from my iPhone

On 29 Jul 2022, at 08:53, Clir [REDACTED] wrote

Morning [REDACTED]

In response to your comment about the jubilee the tables certainly stopped after Linda & I popped in.

I have a feeling this has popped up again since the warm weather over the last 2 weeks.

Would a chat between local residents and the business be useful as a way for us to resolve this? It might help build positive relations between residents and the business.

This is of course on top of [REDACTED] work with licensing already.

I'm happy to drop in this weekend and check too

All the best
[REDACTED]

Sent: 25 July 2022 09:41

To: Clir, Linda [REDACTED] <Licensing.CODES@LICENSING@lambeth.gov.uk>

Subject: RE: ROSE & CROWN 2 The Polygon SW4 0JG

Some people who received this message don't often get email from [REDACTED]. [Learn why this is important](#)
CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning [REDACTED] and the Licensing Team

I hope you had a nice weekend.

Just to let you know the Rose and Crown have continued to add the extra seating each day. I have photos but don't want to clog up your inbox unnecessarily please let me know if I should send them.

On Friday they had the extra seating outside 1 The Polygon and in front of their fence/towards the middle of the piazza or vehicle access area. On Saturday and Sunday they had these as well as tables outside number 3 The Polygon (AKA out bedroom).

Can you please let us know the next steps?

Thanks very much
[REDACTED]

Sent: 21 July 2022 17:15

Subject: Re: ROSE & CROWN 2 The Polygon SW4 0JG

Hi [REDACTED]

Thanks very much.

That is good news however I've just walked past and they have extra tables out on the road side of the fence. I could be wrong but I think that is out of their licenced area.

Your ref no:

[REDACTED]

Your details

Please give us your name and a telephone number or email address.

First name

[REDACTED]

Last name

[REDACTED]

Telephone number (optional)

Email address (optional)

[REDACTED]

Your ref no:
TPLGLJVB

Make a complaint or correction

Make a complaint about a licensed premises or tell us about a correction to the [licensed premises map](#) (opens in new window). Licensed premises in Lambeth sell or supply alcohol, provide regulated entertainment, or sell hot food or drinks between 11pm and 5am (late night refreshment).

Do you want to make a complaint or report a correction?

Make a complaint

Report a correction

If you make a complaint, your details will be kept confidential and will not be shared with any premises - or anyone linked to the premises - as part of any investigation carried out by the licensing team.

Tell us about the premises

Premises name

The Rose and Crown

Premises address

2 The Polygon

Address line 2

Clapham Old Town

Address line 3

London

Town

London

Postcode

SW4 0JG

What is your complaint?

I suffered verbal abuse on Sat evening (24th April) at 10.50pm when I was trying to driving past The Rose and Crown (2 The Polygon) and two patrons (drunk) of The Rose & Crown were standing outside the designated seating area and deliberately blocked the vehicle Highway.

My polite request to move aside was met with abuse and one of the drunks said he was going to stand there for 10 or 15 minutes.

I feared that I would be subjected to violence if I got out of my car.

One of the patrons from The Rose and Crown, who was inside the seated area then shouted at the drunks "get out of the fxxxxxx way he lives in The Polygon, just round the corner".

The drunks shouted back abusively at the seated man and moved towards them. This did enable me to squeeze past.

The above incident, violates various conditions of their Licence and tables and chairs Licence.

In addition they are not displaying a copy of their tables and chairs Licence in their window and do not push back their tables and chairs each evening - but leave them out all night.

Over the last couple of weeks have been numerous and unpleasant problems with the Rose and Crown. On speaking to one of my Local Councillors, I was told that a number of other complaints have been made and that Licensing have twice visited the premises and that the Police had also been alerted.

The behaviour of The Rose & Crown should not continue like this. The Prince of Wales and The Sun Pub properly control their customers - clearly the Rose & Crown do not.

The Rose & Crown need to be given a final warning. If not there should be a review of their Licence and their tables and chairs Licence should be revoked.

Attach photo evidence to support your complaint

Upload File(s)

You are a:

Lambeth resident

Your ref no:

[REDACTED]

Your details

Please give us your name and a telephone number or email address.

First name

[REDACTED]

Last name

[REDACTED]

Telephone number (optional)

[REDACTED]

Email address (optional)

[REDACTED]

Your ref no:

VWFMGBH

Make a complaint or correction

Make a complaint about a licensed premises or tell us about a correction to the [licensed premises map](#) (opens in new window). Licensed premises in Lambeth sell or supply alcohol, provide regulated entertainment, or sell hot food or drinks between 11pm and 5am (late night refreshment).

Do you want to make a complaint or report a correction?

Make a complaint

Report a correction

If you make a complaint, your details will be kept confidential and will not be shared with any premises - or anyone linked to the premises - as part of any investigation carried out by the licensing team.

Tell us about the premises

Premises name

The Rose and Crown

Premises address

2 The Polygon

Address line 2

Clapham

Address line 3

London

Town

London

Postcode

SW4 0JG

What is your complaint?

There is loud music playing outside after 10pm. As a local resident, this noise is a nuisance. As there is the noise of the music, plus large numbers of people drinking in the square outside the Rose and Crown. They are serving them take away drinks when I don't believe that their licence entitles them to

Attach photo evidence to support your complaint

Upload File(s)

You are a:

Lambeth resident

Your ref no:

Page: Your details

Please give us your name and a telephone number or email address.

First name	[REDACTED]
Last name	[REDACTED]
Telephone number	[REDACTED]
Email address	[REDACTED]

Page: Make a complaint or correction

Make a complaint about a licensed premises or tell us about a correction to the [licensed premises map](#) (opens in new window). Licensed premises in Lambeth sell or supply alcohol, provide regulated entertainment, or sell hot food or drinks between 11pm and 5am (late night refreshment).

