

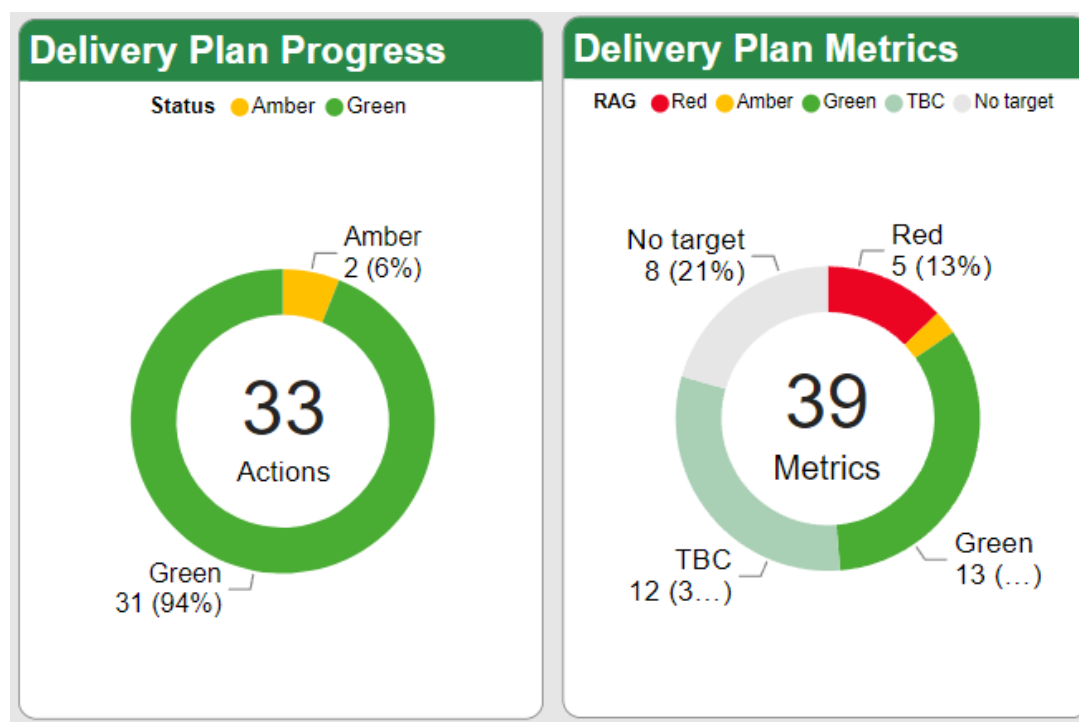
Islington Together Delivery Plan 2024-26

Quarterly Narrative Update: Q1 2024/25 (April – June 2024)

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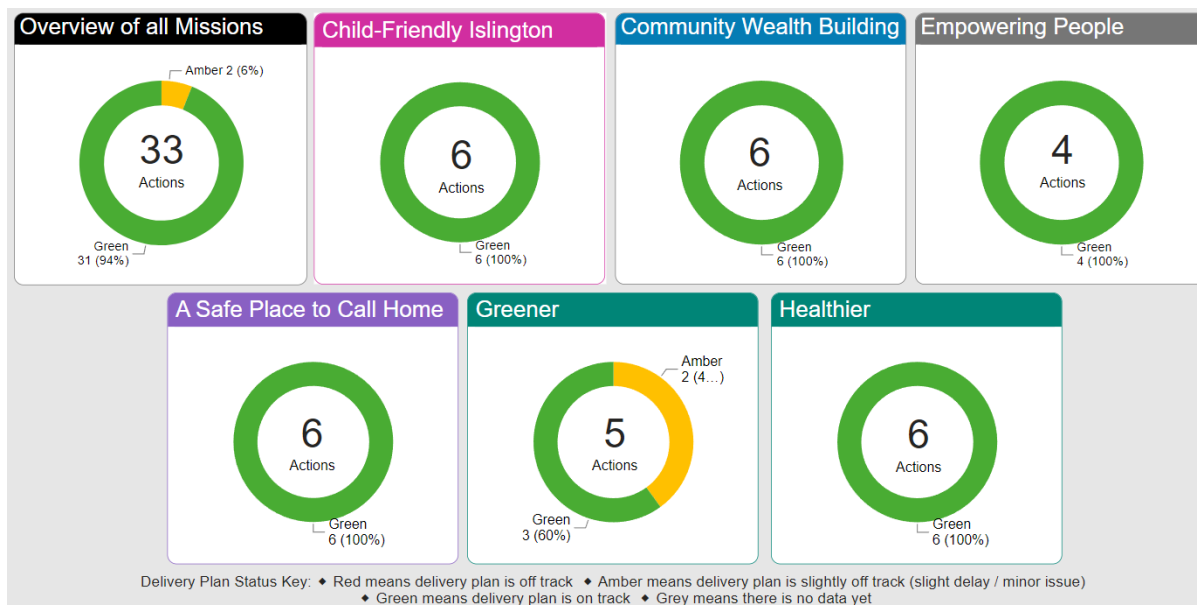
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CORPORATE OVERVIEW



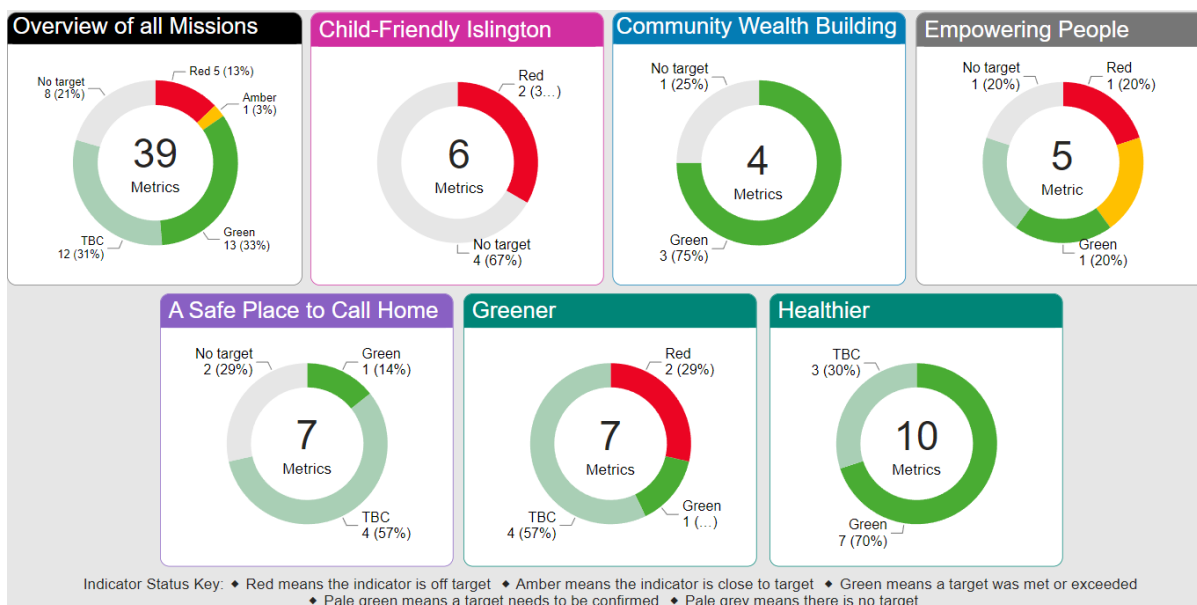
Most of the Delivery Plan actions start the two-year implementation period on track, as is to be expected, with just two slightly off-track (amber) at this stage. At the first quarter, five Delivery Plan metrics are off-track (red). These are discussed below.

Delivery Plan Progress



Two Delivery Plan actions are off-track (amber) at this stage. These are in 'greener', as potential challenges are foreseen in delivering our ambitions on green space and recycling.

Delivery Plan Metrics Progress



At the first quarter, 90% of the Delivery Plan metrics are either on track, amber or awaiting data. Five metrics are off-track (red). These are:

- Child-friendly: persistent absenteeism in primary and secondary schools
- Empowering People: % of calls answered
- Greener: Percentage of household waste recycled and composted & residual waste per household.

CHILD-FRIENDLY

Islington is a place where all children and young people are rooted in a community where they feel safe, can thrive and are able to be part of and lead change.

(Lead Directorate: Children & Young People)

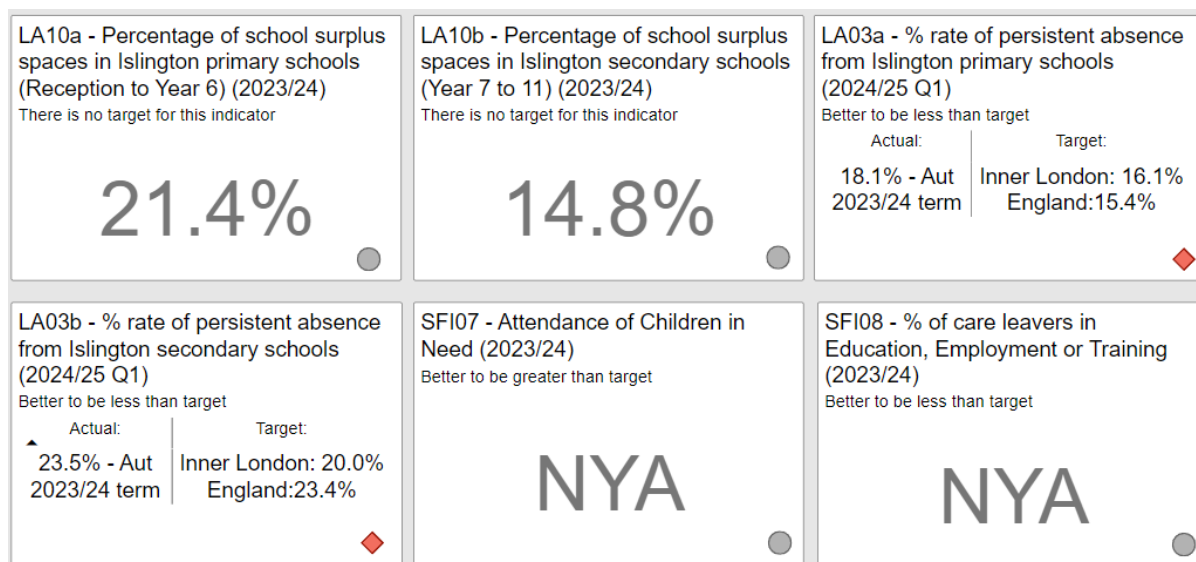
DELIVERY

DP1 - Create a seamless offer of support for families with school age children (5-19) including SEND	DP2 - Develop a 0-19 (to 25 with SEND) locality based approach to supporting children and families	DP3 - Develop the Child Friendly Islington programme with partners, ready to deliver 'test and learn' initiatives
Green 1 April 2024 to 31 March 2025	Green 1 May 2024 to 31 March 2025	Green 1 April 2024 to 31 March 2026
DP4 - Implement the schools re-organisation plan	DP5 - Collaborate with partners to improve the factors affecting school attendance	DP6 - Mature and embed the framework for Lifelong Corporate Parenting
Green 1 April 2024 to 31 March 2026	Green 1 July 2024 to 31 March 2026	Green 1 October 2024 to 1 April 2025

- **DP1:** Design and vision workshops have defined principles for a model for supporting parents of children aged 5-19 for all services who support this age range. A proposed target operating model has been drafted for agreement. No serious risks or challenges are identified at this stage.
- **DP2:** Design and vision workshops have been conducted with key partners in family hub network. Next step is to engage with schools particularly in the context of the Govt's Opportunities Mission and upcoming legislative changes. No serious risks or challenges are identified at this stage, although we await the Government budget announcement for more information about funding to understand how we can ensure family hubs are self-sustaining.
- **DP3:** The overall approach has been agreed with Lead Members and CMT. Community power voice and influence approach being considered with proposals being drafted for the Executive. Desk research has been conducted into need and best practice around each pillar. Initiatives kick-off meetings scheduled for Sept, with launch event planned for 2 October. No serious risks or challenges are identified.
- **DP4:** Blessed Sacrament School discontinued from end July 2024. Montem Primary School will amalgamate with Duncombe Primary School from end August 2024. Phase 3 Proposals were approved by Executive in September for delivery during 2024-25. This will remove a further 5.5 forms of entry in primary and reduce the projected deficit significantly.
- **DP5:** Analysis completed on attendance, factors driving this and the business case for an approach that involves the wider determinants of attendance. Investment for over 2 years of attendance support to schools was approved at the Executive in July. 'Call to Arms' and scrutiny review scopes agreed with Lead Member and Chair of CYP Scrutiny Committee.
- **DP6:** A motion was agreed at Full Council in September for 'Care Leaver' to be a local protected characteristic by the London Borough of Islington. The council is starting to embed the Care Leavers Covenant into our work and developing and implementing plans around jobs,

apprenticeships traineeships, work experience, mentoring and coaching. Continuing to develop our support for young people in years 12 and 13 through the newly introduced Post 16 Pupil Premium for looked-after children. Developing and implementing partnerships within and outside the council to embed the idea of the ‘family firm’.