Do you want to make a complaint or report a Make a complaint correction?

If you make a complaint, your details will be kept confidential and will not be shared with any premises - or anyone linked to the premises - as part of any investigation carried out by the licensing team.

Tell us about the premises

Premises name Premises address Address line 2 Address line 3 Town Postcode What is your complaint?

Rose & Crown
2 The Polygon, Clapham Old Town Clapham Old Town London
SW4 0JG

The Rose & Crown (R&C) places tables and chairs outside its permitted curtilage. Some of these are placed under the bedroom windows of No 3 and No 3A The Polygon - see Pic 1 - where customers seem to feel the area outside the official curtilage is pub territory and

- gather in groups around the tables or in standing groups causing noise disturbance - see Pic 2
- drinkers seated outside the R&C curtilage have even urinated against the bedroom wall of No 3, which is hard to imagine they would do if they were within the R&C curtilage - see Pic 3
- one evening a couple with an intermittently barking dog sat at one of these tables under the bedroom windows which went on until 10.20 pm. Again it is likely these customers sat where they did because inside the curtilage the barking dog would have been too annoying for other people - see Pic 4

customers move the 'illegal' tables where they want them spreading themselves around- see Pics 5 & 6 the 'illegal' tables, rearranged by customers, sometimes block the access road between the R&C and the piazza
(See pic 7 of white van trying to get through, customers had to stand up and move their table this could impede

Page 2 of 4

emergency vehicles.)

- customers spread themselves over the piazza, standing in groups, taking drinks to the seating across from the curtilage

- it is difficult to see any, if one is exhibited, a Table & Chairs Licence displayed by the pub showing how many they are permitted and pay Lambeth for

Section: Attach photo evidence to support your complaint

Uploaded files*

[15EB552D-](#)
[38AE-](#)
[4A95-](#)
[9E52-](#)
[86F01CD08D2F.jpeg](#)
[5F2C08C2-](#)
[3797-](#)
[43FB-](#)
[8A34-](#)
[4CE4923252B2.jpeg](#)
[BDB0AA67-](#)
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[REDACTED]
To: [Licensing](#)
Subject: The Rose & Crown
Date: 22 January 2023 11:04:45

You don't often get email from [REDACTED]. [Learn why this is important](#)

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Dear Sirs,

The proprietor of The Rose & Crown (2 The Polygon, London SW4 0JG) intends to apply for a license near where I live. I would like to understand more about The Rose & Crown. Please can you share:

1. Details of the license applications and any concerns / objections that were raised?
2. Details of any anti-social or noise complaints relating to either The Rose & Crown or nearby 2 The Polygon, London SW4 0JG since 2017

Many thanks for your help.

Kind regards,

[REDACTED]

[REDACTED]
To: [Licensing](#)
Subject: Re: PREM407
Date: 13 April 2021 18:46:26

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Hello [REDACTED]

Thank you for this information. Could you please provide me with a copy of my license so I can display it?

Many thanks

Josie

On 13 Apr 2021, at 5:19 pm, Licensing <XDESLICENSE@lambeth.gov.uk> wrote:

Good Evening [REDACTED]

I have looked at your premises licenec and you currently have the following hours and activities which are grater that those your are requesting.

Recorded Music

Monday - Sunday 11:00 - 01:00

Supply of Alcohol

Sunday - Wednesday 11:00 - 00:00

Thursday - Saturday 11:00 - 01:00

Xmas Eve, Xmas Day, Boxing Day, New Year's Day, Good Friday, Easter Sunday, Sunday and Monday and any other bank Holidays 11:00 until 01:00

The above I was in activities mean that you can open from 12 Noon each day without requiring a variation to your premises licence.

Please do let me know if this isn't the information you are requesting information on.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Items by post should be sent to:

London Borough of Lambeth, Community Safety, PO Box 734, Winchester SO23 5DG

Items for courier or hand delivery should be delivered to:

London Borough of Lambeth, Community Safety, Civic Centre, 6 Brixton Hill, London, SW2 1EG Sign up for email updates about Empire Windrush celebrations at:

<http://www.lambeth.gov.uk/empirewindrush>

From: Josie

Sent: 30 March 2021 22:49

To: Licensing <XDESLICENSE@lambeth.gov.uk> **Subject:** PREM407

Hello

I am contacting you to make variations to my license for PREM407. The Rose and Crown in Clapham. Due to the Covid-19 restrictions we would like to vary our operating hours to open at noon each day.

Please may someone contact me to discuss. Many Thanks

Disclaimers apply - full details at www.lambeth.gov.uk/email-disclaimer

LWE



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[Redacted]

Date: 08 Dec 2012 12:15

Dear [Redacted],

To us, it is a great pleasure to hear from you and we are glad to hear that you are happy and healthy.

I would like to support what the says.

The Rose and C have been seen in the past year and last year. They have been the cause of some confusion and health and safety issues by sitting outside the Licensed area.

After the incident we ring in a course, the Rose & C can't do it side with that. I contacted the only in the town last. They then contacted by putting additional seating outside the Polygon, then the Polygon and then in front of that. Licensed area with the vehicle highway and a housing customer to do it in the place.

Last Friday, I walked past the premises just before 11pm. The area was

- A large number of people and noise and a lot of smoke from the Rose & C over the side of the Licensed area on the side.
- A lot of people in the area according to the police with it.
- I don't think a vehicle would have been able to get past on the road right.
- A lot of people were being noisy and it was a pleasure to see the Polygon.

I walked past the premises on Friday and Sunday evening and they always see the area at night.

The Rose & C have had the 73 open within their Licensed area.