IMPACT



- **LA10a & LA10b:** A target is not applicable for these metrics as they are monitoring change. These figures are calculated for 2023/24 using January census return data.
- **LA03a:** The published Autumn 2023/24 figure shows 18.1% of Islington primary school children were persistently absent. This is an improvement on Autumn Term 2022/23 when 24.5% of Islington primary school children having had been persistently absent. The target for this indicator is to be below the Inner London average, which was 16.1% so the target was not met. Islington’s figure was also above the national percentage rate of 15.4%.
- **LA03b:** The published Autumn 2023/24 whole year figure shows 23.5% of Islington secondary school children were persistently absent. An improvement could be seen compared to the same period previous year (Autumn term 2022/23), when the persistent absence rate was 28.0%. The target for this indicator is to be below the Inner London average, which was 20.0% so the target was not met. Islington’s rate was in line with the national percentage rate of 23.4%.
- **SF107 & SF108:** Data is not yet available for the Delivery Plan metrics on attendance of Children in Need and care leavers in Education, Employment or Training.

COMMUNITY WEALTH BUILDING

There is a sustainable, inclusive, and locally rooted economy in Islington, where wealth is fairly shared and residents and businesses feel they have a stake in their community.

(Lead Directorate: Community Wealth Building)

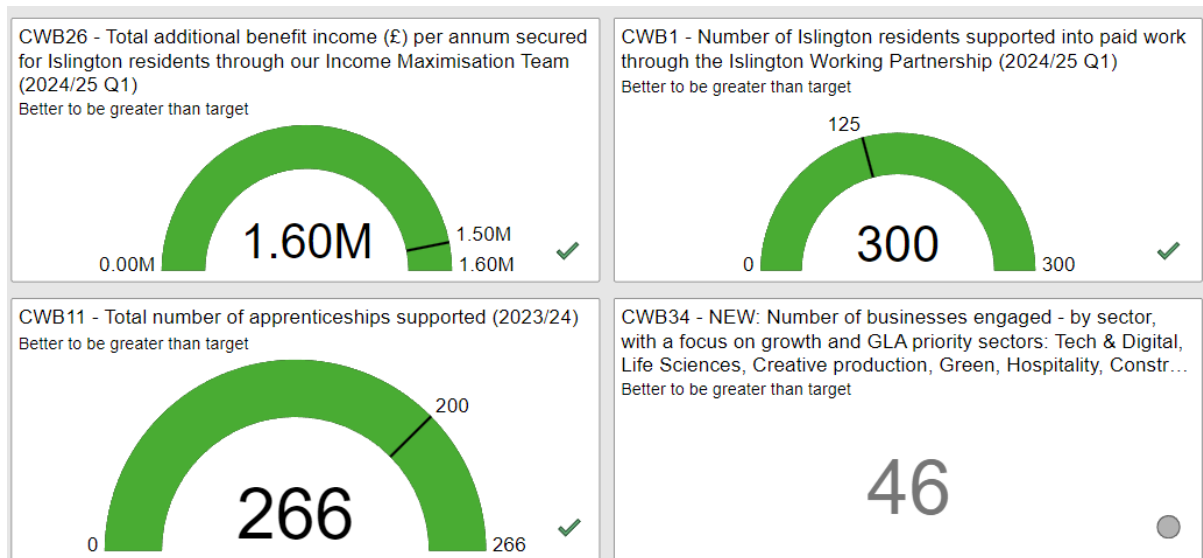
DELIVERY

DP7 - Secure £12m additional income for low income households by supporting them to claim their full benefit entitlement	DP8 - Support delivery of 1,000 apprenticeships and 5,000 local people into work	DP9 - Publish and commence delivery of a Strategic Asset Management Plan to ensure assets are aligned in support of strategic missions
Green 1 April 2024 to 1 March 2026	Green 1 April 2022 to 1 March 2026	Green 1 April 2024 to 1 March 2026
DP10 - Enable key local economic clusters – green, life sciences, tech and creative – to create more training employment and business growth opportunities, targeting 60% participation from under represented groups	DP11 - Establish a long term approach to tackling the underlying causes of poverty and economic wellbeing	DP12 - Convene local Anchor Institutions to deliver shared targets for local employment, local procurement and decarbonisation.
Green 1 April 2024 to 1 March 2026	Green 1 June 2024 to 1 March 2026	Green 1 April 2024 to 1 March 2026

- **DP7:** IMAX continues to secure additional benefits for low-income households. Data from the Policy in Practice Low Income Family Tracker (LIFT) database is now being used to run targeted campaigns for households entitled to Pension Credit and disability benefits and we’re exploring the potential to expand this approach to other cohorts of households.
- **DP8:** Our model for working with external employers on apprenticeships is now well established and delivering solid results each year. A new Apprenticeship Academy to coordinate efforts, opportunities and best practice across the Islington Anchor Institution Network should further boost outcomes. On council apprenticeships, we’re reviewing processes and systems and the delivery model to ensure we are maximising the potential for new apprenticeships within the council. Employment Support is provided through our iWork team, which includes employment engagement officers and caseworkers aligned to key sectors in Islington, and through our wider Islington Working partnership. We are on track to meet the target set out in the Delivery Plan.
- **DP9:** Islington’s first Strategic Asset Management Plan (SAMP) is on track to go to Executive on 24 October 2024 for final approval. The SAMP sets out how we will maximise use our assets (land and buildings) to support / enable delivery of the five corporate missions set out in our 2030 Plan and manage associated risks.
- **DP10:** We continue to champion social inclusion in Islington’s growth sectors and have:
 - Secured £1.4m funding through the UK Shared Prosperity Fund (London) to provide targeted Business support to emerging social businesses and entrepreneurs in Public Health & Life Sciences and opportunities for under-served communities.
 - Commissioned Start up Discovery School to deliver a Net Zero Carbon Business Accelerator Programme that supports diverse start-ups in the engineering, digital, built environment and engagement fields to work on solutions that directly address Islington council’s priority and the green skills shortage and sustainability issues in the borough.

- Convened an 8-borough coalition for central London to build inclusive career pathways into Life Sciences sector, aligned to local development.
- **DP11:** Following a period of intense work to support residents, businesses and communities through the cost-of-living crisis, we are now exploring a longer-term approach to tackling poverty. The Leader will host a series of three ‘Ending Poverty round tables’ in October and November to hear ideas from experts in the field of tackling poverty and driving systems change. In the meantime, some of our key VCS partners are piloting how we can use food banks and other food projects across the borough to reach those most in need and link them into the wide range of support available.
- **DP12:** The Islington Anchor Institutions’ Network is now well established and action plans are in place to deliver shared ambitions around local employment, local procurement and decarbonisation. This year, the IAIN will look at developing a framework with performance indicators and targets to measure the impact of these shared endeavours.