I have copied this email to the rest of my colleagues in the town and I hope they can help you resolve the problems they have witnessed.

Yours faithfully,

[Redacted]

[Redacted]

Dear [Redacted],

We have received a report of an incident on 08 Dec 2012 following a complaint that the Polygon has a bad smell with the premises and was asked about the incident in a report of the incident. The premises were closed on 08 Dec and 11 Dec and the premises will be closed to be seen from the Polygon. The premises were closed on 08 Dec and 11 Dec and the premises were closed on 08 Dec and 11 Dec and the premises will be closed to be seen from the Polygon.





Photo 1
East of the 10th St

[REDACTED]
Subject: FW: ROSE & CROWN, 2 The Polygon, SW4 0JG
Date: 02 August 2022 14:03:00

Dear Colleagues,

Please see below for your attention

Regards
[REDACTED]

[REDACTED]
Sent: 01 August 2022 12:21

[REDACTED]
Subject: Re: ROSE & CROWN, 2 The Polygon, SW4 0JG

Some people who received this message don't often get email from [REDACTED]. [Learn why this is important](#)
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Dear [REDACTED]

Many thanks for your email and we do appreciate your continued involvement in this problem.

In support of [REDACTED] mail, I saw on Sat evening at about 9pm, outside the Rose & Crown :
4 tables and 8 chairs outside 1 The Polygon,
3 tables and 6 chairs in the road highway.

All of these tables and chairs were occupied by R&C customers and were outside the designated Licenced area.

At least on Sat, no additional tables and chairs were put outside 3 The Polygon, but we are all aware of the ASB problems that [REDACTED] and [REDACTED] have suffered.

I did try (and failed as it was not displayed) to look for the R&C's tables and chairs Licence, which is supposed to be displayed in their window.

Their Licence will specify how many tables and chairs they are allowed within their designated area - and of course they pay to the Council a fee for the stated number of tables and chairs.

Looking at some of [REDACTED] photos, I might well be that the R&C, even within their Licenced area are putting out more tables and chairs than permitted in their Licence. If this is correct it would increase the noise / disturbance that [REDACTED] and [REDACTED] suffer.

I saw recently that action was taken by the Council to get Megan's to remove their unlicensed tables, chairs and barriers, following a number of complaints.

As the ongoing problems caused by the Rose & Crown is worse (and more dangerous) than Megan's, I hope that a similar action will also be taken.

The R&C have ignored complaints and warnings and have caused ASB affecting local residents. They have also created a potentially hazardous situation by restricting or blocking the required 3m clear roadway.

The whole point of having barriers round the perimeter of a Licenced external area for tables and chairs, on a shared surface, is to clearly designate and separate vehicles and customers (especially with alcohol involved).

This has been applied to both the R&C and Trinity for a number of years.

If additional tables and chairs are put outside the barriers, there is an increase in disturbance and a direct health and safety risk.

Kind regards
[REDACTED]

[REDACTED]
Sent: 01 August 2022 10:59

[REDACTED]
Subject: RE: ROSE & CROWN, 2 The Polygon, SW4 0JG

Make a complaint about a licensed premises or tell us about a correction to the [licensed premises map](#) (opens in new window). Licensed premises in Lambeth sell or supply alcohol, provide regulated entertainment, or sell hot food or drinks between 11pm and 5am (late night refreshment).

Do you want to make a complaint or report a Make a complaint correction?

If you make a complaint, your details will be kept confidential and will not be shared with any premises - or anyone linked to the premises - as part of any investigation carried out by the licensing team.

Tell us about the premises

Premises name Premises address Address line 2 Address line 3 Town Postcode What is your complaint?

Rose and Crown 2 The Polygon Clapham London

London

SW4 0JG

NB - I have tried to upload 2 photographs as

both a Jpeg and PDF, without success. It would be amazing if you could let me know an email address that I could use to submit them.

I would like to complain about The Rose and Crown pub in Clapham Old Town. They are not complying with the premises main Licence and also their tables and chairs Licence.

A large number of local residents complained last year and Lambeth and the Police warned The Rose & Crown. It was a problem venue last summer and it is becoming so again. I would really appreciate it if you could take action before the Summer starts.

The Rose & Crown are again not containing their clients drinking within the pub or their external areas.

They are positively encouraging the situation by putting additional tables and chairs outside their designated external area and serving their customers at these tables. On one side these additional tables are in front of residential property.

Page 2 of 3

In addition, they do not try to stop or control their customers taking their drinks outside the pub to drink in the Controlled Drinking Zone. From last year, they know from conversations with the Police that their Liquor Licence and Tables and Chairs Licence prohibits this but continue to do so.

This is leading to;
Disturbance to adjoining residential units and areas
Greater anti social behaviour
Considerable litter left overnight
Blocking of the shared surface roadway
Unpleasant confrontation between inebriated customers, pedestrians and vehicle drivers

The Rose & Crown should be;
Warned again that no customers are allowed with drinks outside the designated areas.
Instructed that no tables & chairs should be put outside their designated external area,
Be forced to employ doormen (like the Sun and Bar 32 do) so that no drinks are taken outside the designated area.

Thanks very much.

Steve

Section: Attach photo evidence to support your complaint

Uploaded files*

*
If empty, no files were uploaded

You are a:

Lambeth resident

Your ref no:

[REDACTED]

Page: Your details

Please give us your name and a telephone number or email address.

First name	[REDACTED]
Last name	[REDACTED]
Telephone number	
Email address	[REDACTED]

Page: Make a complaint or correction

Make a complaint about a licensed premises or tell us about a correction to the [licensed premises map](#) (opens in new window). Licensed premises in Lambeth sell or supply alcohol, provide regulated entertainment, or sell hot food or drinks between 11pm and 5am (late night refreshment).