IMPACT



- **CWB26:** In Quarter 1, our IMAX team supported low-income households to claim an additional £1.6m pa in benefits, which exceeded the Q1 target of £1.5m. The target for 2024/25 is £6m.
- **CWB1:** 300 residents were supported into work through the Islington Working partnership in Quarter 1 2024-25. Added to the 4,698 supported into work over the past two years we have collectively achieved 4,998 outcomes well on track to exceed the manifesto commitment to support 5,000 residents into work over the 4-year period April 2022-March 2026. We continue to identify areas to improve both targeting and reporting to ensure we are supporting those who face the most significant barriers to work.
- **CWB11:** In Quarter 1 there were 18 new apprenticeship starts. Six starts were with external employers. The first quarter of each year tends to have lower numbers, as the bulk of apprenticeships tend to start in the Autumn (new academic year) or in the New Year. There were 12 council apprenticeship starts in Q1. Once we have reviewed the delivery model for internal apprenticeship we hope to accelerate take up, including looking at opportunities for posts at scale 6 and below where possible.

EMPOWERING PEOPLE

Everyone in Islington who needs extra help can access the right support for them at the right time and in the right place.

(Lead Directorate: Communities, Strategy & Change)

DELIVERY

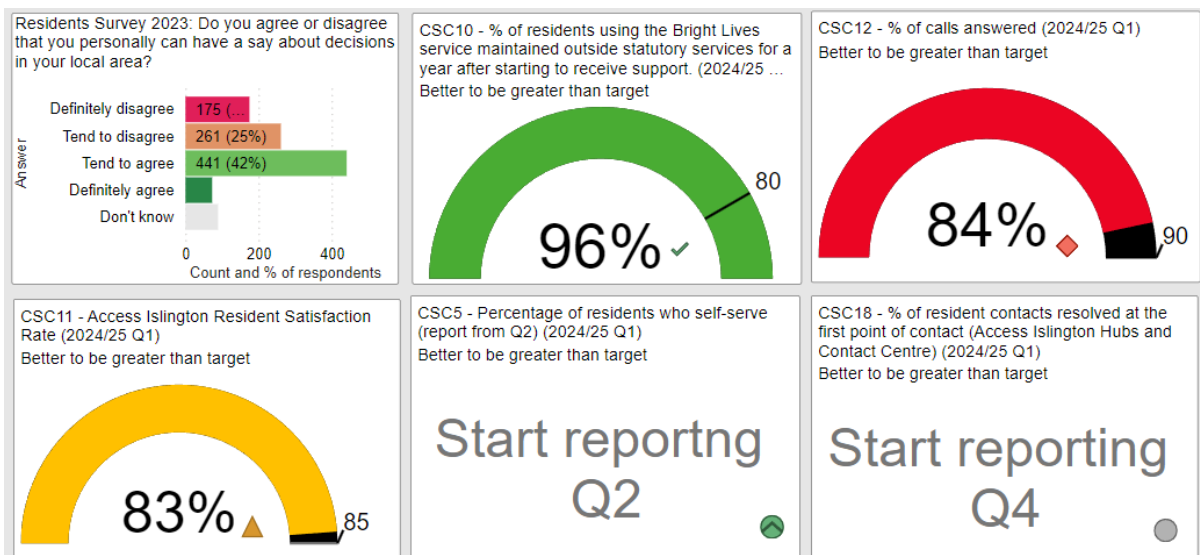
<p>DP13 - We will employ innovative and varied ways to capture resident voice and be able to evidence how residents' experiences and feedback have contributed to Council decision making and the design and delivery of services.</p>	<p>DP14 - We will work in a joined-up way with partners in the voluntary sector, the NHS and health and care providers to ensure that an early intervention and prevention approach is embedded in the services we deliver and commission</p>
<p>Green Start date: 24 April 2024</p>	<p>Green Start date: 1 April 2024</p>
<p>DP15 - Deliver Resident Experience improvements so that residents can easily access services in person, by telephone or online leading to satisfaction levels of 85%</p>	<p>DP16 - We will ensure that our community centres and spaces are put to use in ways that best serve the needs of all of our residents.</p>
<p>Green Start date: 24 April 2024</p>	<p>Green Start date: 24 April 2024</p>

- DP13:** The Strategy and Engagement team have been testing, designing and delivering a range of innovative engagement models to embed resident voice in service delivery and increase a sense of agency and cohesion in communities. Projects include the Islington Climate Panel, participatory budgeting pilot on the Boston and Nailour estates and participatory grant-making model for the Islington Welcomes Grant. All projects are under way and on track. We published 15 new projects on Let's Talk Islington in Q1; launched a monthly email newsletter to keep registered users informed of opportunities to have their say and to demonstrate how feedback has shaped decisions; and launched an engagement calendar of high priority and high-risk projects so we can offer support to meet the legal requirements to consult, manage risk and inform residents of opportunities to have their say.
- DP14:** An early intervention and prevention approach with partners in the voluntary sector, NHS and health and care providers is being scoped with the Islington borough Partnership Board and the Locality Leadership Teams. Current programme of work focusses on improved access to local mental health support for residents; embedding health and wellbeing support in Food Hubs; developing inter-connected support between VCS/Access Hubs/Family Hubs/Community centres driving efficiencies as a 'place-based approach' and supporting residents to navigate support offers; implementing an appointment system. The Bright Lives Coaching service is expanding to strengthen the offer around financial resilience and older people. Residents can now refer themselves into the Bright Lives Coaching service and early results indicate this is working well. Coaching support now delivered in 15 community venues across the borough, closer to home for residents and a new approach means that residents are allocated a Coach within 2 weeks of referral. During the first quarter of 2024/2025, we operated two Access Islington hubs in Central (222 Upper Street) and South (245 St John's Street Library), while work progressed on a Northern Hub in partnership with Manor Garden's Trust. Efforts in Q1 focused on strengthening

partnerships and collaboration with our VCS, Health Partners and the Met Police to develop the offer across our hubs and support residents to access information and services quickly and efficiently. In Q1, 9,314 people visited our hubs and the Community Connectors and the team supported 507 residents, with greatest demand for housing, money, food and wellbeing.

- **DP15:** The Resident Experience improvement programme has progressed from implementation of the telephony solution to service improvement. Digital journey improvements have been implemented across parking appeals processes and council tax payment enforcement processes. A further pipeline of improvements is in development. Improving service delivery to improve resident experience at point of contact. Access Islington hub in the North of the Borough due to open in September.
- **DP16:** A review of Community centres and spaces is nearing completion of Phase one of this project and will be shared in Q2.

IMPACT



- **CSC12:** Reduced wait times when handling resident calls in Access Islington. We have achieved 30% reduction from April to July: This is impacted by external influences and can fluctuate depending on what is happening in the council i.e. Council tax billing, events etc. Access Islington call centre abandonment was 16% of an 10% target.
- **CSC11:** Access Islington resident satisfaction was 83% on an 85% target
- **CSC10:** The Bright Lives 1-1 or group therapeutic coaching service has supported the wellbeing of over 500 residents in the last 18 months including 119 in Q1. This support meant that 96% of residents did not require statutory or acute interventions, exceeding both the initial target of 60% and the increased target of 80%. The Bright Lives Coaching service is carrying out longitudinal surveys with residents who received coaching support more than 6 months ago. Early results confirm all residents rated the support they received as helpful/very helpful and 50% rated their current wellbeing as either 'Good or Very Good'. Initial analysis indicates the service has achieved over £18million in cost avoidance (based on minimum £40k per resident cost set out in Research into Severe Multiple Disadvantage in Islington 2018 report).

A SAFE PLACE TO CALL HOME

Everyone in Islington has a safe, decent and genuinely affordable place to call home.

(Lead Directorates: Homes & Neighbourhoods & Community Wealth Building)

DELIVERY

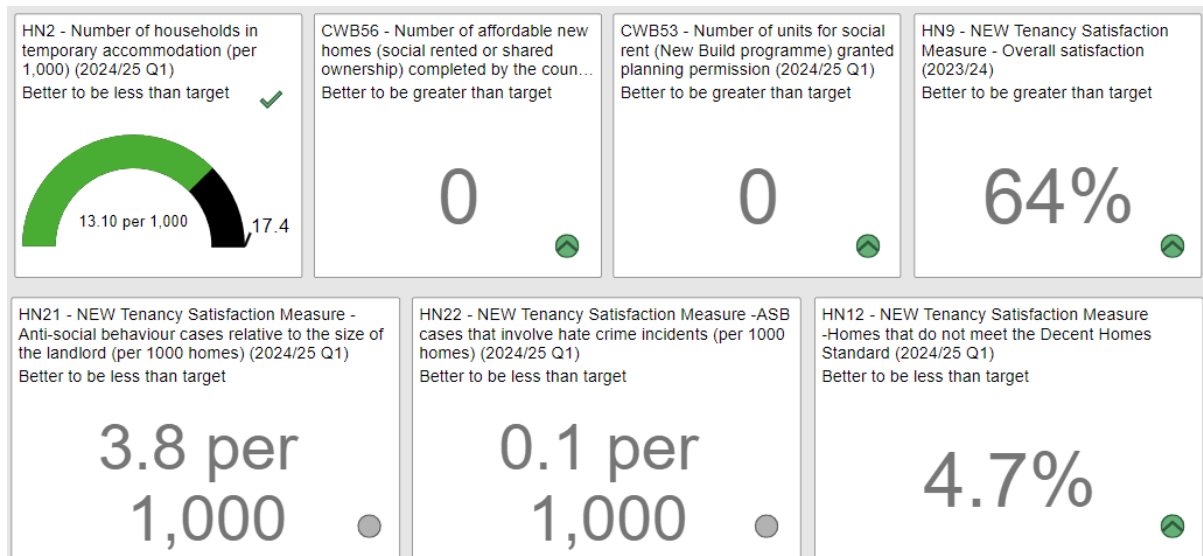
DP17 - Invest £200m in homelessness support and prevention over two years	DP18 - Invest £17m in the Thriving Neighbourhoods programme and other estate and neighbourhood improvements	DP19 - Complete 154 Council Homes and secure planning consent for a further 178 council homes and 10 affordable shared ownership homes
Green	Green	Green
DP20 - Deliver an integrated 24/7 public safety service for residents providing engagement, education, and enforcement, focused on response and safety, with a Borough wide ASB policy, supported by 300 safe havens and extend support for private renters through expanded licensing.	DP21 - Invest £200m in decent homes, building and fire safety, repairs, and combatting damp and mould	DP22 - Deliver trusted landlord services with residents at the heart of improvements and upper quartile tenant satisfaction
Green	Green	Green 4 January 2024 to 31 March 2026

- DP17:** 100% of the revenue funding from the GLA/MHCLG has been spent/committed for the financial year 2024/2025. The council has started on site for the St Johns Mansions development of 19 flats for single homeless people and 95% of the capital grant for this development has been claimed. The council has been allocated funding to purchase 410 Ex-Right to Buy properties by the 31 March 2026, 268 of which have already been purchased or contracts exchanged. Therefore, 65% of the programme has been completed and we have 20 months to secure the remaining 35% of the properties. In July 2024, the council was offered a further £38 million to purchase a further 150 properties. The council was inspected by the MHCLG in July 2024 relating to this work and the MHCLG stated Islington was the best council in the country for this work.
- DP18:** The initial Thriving Neighbourhoods 3-year programme is well underway following its launch two years ago. 75% of 215 projects agreed in Programme 1 are complete (including 43 cycle storage, 22 accessibility & resurfacing, 18 landscape improvements, 16 security improvements, 14 recycling area upgrades, 12 existing play area upgrades, 7 lighting improvements, 6 community centres, 6 estate storage, 3 MUGAs, 1 outdoor gym, benches & washing lines improvements). Procurement issues and pre-election periods delayed larger projects within Programme 1, but projects will be completed in the coming months. Programme 2 (18 months) launched in Q1 24/25 with 130 projects agreed. No risks or issues to delivery. Includes programmes to deliver incidental play, benches, washing lines, mobility scooter storage, smaller lighting and security projects with 348 agreed improvement projects. Successful funding collaboration with the Football Foundation 'Play Zones' for the upgrade of three estate pitches (Highbury Quadrant, New Orleans and Finsbury Estate) with service delivery to follow.
- DP19:** There are seven schemes due for completion in 2024/25, which will deliver 154 new council homes. Planning applications for three new schemes comprising 158 new council homes will be considered during Q3/Q4. Work aims to make best use of council-owned sites and assets by delivering new council homes to meet need and increase the supply of supported

accommodation for adults with learning disabilities enabling those living outside the borough to move back to Islington. New council homes will contribute towards meeting the housing needs of the 15,000 households on the Housing Register.