Do you want to make a complaint or report a Make a complaint correction?

If you make a complaint, your details will be kept confidential and will not be shared with any premises - or anyone linked to the premises - as part of any investigation carried out by the licensing team.

Tell us about the premises

Premises name Premises address Address line 2 Address line 3 Town Postcode What is your complaint?

The Rose and Crown Public House 2 The Polygon,
Clapham Old Town
London

London SW4 0JG

The premises are not complying with the premises (Liquor) Licence and or their tables and chairs Licence.

A large number of local residents complained last year and Lambeth and the Police warned The Rose & Crown. It was a problem venue last summer and it is becoming so again.

The Rose & Crown are again not containing their clients drinking within the pub or their permitted external area.

The R&C are positively encouraging the situation by putting additional tables and chairs outside their designated external area and serving their customers at these tables. On one side these additional tables are in front of residential property and the other side is a shop.

Additionally they are not try to stop or control their customers taking their drinks outside the pub or designated external area.

From last year, The R&C know that their Liquor Licence and Tables and Chairs Licence prohibits this but continue to do so.

Page 2 of 3

This is leading to;
Disturbance to adjoining residential units and areas,
Greater anti social behaviour and unwanted disturbance,
Urination against residential property,
Considerable litter left overnight,
Blocking of the shared surface roadway,
Unpleasant confrontation between inebriated customers,
pedestrians and vehicle drivers.

The Rose & Crown should be;
- Warned again that no customers are allowed outside with drinks unless in the designated area.
- Instructed that no tables & chairs should be put outside their designated external area,
- Made to employ doormen (like the Sun and Bar 32 do) so that no drinks are taken outside the designated area and the anti social behaviour is controlled.

Section: Attach photo evidence to support your complaint

Uploaded files*

*
If empty, no files were uploaded

You are a:

Lambeth resident

[REDACTED]

Subject: MPS Licensing Meeting Invite - Rose & Crown for 12th May at 11am
Date: 10 May 2021 10:25:26
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning [REDACTED]

I'm [REDACTED] from Lambeth Licensing & NTE. I know you have initially dealt with my colleague [REDACTED].

I'm inviting you to a meeting (link) below for this Wednesday at 1pm.

[Click here to join the meeting](#)

This is to discuss the licensing inspection conducted by my colleague, and how we can address the issues in the area with a partnership problem solving approach.

If you could kindly let me know if you can attend please.

Colleagues from Lambeth Council will also be invited.

Kind regards,

[REDACTED]

[REDACTED]

Neighbourhoods Policing- Partnership & Prevention

Lambeth Licensing & Night Time Economy

Welfare And Vulnerability Engagement (W.A.V.E)

<https://nbcc.police.uk/guidance/wave-presentation>

Barnardos CSE Awareness - Nightwatch

<https://www.barnardos.org.uk/what-we-do/services/nightwatch>

Mobile [REDACTED]

Team Email [REDACTED]

Address Civic Centre, 3rd Floor, [REDACTED]

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Subject: Pavement Licence - Rose & Crown, 2 The Polygon, Clapham, SW4 0JG
Date: 01 August 2022 16:39:06
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)

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Dear Sir/Madam

We are carrying out a report on the above property and need to check the details of the Pavement Licence.

Can you email a copy of the licence or alternatively let me know how many tables and chairs they are allowed and the expiry date of the licence.

Many thanks for your help.

Kind regards.




 Fleurets, 
 
 
 



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licensing@islington.gov.uk

8 April 2024

Objection to license application 50 Florence Street, Islington

This objection relates to the license application submitted in March 2024 after the withdrawal of the previous application in 2023. The applicant has stated that they have taken account of residents' concerns, but I do not believe that our concerns have been adequately addressed in the revised application. The new plan also includes the first floor significantly increasing capacity and introducing further noise concerns.

The former pub at 50 Florence Street was closed around a decade ago following significant issues during the tenure of several different operators in succession. Since then, the premises has been mainly flats or office space and residents of Florence Street have been able to enjoy a quiet environment free of the nuisance that the pub had caused in the years before that. I believe that the site is unsuitable to be granted a new license to operate as a pub or similar establishment. I oppose the application on the following grounds:

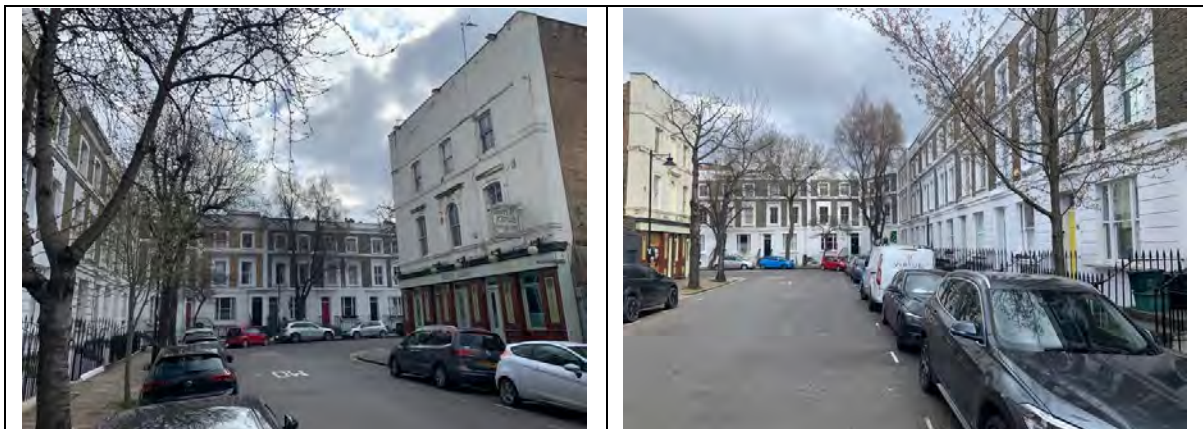
- The proposed 'gastropub' appears to be much more like a pub with the inherent impact on residents rather than a typical restaurant. It will look like a pub, serve pub style food and drinks, have outside drinking, late licensing hours and even off-sales. The applicant states that they plan to follow the path of their existing pub in Clapham, although this is licensed as a pub. I believe that other 'gastropub' offerings in Islington are licensed as pubs, and I think it would be reasonable for customers to assume that this one is also a pub and behave accordingly especially outside. The application includes a condition that alcohol will only be served with meals, but this seems inconsistent with other aspects such as outside drinking and with what might be expected by customers of a 'gastropub' and may prove problematic to stick to rigorously.
- Noise nuisance – Owing to the particulars of its location, any noise appears to be amplified and carries clearly inside the residential houses and flats nearby. This is particularly a problem whenever smoking or drinking is permitted outside, but also causes significant nuisance whenever the pub doors or windows are open in the summer. The revised proposal includes the first floor which was previous only used occasionally but when it was, it had poor sound containment.
- Unsafe provision for outside drinking or smoking – Because there is no private garden for customers to smoke or drink outside, they would have to do so on the narrow pavement outside. Even when past operators said they would restrict or prevent outside drinking, this appears to have been unworkable and at busy times ended up with significant numbers drinking outside anyway. The pavement outside is narrow and becomes blocked, with drinkers also spreading out and congregating around the steps and railings of houses opposite.
- Impact on children – There are many families on the street and some with young children immediately opposite. The proposed operating hours and early morning

deliveries would mean noise at times when children are in bed, and the sometimes-colourful language used outside pubs would be clearly heard in children's bedrooms.

- Cumulative Impact Area Policy – The proposal would add to the existing issues of antisocial behaviour and noise because of other licensed establishments on Upper Street. While it is claimed on the application form that this should be exempt from the Cumulative Impact Policy, I think that is questionable anyway when it is a 'gastropub', but specifically here where outside drinking, long hours and off-sales are included.
- Commitment to compliance – While the proposal does include some measures to limit nuisance, for instance by restricting outside drinking to a roped-off area, they do not appear to be practical and there is history at this site of previous operators being unable to operate successfully without creating nuisance. The applicant also operates another pub in Clapham where there have been many complaints and reportedly they have ignored warnings from the police and from the licensing authority.

Background and further details

During the decade or so before pub was finally closed, several different landlords had operated the pub and although each new operator represented to residents that they would prevent noise and other nuisance, this was not consistently enforced.



Photos: Showing the residential location with narrow pavement and tall houses that reflect sound.

There is a particular reason that noise is such a problem at this location. Florence Street is an entirely residential street of family homes and flats, with a high density of residents. The premises is located on the inside of a 90-degree bend in the street with tall terraced houses opposite. The houses are of period construction with rendered frontage and parapet walls at roof level which reflect sound. Owing to this architecture and the location on the corner, any noise emanating from the pub or at street level outside appears to be amplified and carries clearly inside the nearby houses, particularly the upper floor bedrooms. In the past this was acutely evident whenever groups of drinkers and smokers were allowed to congregate outside, and when the first-floor function room was used. Successive operators of the pub accepted that this was an issue and generally promised to keep windows and doors always shut, prevent outside drinking, and restrict numbers outside smoking. The

premises was also fitted with air conditioning to be able to keep windows shut in the summer.

Unfortunately, there were still frequent instances of drinkers congregating outside the pub particularly at weekends in the summer or on match days. While usually the operator had said they would restrict this, they did not have staff on the door for enforcement and the bar staff were either unable or unwilling to do so at busy times. This was possibly a particular problem as the premises has insufficient other outside space for smokers or drinkers. It is notable that this nuisance was not just late at night but also during the day at the weekend and in the early evening when young children were going to bed. I understand that there is a substantial history of officially logged complaints made to the council, but there were many more times when complaints were made directly to the operator.

In the case of the current licence applicant, they have insisted that they want to allow outside drinking and for the opening of the extensive doors and windows around the property to the street. When questioned on this at a meeting with residents, the applicant commented that customers would probably want to have the doors open in the summer and that it would be very hard for them to stop people from drinking outside. I believe that the applicant had originally envisaged providing outside tables and an outside drinking area but had been advised this would not be likely to be permitted.

In the application the drawing provided shows several opening double doors and windows that had previously been either fixed or bolted shut when the pub was operating. The conditions state that these will be closed after 22:00 which implies they don't intend to operate a closed policy before this. The applicant has also submitted a planning application which states that natural ventilation will be employed, not air-conditioning. With the windows/doors open there would be considerable noise nuisance at busy times. It is my view that the windows and doors would need to be kept always shut to prevent noise nuisance, and further measures may be required to prevent noise egress from the old building especially from the first floor.

Regarding outside drinking, the proposal makes it clear that the outside area will be available for drinking up to 22:00 and the licence is for on and off sales. The proposed management plan suggests that drinking will be restricted to a roped off area but also says that there will be a 2m walkway left for pedestrians. There isn't room on the pavement outside to have a workable roped off area and leave a 2m walkway as the pavement is mostly only 2.3m wide and where slightly wider it is restricted by trees. Attempting to force drinkers to stay in an unreasonably small area is unlikely to be workable and I believe will result in drinkers simply ignoring the guide, or taking their drinks across the road to drink away from the restrictions as happens in other places. Since the area outside 50 Florence Street gets no afternoon sun, in good weather drinkers and smokers tend to cross over the road to stand in the sun directly outside the railings and steps of the houses. It is my view that the only way that the nuisance of outside drinking can be controlled at this site is to ban it entirely and to specify in the license that drinks cannot be taken outside or sold for off-site consumption.