- **DP20:** Restructure of civil protection launched on 9th July with end of consultation on 6th Sept. Proposal is for a 24/7 patrol service concentrating on education and engagement and a link into Kingdom to provide enforcement. ASB policy was approved at Executive on the 5 September 2024. Expanded licensing is at HMT and will follow on to CMT for approval to consult at Executive in November 2024 with implementation during 2025 subject to the outcomes of consultation and Executive and Secretary of State approval. Additional licensing is expected to be implemented by Dec '25 and selective licensing by April 26.
- **DP21:** The service delivered its 2023-24 £60m spend as planned. The delivery rate increased to also deliver some work planned for 2024-25. Plans for CIP delivery this year show the service on target. The service is currently considering a risk created by a bottle neck in applications to the BSR affecting tall building works across London. the service will better understand the risk and mitigations in Q2. SHDF wave 1 has been completed SHDF Wave 2 is underway, and plans are in place to bid for wave 3 funding in 24-25. Decarbonisation schemes are going on site in several estates and a large CIP scheme is in development for the Harvest Estate.
- **DP22:** Benchmarking from Housemark looking at London social landlords shows Islington to be top quartile in 11 out of 12 satisfaction TSMs. The Homes & Neighbourhoods improvement plan seeks to continue to improve on this performance, targeting improvements in areas that are important to our residents. The surveys procurement for 2024/25 and 2025/26 have been completed and the survey will start in the coming weeks.

IMPACT



- **HN2:** Islington has the 7th highest number of homeless applications received in London. However, Islington does not have families living in bed and breakfast accommodation in Islington, in contrast to other London boroughs where there are 2,030 homeless families living in Bed and Breakfast accommodation. The latest homelessness statistics from MHCLG indicate per 1.000 Households London wide = 11.8 and Islington = 6.5. Islington and Lewisham had the most

success preventing homelessness relating to ‘friends and family no long willing to accommodate’. Islington also recorded the most support needs with 654 households requiring support. We also receive more homeless applications than Newham, Hackney and Southwark, but they have more homeless households in TA. There are 27 councils across England with higher numbers per 1,000 population living in temporary accommodation compared to Islington. In London, Westminster has 24.75 households living in TA per 1,000, Enfield has 23.73 per 1,000 Haringey has 23.39 per 1,000 and Barnett has 14.02 per 1,000.

- **CWB56 & CWB53:** Seven schemes are due for completion in 2024/25, which will deliver 154 new council homes. Planning applications for three new schemes comprising 158 new council homes will be considered during Q3/Q4. Deliverability and viability appraisals have been completed on all potential pipeline schemes and prioritised pipeline schemes will be clarified in Q3.
- **HN9:** This is a new measure and the target will be set based on benchmarks released in the Autumn. However, preliminary benchmarking shows Islington performance is higher than the median for London.
- **HN21, 22 & 12:** Targets for these new measures will be based on benchmarks released in Autumn. Preliminary benchmarking puts Islington’s performance in the upper quartile for London for all three metrics.

GREENER, HEALTHIER

People in Islington can live healthy and independent lives and enjoy London’s greenest, cleanest and healthiest neighbourhoods.

HEALTHIER

(Lead Directorates: Adult Social Care, Public Health, Environment & Climate Change)

DELIVERY

DP23 - Review, reorganise and embed an improved mental health support offer for Islington residents	DP24 - Improve the capacity and reach of drug and alcohol services, providing treatment and recovery support to 1,890 adults and young people in 2024/25	DP25 - Increase the number of people receiving help and support to stop smoking, with 1,529 people given help to stop smoking in 2025/26
Green	Green	Green
DP26 - Work together to create and put in place health and care services that respond quickly and empower people to live healthy, independent lives	DP27 - Lead a partnership approach for Islington to be recognised as a carer and age-friendly borough	DP28 - Support the transition to cycling and active travel across the whole borough by creating new routes and cycle networks, alongside delivering additional residential bike hangars and borough wide bike bays.
Green 4 January 2024 to 31 March 2026	Green 4 January 2024 to 31 March 2030	Green

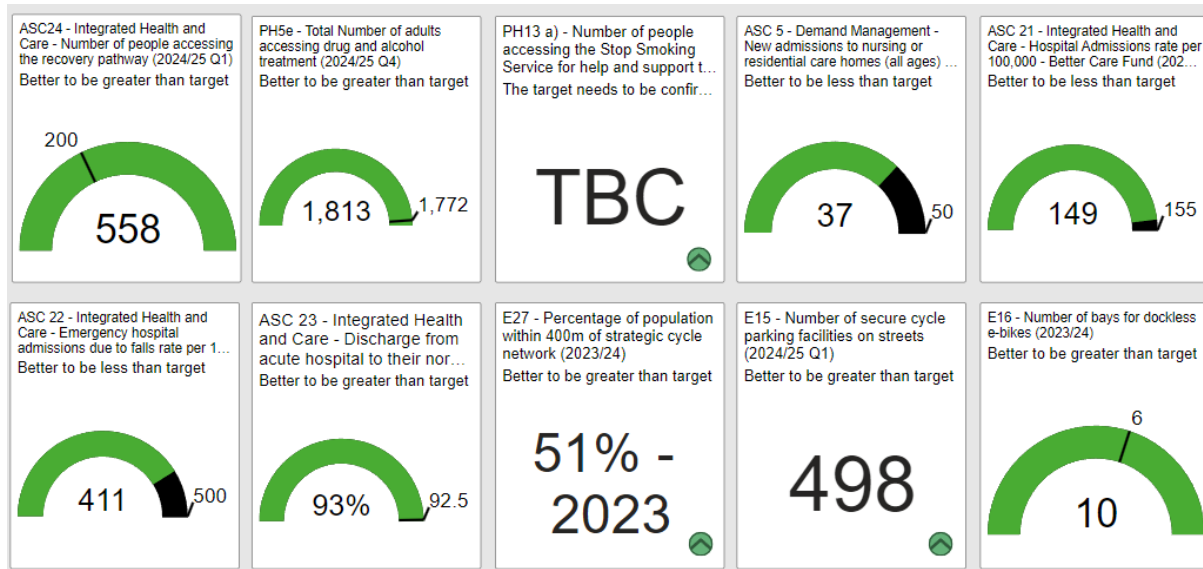
- **DP23:** The refreshed specification for the new Mental Health Recovery Pathway contract, to go live in Nov 2024, is strongly aligned to the Adult Social Care principle of empowering residents through strengths-based approaches. A renewed focus on early intervention and prevention will support Council-wide ambitions to address high levels of mental ill-health in the borough. The

contract for this has gone out to tender. Working with in-house provider services, Shared Lives is now open to residents with mental health conditions. A new contract for Mental Health Employment Support started in April 2024 with ambitious targets to support residents into good jobs. Since April 2024, the operational team has been working to update policies and procedures and increase operational efficiencies.

- **DP24:** There has been an increase in individuals seeking help across all substance categories, ensuring that the service is accessible to those with diverse drug and alcohol support needs. Working collaboratively with the providers, Public Health have developed an ambitious programme of work (funded by additional grants received) to increase the breadth of the offer and increase the number of people accessing drug and alcohol treatment and recovery support in Islington. The increase in the number of people accessing treatment will, in turn, create more opportunities for supportive interventions aimed at addressing social and health inequalities.
- **DP25:** [See PH13 update in impact section below]
- **DP26:** We now have an integrated health and care workforce model in place that enables coordinated, multidisciplinary, holistic and personalised problem solving for our residents / professionals at first point of contact with social care and/or community health. Pathways and referral processes align with 'no wrong front door' approach to enable a seamless resident journey through our health and care services. Co-location of community health and social care screening and triaging by one central team based at 222 Upper Street enables timely identification and de-escalation of emerging health and care needs. We are now working to embed the hospital discharge function into the Rapid Access Service model for timely discharges back into community settings and a holistic approach to needs assessment and care planning with input from community health, district nursing, reablement, social care, mental health, housing and VCS support. In Q1, we developed locality profiles for a better understanding of the diverse health and care challenges for our population including demand on health and care services, health inequalities and wider determinants of health. In June, we brought system partners together (community health, primary care, mental health, social care, council partners and VCS) to explore the ways we can shape integrated services on a locality footprint to deliver better outcomes for residents. We are now implementing the key recommendations to deliver a model that reduces health inequalities, tackles wider determinants of health and improves the sustainability and efficiency of our services by eliminating duplication and working in silo practices.
- **DP27:** Islington's Adult Carers Strategy 2024-2030 was approved by Executive in April 2024 and launched at an event in June as part of Carers Week. The event was co-produced with Islington Carers Hub and attended by carers and partners who have co-developed and committed to the strategy. Next quarter, the first Carers Partnership Board will be set up the first iteration of the Action Plan drafted. On promoting an age-friendly borough, a workshop in March brought together a broad range of council teams and partners to map what we already do in Islington to ensure Islington is Age Friendly and the opportunities to develop Islington as a more age friendly borough. Procurement for the early intervention and prevention service includes coordination of older resident voice to feed into this piece of work. Focus now is on taking work to Health and Wellbeing Board and planning a partner workshop in Autumn. Impact measures are to be coproduced for Age Friendly and Carers strategy as the work progresses.
- **DP28:** We continue to deliver cycling infrastructure across the borough with recent achievements including Nags Head to York Way, supporting TfL on strategic cycleway 50 and

creating a safer crossing on Southgate Road on the increasing popular Cycleway 27. Work continues on improving cycleway 38, exploring feasibility of a cycleway on Copenhagen Street, a safer and improved crossing on Essex Road, and engagement with TfL on Old Street/ Clerkenwell Road cycleway.

IMPACT



- ASC24:** The recovery pathway continues to see a number of people with mental health issues that require support. The new recovery pathway goes live in Q3 however under the current contract the provider will continue to see new people. The mental health service changes that have been implemented have had a vast improvement on performance metrics and savings targets evidencing the impact that the service changes are making to our local population and our organisation. Opening Shared Lives to residents with mental health conditions will ensure we keep people safe and well through reducing unnecessary hospital admissions, increasing early facilitated discharges and improving access to step down accommodation. There were 21 job starts achieved by the Mental Health employment service in Q1 and the start of positive partnership working with the iWork team.
- PH5e:** By Q4, 2023/24: Substance Misuse Services have seen a quarter-on-quarter increase in individuals accessing treatment in 2023/24, surpassing the annual target. Notably, 310 more structured treatment journeys have commenced compared to 2022/23.
- PH13:** This is reported a quarter in arrears, so Q1 data is not yet available. In Q4, 2023/24, 311 smokers set a quit date. The success rate is above target across the service in quarter 4 (63%) and it is slightly lower than quarter 3 (65%). Overall, in 2023/24, 1,262 smokers set a quit date and 764 successfully quit. This represents a success rate of 61%, above the target of 55%. In 2023/24 Islington achieved the 3rd highest rate of persons setting a quit date (8,567) and quitting (5,186) per 100,000 smokers in London. This is significantly higher than the London averages (3,160 and 1,670 respectively). In 2023/24, the service successfully reached groups that experience health inequalities due to higher smoking rates, including people who disclosed a mental health condition either current or past (10% of people successfully quitting), people with COPD (11% of people successfully quitting), and people from racially minoritised communities (48% of people successfully quitting).

- **E15 & 16:** There are currently ten new dockless hire bike parking bays across the borough (with a total capacity for 110 bikes). We are aiming to install a further 50 before Christmas and another 100 in the final quarter of 2024/25 bringing the total to 160. Dockless hire parking bays by April 2025. A further 90 will be installed in 2025/26. The rollout of secure resident bike parking on street (Bike Hangers) continues, currently standing at 498 and with an end of 24/25 target of 700 (each hanger has capacity for six bikes).

GREENER

(Lead Directorate: Environment & Climate Change)