It is relevant that the applicant has a history of issues with outside drinking at their existing pub in Clapham. A freedom of information request for complaints relating the Rose and Crown in Clapham runs to over 30 pages of complaints and related correspondence over 2 years. It is clear that there is a significant noise and antisocial behaviour issue relating to their pavement area and correspondence suggests the management of the pub have made this worse by putting tables outside their licensed area and serving drinks to customers standing outside this area including in the road/piazza. Reportedly, the applicant has been informed by the licensing authority and the police that they are in breach of their license but the applicant disputed this. From the correspondence it appears that there have been efforts by residents and a local Councillor to bring some kind of enforcement. It seems clear that the applicant does not have good relations with neighbours at their existing pub and that they have a history of operating in a way that causes nuisance from outside drinkers.

The issues with outside drinking and noise in Florence Street have been raised directly with the applicant on several occasions but they have been unwilling to prevent outside drinking or keep doors and windows shut apart from after 22:00. In my view the site is not suitable for the proposed 'gastropub' unless other significant conditions are accepted to address the issues raised, and the application should be carefully considered in the terms of the Cumulative Impact Policy as the way it stands it will have similar cumulative impact to other 'gastropubs' in the area.



Alcohol and Entertainment Licences
Islington Council
222 Upper Street
London
N1 1XR
By email to: licensing@islington.gov.uk

Representation against an application for a New Premises Licence at 50 Florence Street, London, N1 2DU

Dear Sir/ Madam,

We visit Florence Street to see my son and his family and are concerned about the impact of granting of a new premises licence for 50 Florence Street. The street is residential, and the restaurant is not appropriate. The application for a premises licence for 50 Florence Street should be refused for the following reasons:

- The applicant's proposal will cause a public nuisance. By closing at 23:30 Monday-Thursday and 00:30 Friday and Saturday and then allowing deliveries/waste collections at 07:00 the following morning this will leave insufficient quiet time for residents (and for us when we visit) to get 7-9 hours' quality sleep (as recommended by NHS). Due to the architecture of Florence Street, any noise (even at a very low level) travels into nearby homes. The noise from patrons drinking or smoking outside, open windows or doors at 50 Florence Street, and patrons entering / leaving will create disturbance at night and during the day. This is inconsistent with Licensing Policy 22 (Public Nuisance).
- The applicant's proposal does not qualify as a possible exception to the Angel and Upper Street Cumulative Impact Policy (Licensing Policy 3: Cumulative Impact) as it is not a small premise with no more than fifty persons.
- The application has many features of a pub that are inconsistent with operating a restaurant and thereby contravenes the building's ground and first floor restaurant (Class E) planning status. This is inconsistent with Licensing Policy 1 (Development Planning) and Licensing Policy 4 (off premises sales).
 - The application includes late-night refreshments until midnight on both Friday and Saturday. This is inconsistent with operating a restaurant as restaurants typically close much earlier once people have finished their evening meal.
 - Conditions 8, 12, 16, 18 and 32 contemplate customers drinking and smoking outside. If the applicant genuinely intends to operate 50 Florence Street as a restaurant and serve alcohol only to those "seated taking a substantial table meal and for consumption...as ancillary to their meal", there is no need for the premises licence to allow outside drinking.

- The application includes the sales of alcohol off premises and Condition 15 states that there will be no sales of alcohol for consumption off the premises after 10pm. As noted above, if the applicant genuinely intends to operate 50 Florence Street as a restaurant, with alcohol served only to those “seated taking a substantial table meal and for consumption...as ancillary to their meal”, there should be no need for any off sales of alcohol at any time. Off sales would also be contrary to Licensing Policy 4, which creates a rebuttable presumption against the grant of licences for off sales. The garage behind the Florence already sells alcohol so any off sales from 50 Florence Street will add to street drinking on Florence Street.
- There is significant risk that the applicant seeks to operate 50 Florence Street as a pub since the application says the "proposal behind this application is to follow the same path [as The Rose and Crown]”, which is an alcohol-led pub.
- Planning application P2024/0591/FUL (<https://planning.islington.gov.uk/NorthgatePublicDocs/00696822.pdf>) shows a bar on the ground floor.
- There is an outside smoking area designated.
- The application makes more references to gastropub than restaurant

It is not possible to sufficiently mitigate the impact of this application on the local residents and therefore the application should be refused. However, were such a licence were to be approved , then it should have the amended conditions which are outlined on the following page.

Yours faithfully,

██████████
██████████

If a new Premises Licence were to be granted for 50 Florence Street

If a new Premises Licence is to be granted for 50 Florence Street:

Late night refreshment and the sale of alcohol off premises should **not** be permitted as these activities are inconsistent with operating a restaurant.

The following conditions should be added to ensure consistency with the licensing objectives and operating in line with the planning use class E (restaurant):

1. The opening hours should be no earlier than 11:00 and no later than 22:00 to be consistent with operating the venue as a restaurant (in a residential area).
2. The capacity of 50 Florence Street should be limited to 50 people (in line with the Angel and Upper Street Cumulative Impact Policy).
3. Alcohol shall only be ordered by patrons seated at a table and not at a bar.
4. Drinking outside 50 Florence Street is prohibited.
5. No live music is permitted.
6. Showing sports matches is prohibited.

The following conditions shall be withdrawn:

12. The premises licence holder shall ensure that any patrons drinking and/or smoking outside the premises do so in an orderly manner and are properly supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.

16. Patrons permitted to temporarily leave and then re-enter the premises after 22:00, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.

17. Patrons permitted to temporarily leave and then re-enter the premises to smoke shall be directed towards a designated smoking area defined as 'Designated Smoking Area' on the licensing plan

The following conditions shall be amended in line with the planning use class E (restaurant):

14. All windows and external doors ~~leading onto Florence Street~~ (other than those on the west elevation) shall be kept closed ~~after 22:00 hours~~ except for the immediate access and egress of persons. **Doors shall not be propped open.**

15. There shall be no sales of alcohol for consumption off the premises ~~after 22:00 hours~~.

18. Notices shall be displayed within the premises advising customers to not take drinks outside ~~after 22:00 and directing them to the designated smoking area~~.

19. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 22:00 hours and **09:00** ~~07:00~~ hours on the following day.

20. No collections of waste or recycling materials (including bottles) from the premises shall take place between 22:00 and **09:00** ~~07:00~~ hours on the following day.

21. No deliveries from the premises, either by the licensee or a third party shall take place between 22:00 and **09:00** ~~07:00~~ hours on the following day.

33. The supply of alcohol at the premises shall only be to a person seated taking **their own** substantial table meal there and for consumption by such person ancillary to their **own** meal.

Suggested conditions of approval consistent with the operating schedule

1. CCTV shall be installed, operated, and maintained, to function all times that the premises is open for licensable activities. Said CCTV will comply with the following criteria:
 - a. The licensee will ensure that the system is checked every two weeks to ensure that the system is working properly and that the date and time are correct;
 - b. A record of these checks, showing the date and name of the person checking, will be kept and made available to the police or other authorised officer on request;
 - c. The Police will be informed if the system will not be operating for longer than one day of business for any reason;
 - d. One camera will show a close-up of the entrance to the premises, to capture a clear, full length image of anyone entering;
 - e. The system will provide full coverage of the interior of the premises and any exterior part of the premises accessible to the public;
 - f. The system will record in real time and recordings will be date and time stamped;
 - g. At all times during operating hours, there will be at least 1 member of staff on the premises who can operate the system sufficiently to allow Police or authorised Council officers to view footage on request;
 - h. Recordings will be kept for a minimum of 31 days and downloaded footage will be provided free of charge to the police or other authorised officers on request (subject to the Data Protection Act 2018) within 24 hours of any request;
 - i. Signage stating that CCTV is in operation will be clearly and prominently displayed at the premises; and
 - j. The use of CCTV at the premises shall be registered with the Information Commissioners Office [ICO].
2. In the event that crime or serious disorder is, or appears to have been, committed on the premises, the management will immediately ensure that:
 - a. The police and, where appropriate, the London Ambulance Service, are called immediately;
 - b. As far as is safe and reasonable practicable, all measures will be taken to apprehend any identified suspects pending the arrival of the police;
 - c. As far as is safe and reasonable practicable, all measures will be taken to preserve any identified crime scene pending the arrival of the police; and
 - d. Any and all appropriate measures are taken to fully protect the safety of all persons present on the premises at all times during operating hours.
3. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.