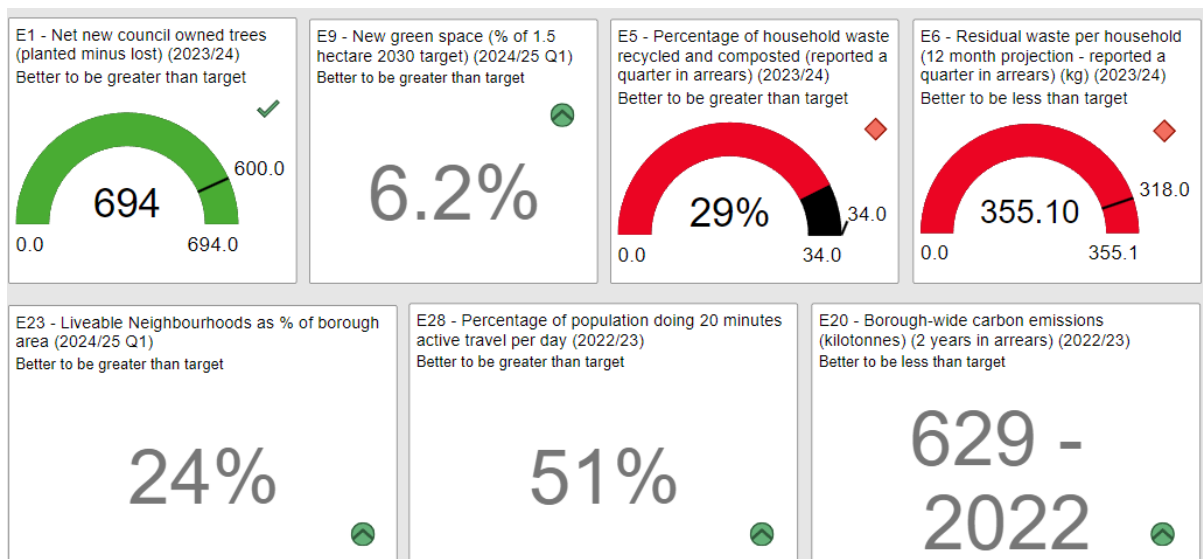
DELIVERY

<p>DP29 - Plant 600 trees a year and add green space to meet 1.5 additional hectares of green space by 2030</p> <p style="text-align: center;">Amber</p>	<p>DP30 - Increase recycling to 36% including investing £2m in estate-based recycling</p> <p style="text-align: center;">Amber</p>	<p>DP31 - Deliver more Liveable Neighbourhoods, covering around 50% of the borough by 2026</p> <p style="text-align: center;">Green</p>
<p>DP32 - Develop a long term strategy for a borough wide district heating network to help drive forward asset decarbonisation across the borough</p> <p style="text-align: center;">Green</p>		<p>DP33 - Develop and implement a new climate action plan to include climate adaptation and resilience and embedding across operations.</p> <p style="text-align: center;">Green</p>

- **DP29:** We have 40,000 public trees on Highways, Parks, Housing, and other council land. We lose an average of 300 trees per year (less than 1%), replacing these losses and targeting planting 600 net new trees each year in the planting season (October to April). Islington has the second least amount of greenspace per head of population in the UK, with 13% of the borough classified as greenspace. The 2030 target of 1.5 additional hectares (15,000 sqm) of green space is equivalent to two full size football pitches or 42 tennis courts. Extra greenspace is being developed and created by the Islington Greener Together programme (delivering community proposed and maintained local greening interventions), developing a pocket park programme with a vision to deliver 300 new pocket parks over the next 10 years.
- **DP30:** Our RRP (Reduction and Recycling Plan) sets a recycling target for 2025/26 of 36% and 40% by 2030. Both these targets are extremely challenging, with the 23/24 recycling rate at 29.0%. The unusually high proportion of purpose-built blocks of flats, and low numbers and sizes of gardens make increasing recycling rates in Islington difficult. Recycling levels are much lower on estates as compared to street properties and the investment programme is now being delivered as part of a wider Thriving Neighbourhoods' programme. Under the Estate Recycling Programme, to date, 35 projects have been completed, for 2679 households, 12 have had works commissioned for 958 households and a further 85 projects for 7623 households are being progressed.

- **DP31:** There are currently several Liveable Neighbourhoods at different stages to development, including consultation and implementation on 6 areas across the borough (Mildmay, The Cally, Barnsbury and Laycock, Tufnell Park South, Dartmouth Park Healthy Neighbourhood and Bunhill, Barbican and Golden Lane Healthy Neighbourhood). We are working closely with local residents and businesses to plan the changes and improvements that will be delivered through these Liveable Neighbourhoods schemes. The council takes a bespoke tailored approach to each neighbourhood, carefully choosing which roads could or should be filters, not all roads need to be filtered. We consider main roads part of the LN and as such look to deliver projects on main roads including walking, bus priority and crossing improvements.
- **DP32:** Islington is working with DESNZ as part of the Advanced Zoning Pilot to identify heat network development opportunities around Bunhill, Arsenal, Archway and the Cally building on Islington’s existing Heat Master Plan. We are also working with the GLA and the Central, East and Inner London cluster of boroughs to develop a Local Area Energy Plan which will highlight the opportunities for a borough wide heat network and working with London Councils to identify further cross borough heat network opportunities and to help shape government thinking as to the implementation of heat network zoning and the role of zone coordinators. An Assistant Director for Energy Services and Heat Networks is due to start at the council in December who will lead on the development of a business case to secure the resources to develop and implement a heat network strategy.
- **DP33:** To inform and shape the council’s emerging Climate Action Plan to include climate adaptation and resilience, and in the context the council’s Let's Talk Islington programme, the council ran its first citizen panel – i.e. a climate panel – discussing with a representative panel of 35 Islington residents across eight days and evenings what a climate resilient Islington would look like.

IMPACT



- **E1 & E9:** In 23/24 we increased the total tree stock by 694, a record number. As at end Q1, we had achieved 6.2% of the 2030 1.5 hectares target with 23 schemes now complete and with further schemes underway that will take us to 20%.

- **E5 & E6:** In 22/23 Islington's recycling rate of 27.7% was 4th equal of all 12 inner London boroughs and our residual waste per household figure (355.1kg) was the 5th lowest of all London boroughs. Improved recycling facilities have been commissioned for 3,000 households in the first year. Improvements include the introduction of newly designed bins that are more accessible for residents in wheelchairs or with physical impairment. Onboard bin weighing systems are being developed to assist with site monitoring of impacts on collection tonnages, while surveys are being used to gauge resident satisfaction. The proportion of homes in purpose-built blocks of flats with a food waste collection has more than doubled since September 22, with an extra 22,000 properties now receiving the service. Mattresses, polystyrene and carpet are now recycled at the Reuse and Recycling Centre. Following the introduction of a charge for the collection of garden waste in April 2024, food and garden waste are now collected separately, enabling the processing of food waste via anaerobic digestion, significantly reducing the carbon impact of disposal of this material, as well as reducing disposal costs.
- **E23:** Liveable Neighbourhoods currently cover 24% of the borough (permanent LTN's), with a further 37% in development and 39% not yet started. The aim is for 100% coverage by 2030. In terms of positive impacts for residents:
 - In 2023 there was a 12% reduction in 'Killed and Seriously Injured' in road traffic accidents compared to 2022 (111 to 98), including reductions for both cyclist and pedestrians. Accidents involving children (below 16) fell from 6 in 2022 to 0 in 2023.
 - The proportion of residents within 400m of the London-wide strategic cycle network has risen from 3% in 2016 to 51% in 2023 and with an ITS 2041 target of 93%.

[The End]