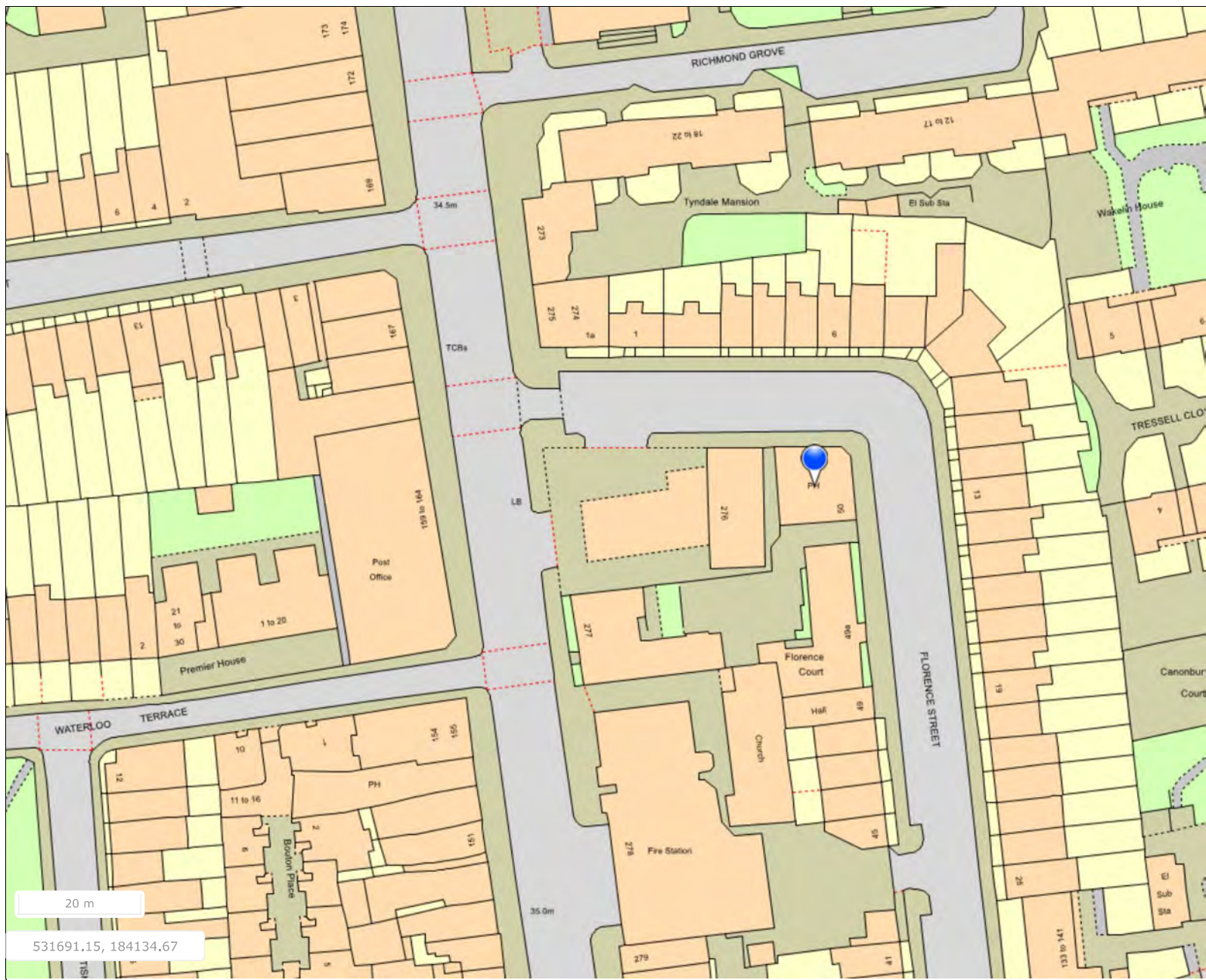
4. Loudspeakers shall not be located in the entrance and exit of the premises or outside the building.
5. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
6. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
7. A direct telephone number for the premises management shall be made publicly available and provided to local residents and businesses in the vicinity.
8. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
9. The premises will operate the 'Challenge 25' proof of age scheme.
 - a. All staff will be fully trained in its operation; and
 - b. Only physical production of suitable forms of photographic identification, such as passport or UK driving licence , or a holographically marked PASS scheme cards , will be accepted. A screenshot or digital document copy will not be sufficient.
10. A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the name of the member of staff who refused the sale. The record shall be available for inspection at the premises by the police or an authorised officer of the City Council at all times whilst the premises is open.
11. An incident log shall be kept at the premises, and made available on request to the police or an authorised officer, which will record:
 - a. Any and all allegations of crime or disorder reported at the venue;
 - b. Any and all complaints received by any party;
 - c. Any faults in the CCTV system;
 - d. Any visit by a relevant authority or emergency service;
 - e. Any and all ejections of patrons; and
 - f. Any refusal of the sale of alcohol.
12. The premises licence holder shall ensure that any patrons drinking and/or smoking outside the premises do so in an orderly manner and are properly supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.
13. After 22:00 hours, customers shall not enter or leave the premises from the door on the easterly side of the premises (furthest away from Upper Street), except in the event of an emergency.
14. All windows and external doors leading onto Florence Street shall be kept closed after 22:00 hours except for the immediate access and egress of persons.
15. There shall be no sales of alcohol for consumption off the premises after 22:00 hours.
16. Patrons permitted to temporarily leave and then re-enter the premises after 22:00, e.g., to smoke or make a phone call, shall not be permitted to take glass containers with them.

17. Patrons permitted to temporarily leave and then re-enter the premises to smoke shall be directed towards a designated smoking area defined as 'Designated Smoking Area' on the licensing plan.
18. Notices shall be displayed within the premises advising customers to not take drinks outside after 22:00 and directing them to the designated smoking area.
19. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 22:00 hours and 07:00 hours on the following day.
20. No collections of waste or recycling materials (including bottles) from the premises shall take place between 22:00 and 07:00 hours on the following day.
21. No deliveries from the premises, either by the licensee or a third party shall take place between 22:00 and 07:00 hours on the following day.
22. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
23. The licence holder will at all times maintain adequate levels of staff and security. Such staff and security levels will be disclosed, on request, to the Licensing Authority and the Police.
24. The need for door supervisors will be assessed by way of risk assessment and cognisance will be taken of any police advice.
25. The licensee shall ensure that all staff are trained on relevant matters, including the conditions of the premises licence, age restricted products and the operation of the CCTV system and how to deal with visits from authorised officers. The licensee shall keep written records of training and instructions given to each member of staff, detailing the areas covered to include the Licensing Objectives, identifying persons under 25, making a challenge, acceptable proof of age & checking it, making & recording a refusal, avoiding conflict & responsible alcohol retailing. Staff shall sign to confirm that they have received and understood the training. All staff who work at the till will be trained for their role on induction and be given refresher training every six months. The written training records kept for each staff member will be produced to police & authorised council officers on request.
26. The premises shall not be hired out to any third party promoters.
27. The premises to operate a zero-tolerance policy to drugs.
28. The premises licence holder shall endeavour to eliminate or minimise any nuisance arising out of its licensable activities. In doing so the premises licence holder will work with enforcement authorities where any issues are identified. A complaints procedure will be maintained in order that local residents have a means of contact if necessary.
29. Noise or vibration must not emanate from the premises so as to cause a nuisance to nearby properties.
30. Noise and/or Odour from any flue used for the dispersal of cooking smells serving the building shall not cause a nuisance to the occupants of any properties in the vicinity. Any filters, ducting and extract fan shall be cleaned and serviced regularly.
31. In the event of a noise/nuisance complaint substantiated by an authorised officer, the licensee shall take appropriate measures in order to prevent any recurrence.

32. An External Management Policy shall be in force for the premises and each member of staff shall receive training in it and the policy shall be available for inspection by the Licensing Authority and the Police.
33. The supply of alcohol at the premises shall only be to a person seated taking a substantial table meal there and for consumption by such a person as ancillary to their meal.

Conditions agreed with the Council's Noise Service

34. No home delivery service will be provided by the premise.



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